

## Seychelles Test Drive

## La Digue Phase-2 Report



Phase-1 Dates- 24<sup>th</sup> Oct 2024



Route Name: Mahe

District Name: La Digue

Region: La Digue

Island: La Digue

Drive Test Distance: 28.41 kms

Drive Test Duration: 02 hours,19 minutes,43 seconds

Phase-2 Dates- 30<sup>th</sup> Oct 2024



Route Name: Mahe

District Name: La Digue

Region: La Digue

Island: La Digue

Drive Test Distance: 27.59 kms

Drive Test Duration: 02 hours,16 minutes,51 seconds

**Phase-1****Short Call Findings:**

- The Call Setup Success Rate for Airtel is (98.84%), while for Operator CWS it is (100.00%).
- The Call Setup Time for Airtel is (5.65s), while for Operator CWS it is (6.27s).

**Long Call Findings :**

- The Call Retainability for Airtel is (100.00%), while for CWS it is (95.65%).
- The MOS quality observed for Airtel is (3.15), and for CWS, it is (3.64).

**Phase-2****Short Call Findings:**

- The Call Setup Success Rate for Airtel is (98.29%), while for Operator CWS it is (98.84%).
- The Call Setup Time for Airtel is (5.57s), while for Operator CWS it is (6.28s)

**Long Call Findings :**

- The Call Retainability for Airtel is (100.00%), while for CWS it is (100.00%).
- The MOS quality observed for Airtel is (3.19), and for CWS, it is (3.53).

## Phase-1

### 4G Preferred Data Findings:

- Airtel SFTP DL is (13.76 Mbps), while SFTP UL is (5.79 Mbps), CWS SFTP DL is (7.11 Mbps), while SFTP UL is (3.93 Mbps)
- Airtel HTTP DL is (20.25 Mbps), HTTP Capacity DL is (49.71 Mbps) ,HTTP UL is (8.83 Mbps) , and HTTP Capacity UL is (19.80 Mbps).
- CWS HTTP DL is (8.71 Mbps), HTTP Capacity DL is (41.49 Mbps) ,HTTP UL is (7.95Mbps) , and HTTP Capacity UL is (33.07 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.45s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (17.73s), and [www.sbc.sc](http://www.sbc.sc) took (15.46s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.50s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (15.94s), and [www.sbc.sc](http://www.sbc.sc) took (15.83s) on CWS.
- On static browsing, Kepler Webpage took (4.61s), and Kepler Mobile took (1.72s) on Airtel.
- On static browsing, Kepler Webpage took (5.00s), and Kepler Mobile took (2.88s) on CWS.
- YouTube average resolution in Airtel is (1080.00) pixels.
- YouTube average resolution in CWS is (1080.00) pixels.
- Airtel scored 60.23% in Carrier Aggregation (CA).
- CWS scored 47.06% in Carrier Aggregation (CA).

## Phase-2

### 4G Preferred Data Findings:

- Airtel SFTP DL is (14.10 Mbps), while SFTP UL is (4.69 Mbps), CWS SFTP DL is (6.43 Mbps), while SFTP UL is (3.65 Mbps)
- Airtel HTTP DL is (20.24 Mbps), HTTP Capacity DL is (60.08 Mbps) ,HTTP UL is (7.66 Mbps) , and HTTP Capacity UL is (15.57 Mbps).
- CWS HTTP DL is (7.65 Mbps), HTTP Capacity DL is (36.83 Mbps) ,HTTP UL is (7.40 Mbps) , and HTTP Capacity UL is (31.36 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.99s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (17.73s), and [www.sbc.sc](http://www.sbc.sc) took (15.81s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (6.06s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (16.64s), and [www.sbc.sc](http://www.sbc.sc) took (14.72s) on CWS.
- On static browsing, Kepler Webpage took (5.14s), and Kepler Mobile took (1.87s) on Airtel.
- On static browsing, Kepler Webpage took (5.12s), and Kepler Mobile took (2.92s) on CWS.
- YouTube average resolution in Airtel is (1080.00) pixels.
- YouTube average resolution in CWS is (1080.00) pixels.
- Airtel scored 59.83% in Carrier Aggregation (CA).
- CWS scored 46.28% in Carrier Aggregation (CA).

## Phase-1

### 3G Preferred Data Test Findings:

- Airtel SFTP DL is (5.56 Mbps), while SFTP UL is (1.16 Mbps), CWS SFTP DL is (3.54 Mbps), while SFTP UL is (0.97 Mbps)
- Airtel HTTP DL is (5.47 Mbps), HTTP Capacity DL is (6.92 Mbps) ,HTTP UL is (2.68 Mbps) , and HTTP Capacity UL is (4.37 Mbps).
- CWS HTTP DL is (2.98 Mbps), HTTP Capacity DL is (11.65 Mbps) ,HTTP UL is (1.96 Mbps) , and HTTP Capacity UL is (4.39 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (8.88s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (11.02s), and [www.sbc.sc](http://www.sbc.sc) took (11.70s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (7.74s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (6.88s), and [www.sbc.sc](http://www.sbc.sc) took (10.85s) on CWS.
- On static browsing, Kepler Webpage took (4.22s), and Kepler Mobile took (1.77s) on Airtel.
- On static browsing, Kepler Webpage took (5.46s), and Kepler Mobile took (2.36s) on CWS.
- YouTube average resolution in Airtel is (1080.00) pixels.
- YouTube average resolution in CWS is (1080.00) pixels.

## Phase-2

### 3G Preferred Data Test Findings:

- Airtel SFTP DL is (4.92 Mbps), while SFTP UL is (1.52 Mbps), CWS SFTP DL is (3.72 Mbps), while SFTP UL is (1.07 Mbps)
- Airtel HTTP DL is (5.37 Mbps), HTTP Capacity DL is (7.53 Mbps) ,HTTP UL is (2.75 Mbps) , and HTTP Capacity UL is (5.18 Mbps).
- CWS HTTP DL is (3.29 Mbps), HTTP Capacity DL is (10.81 Mbps) ,HTTP UL is (1.72 Mbps) , and HTTP Capacity UL is (4.48 Mbps).
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (8.65s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (10.46s), and [www.sbc.sc](http://www.sbc.sc) took (11.93s) on Airtel.
- On live web page testing for browsing, [www.shein.com](http://www.shein.com) took (7.21s), [www.nbs.gov.sc](http://www.nbs.gov.sc) took (14.62s), and [www.sbc.sc](http://www.sbc.sc) took (14.70s) on CWS.
- On static browsing, Kepler Webpage took (4.07s), and Kepler Mobile took (1.96s) on Airtel.
- On static browsing, Kepler Webpage took (7.53s), and Kepler Mobile took (2.94s) on CWS.
- YouTube average resolution in Airtel is (1053.82) pixels.
- YouTube average resolution in CWS is (1065.24) pixels.

Short Call	
Call Duration	10 Seconds
Setup and Release phase	30 seconds
Minimum pause between calls	30 seconds

Long Call	
Call Duration	120 Seconds
Setup and Release phase	30 seconds
Minimum between calls	30 seconds

DATA	Test Type and Timeout	Technology 3G Preferred	Technology 4G Preferred
POP always on. ICMP PAYLOAD PING 800 BYTES			
1	FILE TRANSFER DOWNLOAD 135s	FTP DL (3MB) wait 10s	FTP DL (5MB) wait 10s
2	FILE TRANSFER UPLOAD 135s	FTP UL (1MB) wait 10s	FTP UL (3MB) wait 10s
3	FILE TRANSFER DOWNLOAD 135s	HTTP Get (3MB) wait 10s	HTTP Get (5MB) wait 10s
4	FILE TRANSFER UPLOAD 135s	HTTP Put (1MB) wait 10s	HTTP Put (3MB) wait 10s
5	ICMP PING 32 BYTES	Ping (32 bytes) *5 wait 10s	Ping (32 bytes) *5 wait 10s
6	YOUTUBE STREAMING 95 seconds	Video: YouTube 60sec wait 10s	Video: YouTube 60sec wait 10s
7	KEPLER WEB BROWSING 45s	HTTPS Browsing: Kepler wait 10s	HTTPS Browsing: Kepler wait 10s
8	LIVE WEB BROWSING 45s	www.shein.com, www.nbs.gov.sc, www.sbc.sc wait 10s	www.shein.com, www.nbs.gov.sc, www.sbc.sc wait 10s
9	KEPLER MOBILE WEB BROWSING 45s	HTTPS Browsing: Kepler Mobile wait 10s	HTTPS Browsing: Kepler Mobile wait 10s
10	ICMP PING 32 BYTES	Ping (32 bytes) 5 www.google.com wait 10s	Ping (32 bytes) 5 www.google.com wait 10s
11	FILE TRANSFER-CAPACITY DOWNLOAD 10s fixed duration	HTTP Get (500MB) Multiple files wait 10s	HTTP Get (500MB) Multiple files wait 10s
12	FILE TRANSFER-CAPACITY UPLOAD 10s fixed duration	HTTP Put (500MB)-Multiple Files wait 10s	HTTP Put (500MB)-Multiple Files wait 10s

# VOICE TEST KPI STATISTICS (Short Call)

## Phase-1

Short Call Statistics		
Short Call Scenario	Operator 1	Operator 2
Voice KPIs	<b>Airtel</b>	<b>CWS</b>
Call Attempt	173	168
Call Failed	2	0
Call Connected	171	168
CSSR[%]	98.84	100.00
USCSR[%]	1.16	0.00
CST [s] Alerting	5.65	6.27
CST [s]Connected	5.89	6.45

CSSR= Call Setup Success rate  
 USCSR=Unsuccessful call setup ratio  
 CST=Call setup time  
 Call Setup Success Ratio >97%  
 CRR= Call retainability ratio  
 DCR=Dropped-call rate  
 MOS=Mean Opinion Score  
 Drop Call Ratio<2

Call Setup Time (s)	Operators		Rank	
	Airtel	CWS	Airtel	CWS
Overall CST (until ringing/alerting)	5.65	6.27	1	2
CS calls CST (until ringing/alerting)	5.62	9.91	1	2
CSFB calls CST (until ringing/alerting)	5.67	6.24	1	2
Overall CST (until Connect/Connect Acknowledge)	5.89	6.45	1	2
CS calls CST (until Connect/Connect Acknowledge)	5.86	10.01	1	2
CSFB calls CST (until Connect/Connect Acknowledge)	5.91	6.43	1	2

## Phase-2

Short Call Statistics		
Short Call Scenario	Operator 1	Operator 2
Voice KPIs	<b>Airtel</b>	<b>CWS</b>
Call Attempt	175	173
Call Failed	3	2
Call Connected	172	171
CSSR[%]	98.29	98.84
USCSR[%]	1.71	1.16
CST [s] Alerting	5.57	6.28
CST [s]Connected	5.85	6.49

Call Setup Time (s)	Operators		Rank	
	Airtel	CWS	Airtel	CWS
Overall CST (until ringing/alerting)	5.57	6.28	1	2
CS calls CST (until ringing/alerting)	5.28	9.87	1	2
CSFB calls CST (until ringing/alerting)	5.72	6.19	1	2
Overall CST (until Connect/Connect Acknowledge)	5.85	6.49	1	2
CS calls CST (until Connect/Connect Acknowledge)	5.59	9.94	1	2
CSFB calls CST (until Connect/Connect Acknowledge)	5.98	6.41	1	2

## Phase-1

Long Call Statistics				
Long Call Scenario	Operator 1		Operator 2	
Voice KPIs	Airtel	CWS		
Call Connected	45	46		
Call Dropped	0	2		
Call Completed	45	44		
CRR[%]	100.00	95.65		
DCR[%]	0.00	4.35		
MOS	3.15	3.64		
	Airtel short call	CWS short call	Airtel long call	CWS long call
CSFB Calls	109	165	32	45
CS Calls	64	3	13	1
Handover Statistics		Airtel MO	CWS MO	
Handover Attempt		29	46	
Handover Failure		4	0	
Handover Success		25	46	
HOSR %		86.21	100.00	

## Phase-2

Long Call Statistics				
Long Call Scenario	Operator 1		Operator 2	
Voice KPIs	Airtel	CWS		
Call Connected	44	45		
Call Dropped	0	0		
Call Completed	44	45		
CRR[%]	100.00	100.00		
DCR[%]	0.00	0.00		
MOS	3.19	3.53		
	Airtel short call	CWS short call	Airtel long call	CWS long call
CSFB Calls	117	169	33	45
CS Calls	58	4	11	0
Handover Statistics		Airtel MO	CWS MO	
Handover Attempt		21	58	
Handover Failure		3	0	
Handover Success		18	58	
HOSR %		85.71	100.00	

# DATA TEST KPI STATISTICS(4G Preferred)

DATA Scenario		Phase-1				Phase-2			
		Airtel 4G	CWS 4G	Airtel 4G (Rank)	CWS 4G (Rank)	Airtel 4G	CWS 4G	Airtel 4G (Rank)	CWS 4G (Rank)
FILE TRANSFER	SFTP DL (Mbps)	13.76	7.11	1	2	14.10	6.43	1	2
	SFTP UL(Mbps)	5.79	3.93	1	2	4.69	3.65	1	2
	HTTP DL(Mbps)	20.25	8.71	1	2	20.24	7.65	1	2
	HTTP UL(Mbps)	8.83	7.95	1	2	7.66	7.40	1	2
	HTTP Capacity DL(Mbps)	49.71	41.49	1	2	60.08	36.83	1	2
	HTTP Capacity UL(Mbps)	19.80	33.07	2	1	15.57	31.36	2	1
BROWSER	Overall Browser DL Time (s)	9.32	8.92	2	1	9.60	9.09	2	1
	Kepler Webpage DL Time (s)	4.61	5.00	1	2	5.14	5.12	2	1
	Mobile Kepler Webpage DL Time (s)	1.72	2.88	1	2	1.87	2.92	1	2
	www.shein.com Webpage DL Time (s)	6.45	6.50	1	2	6.99	6.06	2	1
	www.nbs.gov.sc Webpage DL Time (s)	17.73	15.94	2	1	17.73	16.64	2	1
	www.sbc.sc Webpage DL Time (s)	15.46	15.83	1	2	15.81	14.72	2	1
LATENCY	Avg Latency (ms)	271.35	290.41	1	2	267.59	338.34	1	2
	Median Latency (ms)	153	243	1	2	170	343	1	2
YOUTUBE	YouTube Access Time (s)	5.17	1.72	2	1	5.22	1.78	2	1
	YouTube Average Resolution (pixels)	1080.00	1080.00	1	1	1080.00	1080.00	1	1
	YouTube Success Ratio [%]	96.43	92.86	1	2	81.82	100.00	2	1

## Phase-1

Test Type	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
SFTP DL	Success	29	28	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	28	27	100.00	96.43
	Failure	0	1	0.00	3.57
HTTP DL	Success	28	28	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP UL	Success	28	27	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity DL	Success	25	25	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	23	24	92.00	100.00
	Failure	2	0	8.00	0.00

## Phase-2

Test Type	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
SFTP DL	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP DL	Success	16	26	94.12	100.00
	Failure	1	0	5.88	0.00
HTTP UL	Success	18	26	81.82	100.00
	Failure	4	0	18.18	0.00
HTTP Capacity DL	Success	17	26	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	16	23	80.00	100.00
	Failure	4	0	20.00	0.00

## Phase-1

Web Page	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
Kepler	Success	22	27	88.00	100.00
	Failure	3	0	12.00	0.00
Mobile Kepler	Success	24	25	100.00	100.00
	Failure	0	0	0.00	0.00
www.shein.com	Success	24	26	96.00	100.00
	Failure	1	0	4.00	0.00
www.nbs.gov.sc	Success	24	22	100.00	100.00
	Failure	0	0	0.00	0.00
www.sbc.sc	Success	25	24	100.00	96.00
	Failure	0	1	0.00	4.00

## Phase-2

Web Page	Status	Airtel 4G	CWS 4G	Airtel 4G (%)	CWS 4G (%)
Kepler	Success	16	26	88.89	100.00
	Failure	2	0	11.11	0.00
Mobile Kepler	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00
www.shein.com	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00
www.nbs.gov.sc	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00
www.sbc.sc	Success	18	26	100.00	100.00
	Failure	0	0	0.00	0.00

## Phase-1

	Latency KPIs	Airtel 4G	CWS 4G
Overall Latency	Sample Count [32 bytes]	52	50
	Average Latency [ms]	267.33	285.66
	Median Latency [ms]	153	280
	Ping session status: Successful	52	50
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
www.google.com	Average Latency [ms]	416.28	233.67
	Median Latency [ms]	408	167
	Ping session status: Successful	25	24
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	129.41	333.65
	Median Latency [ms]	129	338
	Ping session status: Successful	27	26
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00

## Phase-2

	Latency KPIs	Airtel 4G	CWS 4G
Overall Latency	Sample Count [32 bytes]	35	52
	Average Latency [ms]	266.26	352.23
	Median Latency [ms]	197	355
	Ping session status: Successful	35	52
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
www.google.com	Average Latency [ms]	410.65	329.04
	Median Latency [ms]	403	374
	Ping session status: Successful	17	26
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	129.89	375.42
	Median Latency [ms]	127	355
	Ping session status: Successful	18	26
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00

## Phase-1

LTE YOUTUBE Success Ratio		
KPIs	Airtel 4G	CWS 4G
Attempt(Count)	28	28
Success(Count)	27	26
Failure(Count)	1	2
YouTube Access Time (s)	5.17	1.72
YouTube Average Resolution (pixels)	1080.00	1080.00
YouTube Success Ratio [%]	96.43	92.86

## Phase-2

LTE YOUTUBE Success Ratio		
KPIs	Airtel 4G	CWS 4G
Attempt(Count)	22	26
Success(Count)	18	26
Failure(Count)	4	0
YouTube Access Time (s)	5.22	1.78
YouTube Average Resolution (pixels)	1080.00	1080.00
YouTube Success Ratio [%]	81.82	100.00

# DATA TEST KPI STATISTICS (3G Preferred)

DATA Scenario		Phase-1				Phase-2			
		Airtel 3G	CWS 3G	Airtel 3G (Rank)	CWS 3G (Rank)	Airtel 3G	CWS 3G	Airtel 3G (Rank)	CWS 3G (Rank)
FILE TRANSFER	SFTP DL (Mbps)	5.56	3.54	1	2	4.92	3.72	1	2
	SFTP UL(Mbps)	1.67	0.97	1	2	1.52	1.07	1	2
	HTTP DL(Mbps)	5.47	2.98	1	2	5.37	3.29	1	2
	HTTP UL(Mbps)	2.68	1.96	1	2	2.75	1.72	1	2
	HTTP Capacity DL(Mbps)	6.92	11.65	2	1	7.53	10.81	2	1
	HTTP Capacity UL(Mbps)	4.37	4.39	2	1	5.18	4.48	1	2
BROWSER	Overall Browser DL Time (s)	7.49	6.61	2	1	7.44	9.47	1	2
	Kepler Webpage DL Time (s)	4.22	5.46	1	2	4.07	7.53	1	2
	Mobile Kepler Webpage DL Time (s)	1.77	2.36	1	2	1.96	2.94	1	2
	www.shein.com Webpage DL Time (s)	8.88	7.74	2	1	8.65	7.21	2	1
	www.nbs.gov.sc Webpage DL Time (s)	11.02	6.88	2	1	10.46	14.62	1	2
	www.sbc.sc Webpage DL Time (s)	11.70	10.85	2	1	11.93	14.70	1	2
LATENCY	Avg Latency (ms)	287.54	203.35	2	1	269.39	210.51	2	1
	Median Latency (ms)	394	196	2	1	291	196	2	1
YOUTUBE	YouTube Access Time (s)	3.26	1.85	2	1	3.38	3.43	1	2
	YouTube Average Resolution (pixels)	1080.00	1080.00	1	1	1053.82	1065.24	2	1
	YouTube Success Ratio [%]	100.00	72.73	1	2	91.67	81.82	1	2

## Phase-1

Test Type	Status	Airtel 3G	CWS 3G	Airtel 3G (%)	CWS 3G (%)
SFTP DL	Success	21	24	100.00	100.00
	Failure	0	0	0.00	0.00
SFTP UL	Success	21	24	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP DL	Success	24	24	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP UL	Success	24	20	96.00	83.33
	Failure	1	4	4.00	16.67
HTTP Capacity DL	Success	21	22	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	20	20	100.00	95.24
	Failure	0	1	0.00	4.76

## Phase-2

Test Type	Status	Airtel 3G	CWS 3G	Airtel 3G(%)	CWS 3G (%)
SFTP DL	Success	22	19	95.65	100.00
	Failure	1	0	4.35	0.00
SFTP UL	Success	23	19	100.00	95.00
	Failure	0	1	0.00	5.00
HTTP DL	Success	23	21	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP UL	Success	23	18	95.83	81.82
	Failure	1	4	4.17	18.18
HTTP Capacity DL	Success	22	21	100.00	100.00
	Failure	0	0	0.00	0.00
HTTP Capacity UL	Success	21	19	95.45	95.00
	Failure	1	1	4.55	5.00

## Phase-1

Web Page	Status	Airtel 3G	CWS 3G	Airtel 3G(%)	CWS 3G (%)
Kepler	Success	23	21	100.00	100.00
	Failure	0	0	0.00	0.00
Mobile Kepler	Success	20	20	95.24	100.00
	Failure	1	0	4.76	0.00
www.shein.com	Success	20	21	95.24	100.00
	Failure	1	0	4.76	0.00
www.nbs.gov.sc	Success	22	22	100.00	100.00
	Failure	0	0	0.00	0.00
www.sbc.sc	Success	20	19	100.00	95.00
	Failure	0	1	0.00	5.00

## Phase-2

Web Page	Status	Airtel 3G	CWS 3G	Airtel 3G(%)	CWS 3G (%)
Kepler	Success	20	18	95.24	85.71
	Failure	1	3	4.76	14.29
Mobile Kepler	Success	22	21	100.00	100.00
	Failure	0	0	0.00	0.00
www.shein.com	Success	22	20	100.00	95.24
	Failure	0	1	0.00	4.76
www.nbs.gov.sc	Success	21	21	95.45	100.00
	Failure	1	0	4.55	0.00
www.sbc.sc	Success	22	21	100.00	100.00
	Failure	0	0	0.00	0.00

## Phase-1

	Latency KPIs	Airtel 3G	CWS 3G
Overall Latency	Sample Count [32 bytes]	29	40
	Average Latency [ms]	349.59	183.75
	Median Latency [ms]	407	174
	Ping session status: Successful	29	40
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	16	2
	Packet Loss<1%	35.56	4.76
www.google.com	Average Latency [ms]	422.29	154.91
	Median Latency [ms]	419	139
	Ping session status: Successful	21	22
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	158.75	219.00
	Median Latency [ms]	134	212
	Ping session status: Successful	8	18
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	16	2
	Packet Loss<1%	66.67	10.00

## Phase-2

	Latency KPIs	Airtel 3G	CWS 3G
Overall Latency	Sample Count [32 bytes]	43	39
	Average Latency [ms]	269.40	210.56
	Median Latency [ms]	395	196
	Ping session status: Successful	43	39
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	2	1
	Packet Loss<1%	4.44	2.50
www.google.com	Average Latency [ms]	408.27	162.05
	Median Latency [ms]	405	143
	Ping session status: Successful	22	21
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	0	0
	Packet Loss<1%	0.00	0.00
102.133.176.104	Average Latency [ms]	123.90	267.17
	Median Latency [ms]	121	223
	Ping session status: Successful	21	18
	Ping session status: Failed [Socket error]	0	0
	Ping session status: Failed [Protocol error timeout]	2	1
	Packet Loss<1%	8.70	5.26

## Phase-1

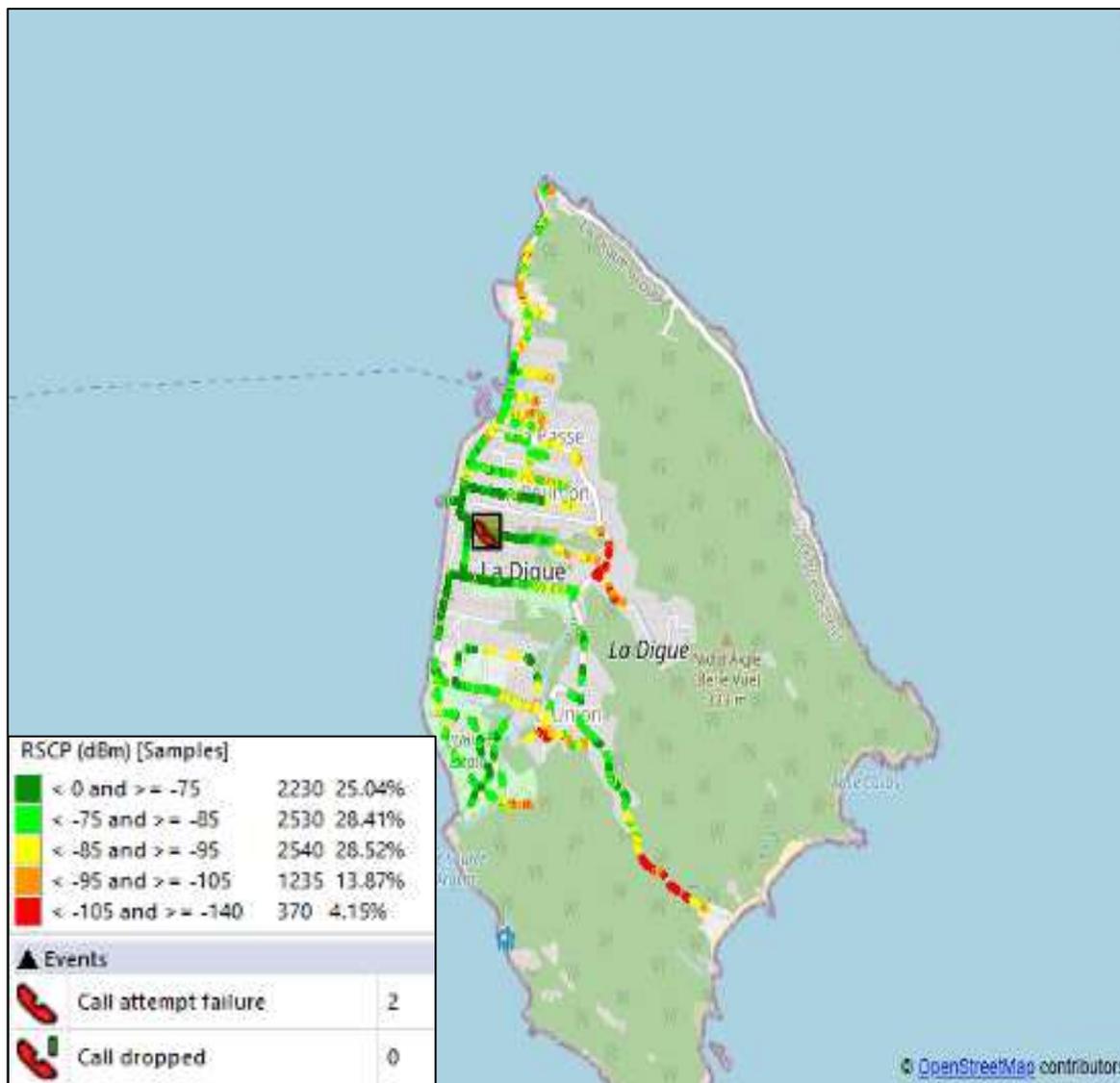
UMTS YOUTUBE Success Ratio		
KPIs	Airtel 3G	CWS 3G
Attempt(Count)	23	22
Success(Count)	23	16
Failure(Count)	0	6
YouTube Access Time (s)	3.26	1.85
YouTube Average Resolution (pixels)	1080.00	1080.00
YouTube Success Ratio [%]	100.00	72.73

## Phase-2

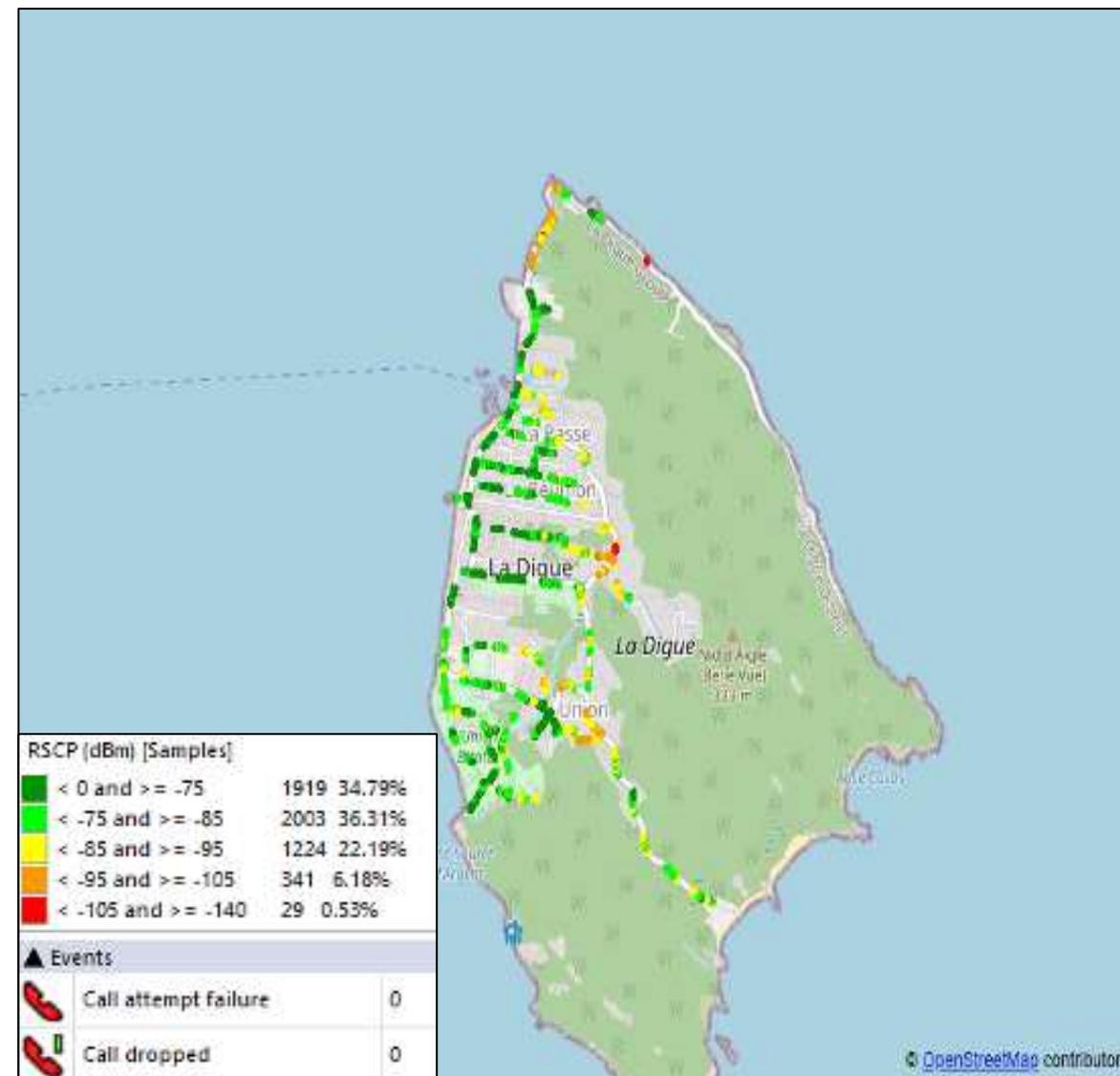
UMTS YOUTUBE Success Ratio		
KPIs	Airtel 3G	CWS 3G
Attempt(Count)	24	22
Success(Count)	22	18
Failure(Count)	2	4
YouTube Access Time (s)	3.38	3.43
YouTube Average Resolution (pixels)	1053.82	1065.24
YouTube Success Ratio [%]	91.67	81.82

# Voice Call Events

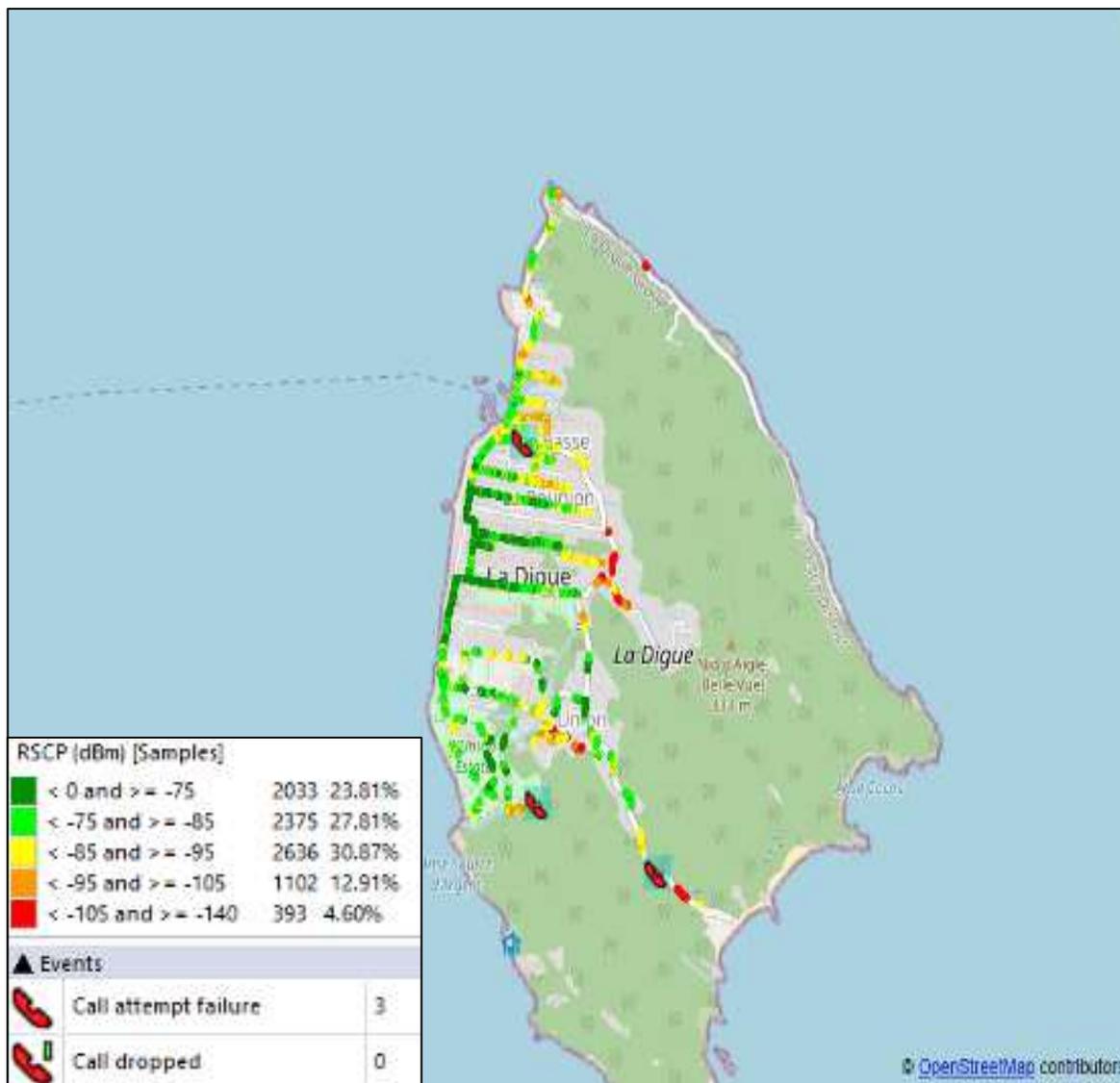
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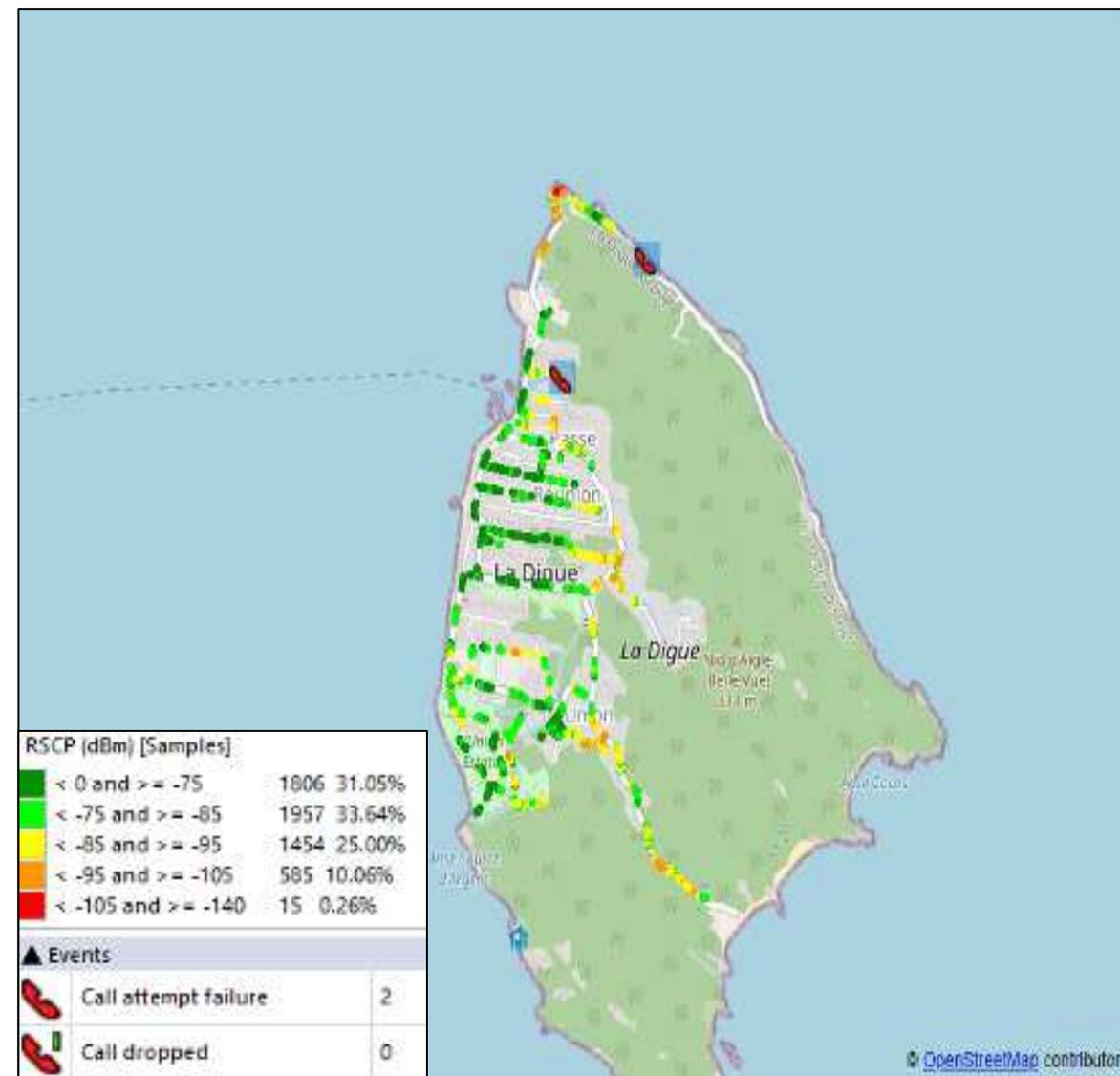
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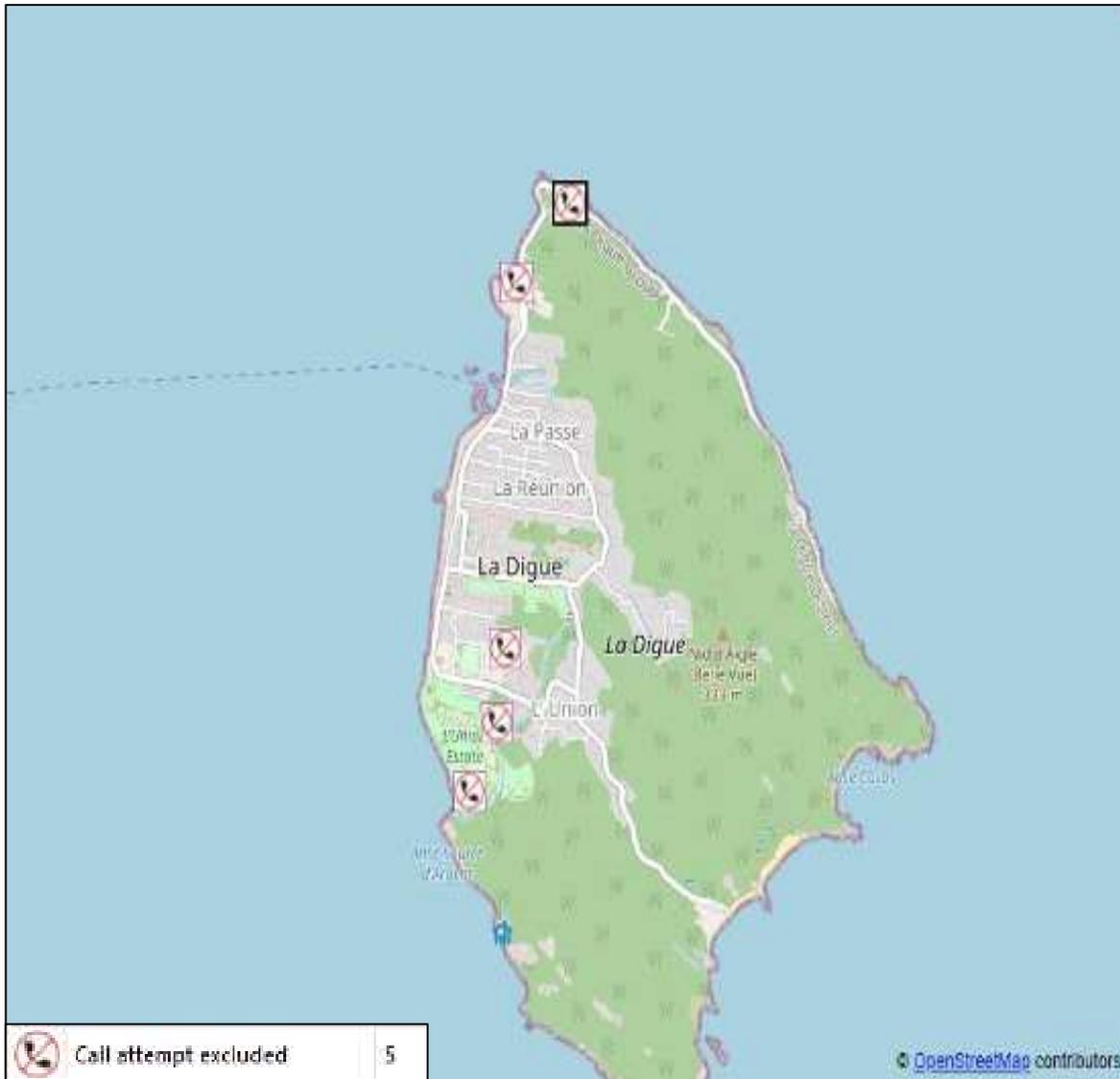
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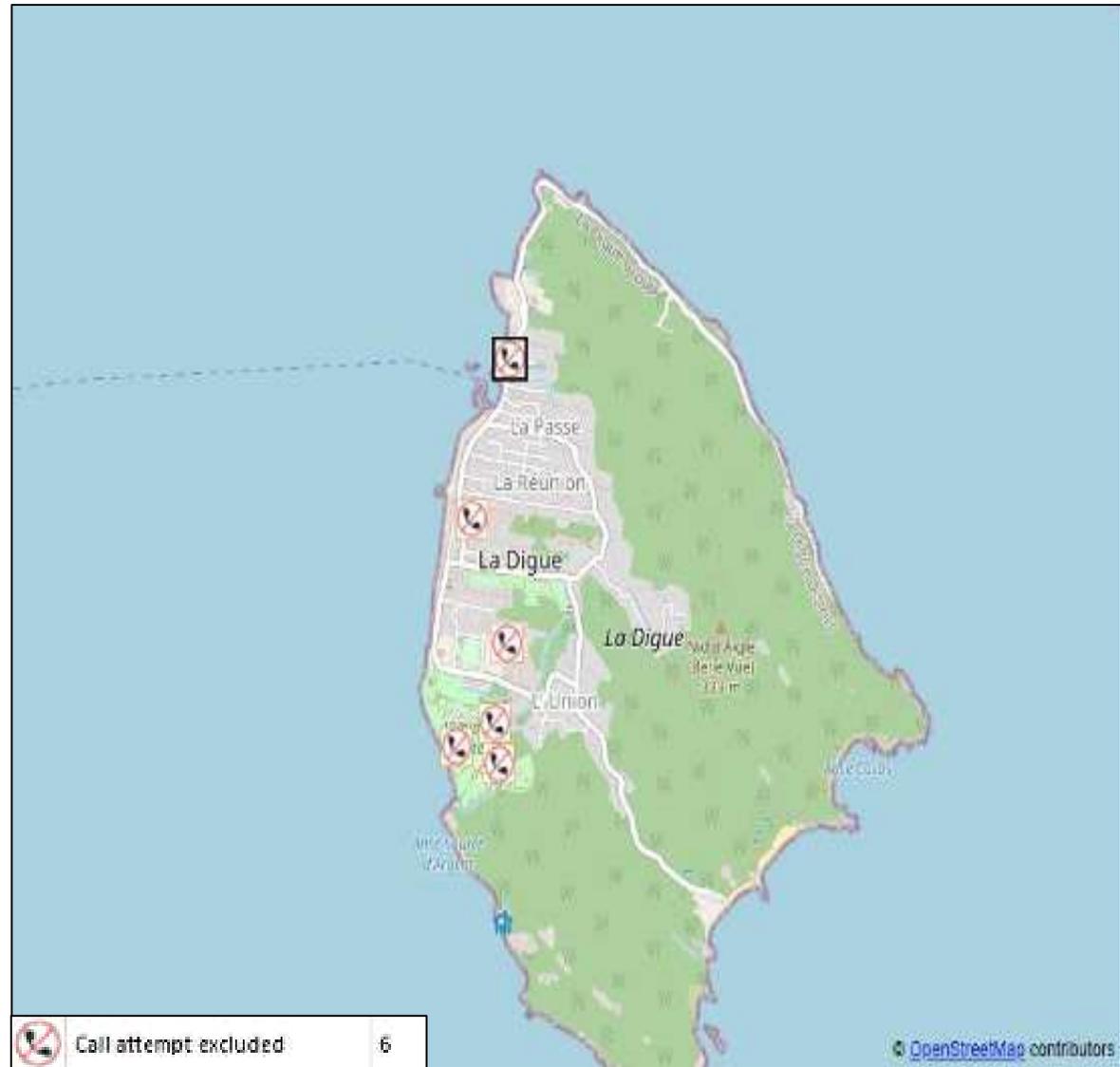
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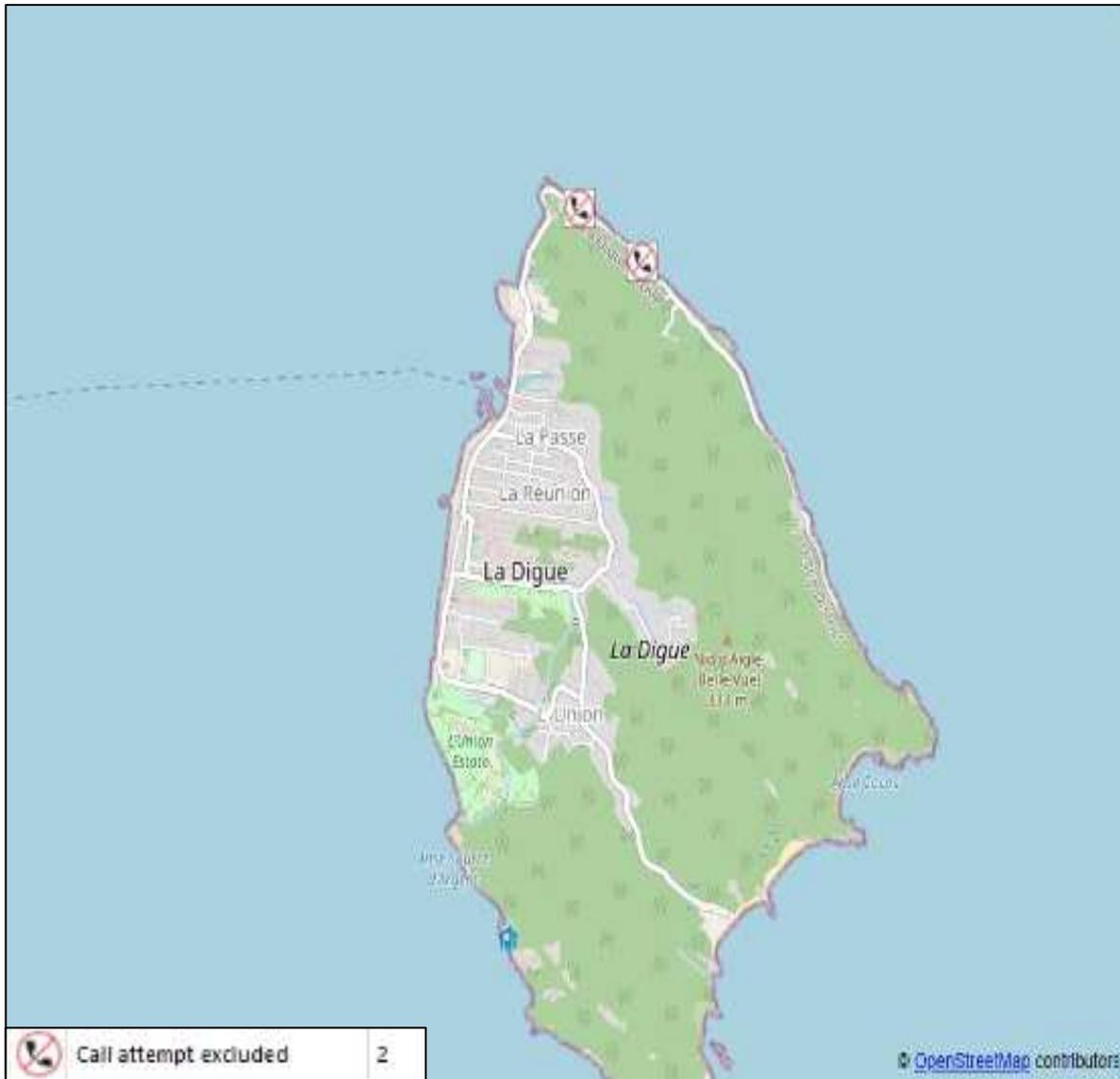
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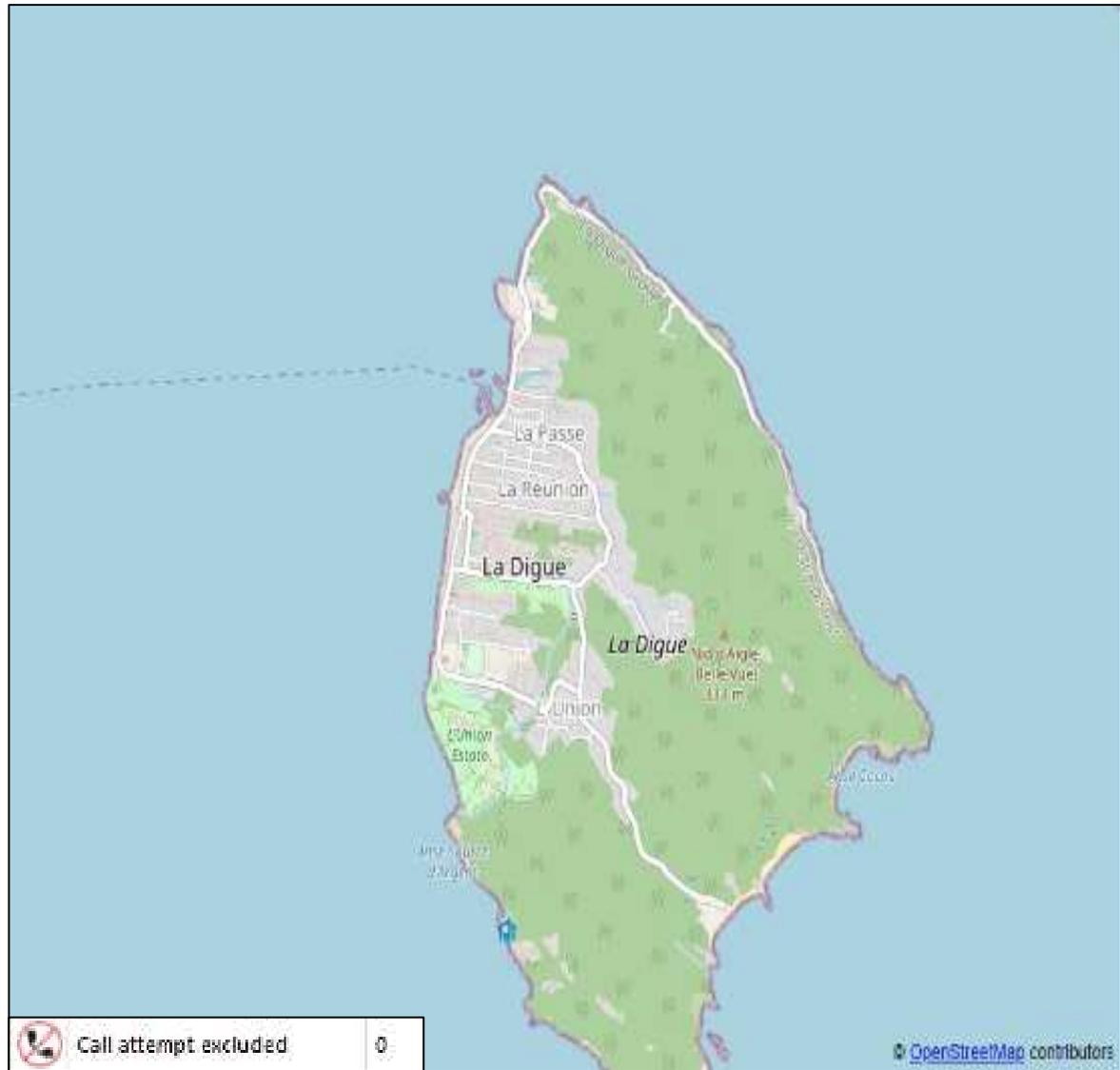
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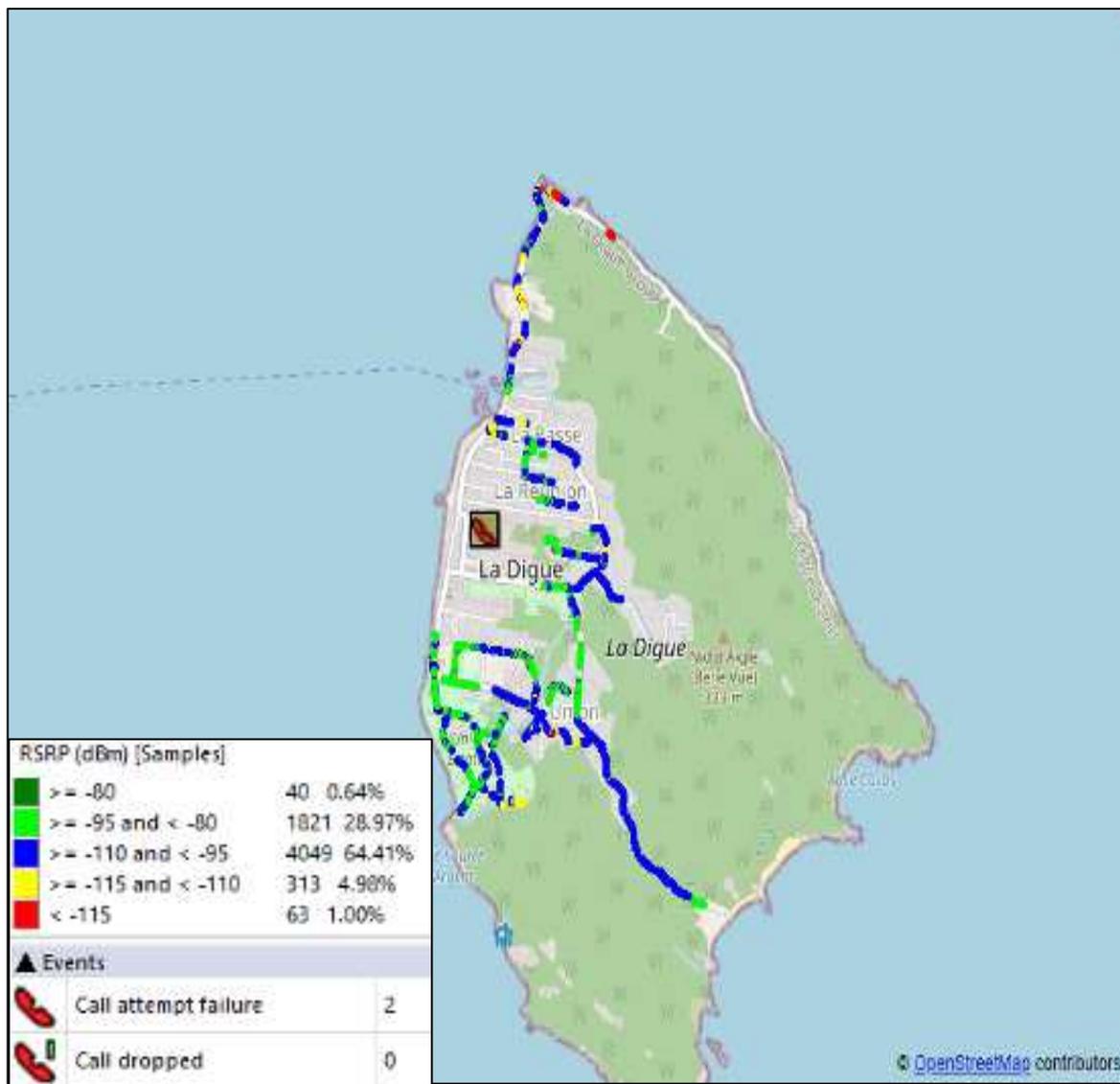
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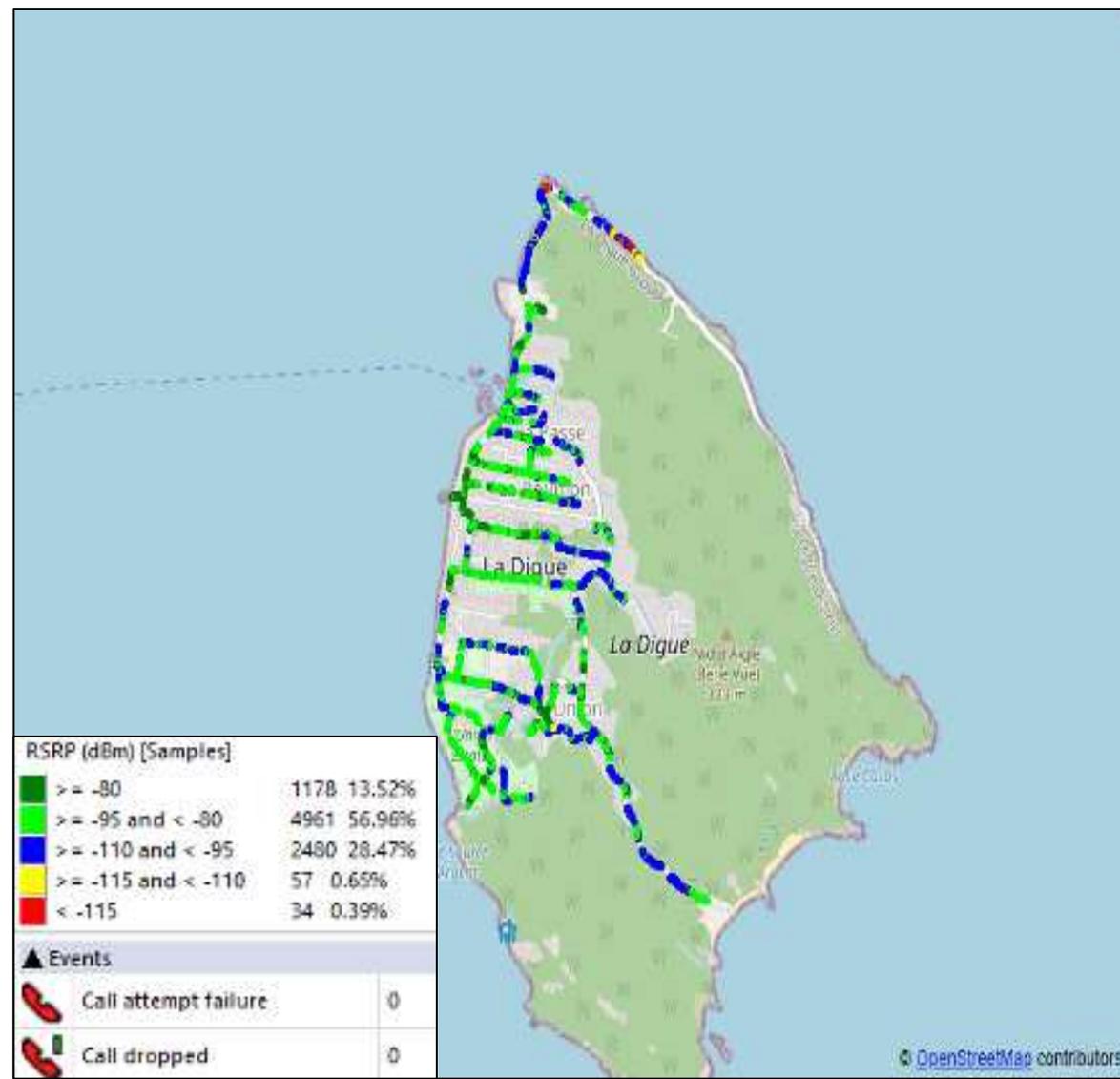
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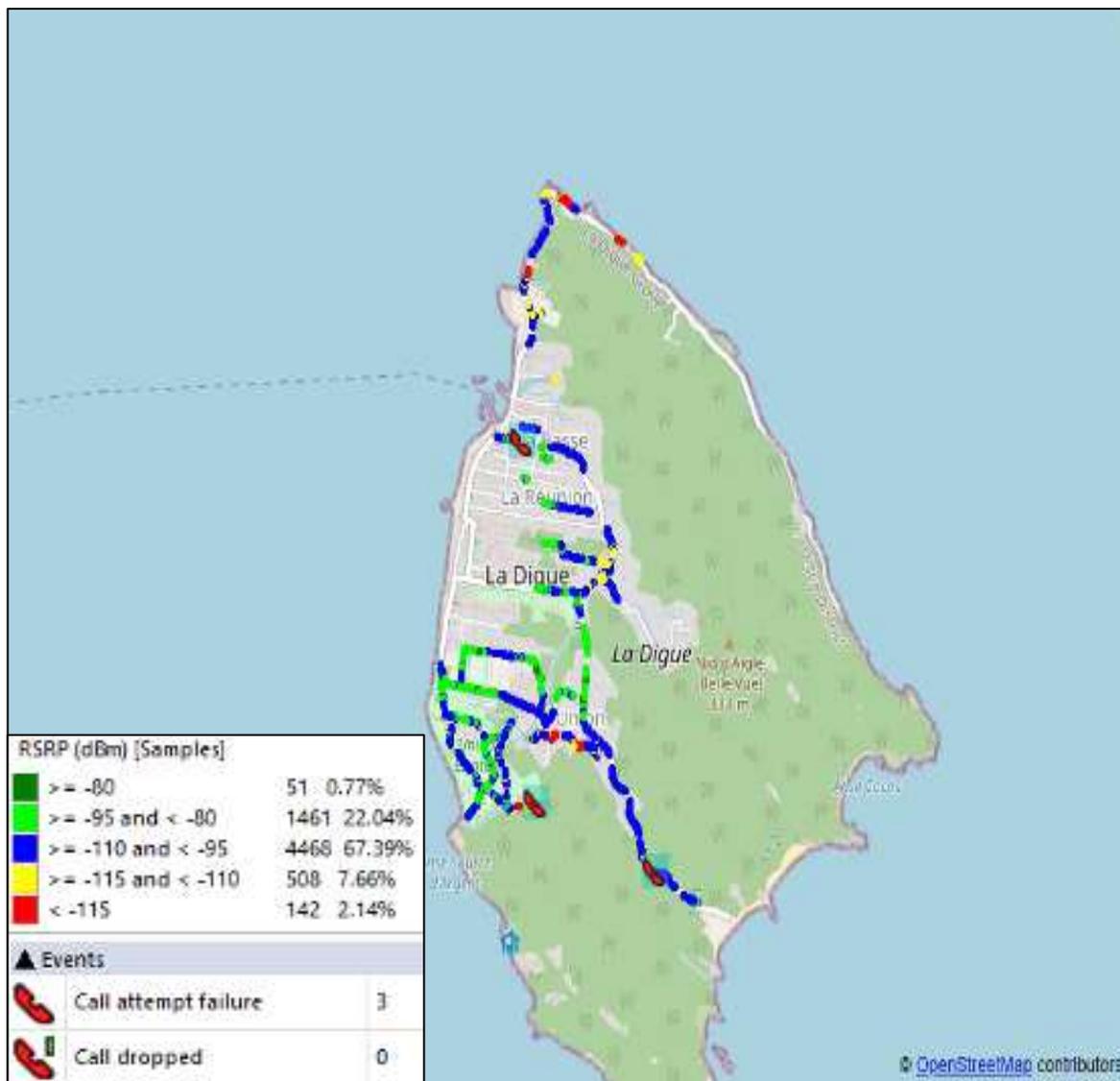
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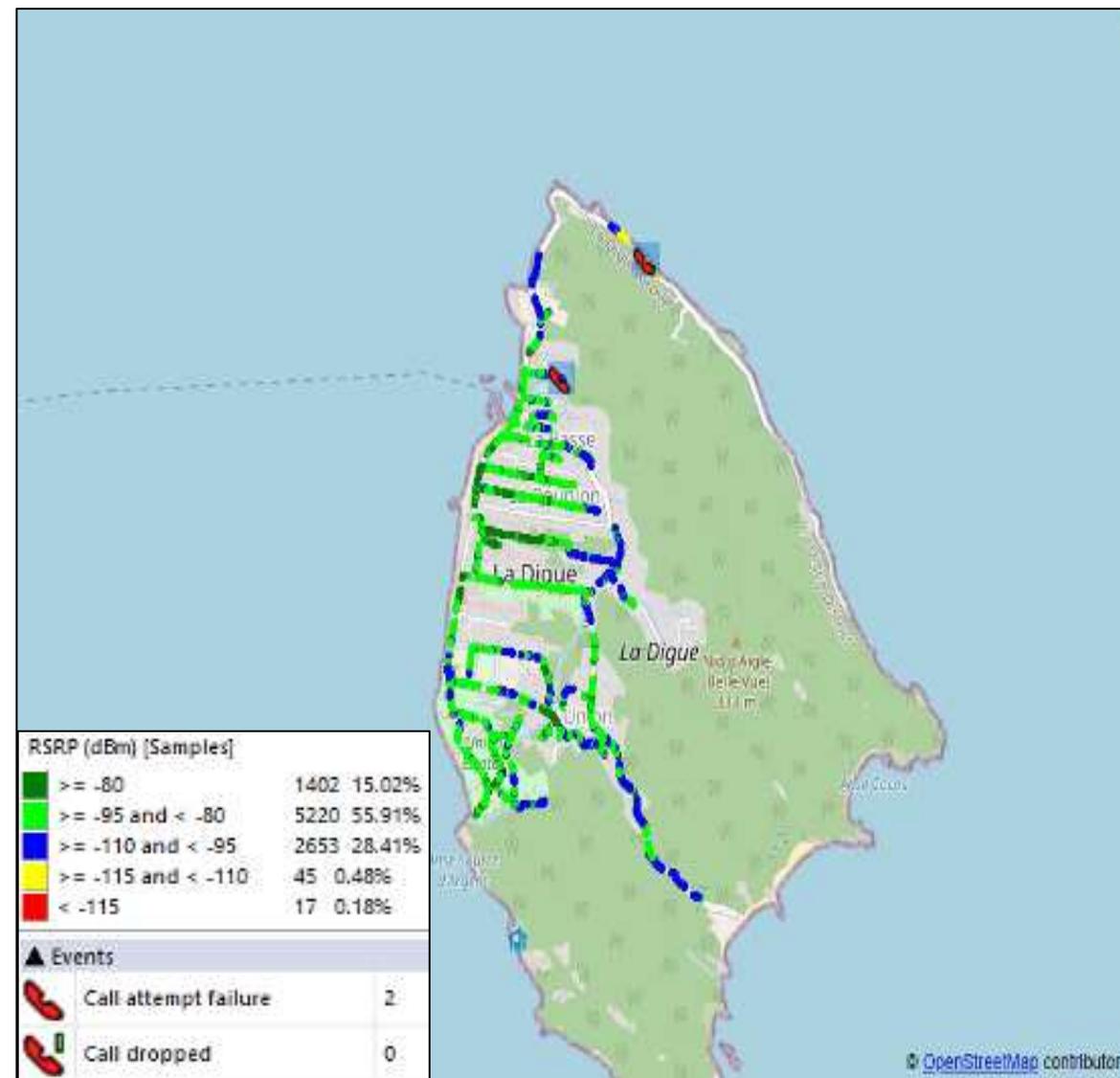
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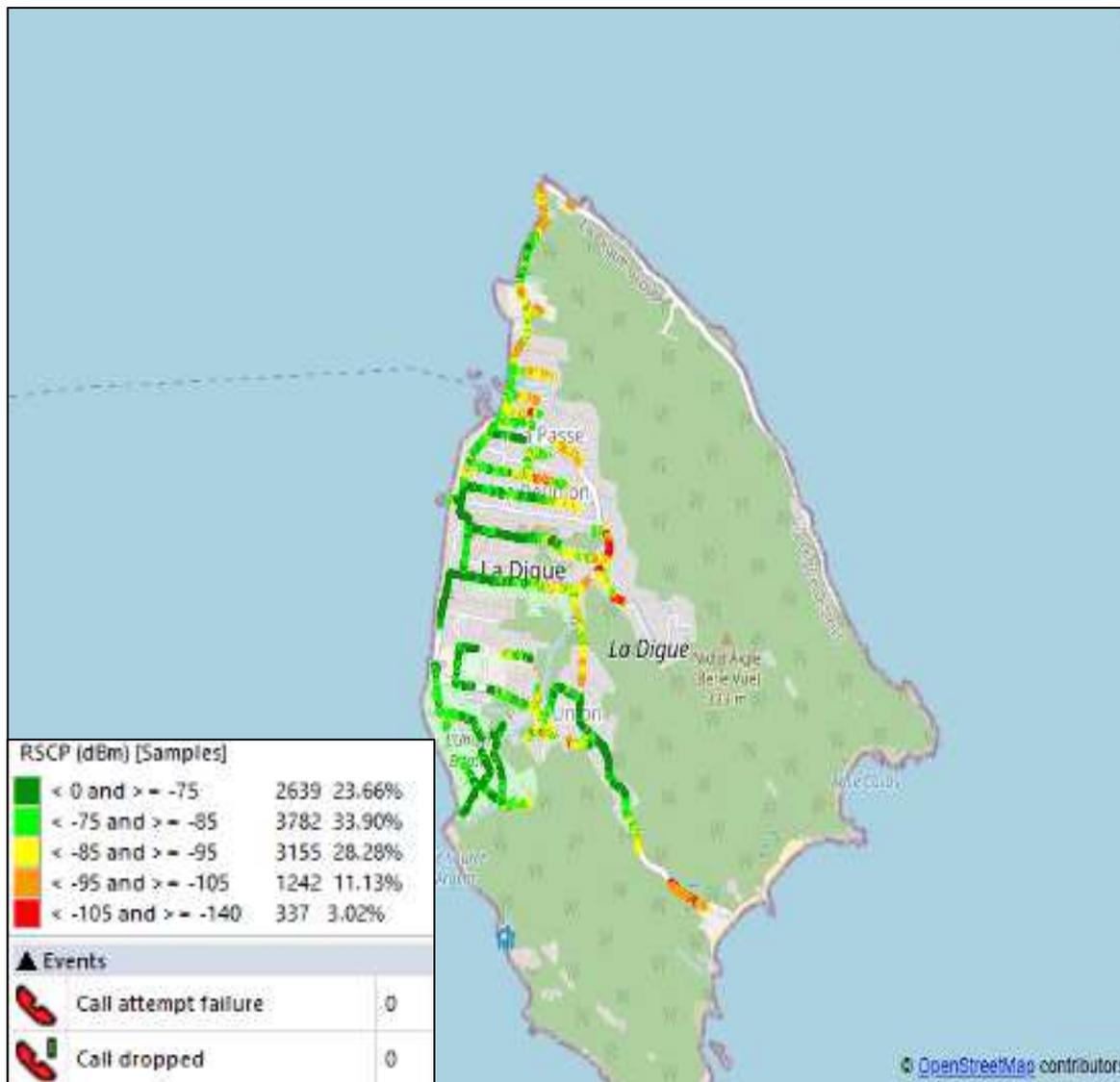
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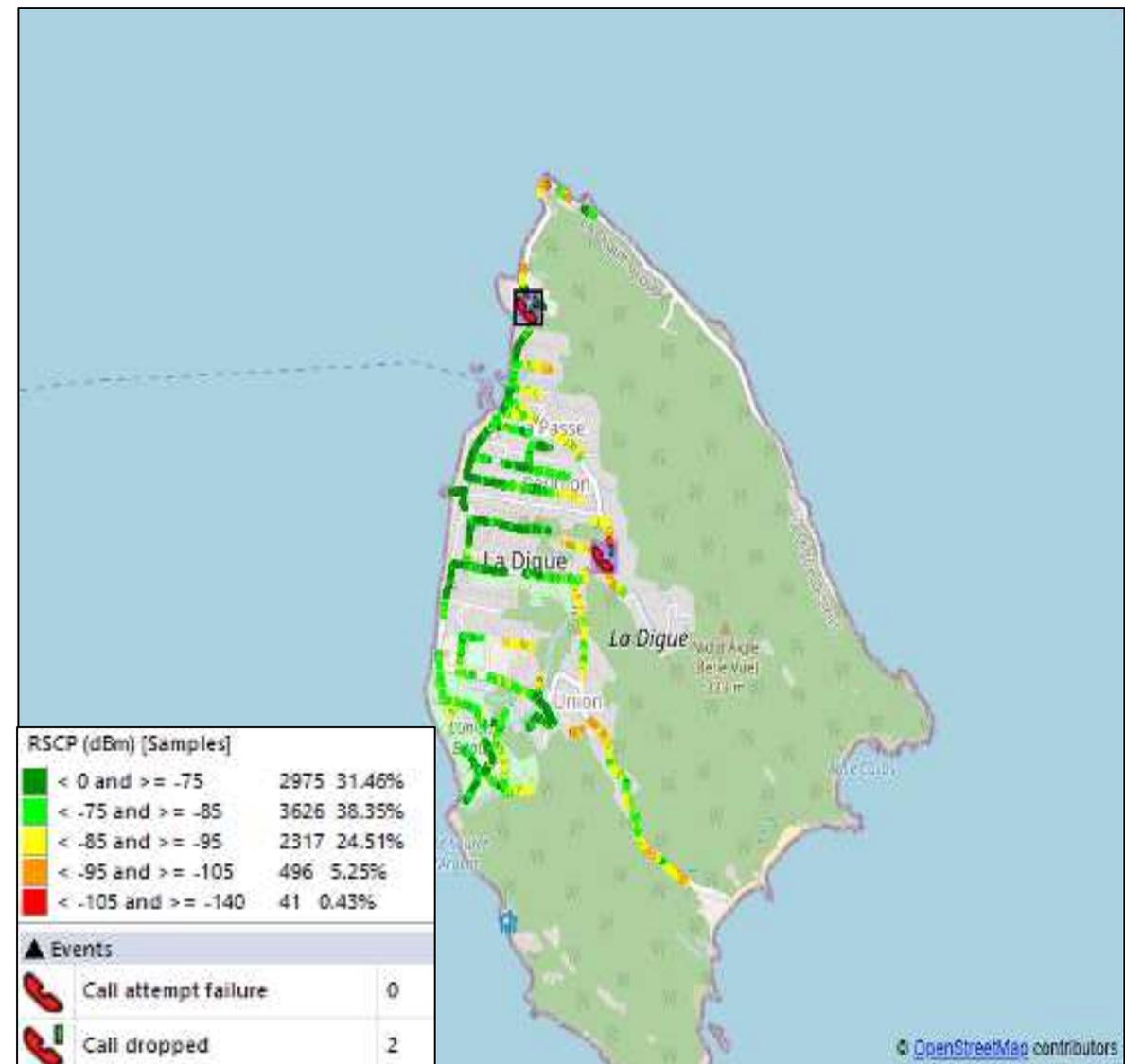
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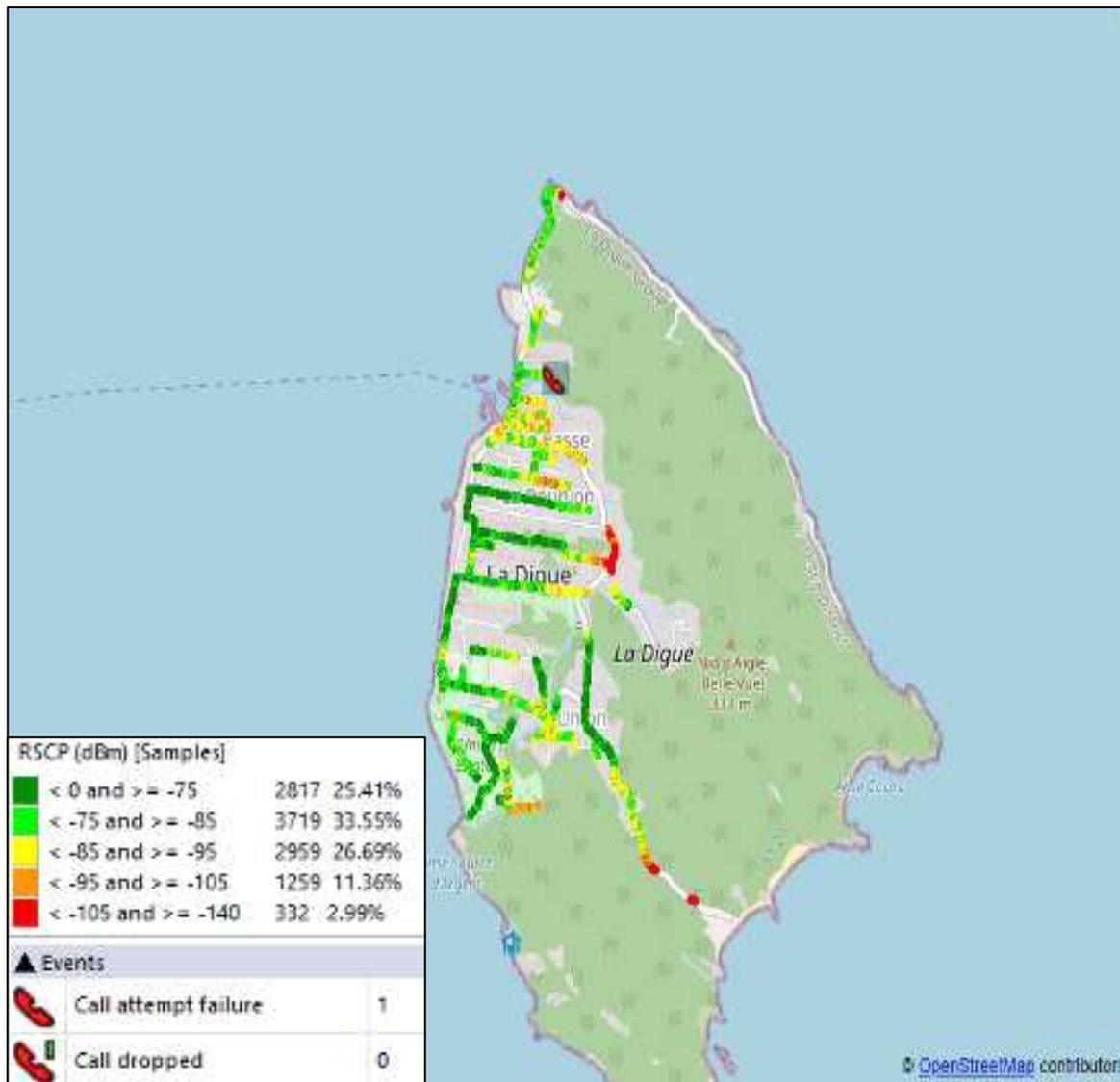
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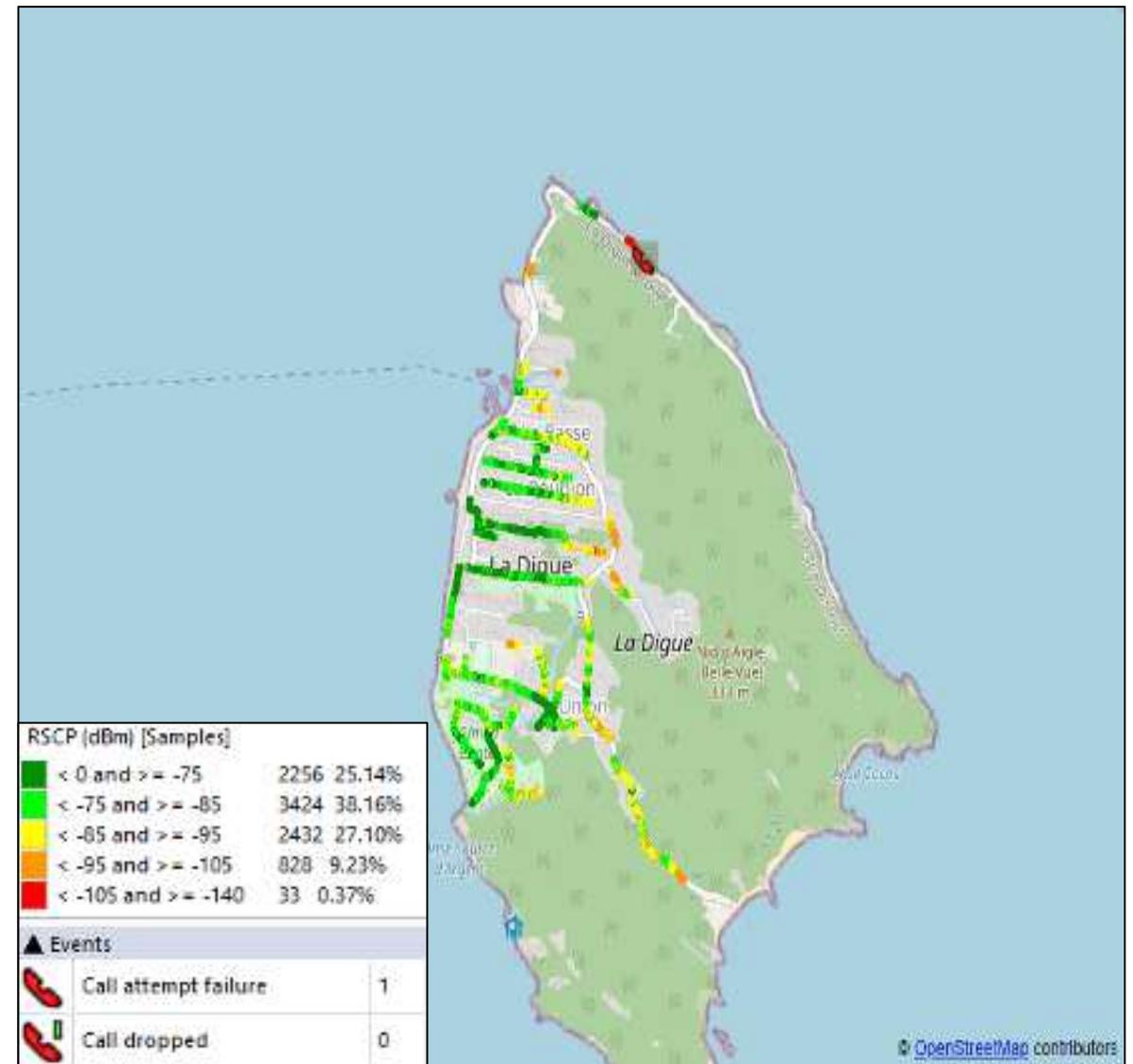
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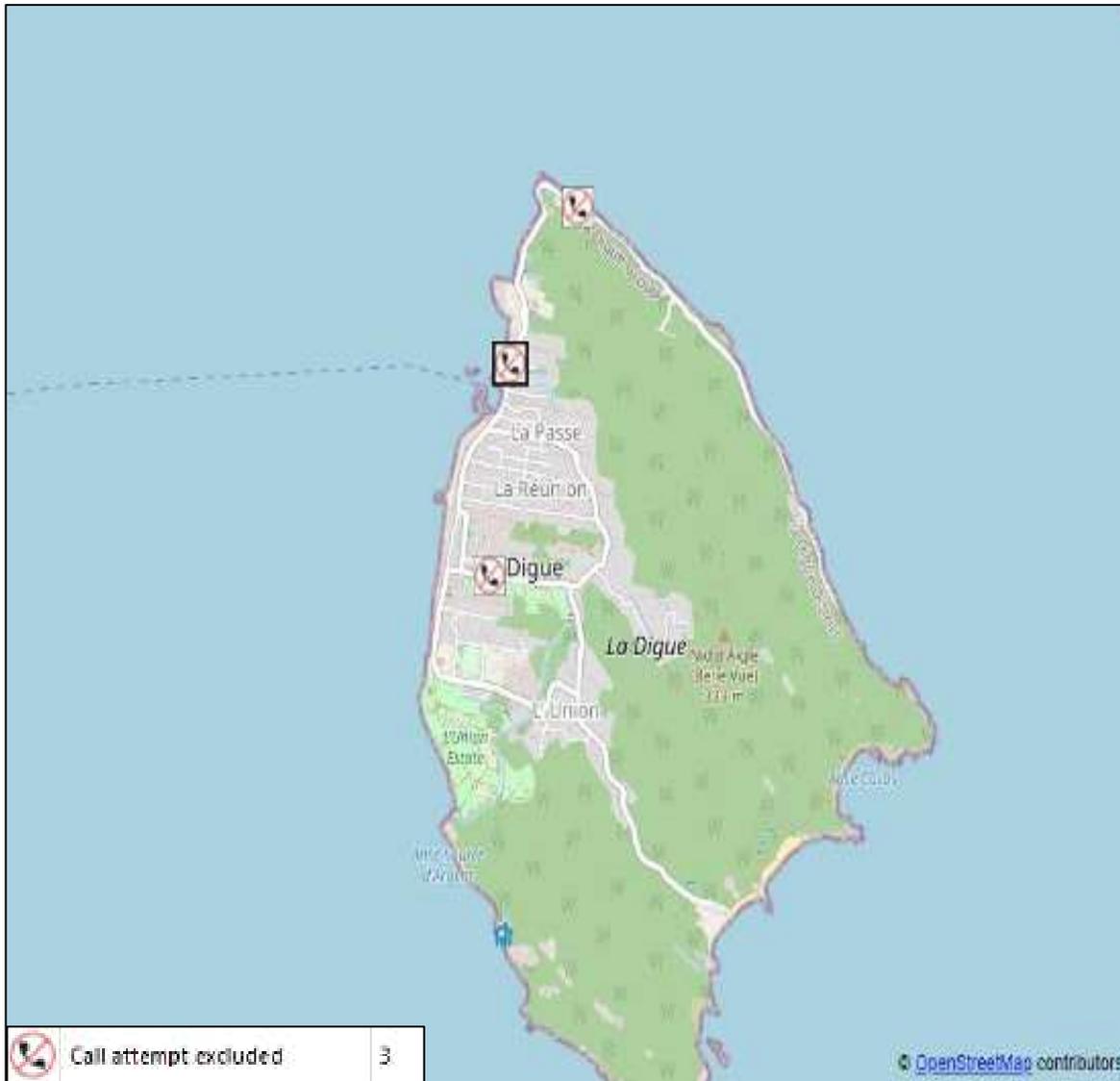
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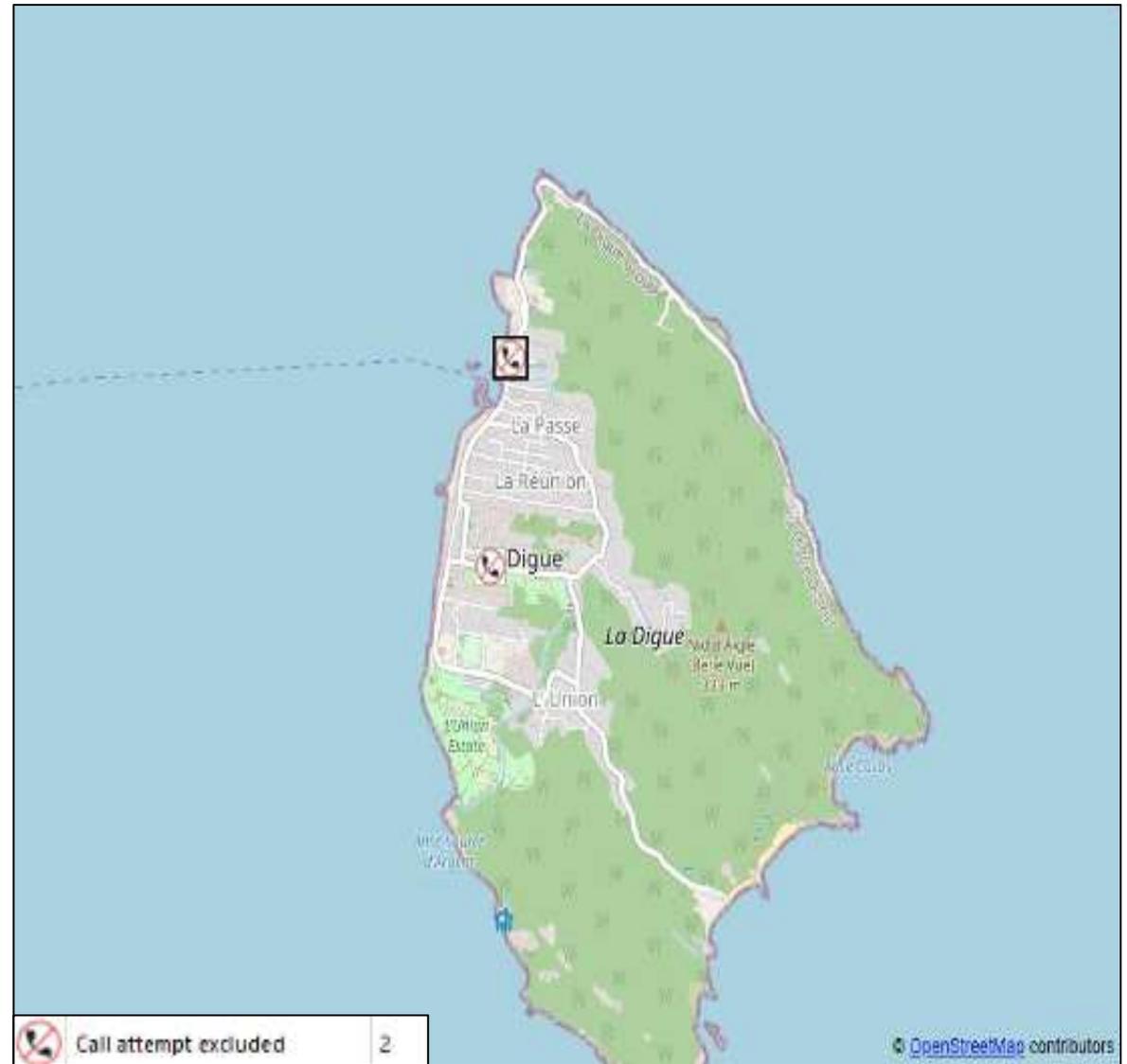
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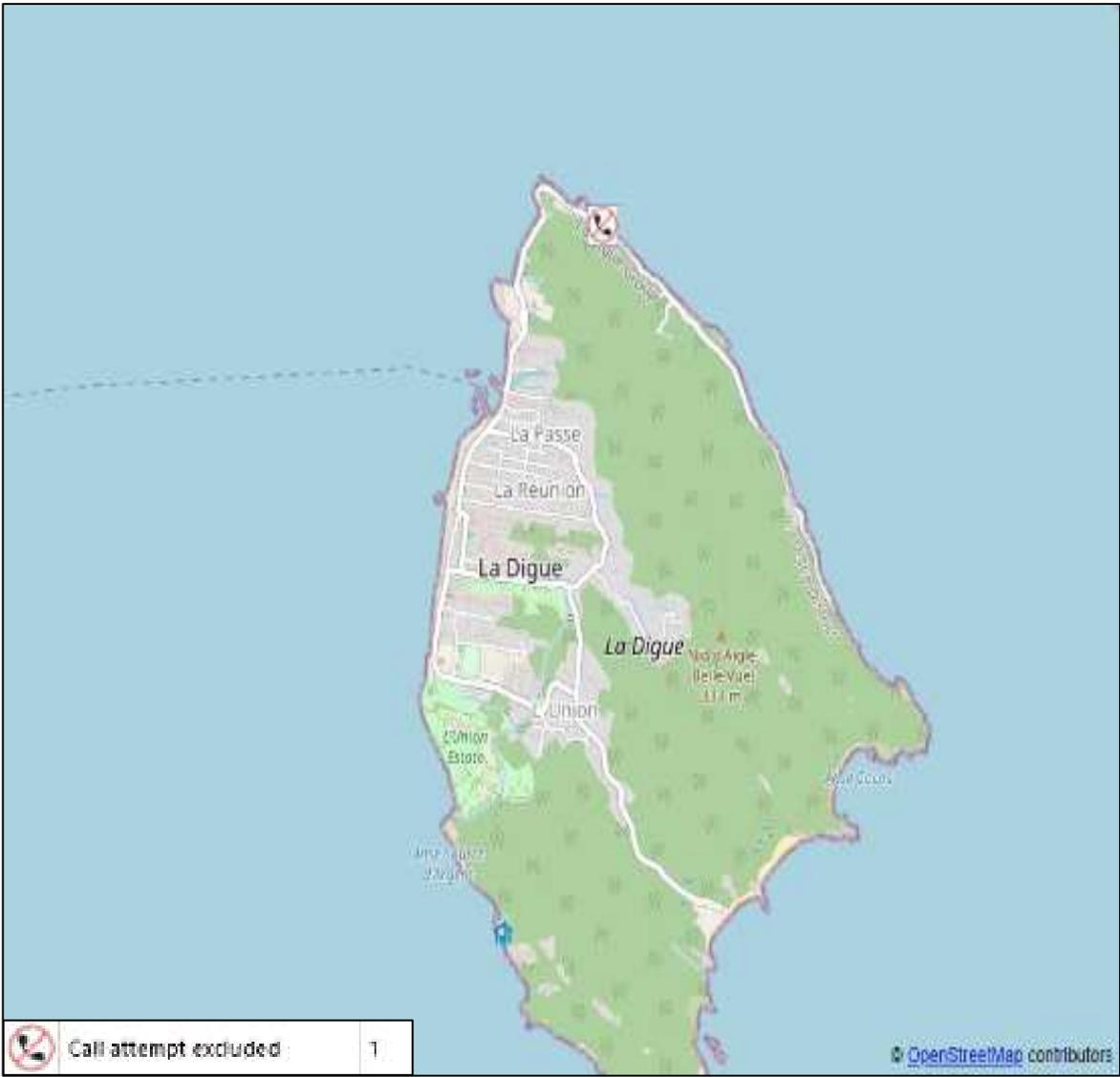
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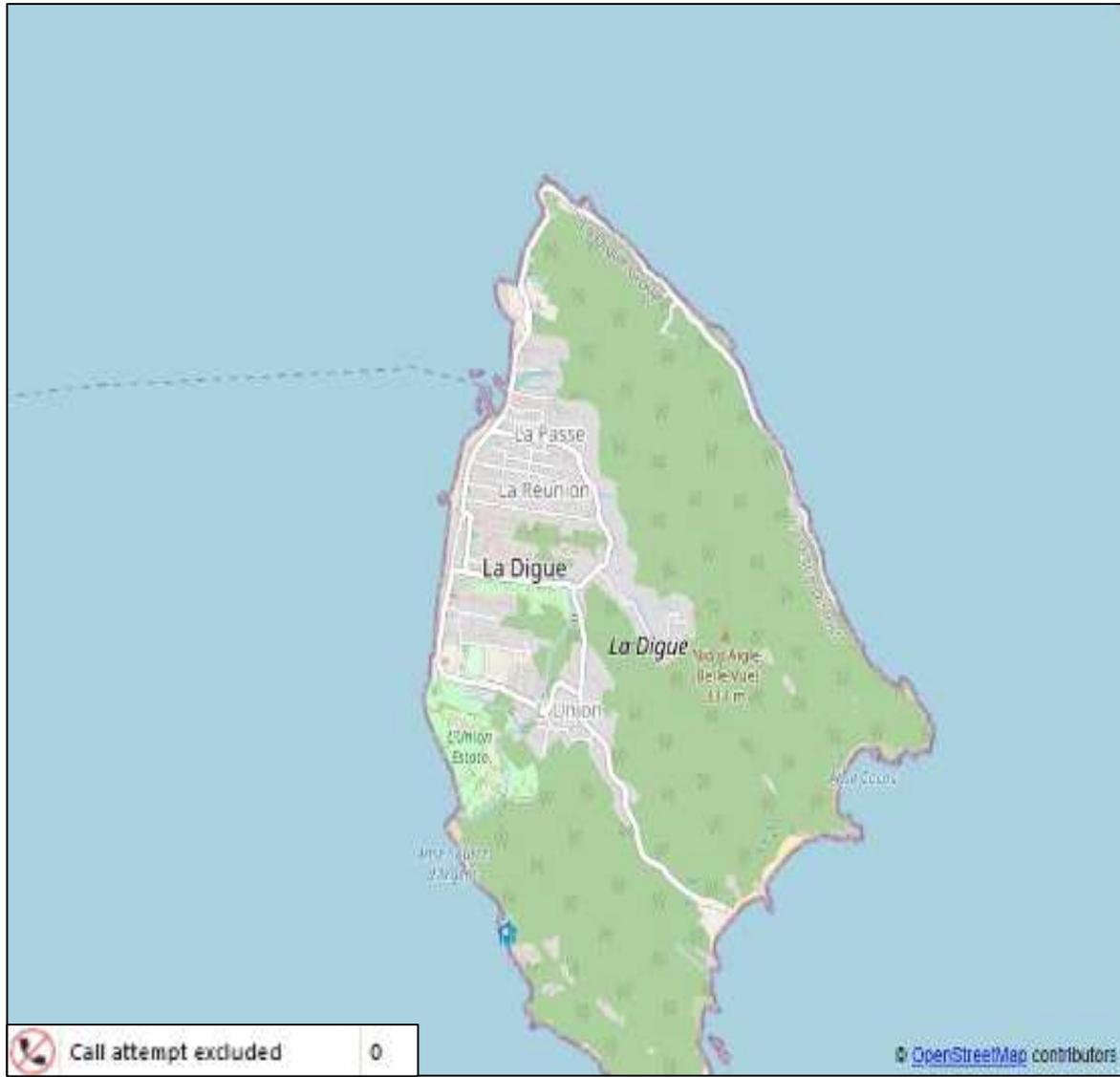
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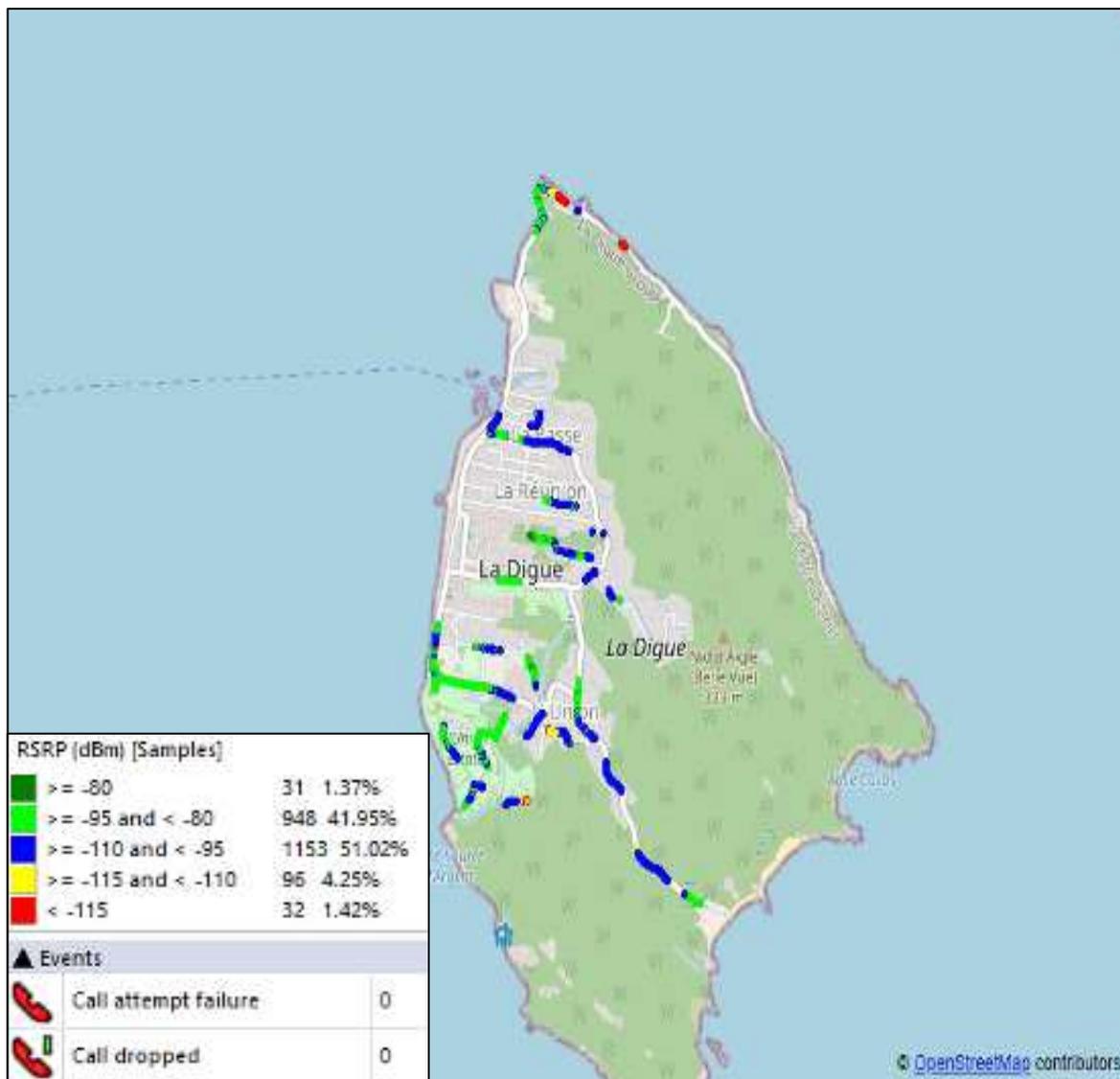
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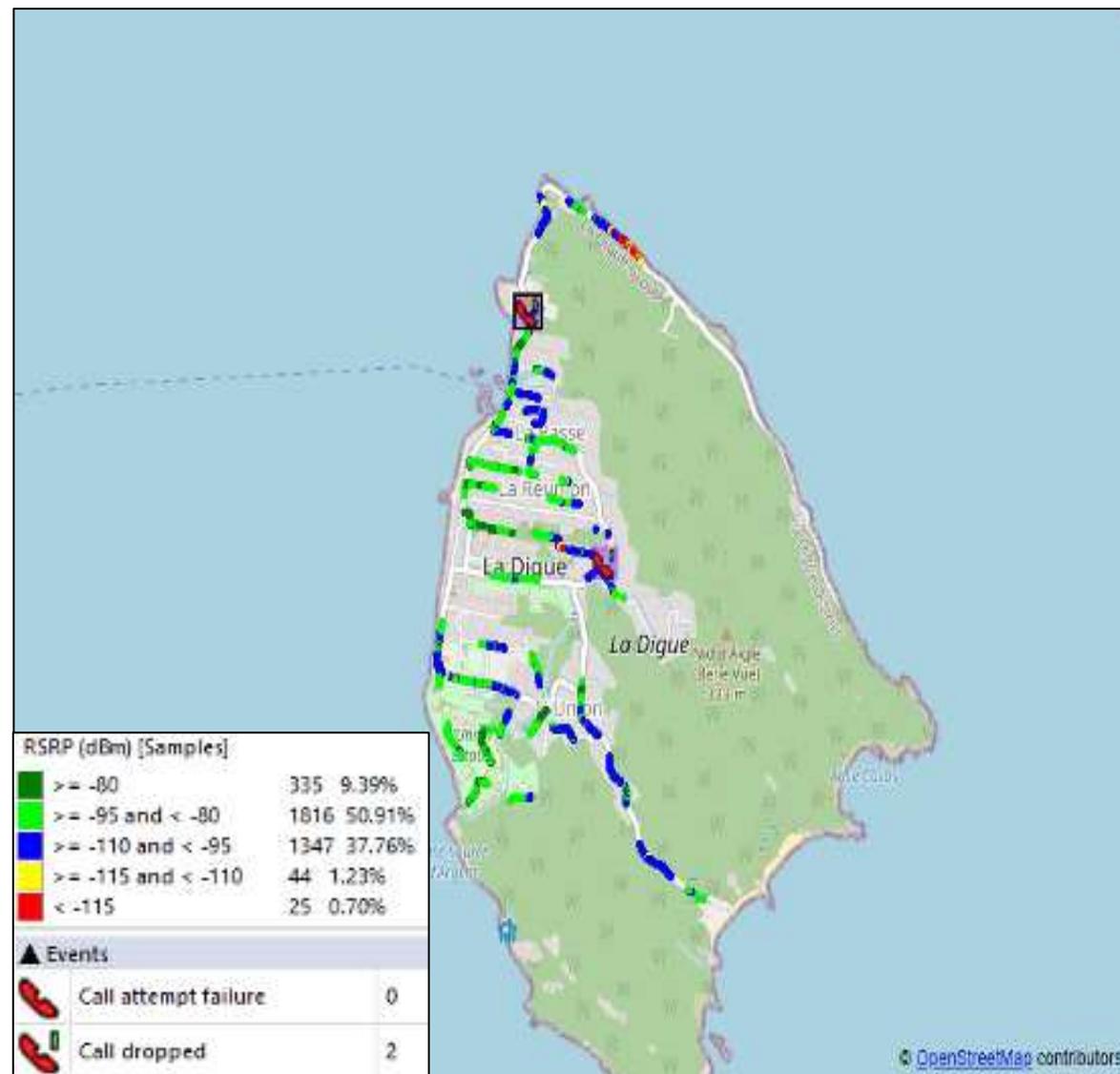
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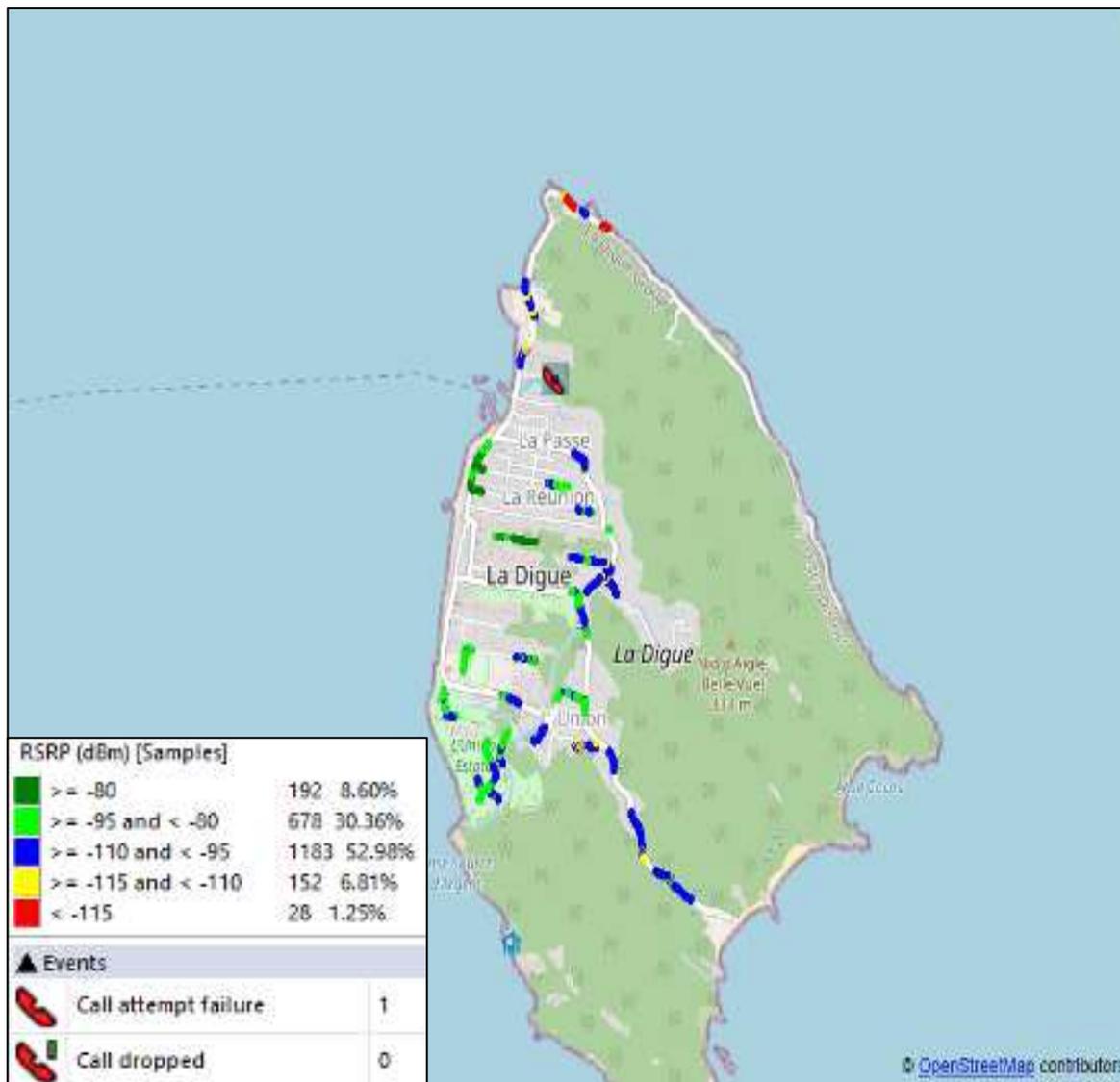
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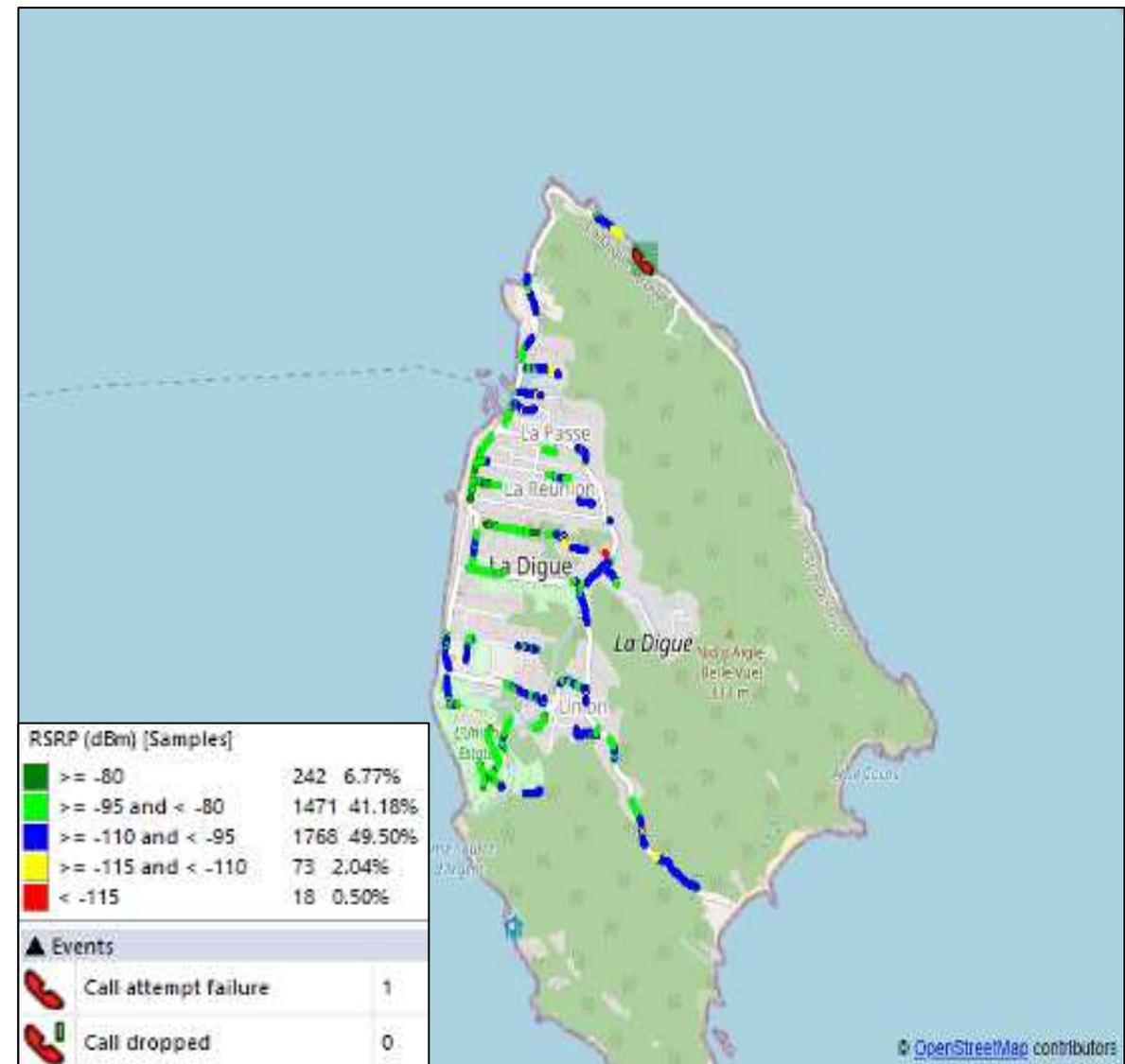
## CWS LC MO



## Airtel LC MO

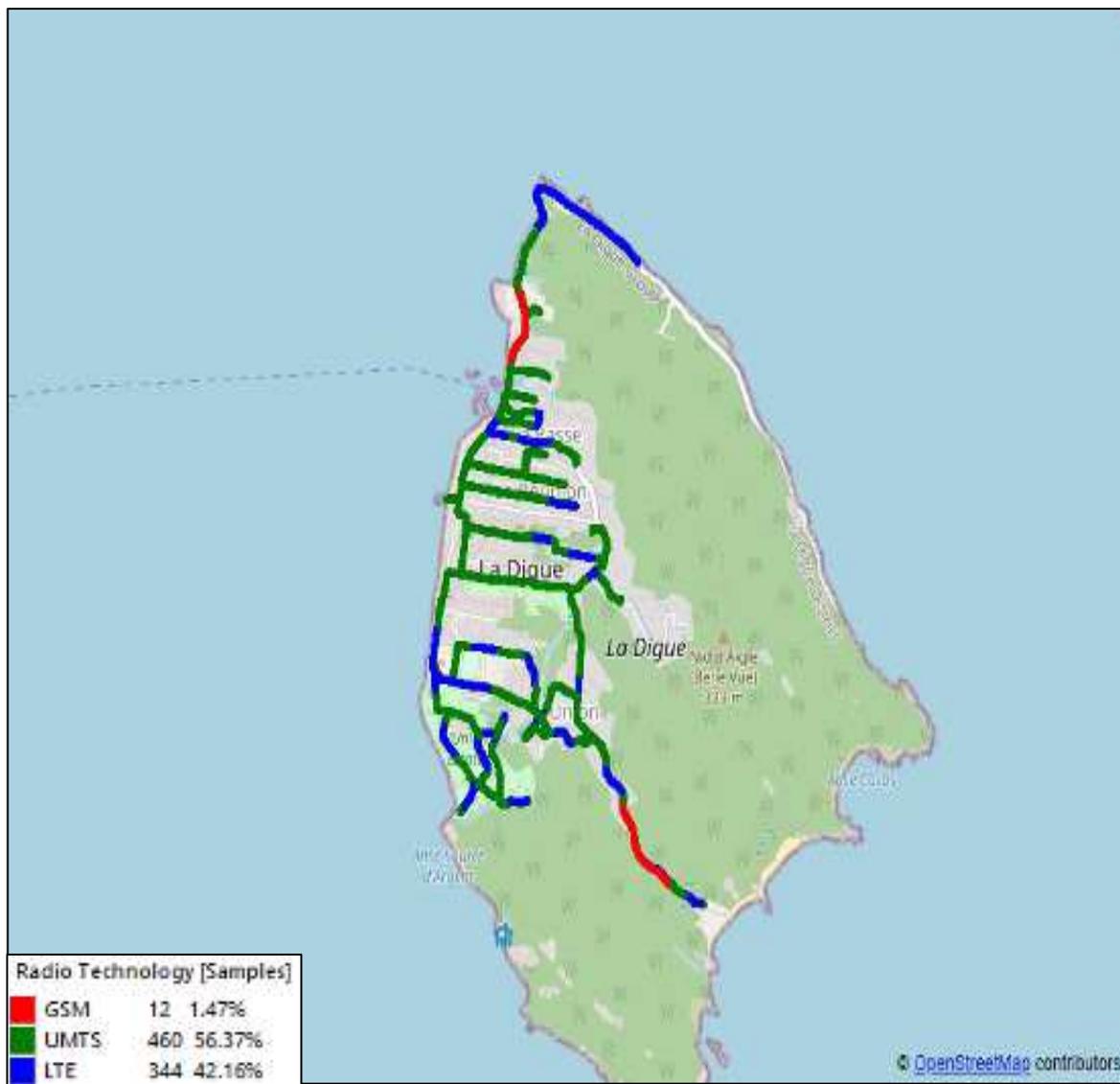


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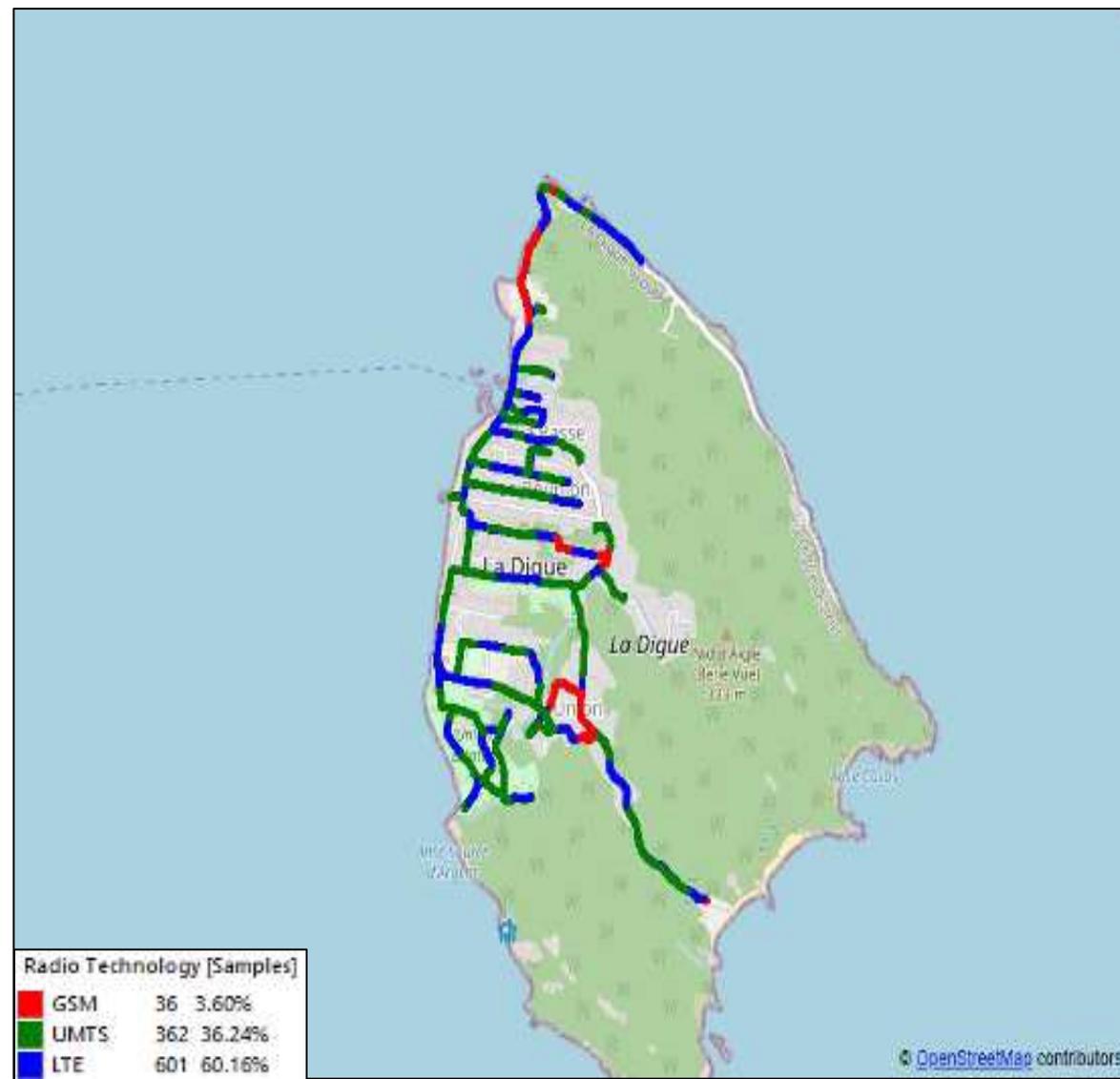


# LONG CALL DRIVE PLOTS

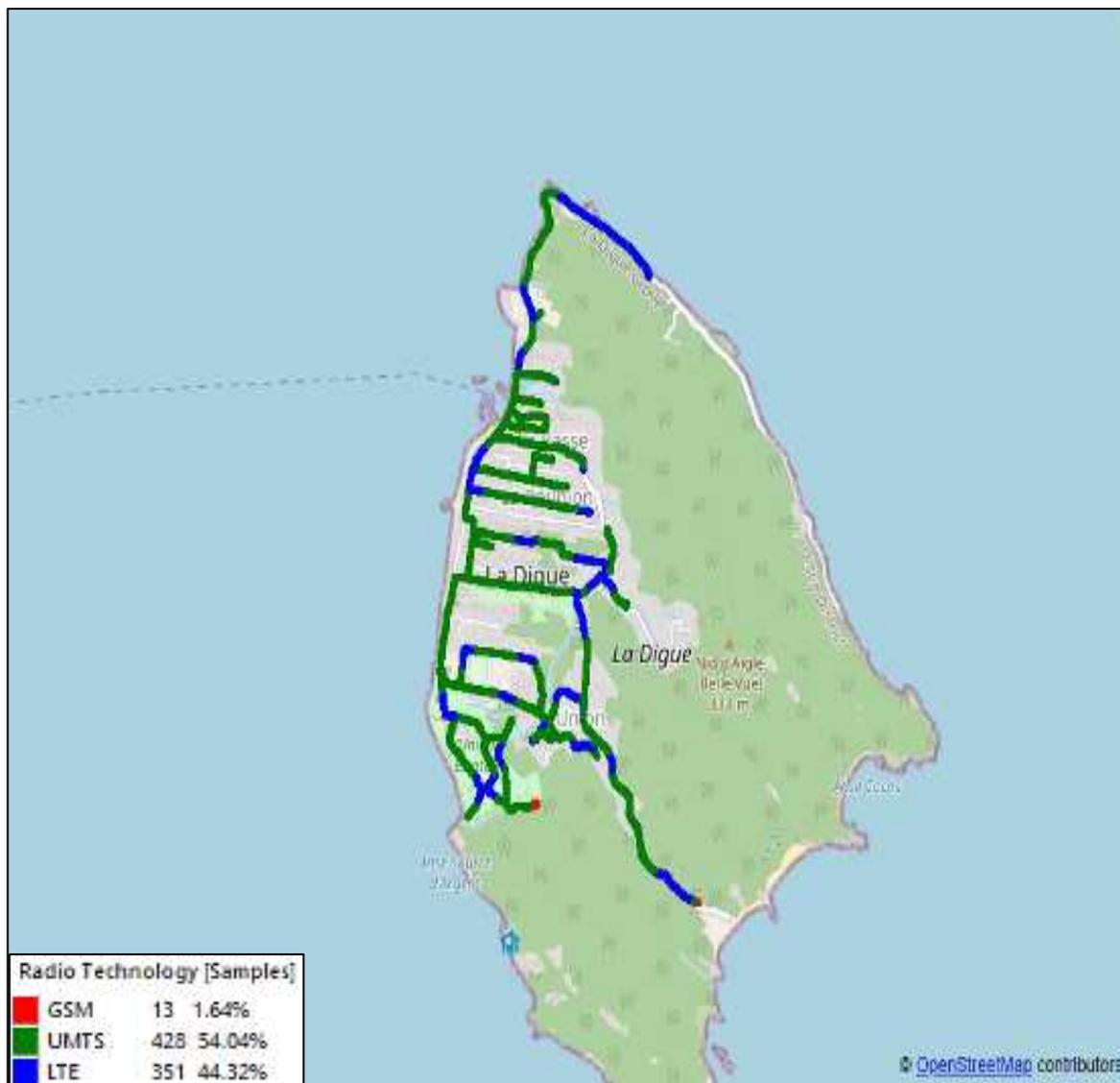
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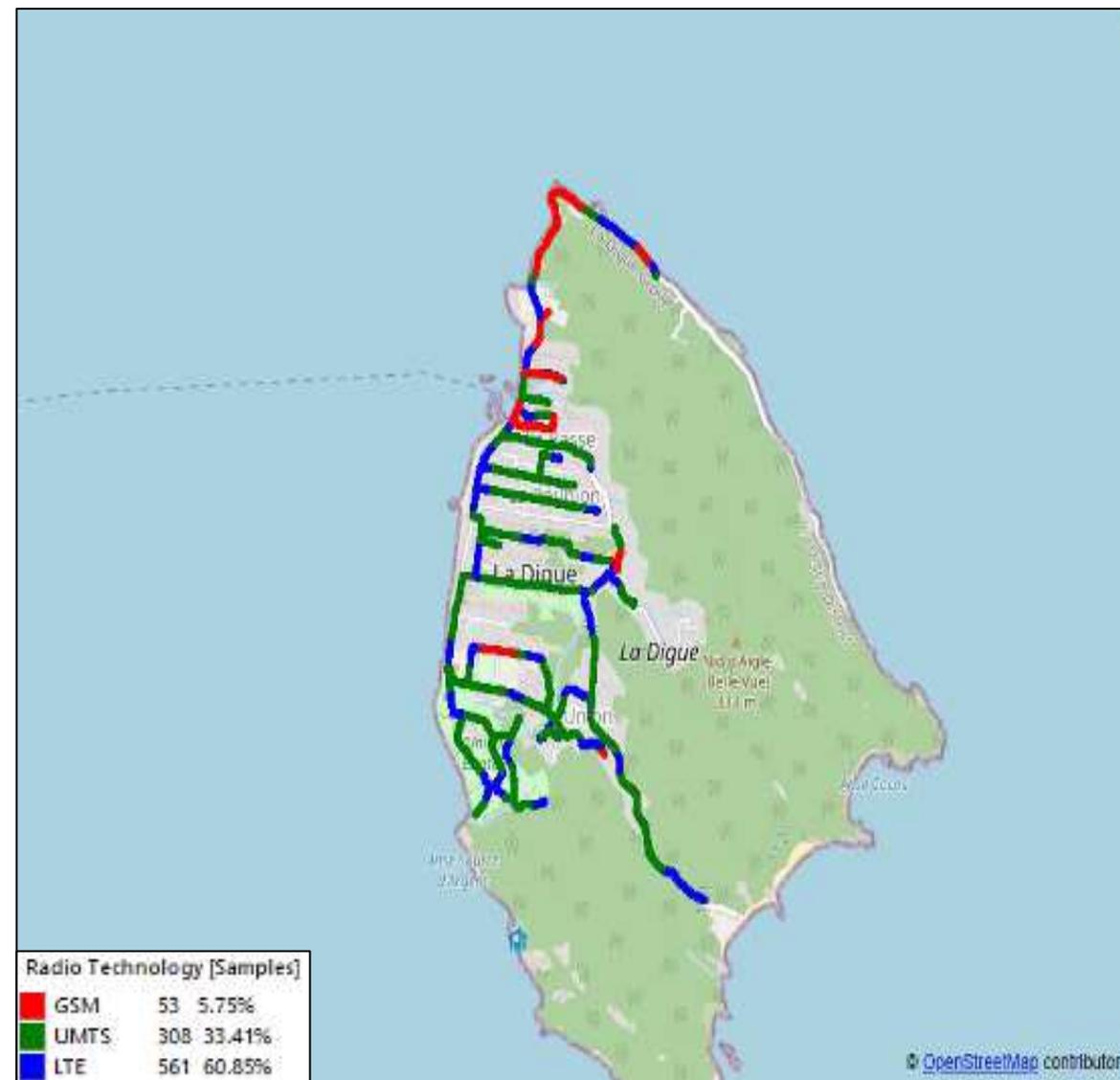
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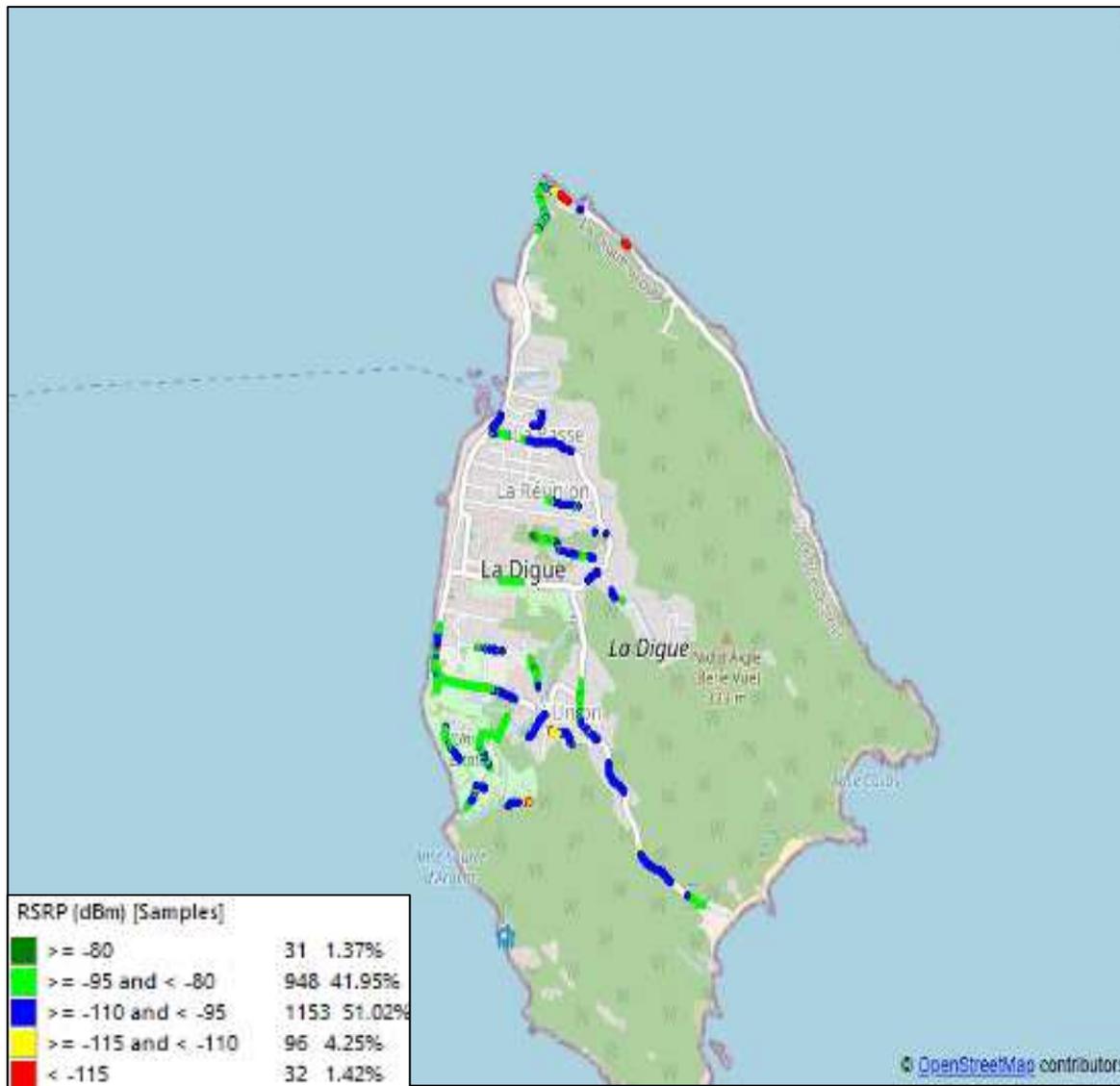
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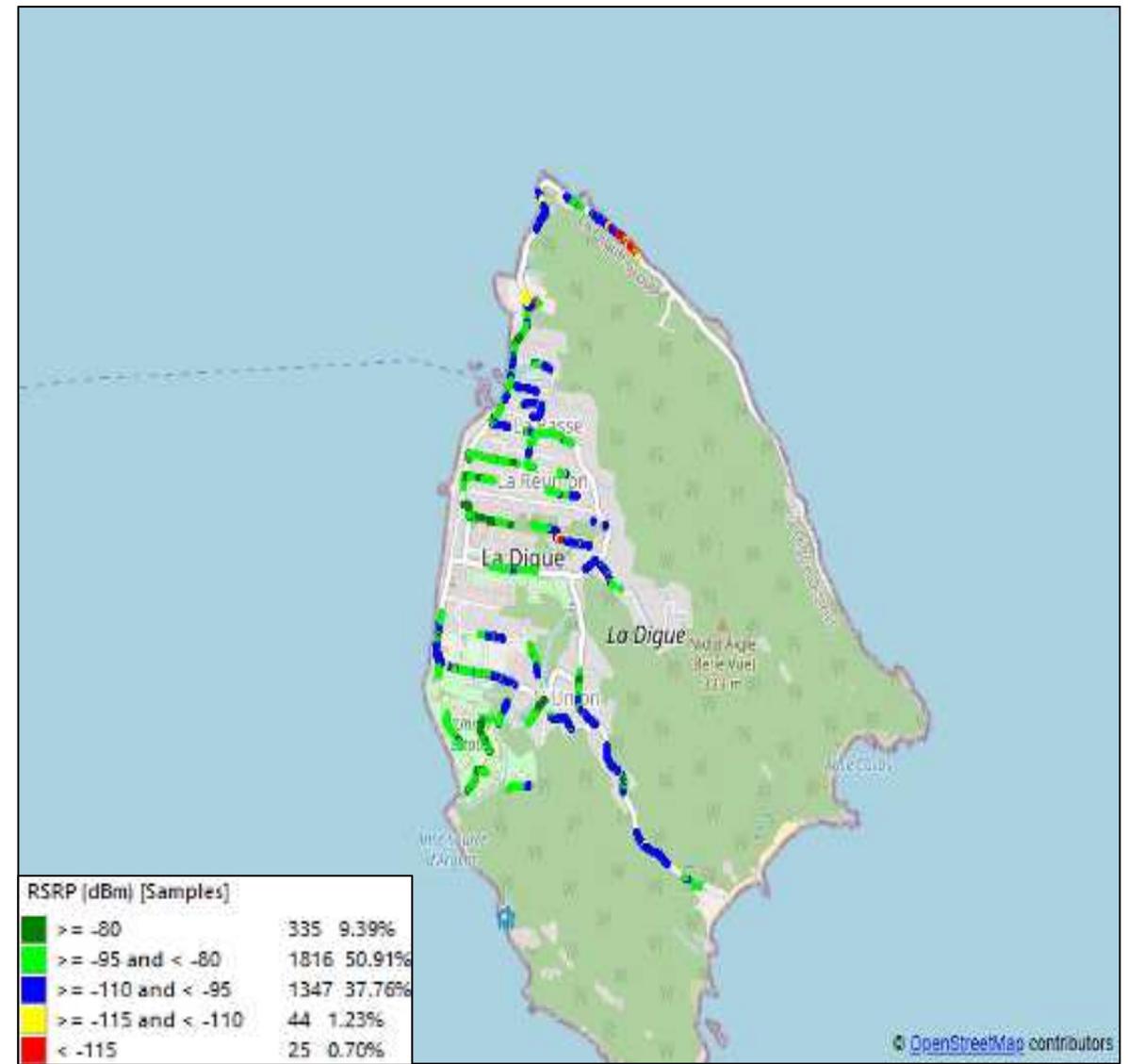
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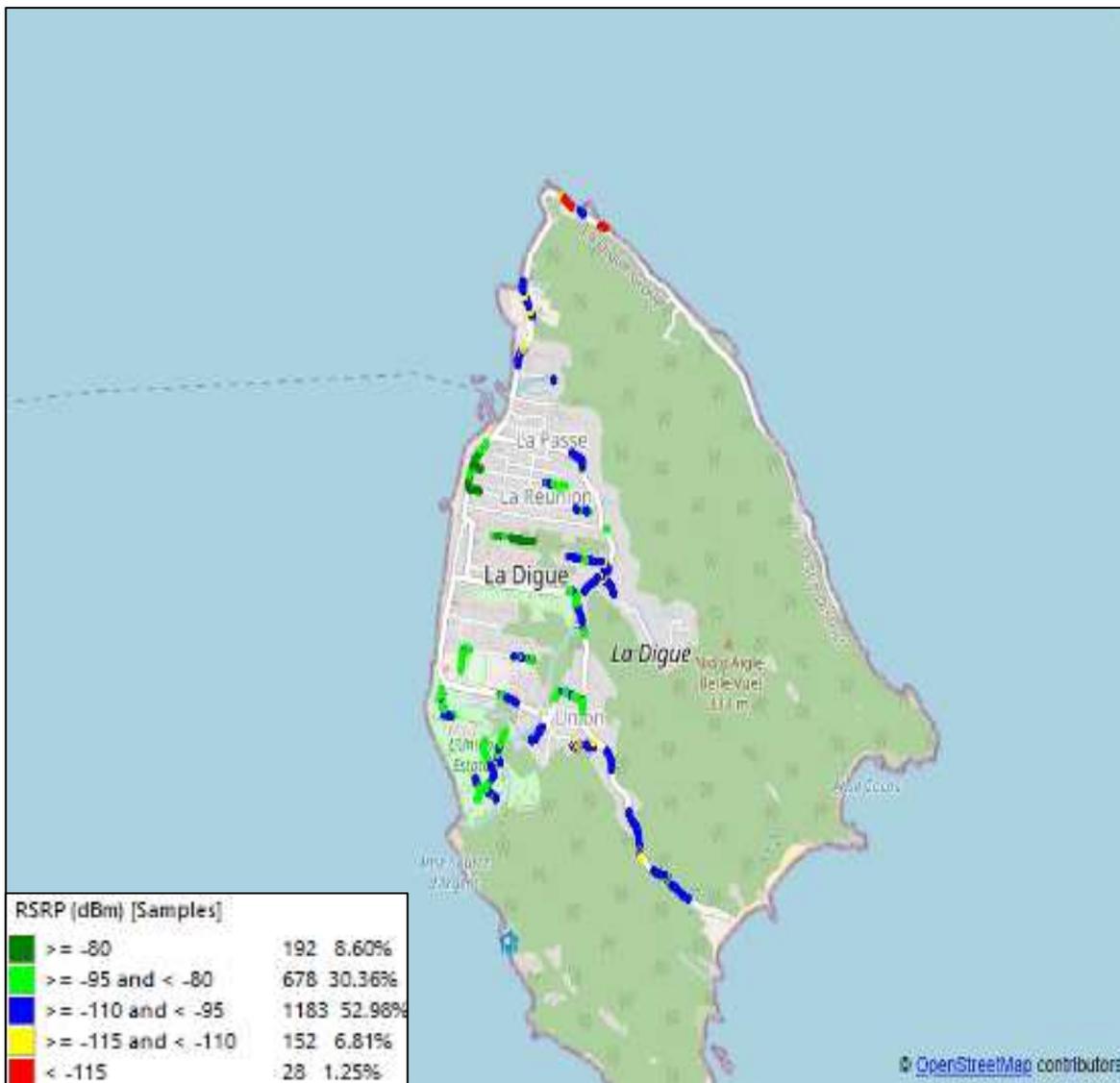
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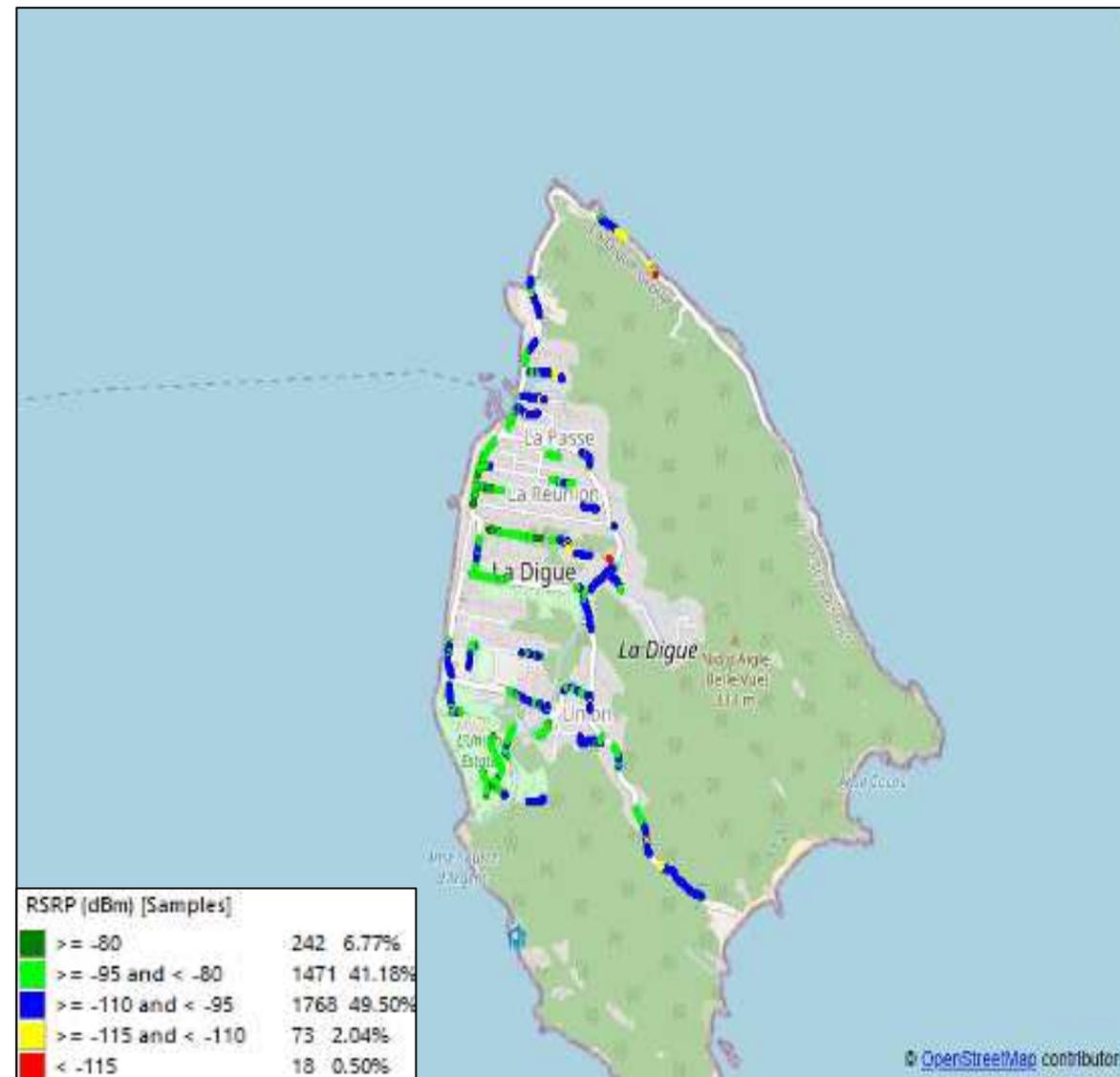
## CWS LC MO



## Airtel LC MO

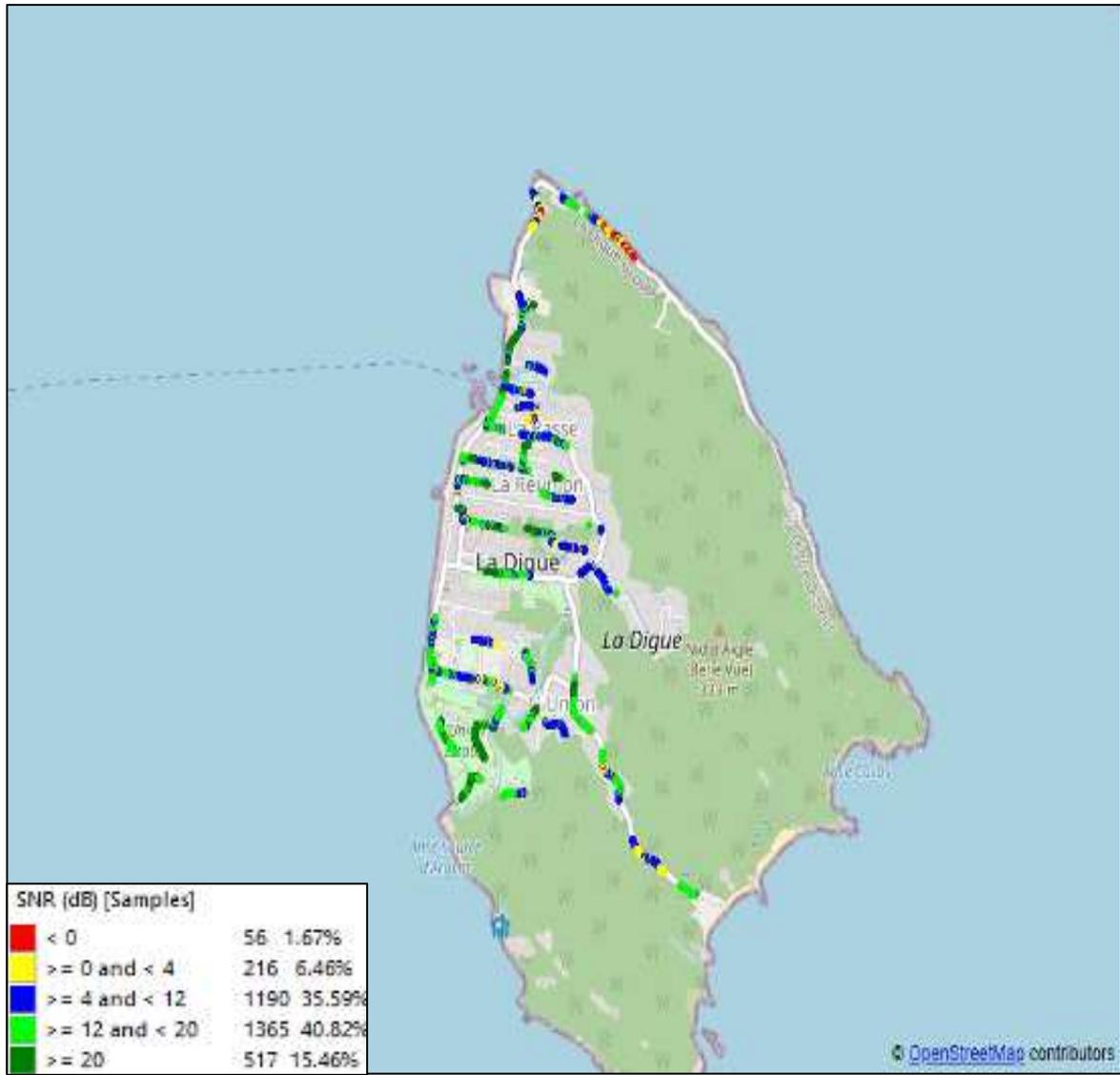
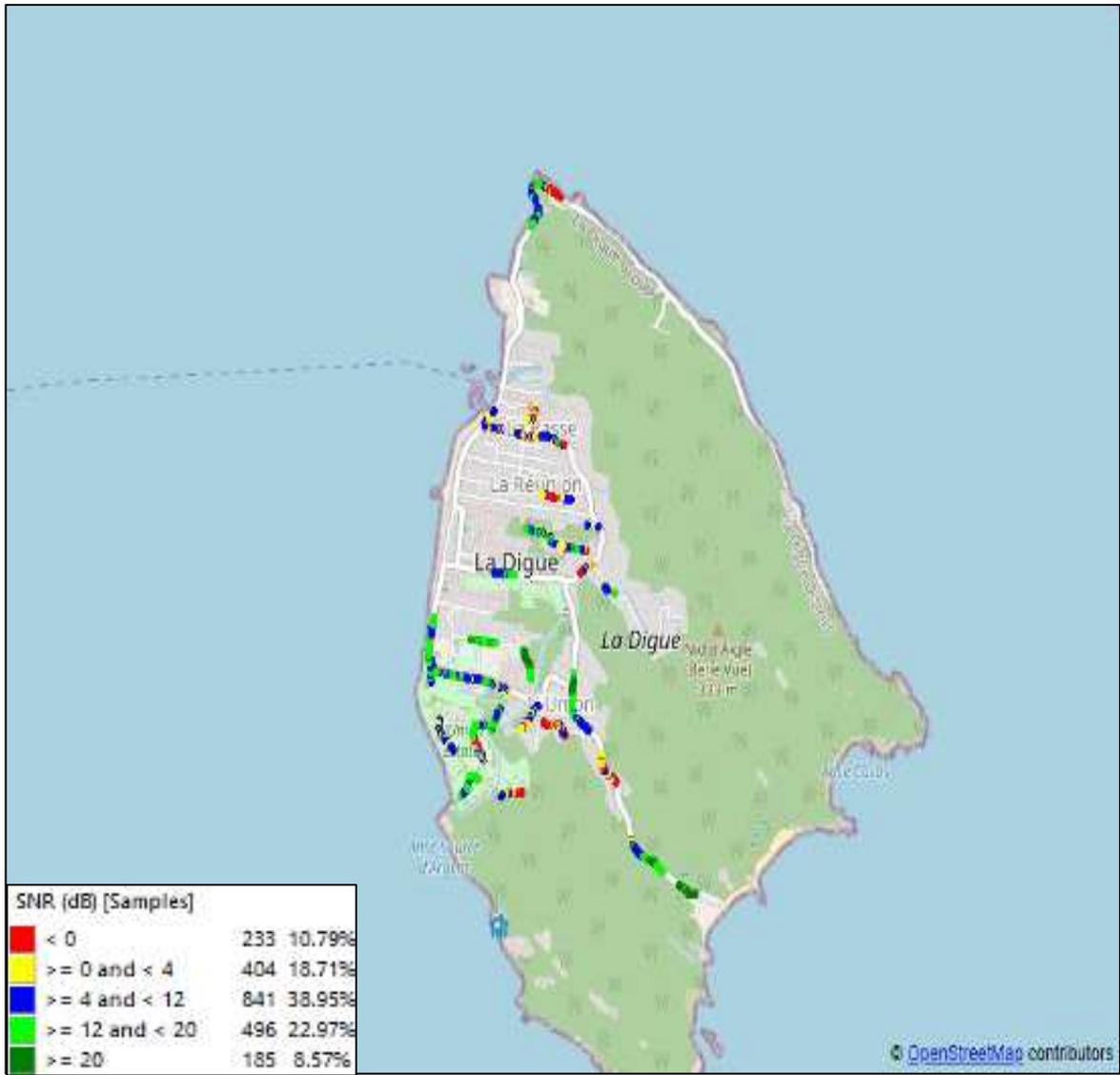


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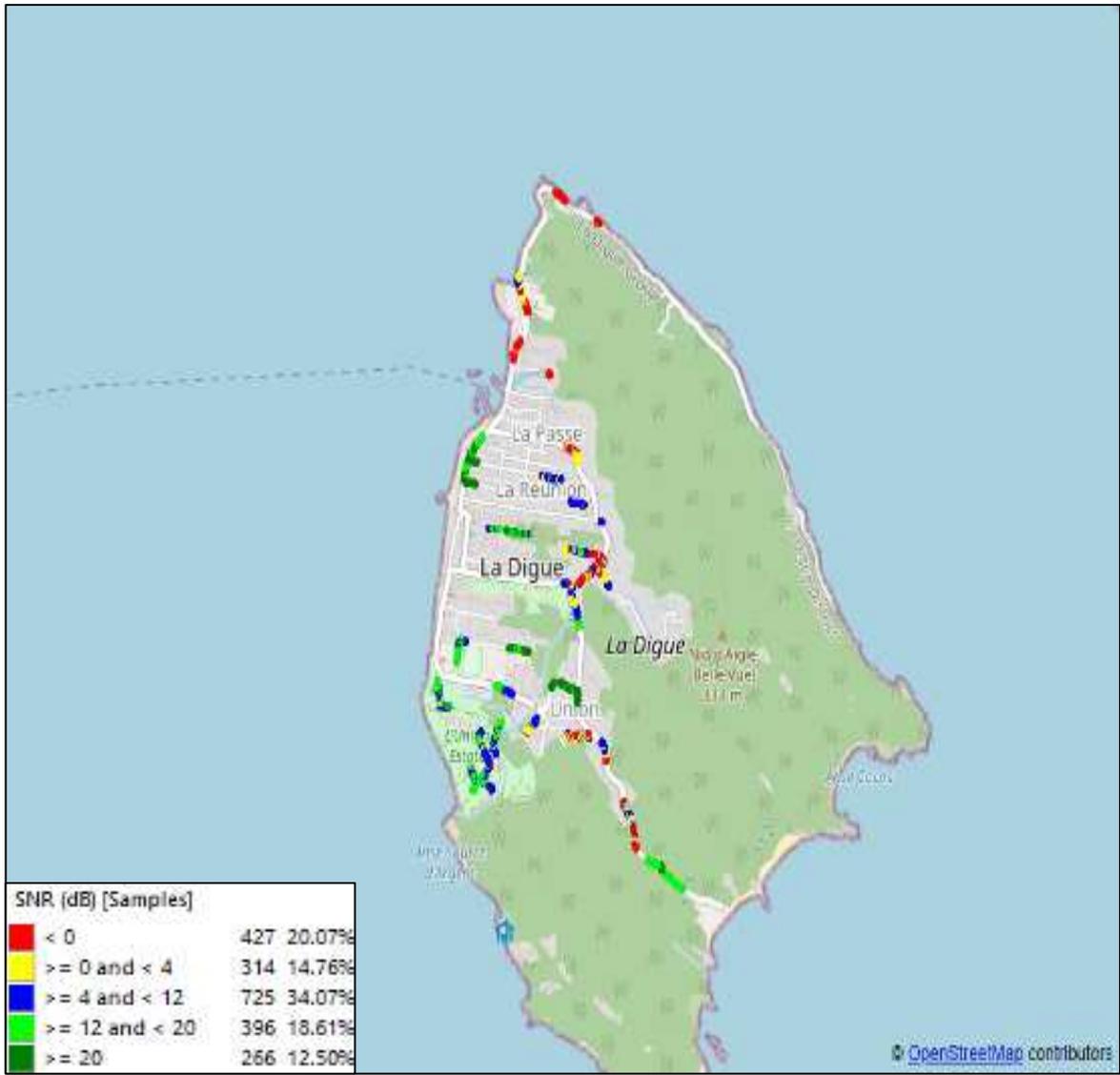


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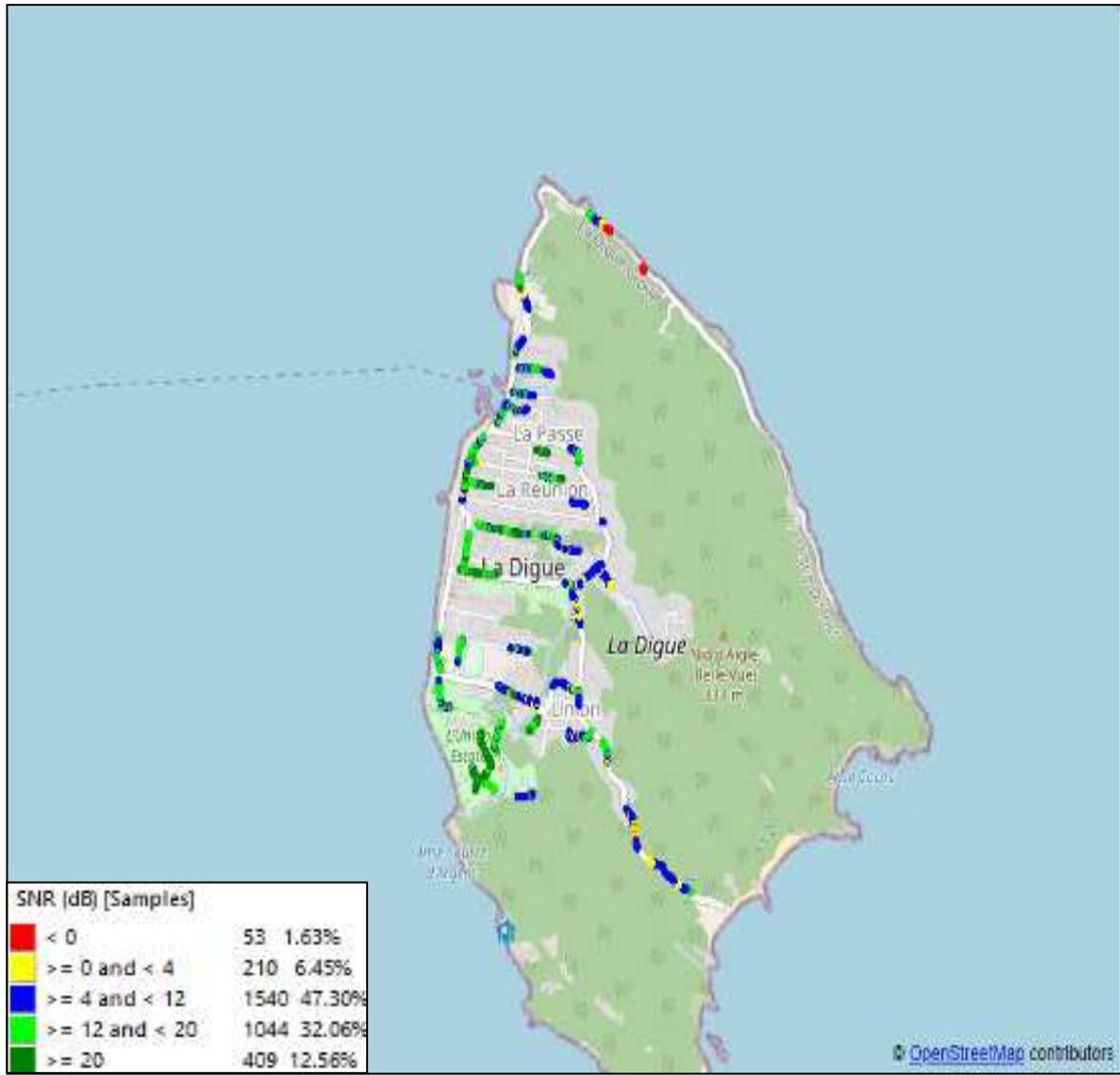
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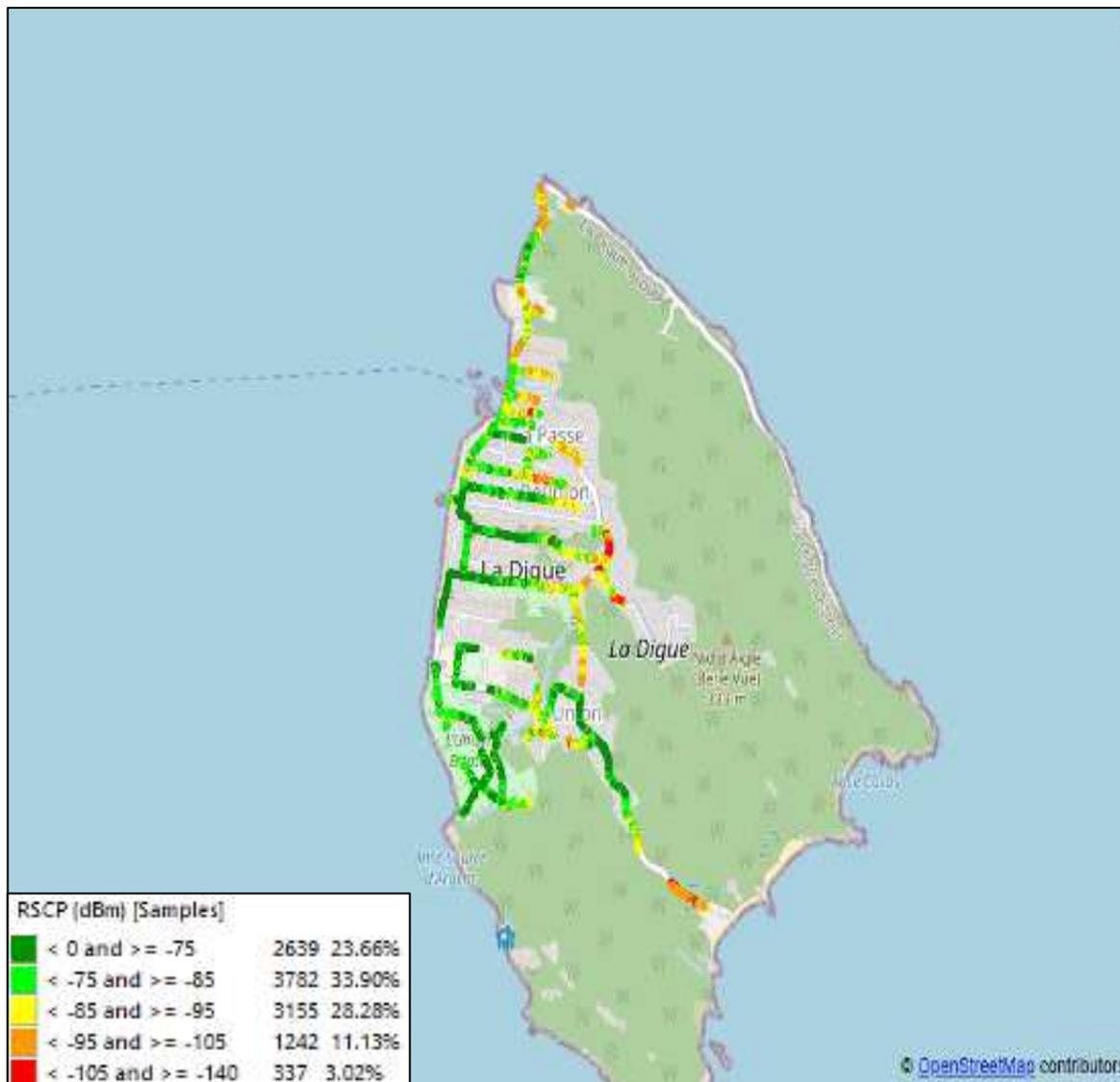
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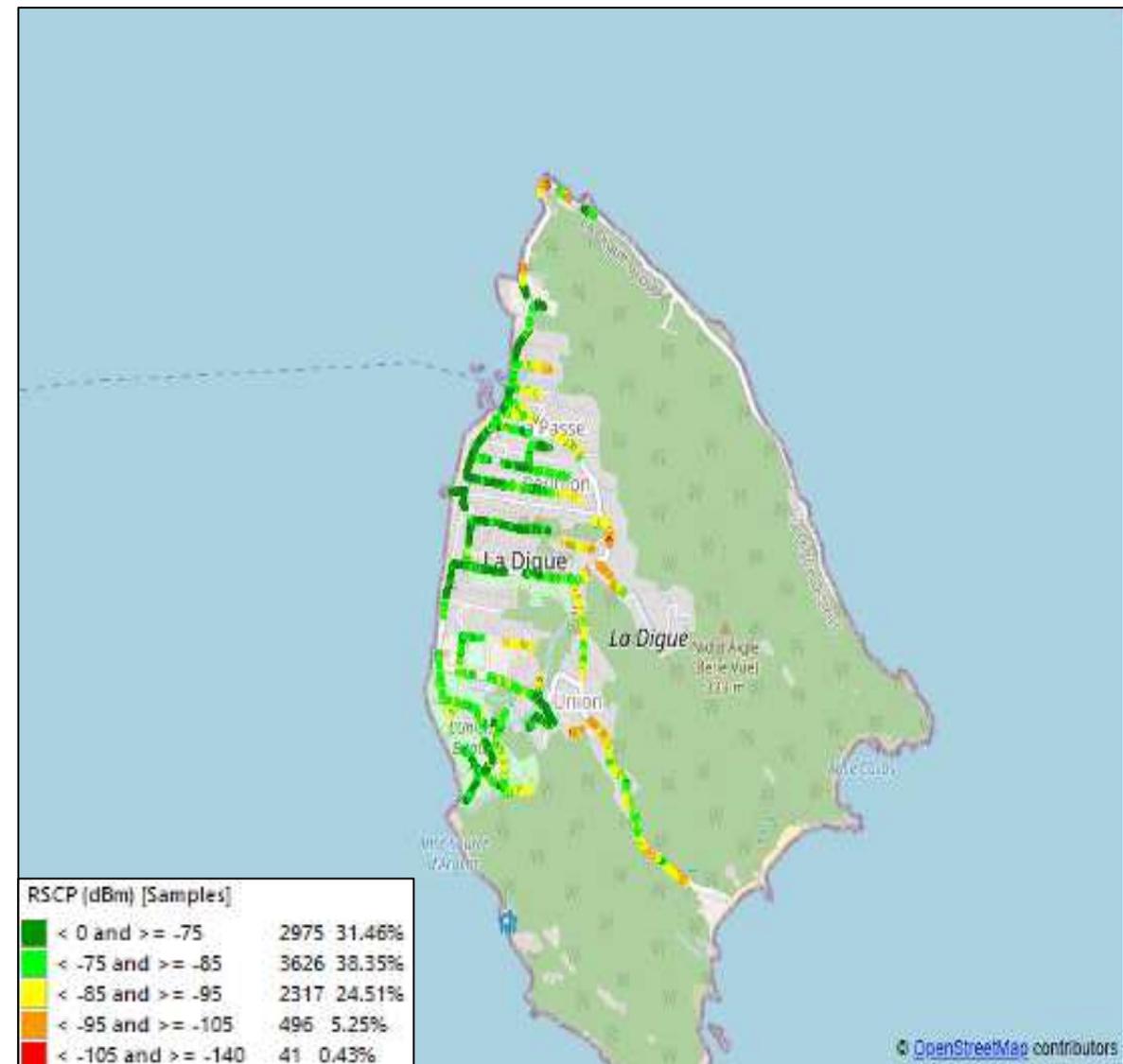
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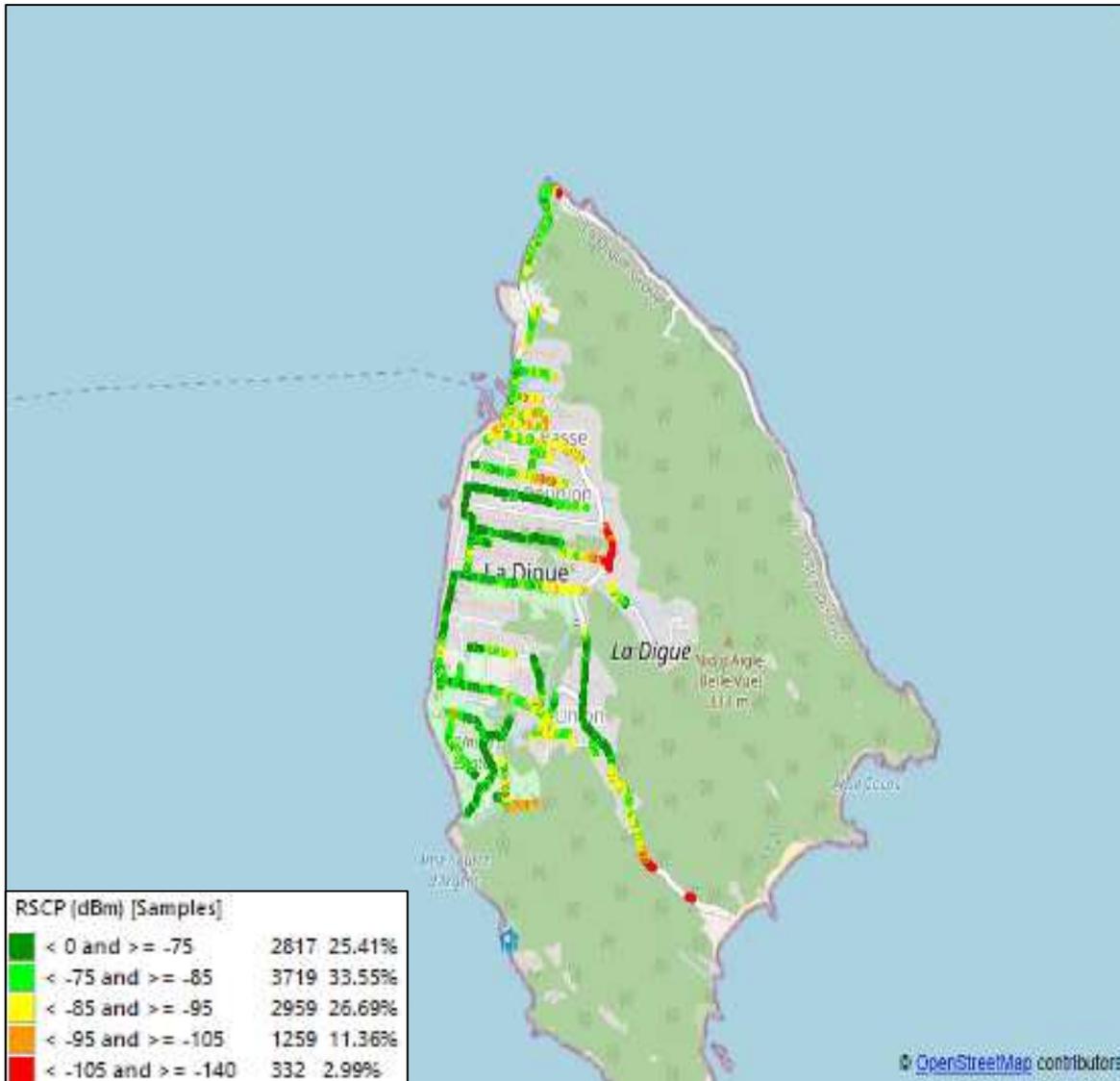
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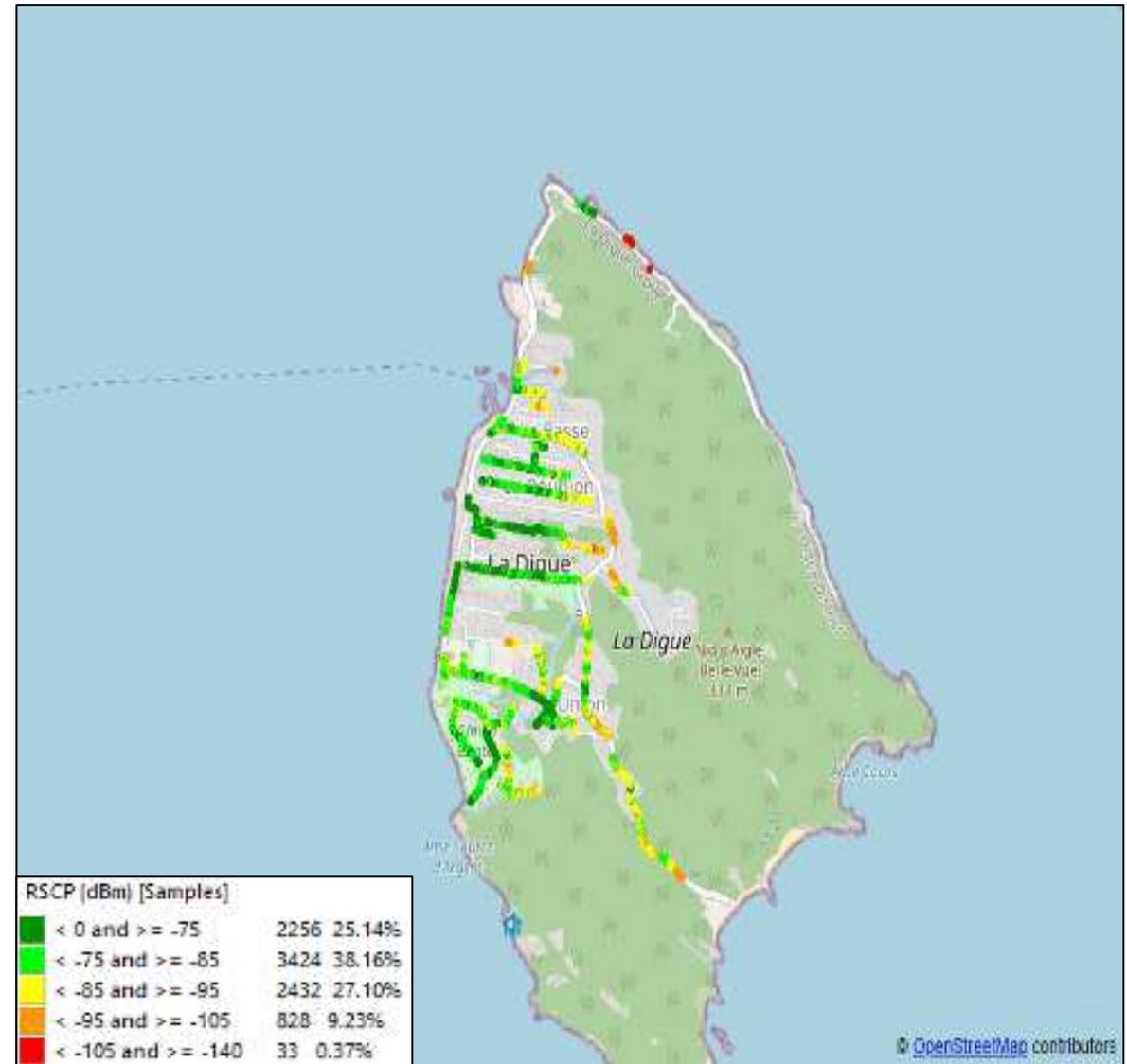
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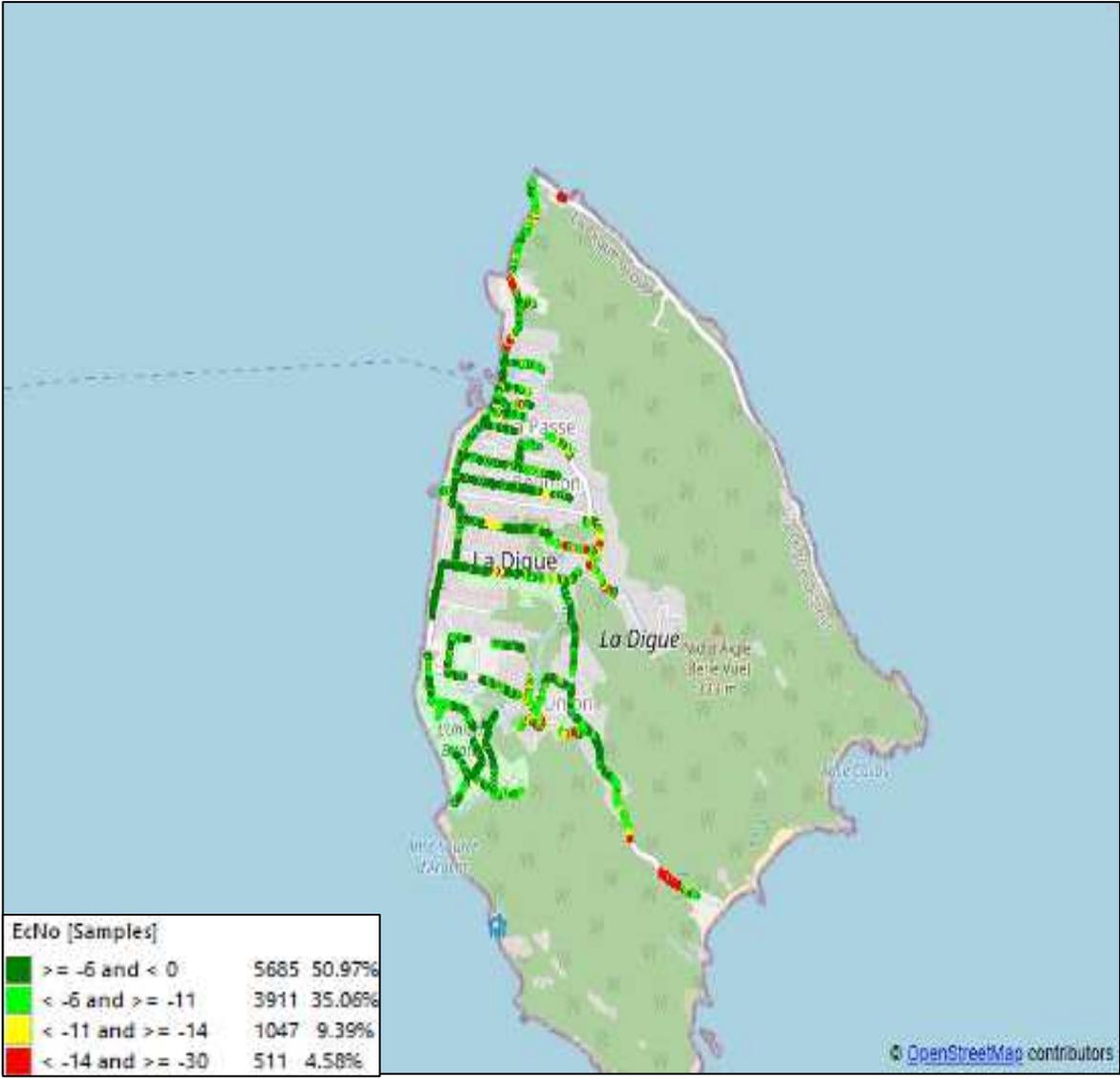
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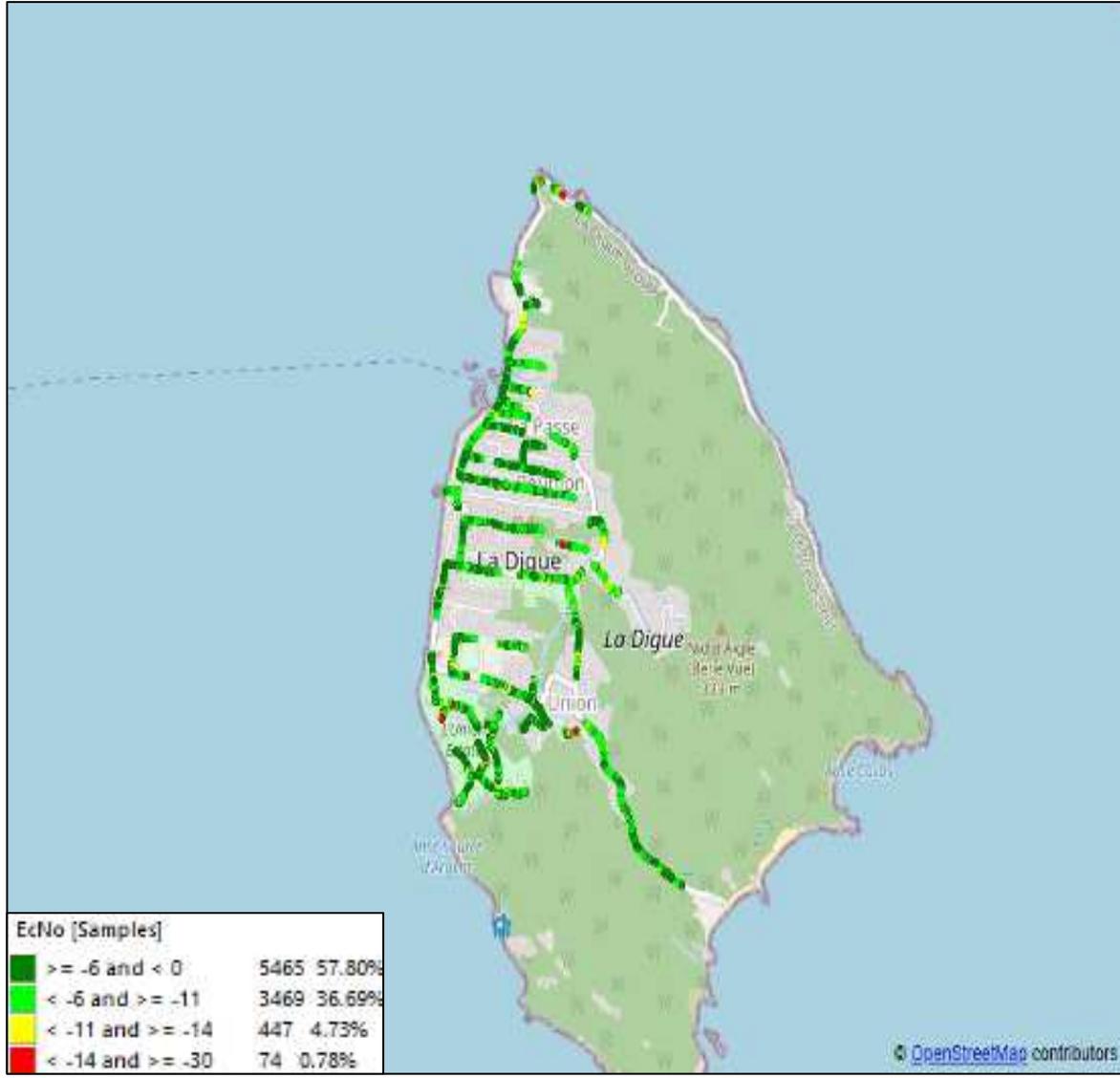
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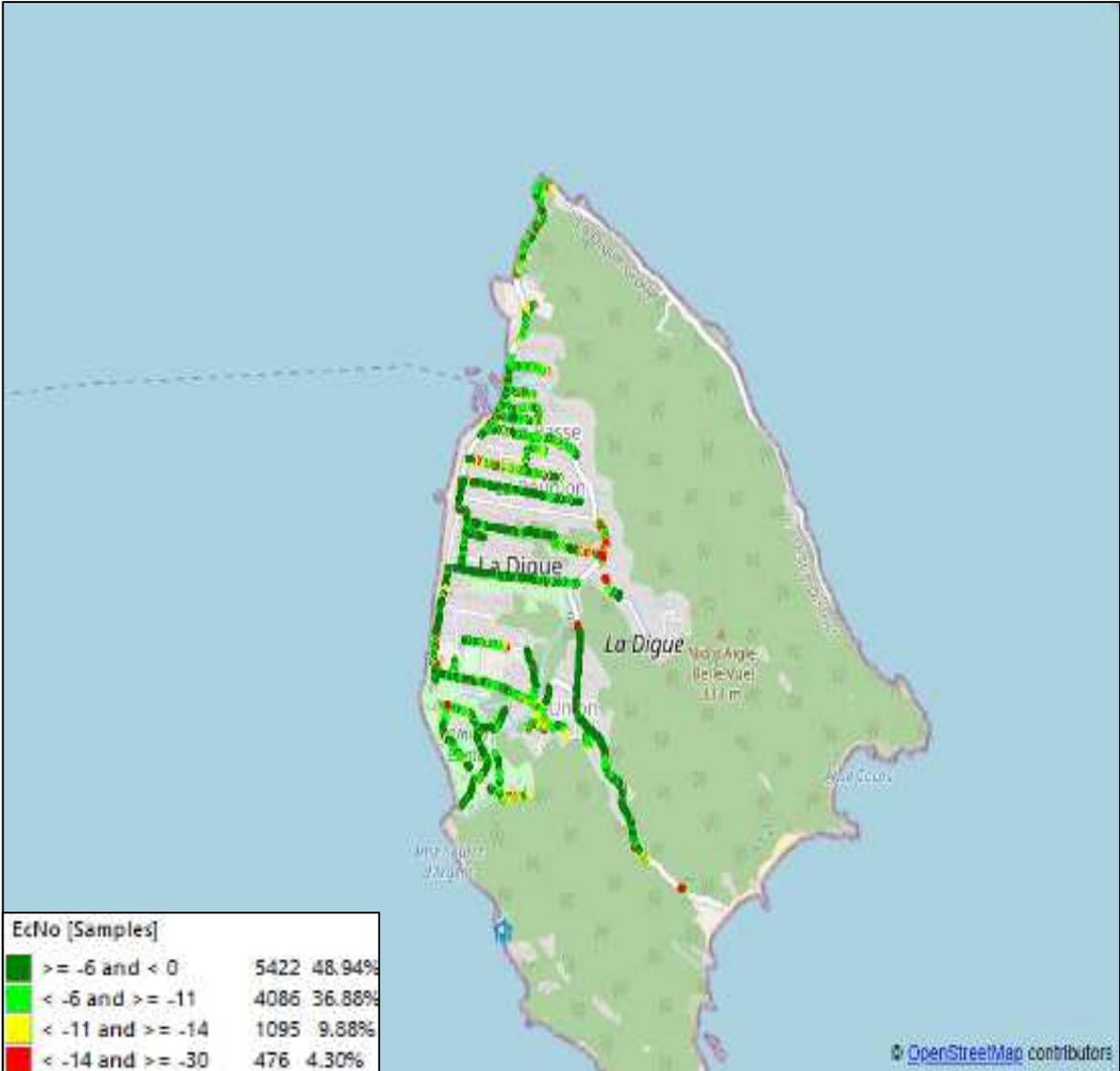
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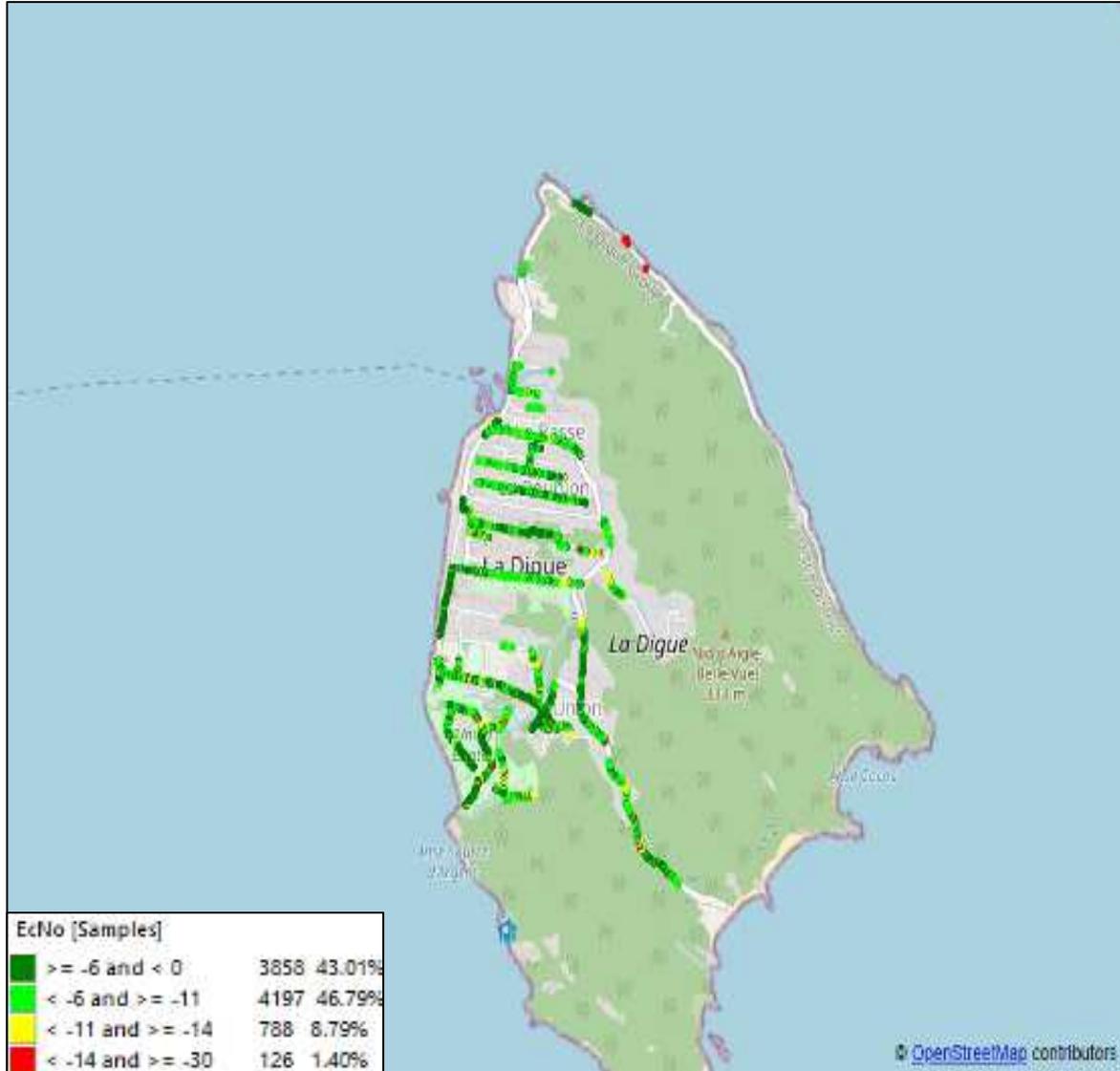
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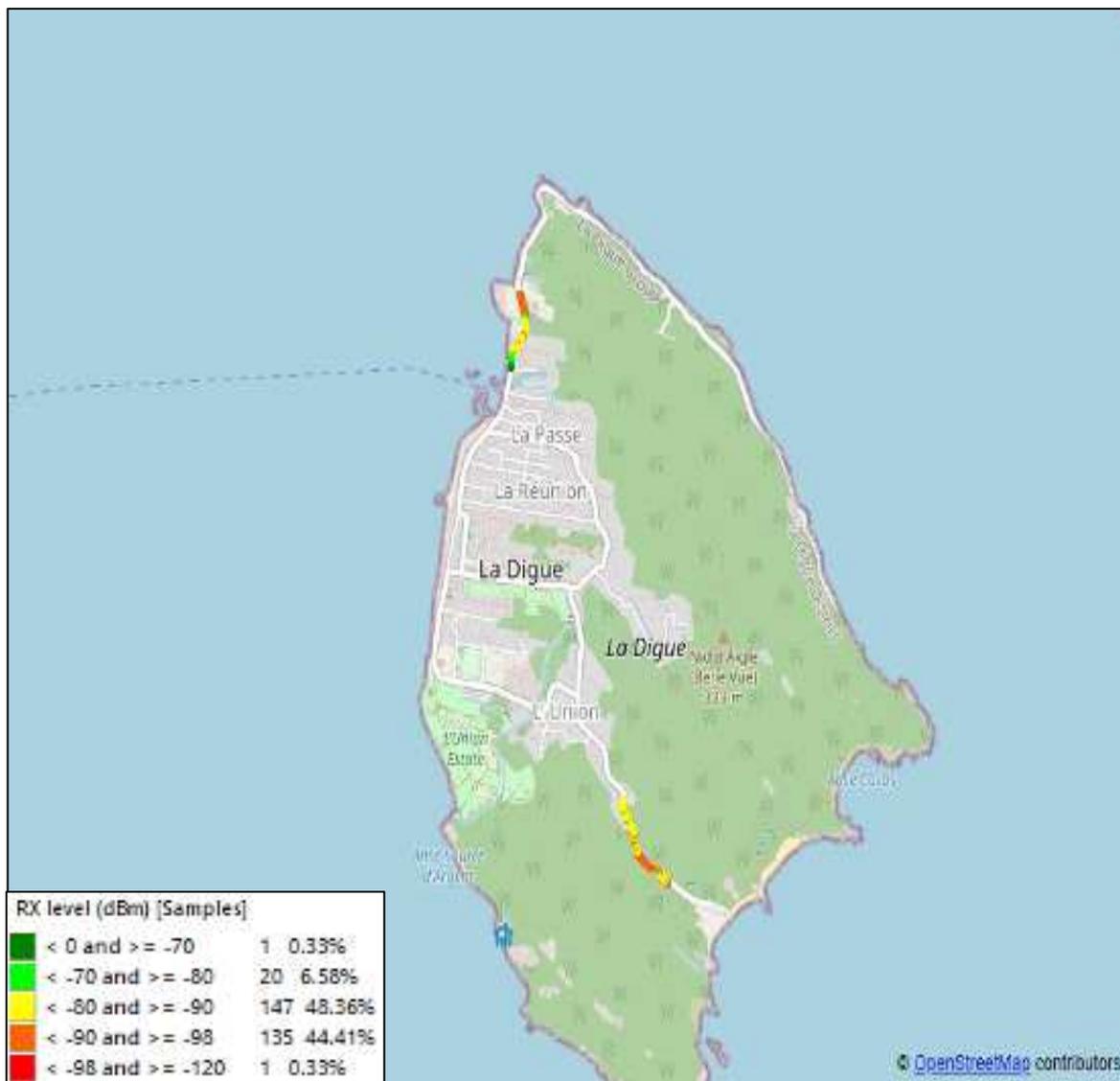
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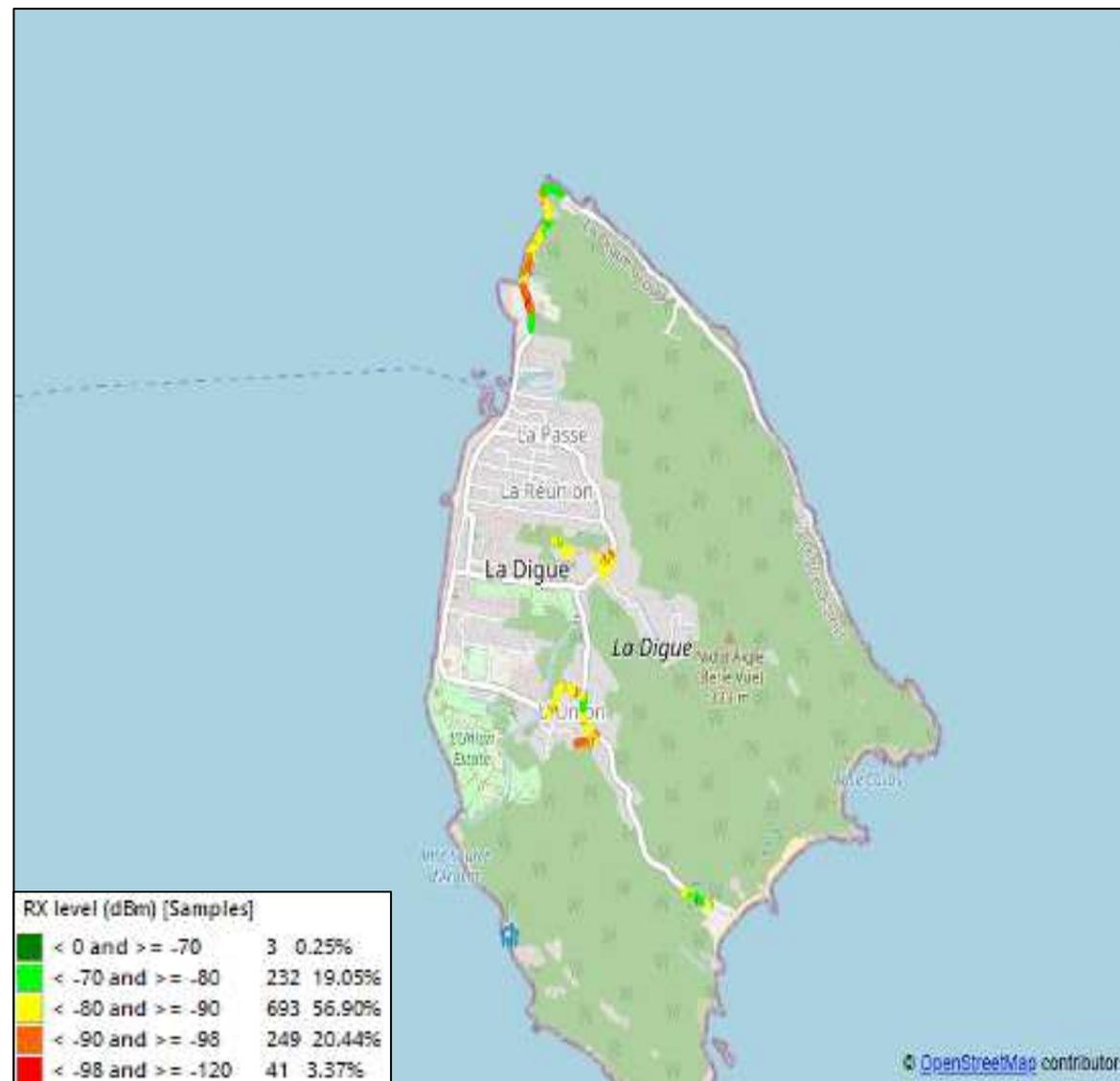
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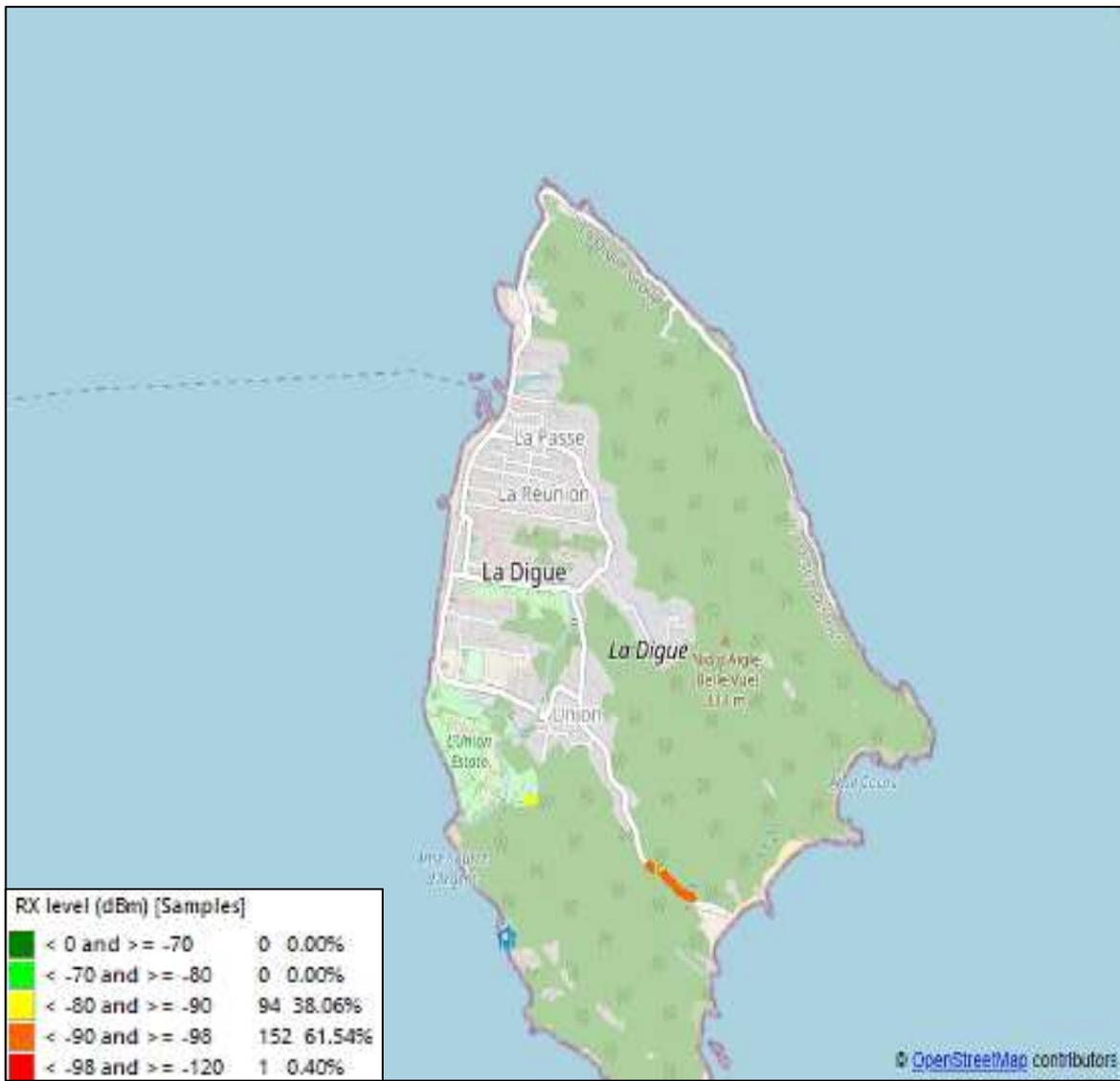
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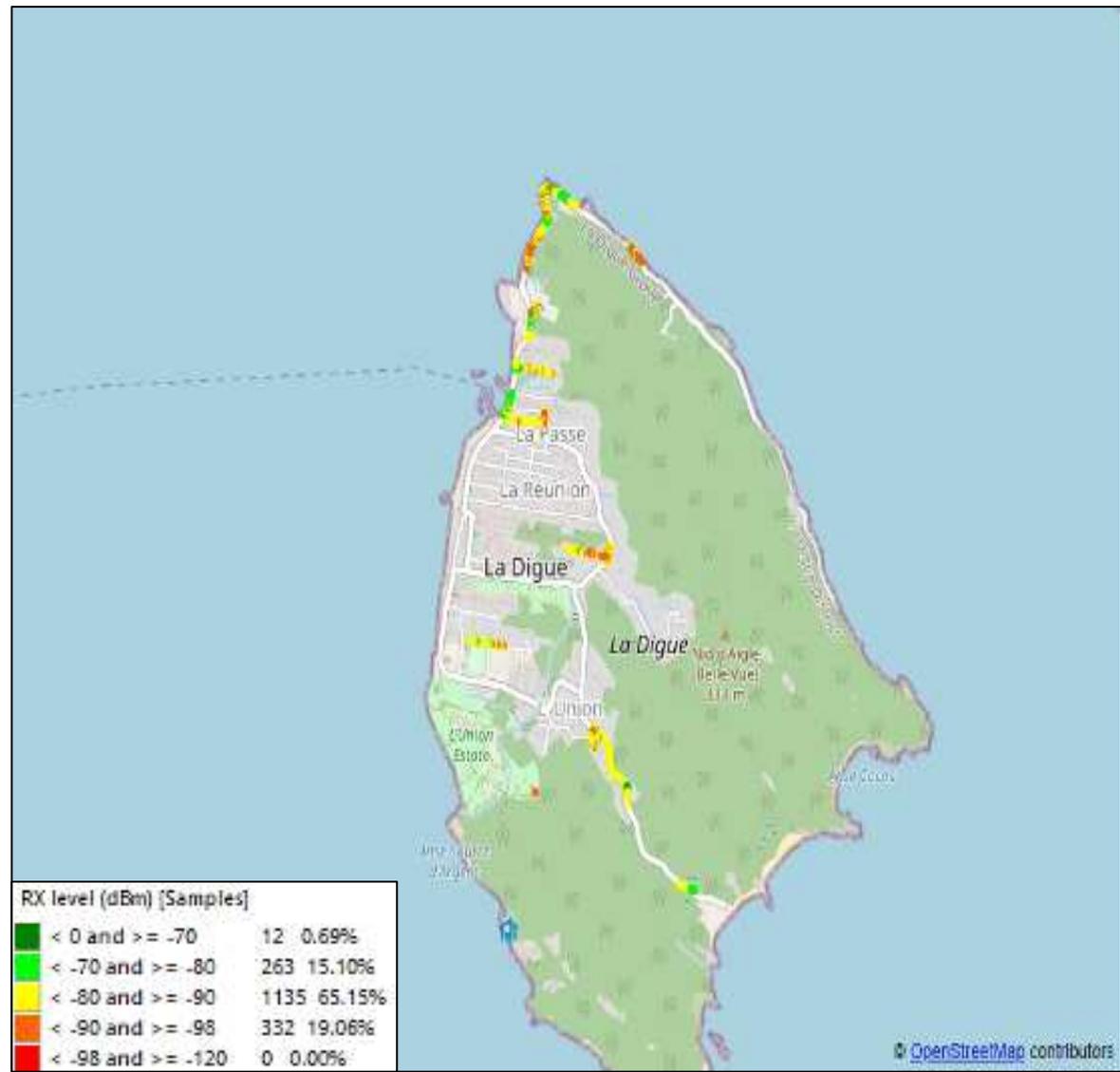
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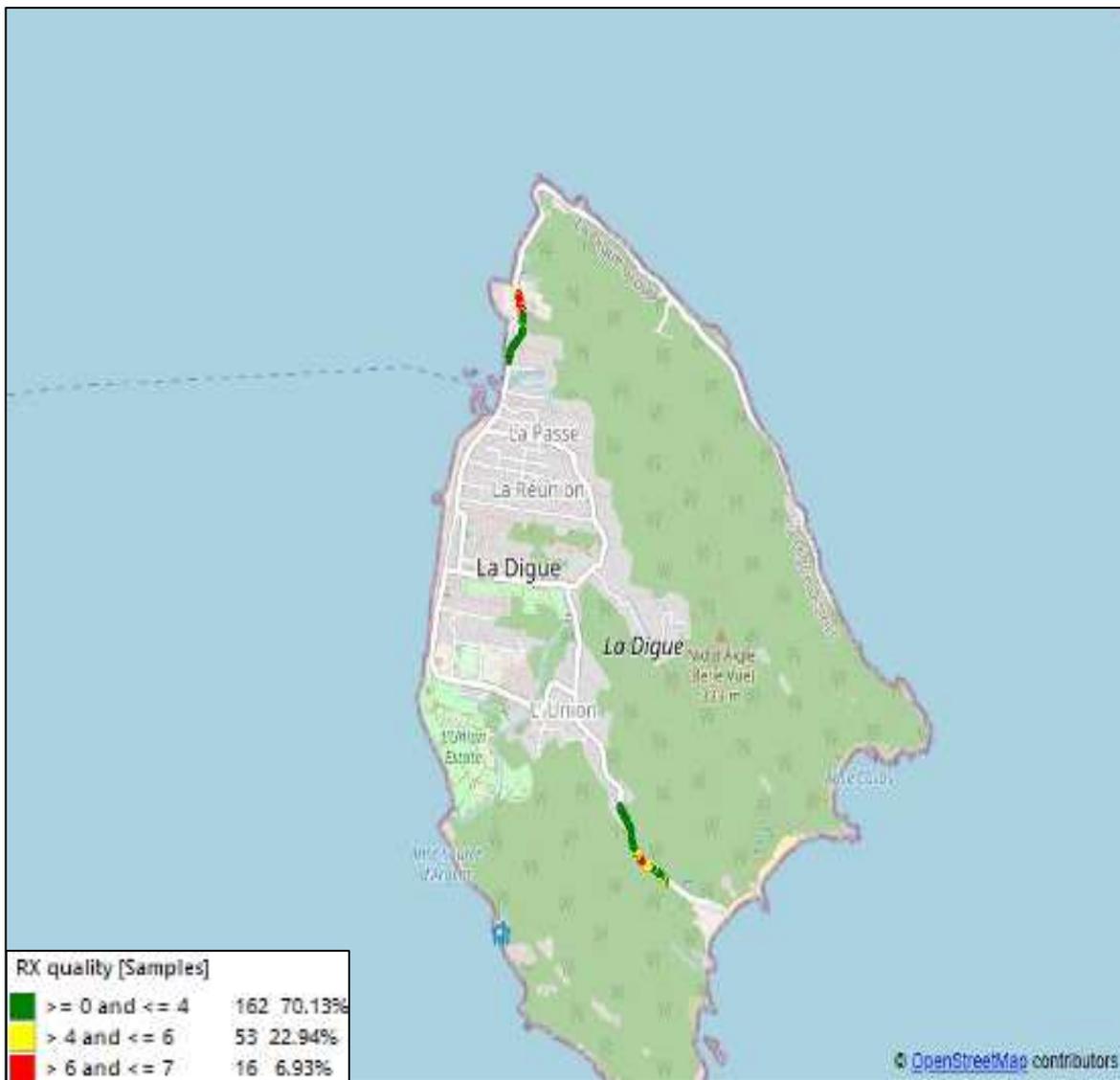
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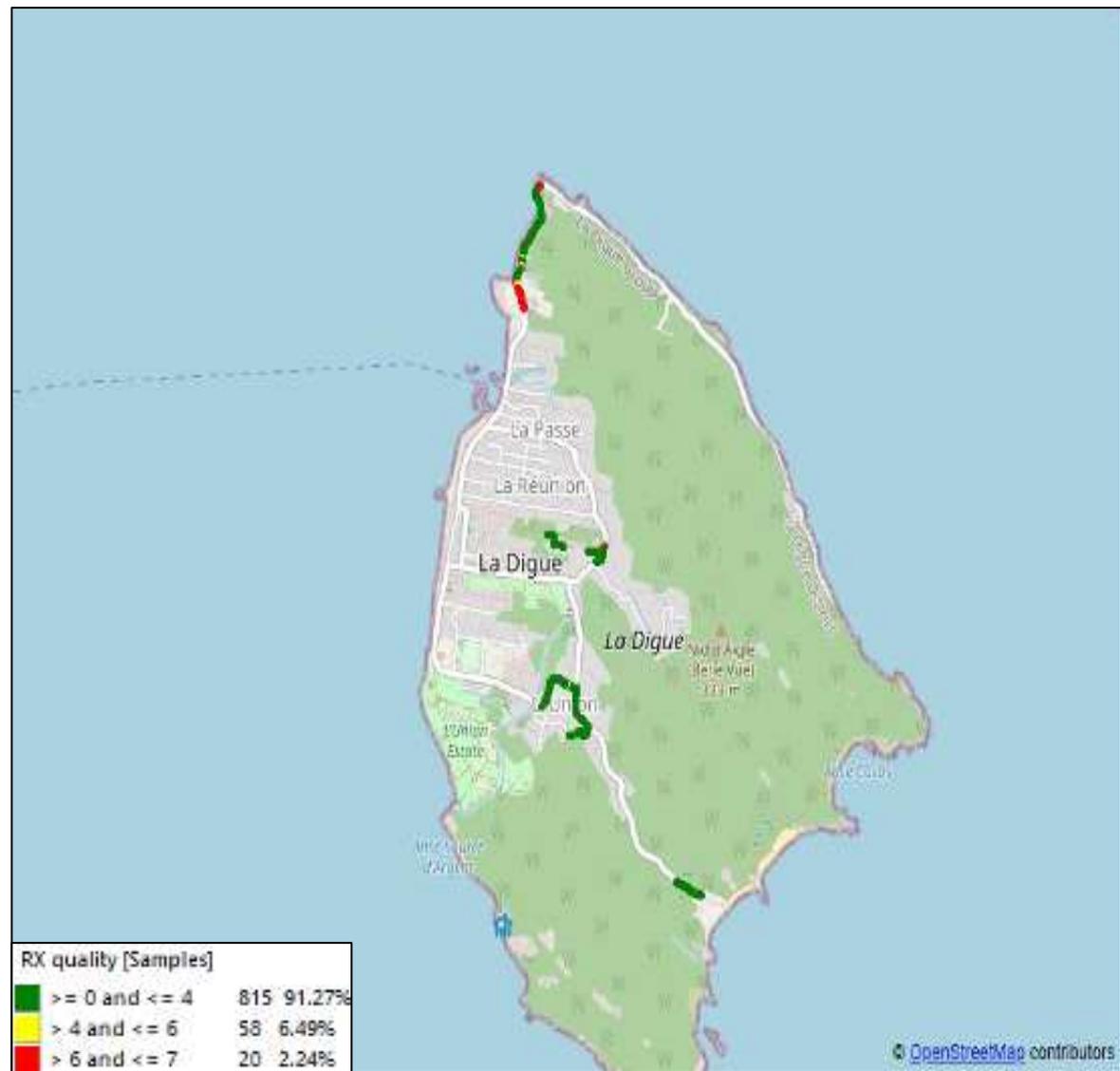
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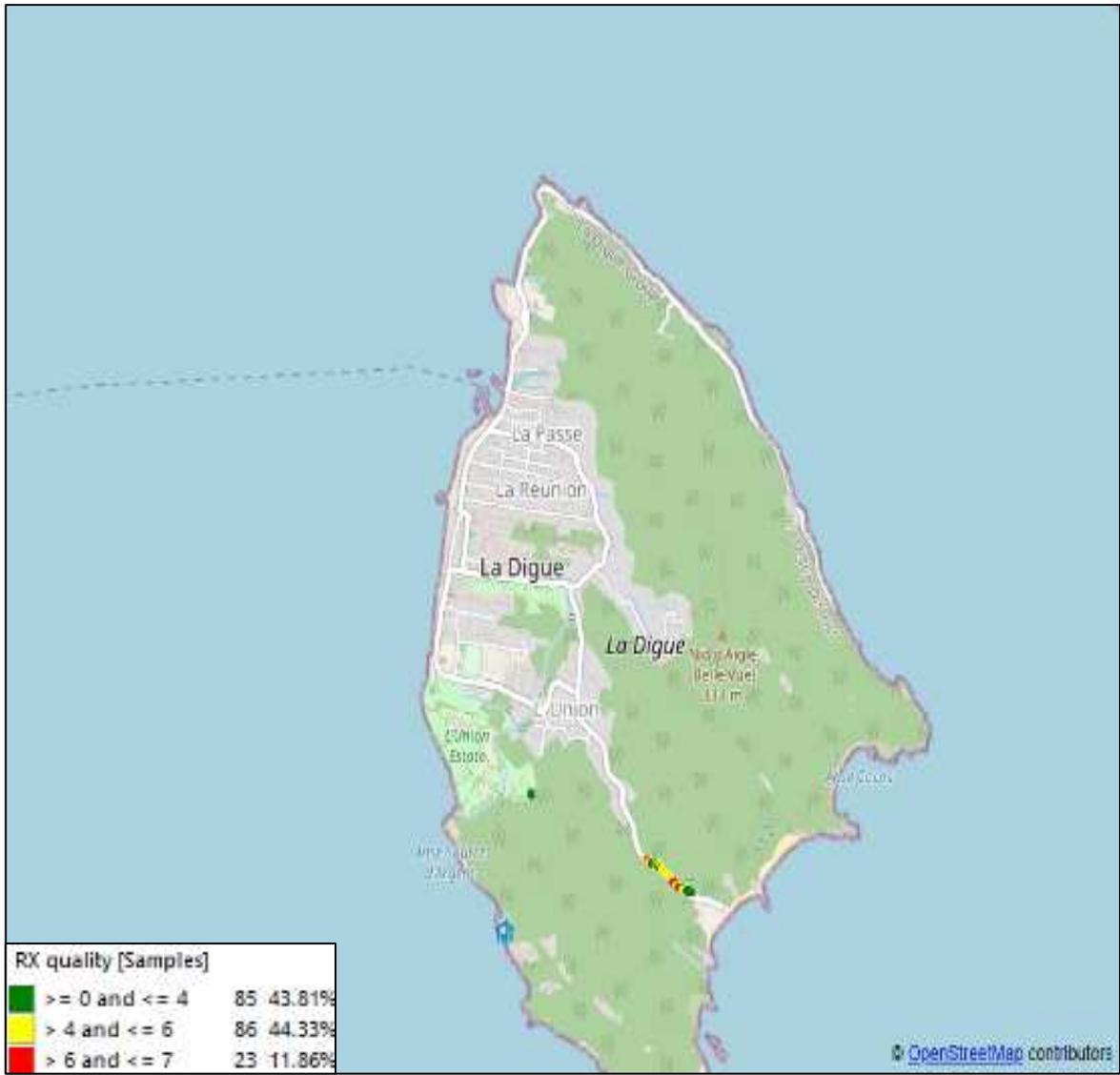
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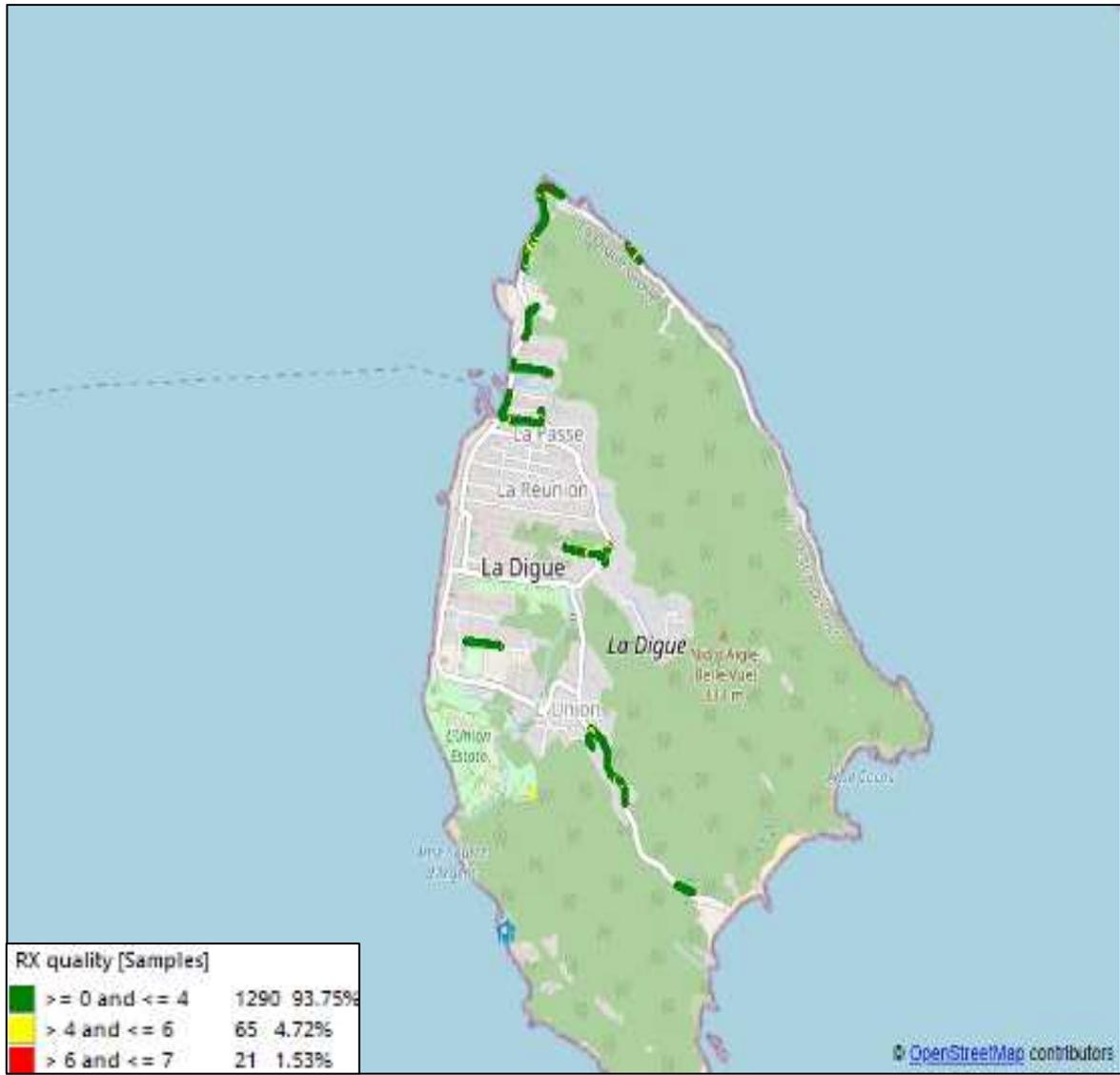
## CWS LC MO



## Airtel LC MO

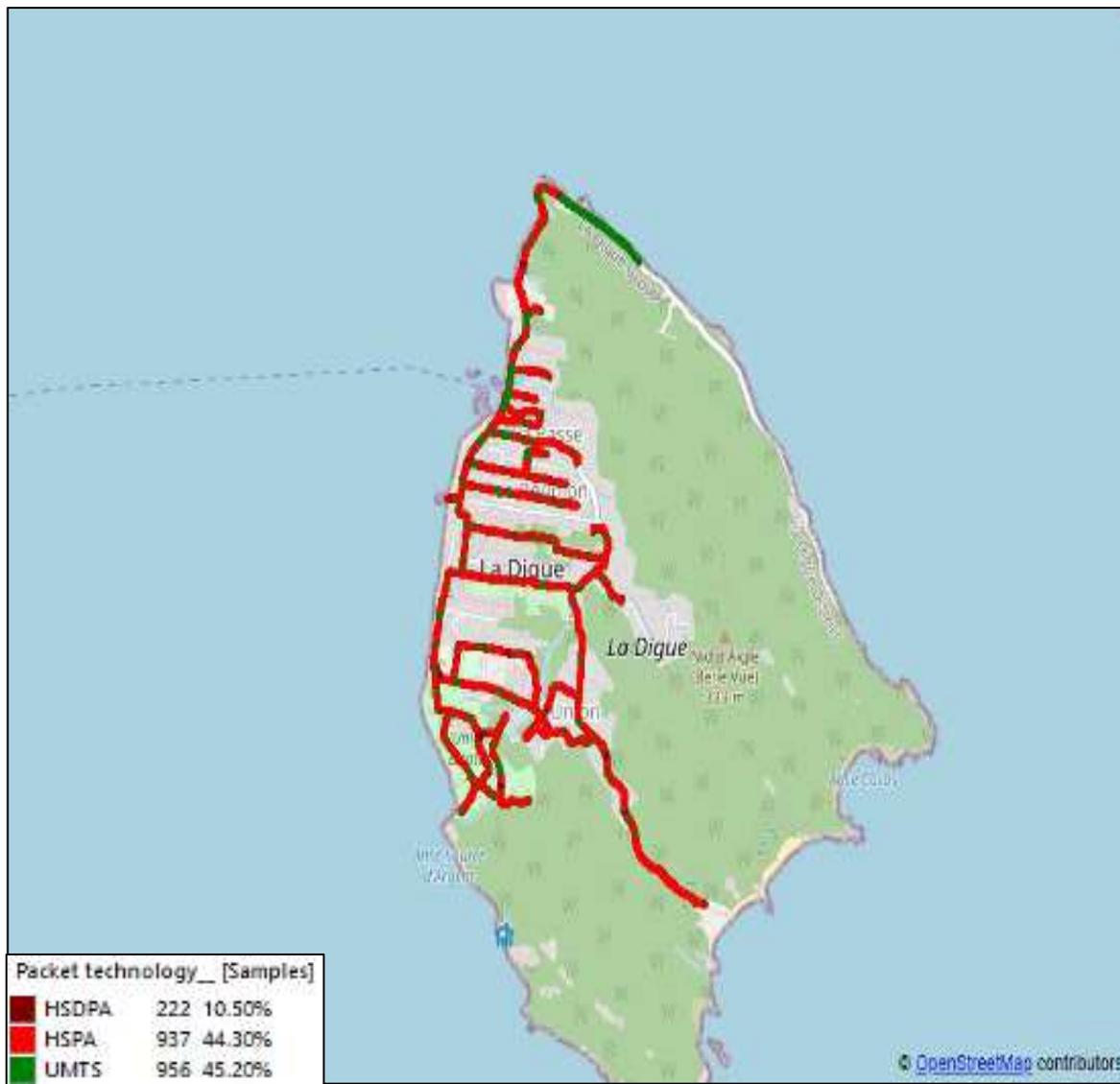


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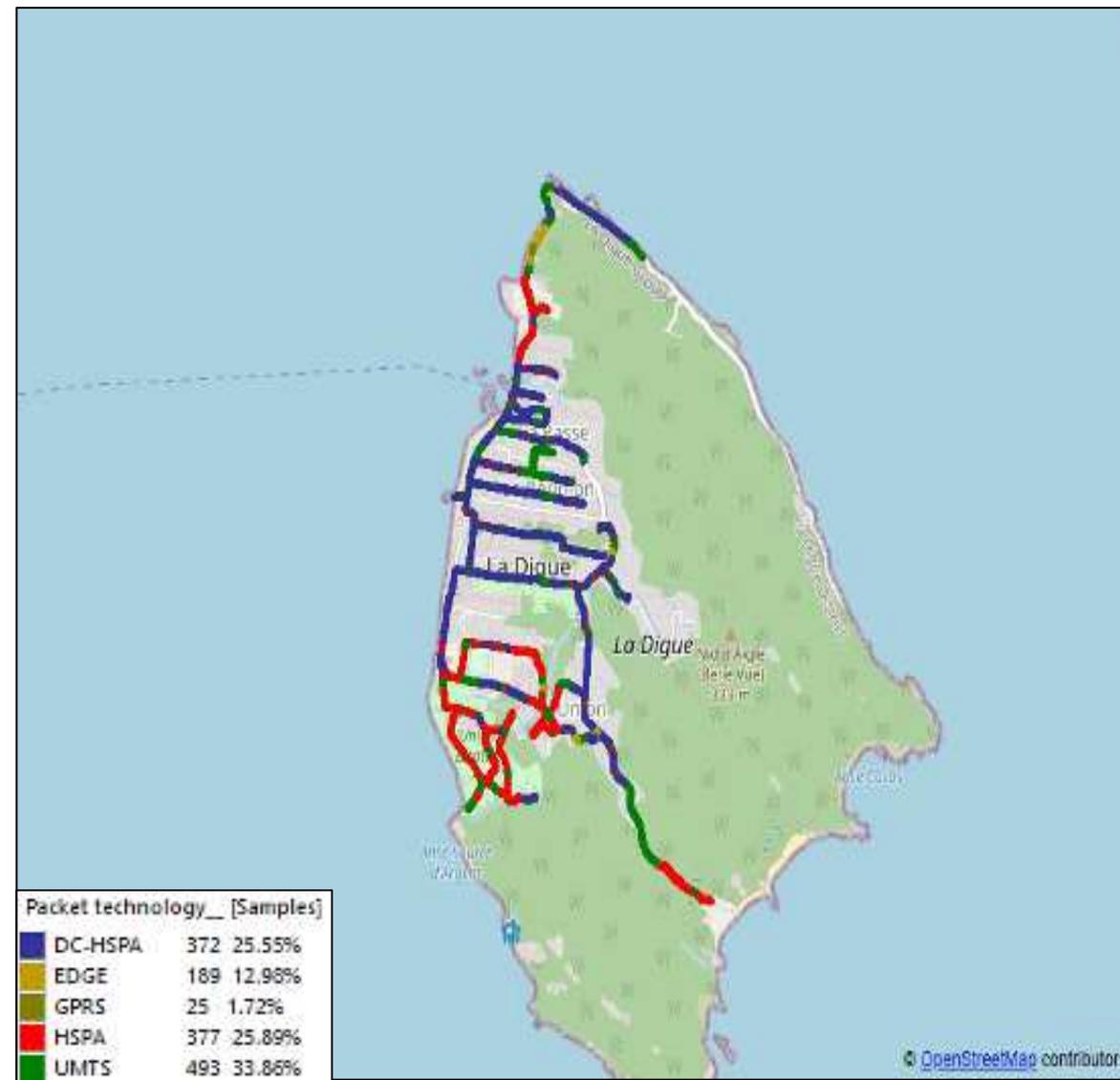


# 3G PREFERRED DATA DRIVE PLOTS

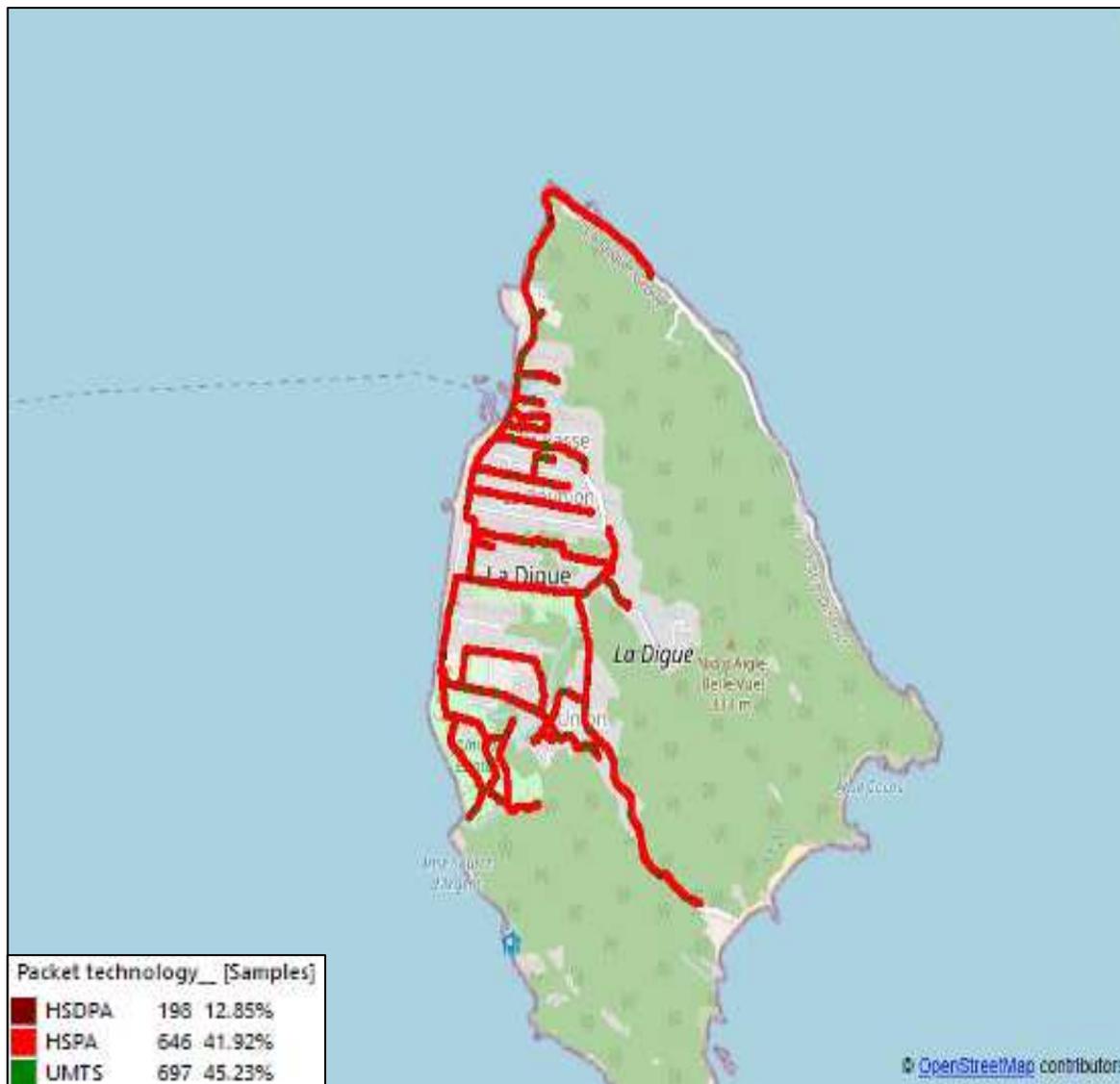
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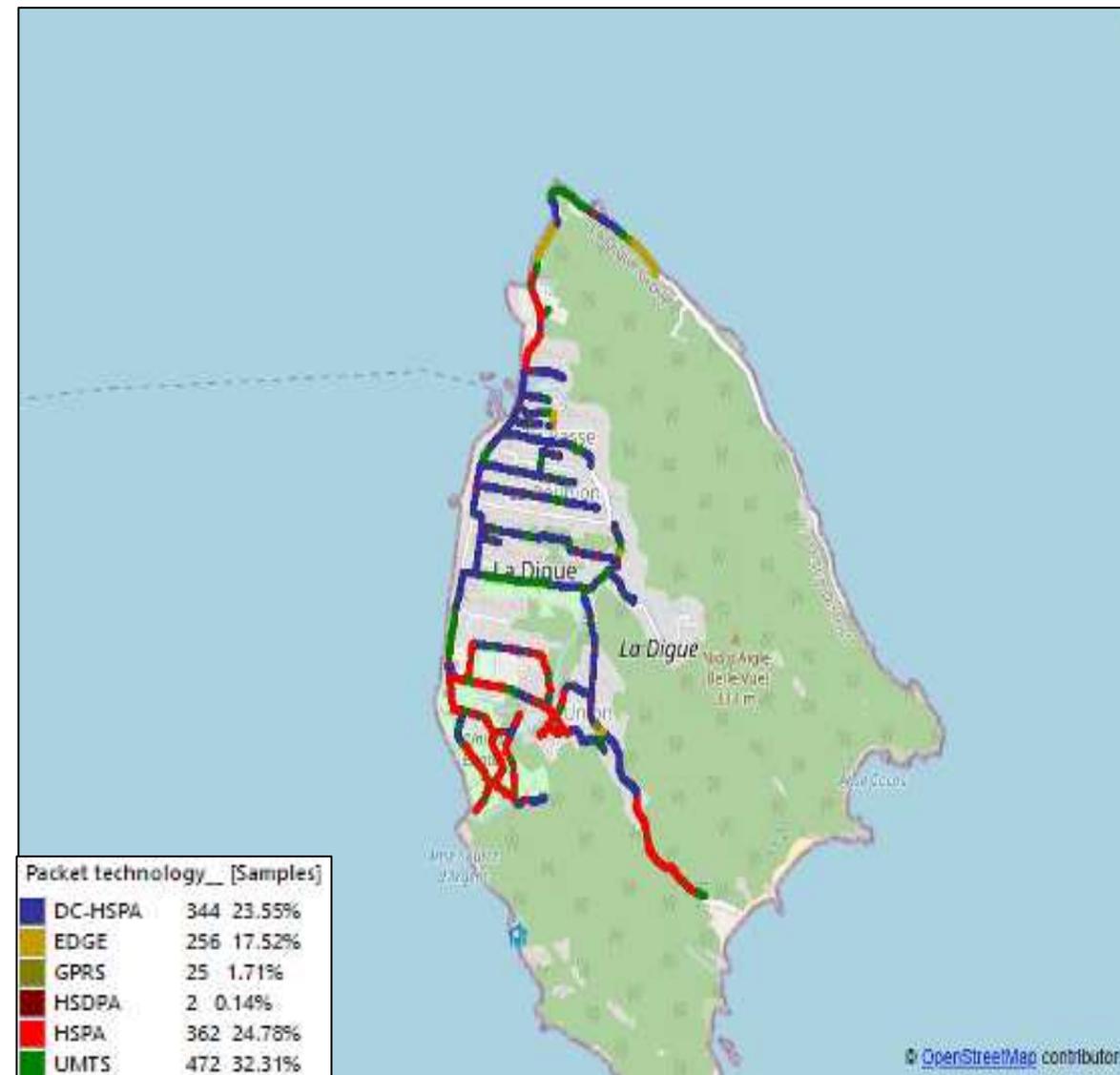
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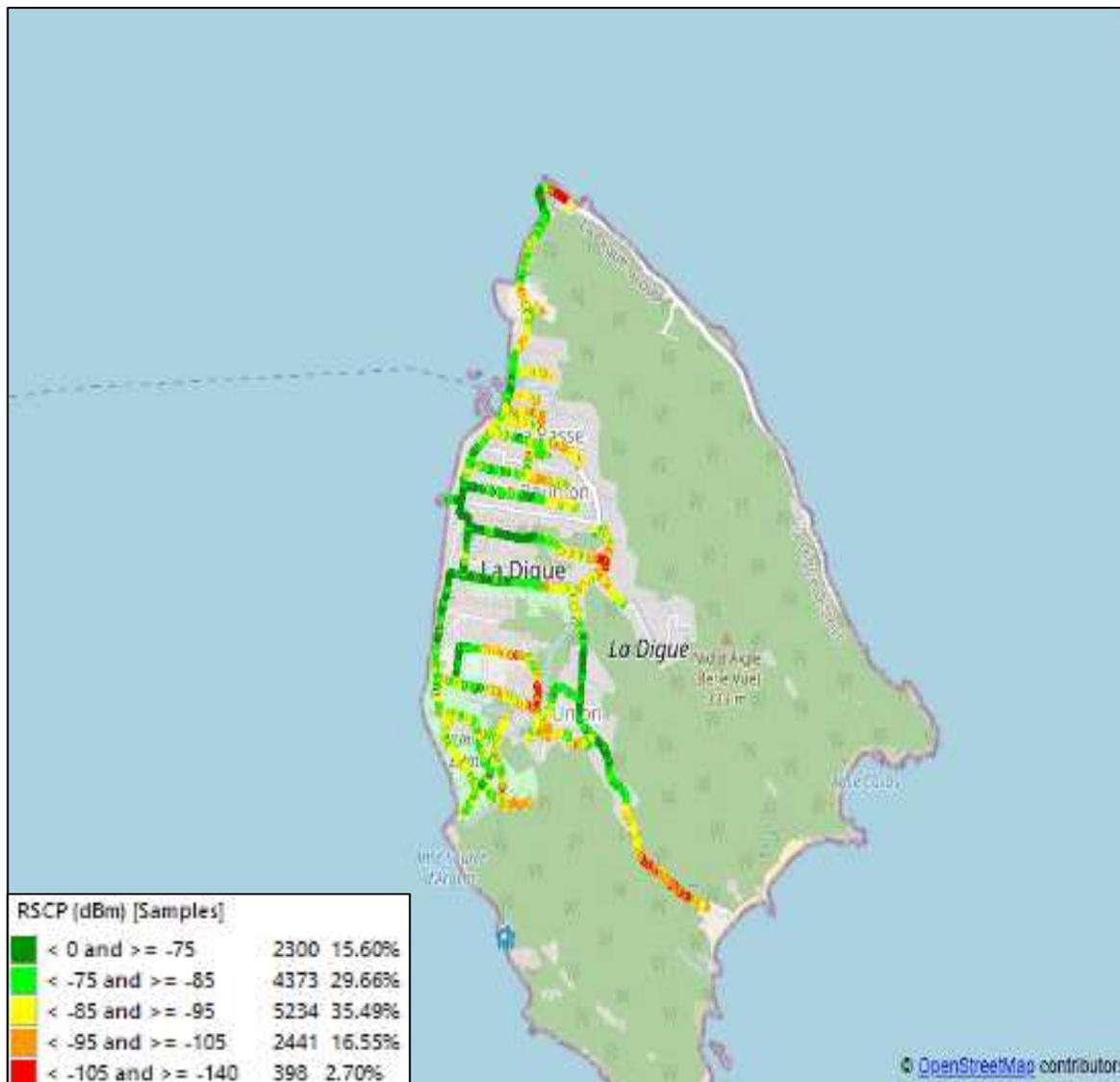
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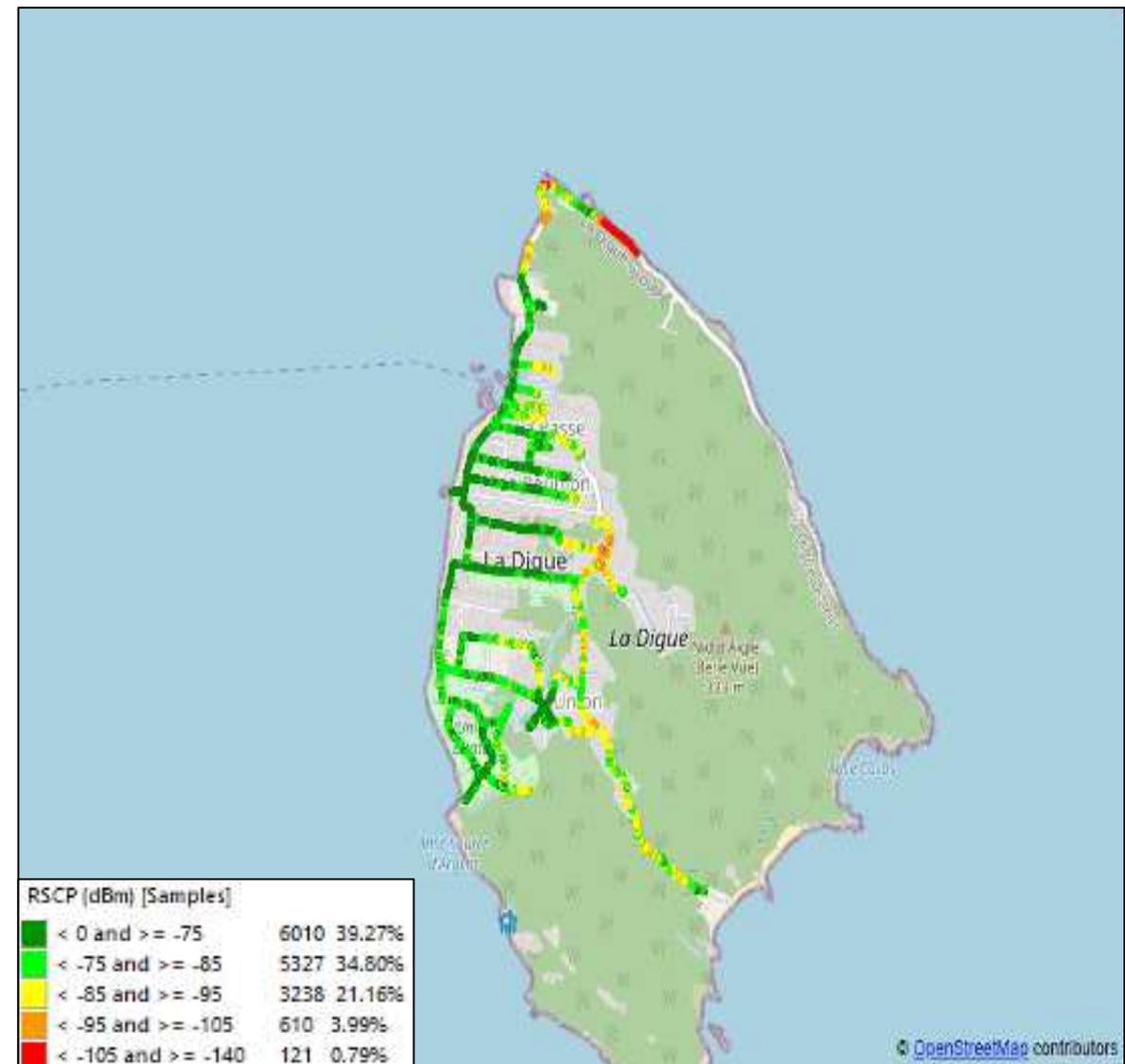
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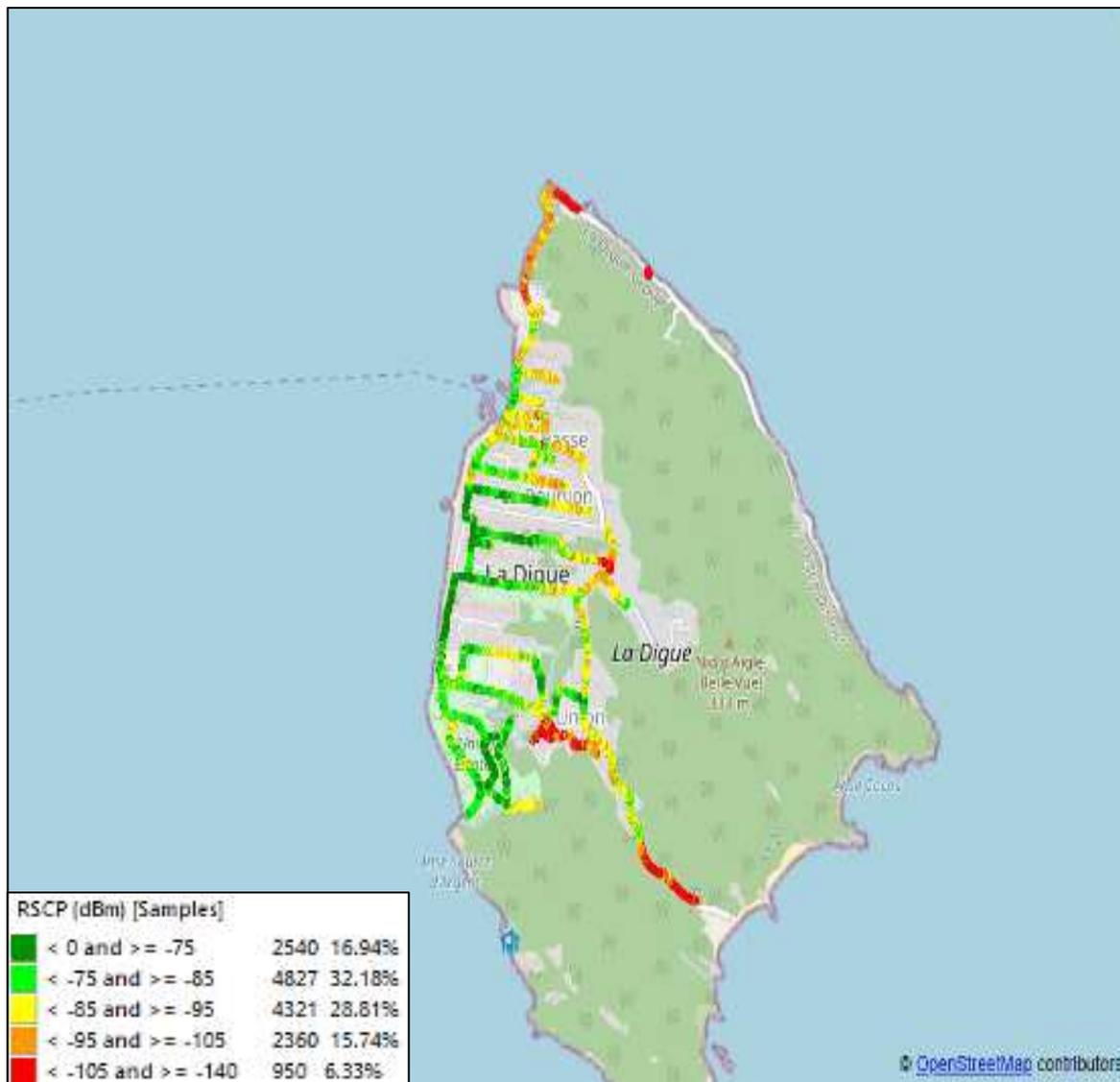
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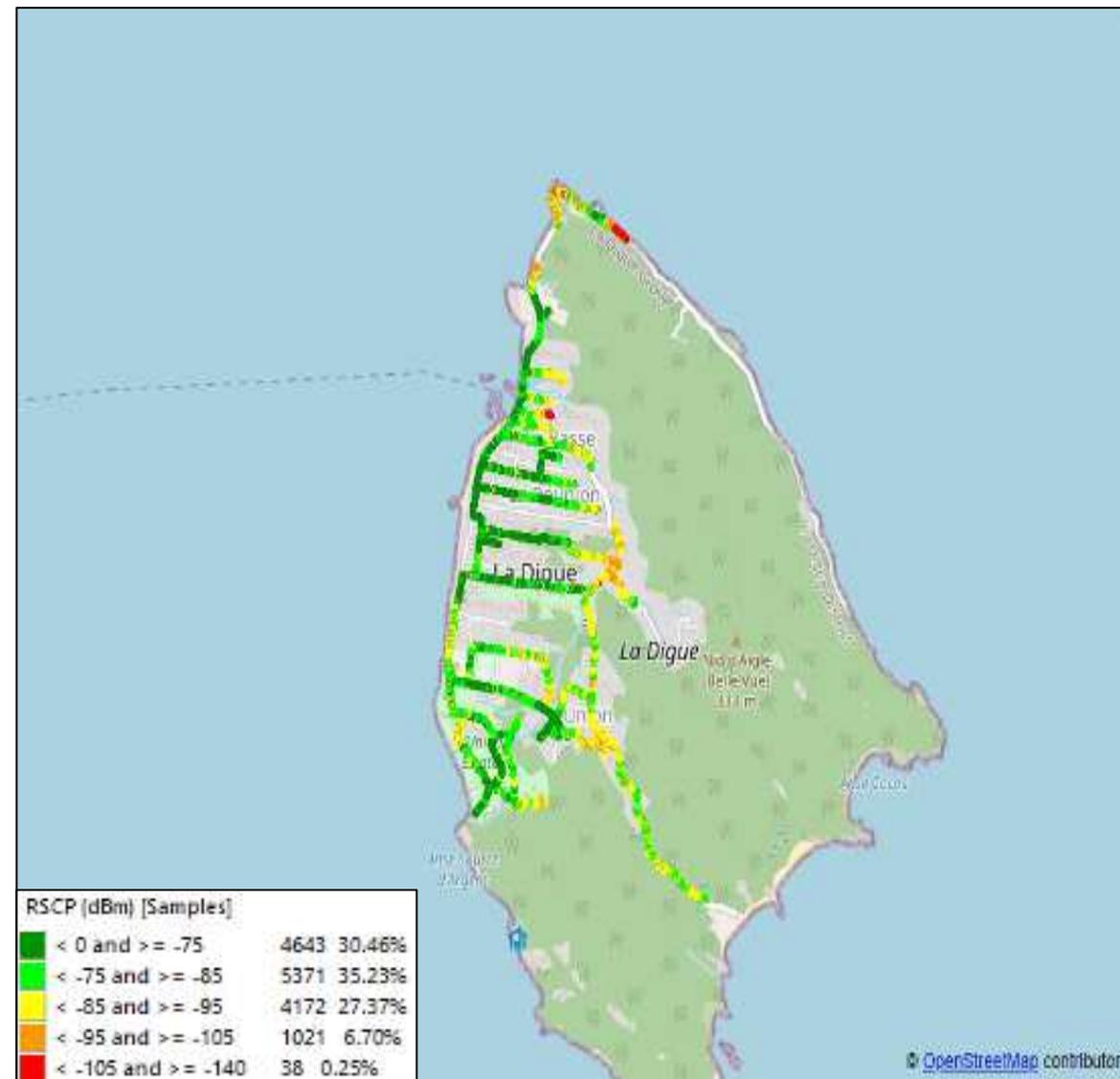
## CWS Data 3G



## Airtel Data 3G

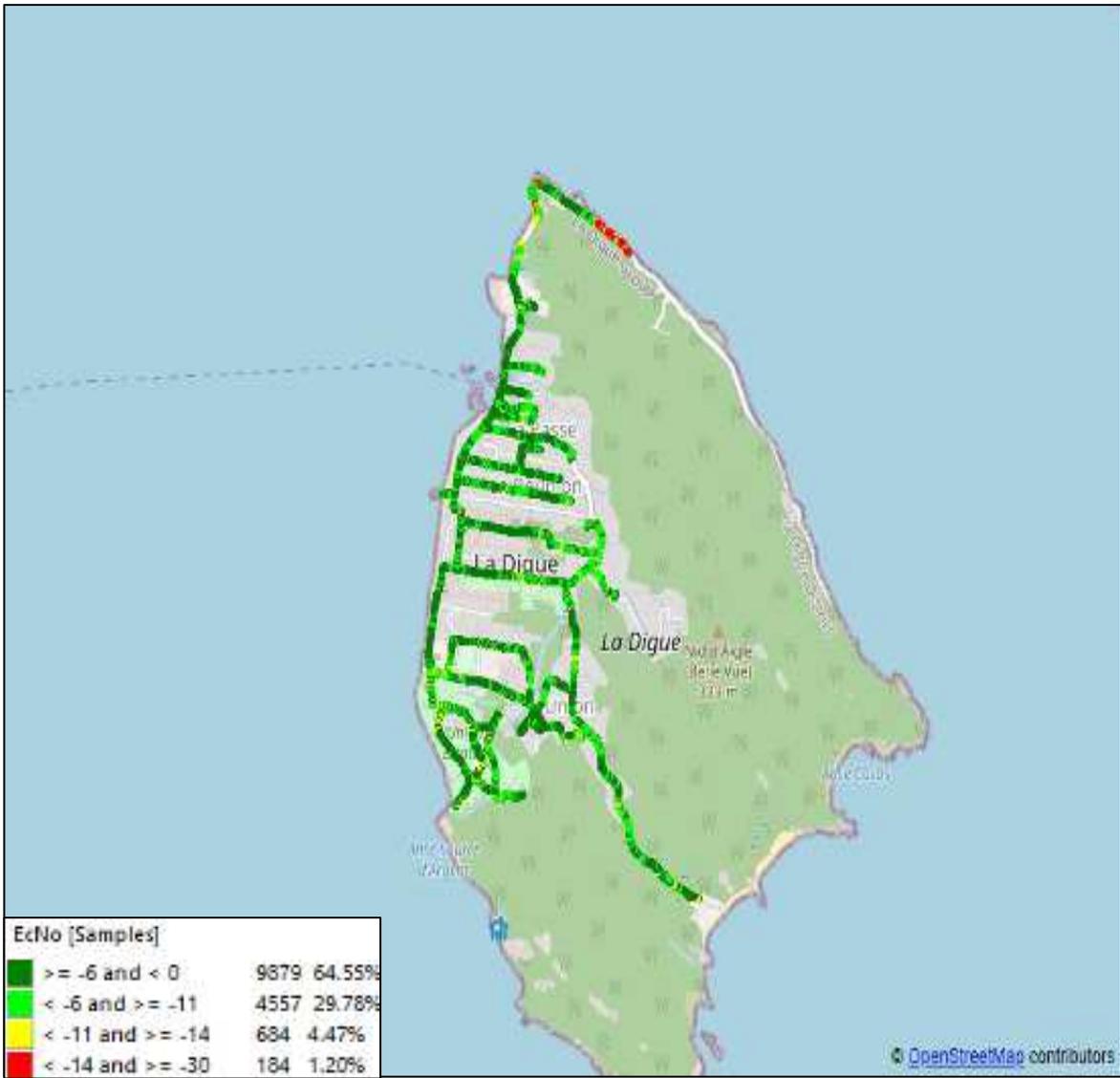
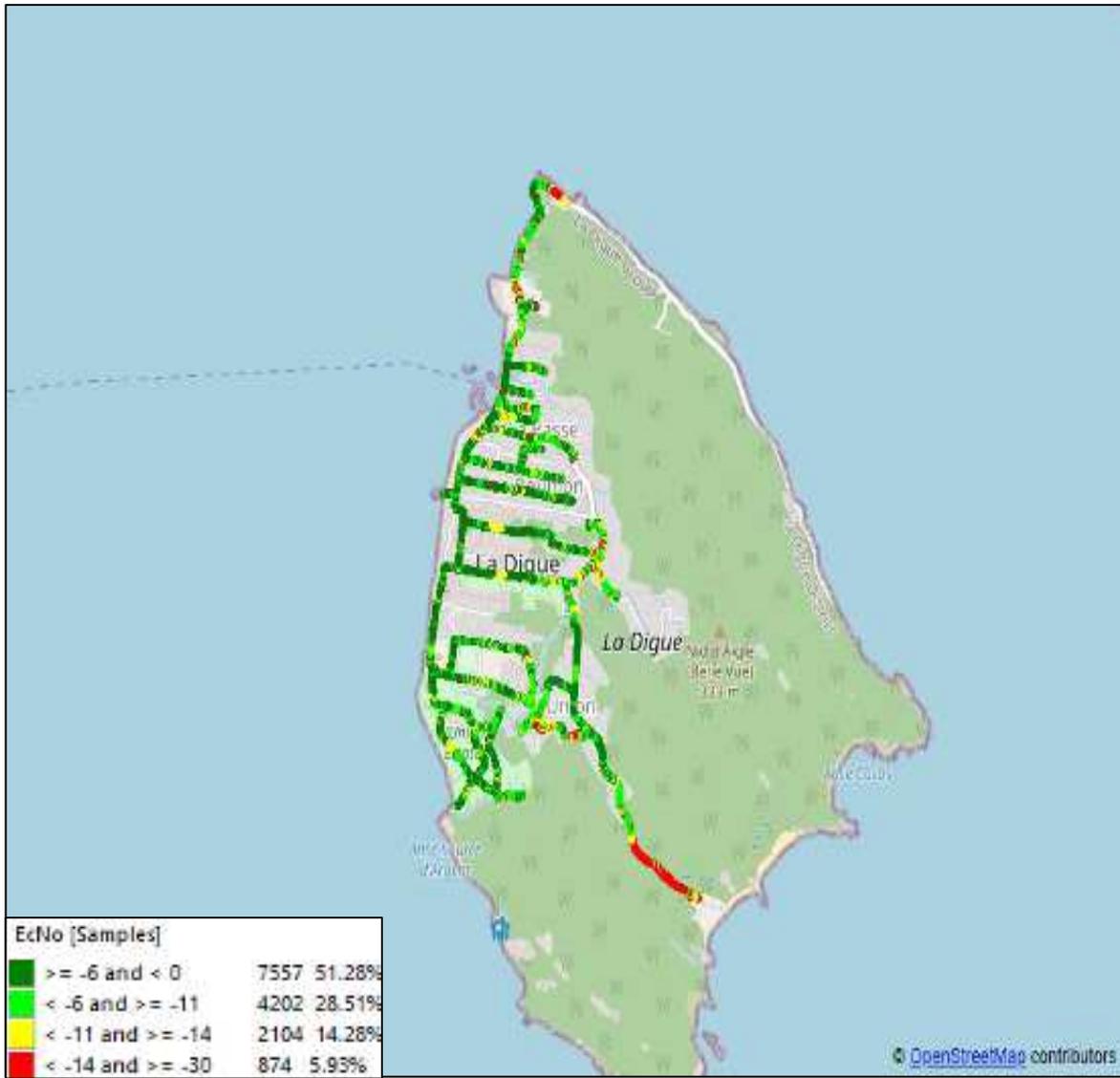


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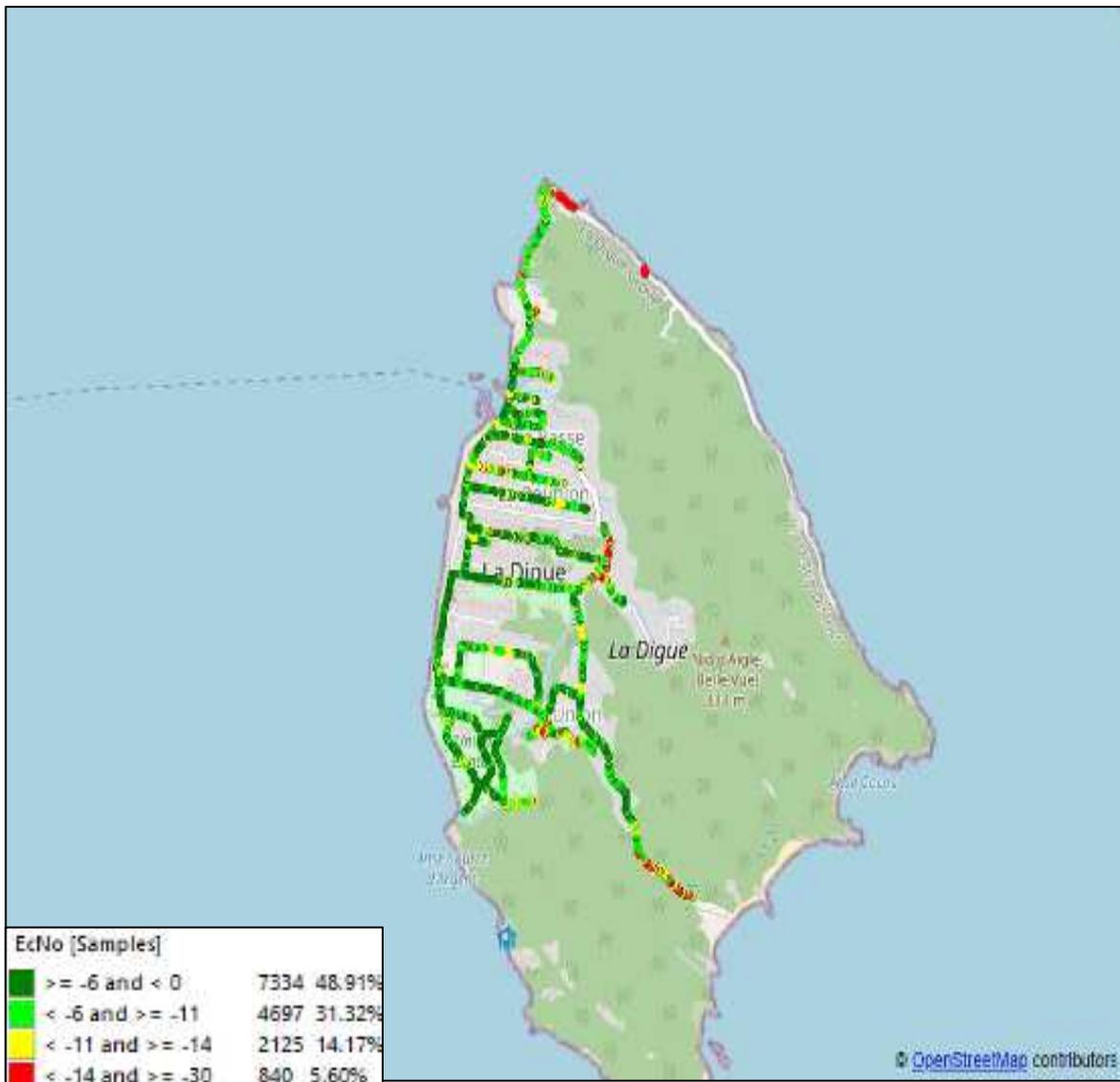


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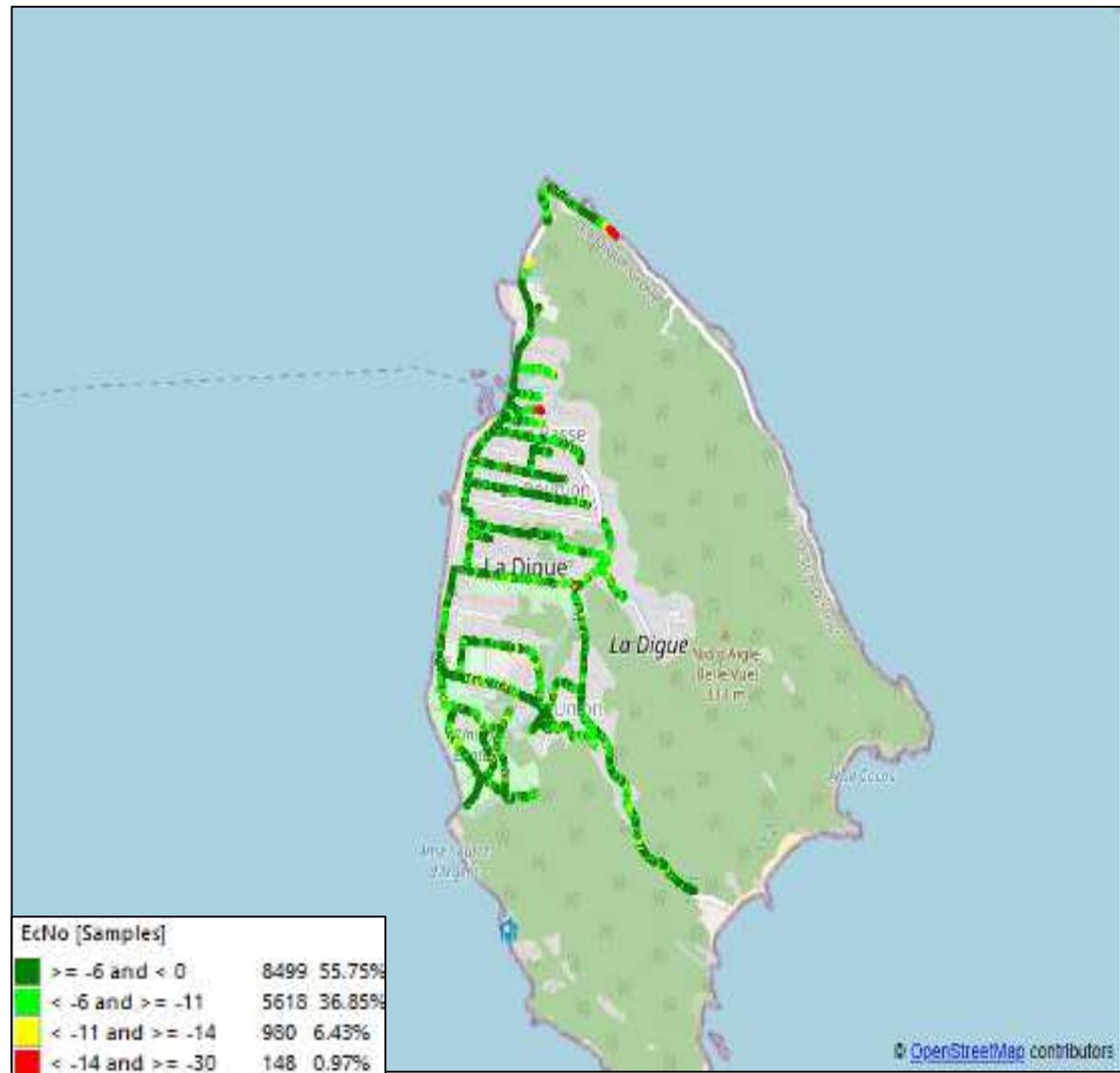
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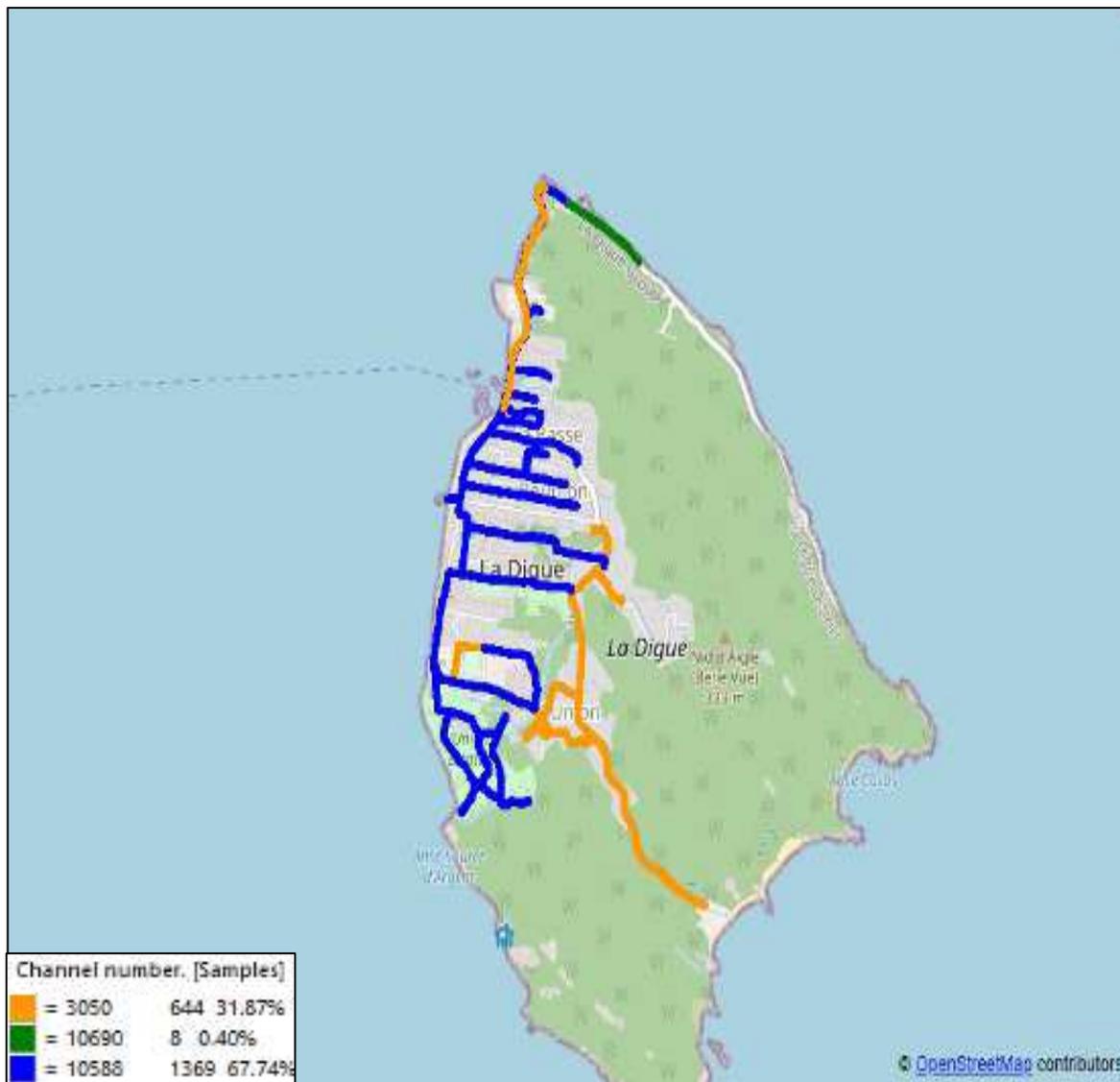
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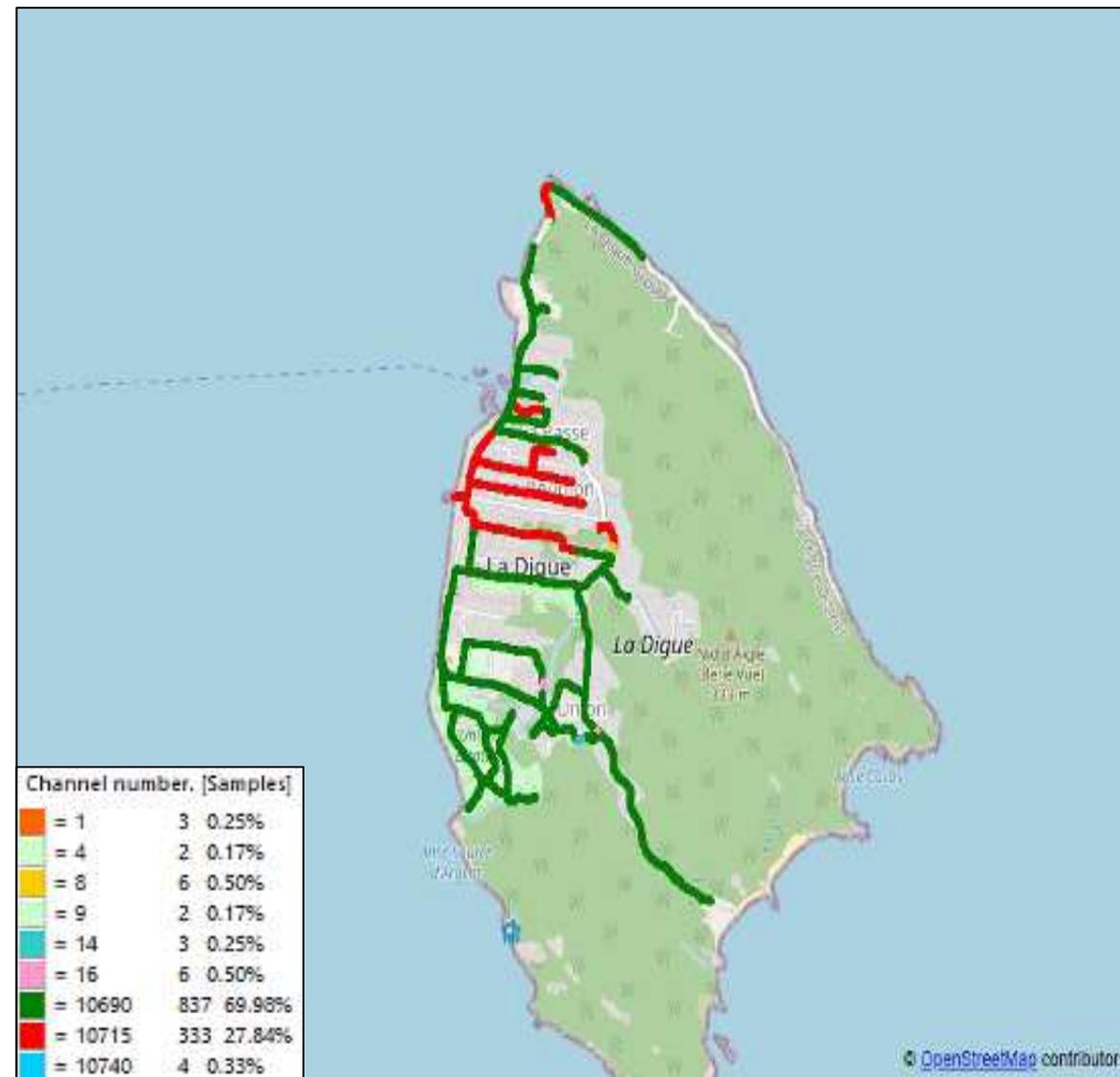
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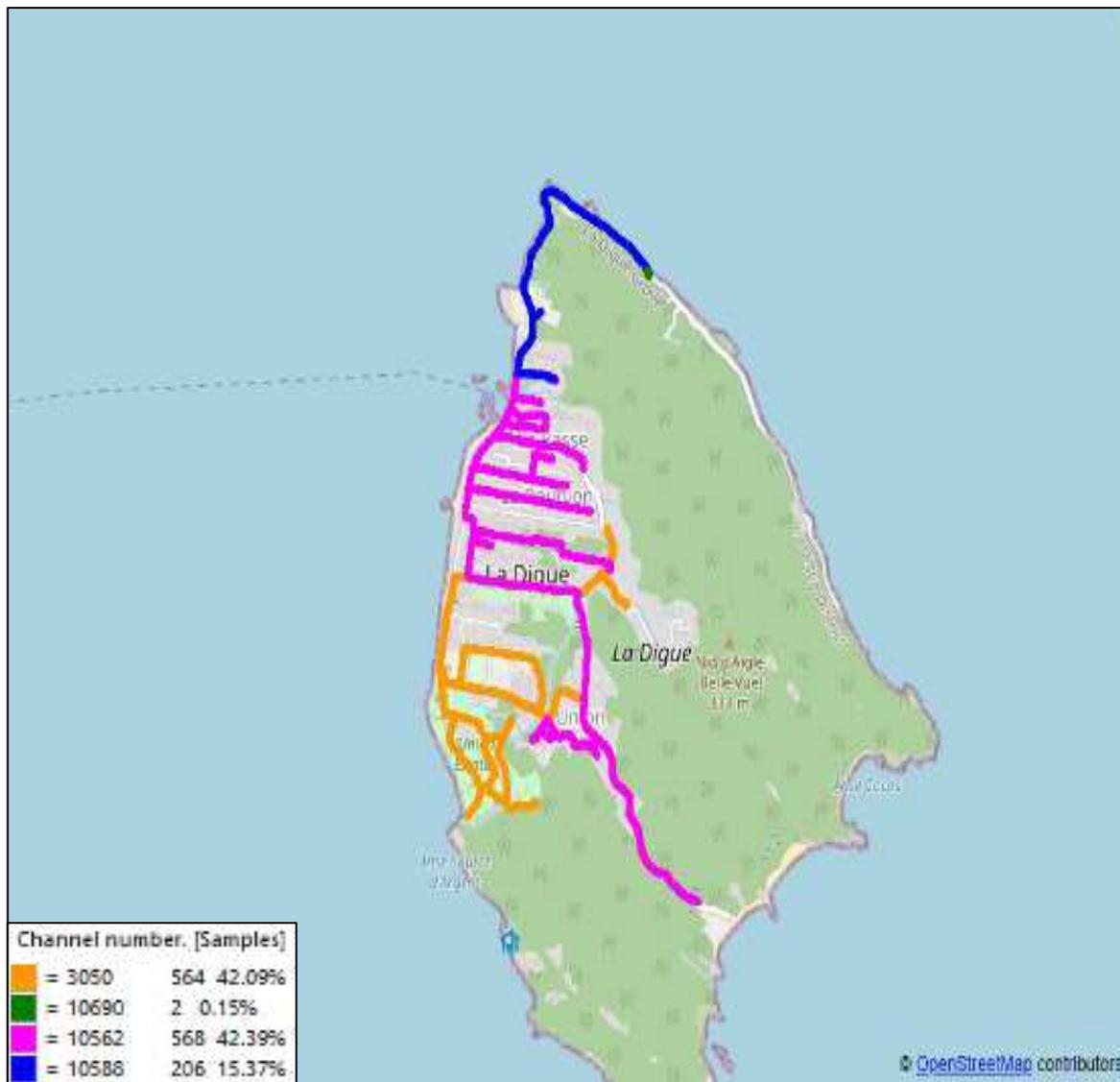
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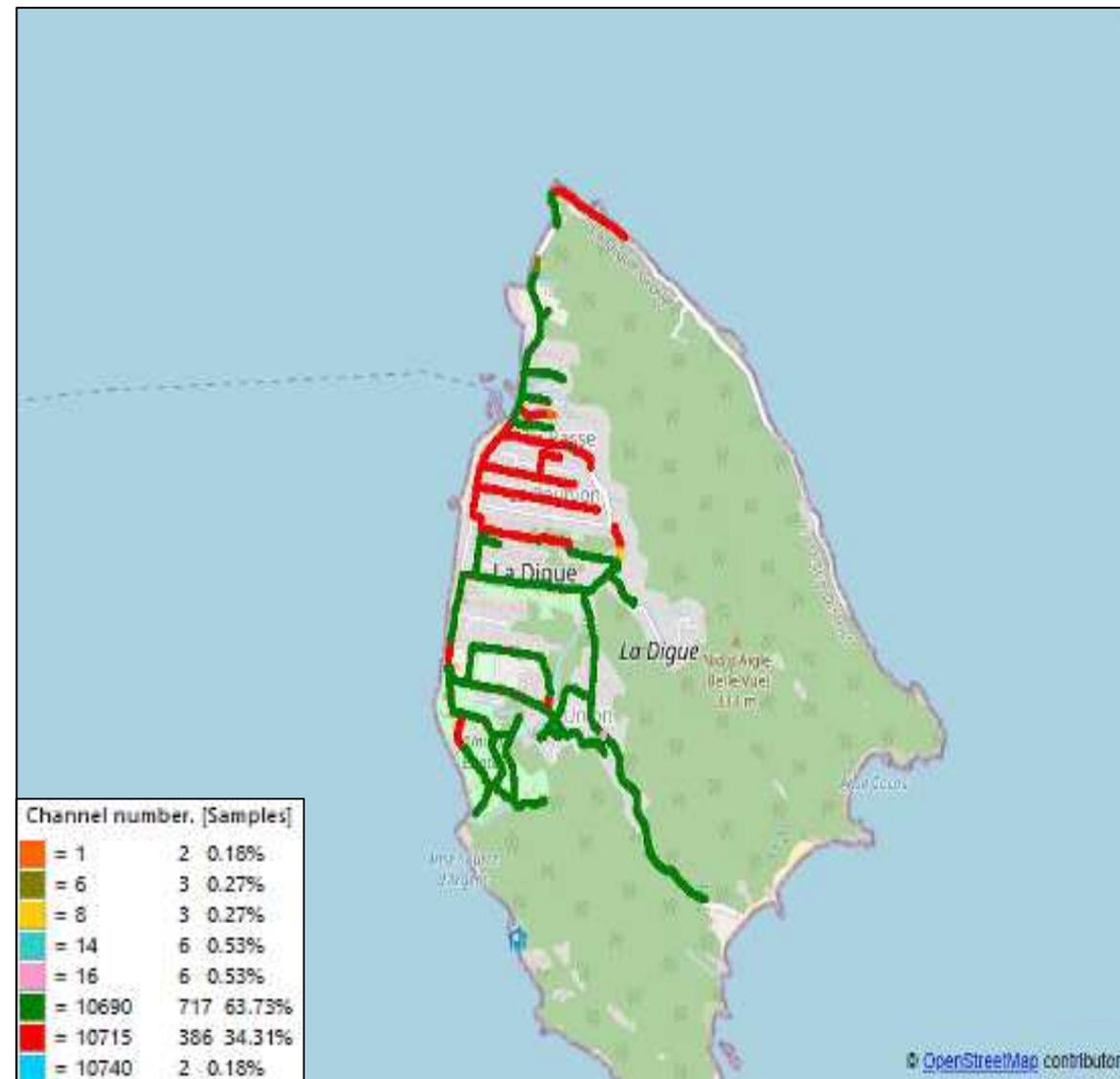
## CWS Data 3G



## Airtel Data 3G

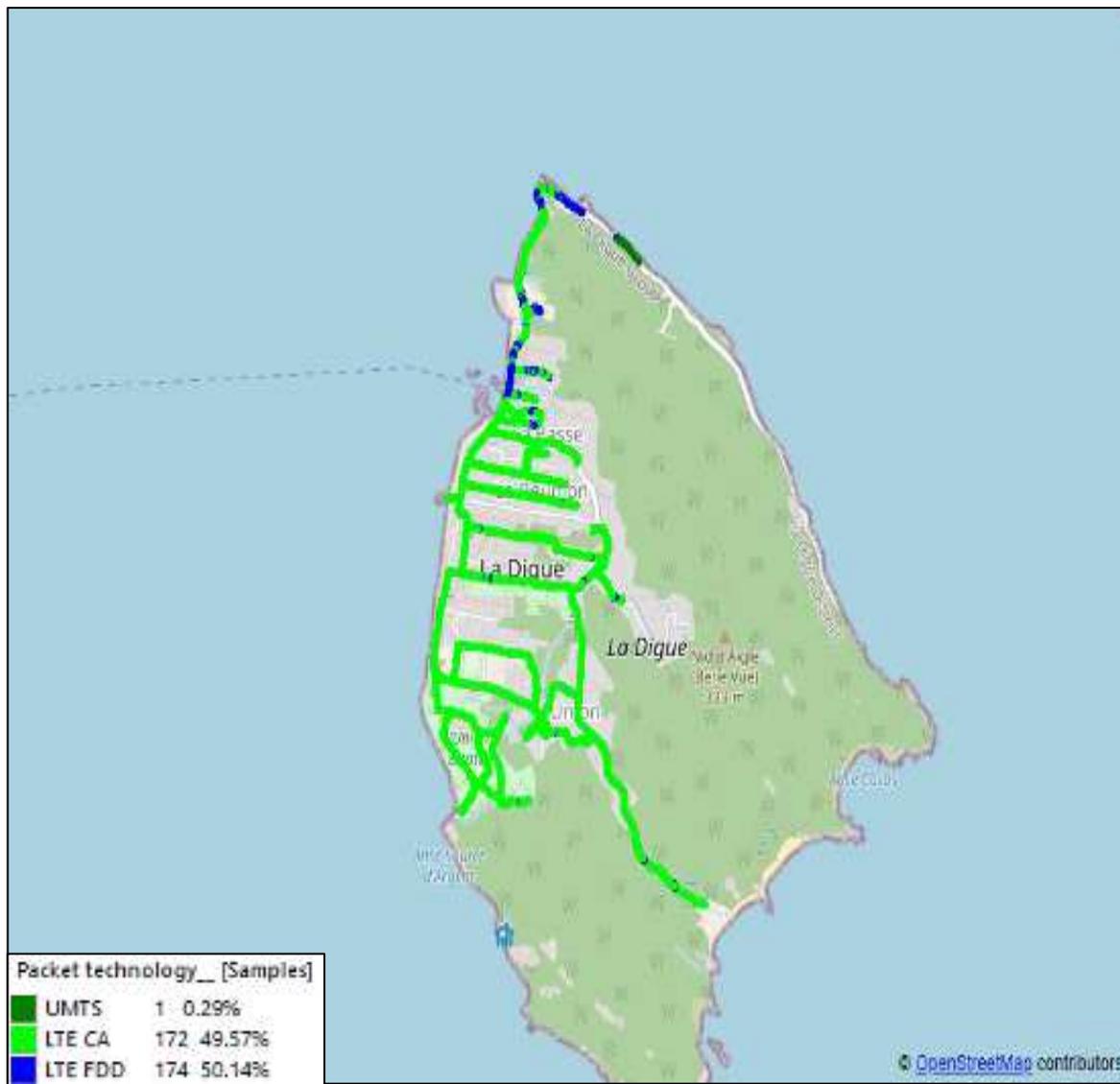


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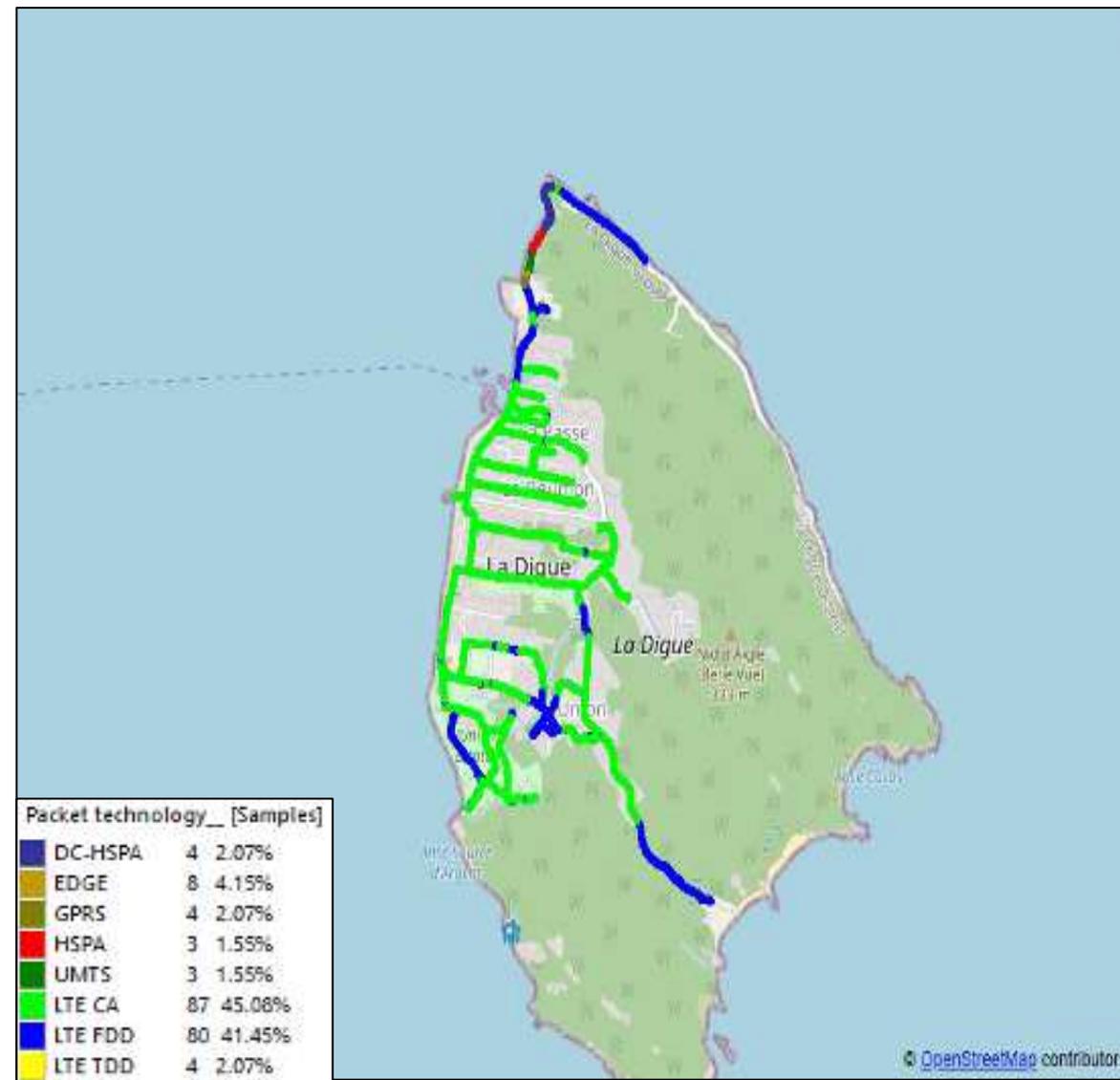


# **4G PREFERRED DATA DRIVE PLOTS**

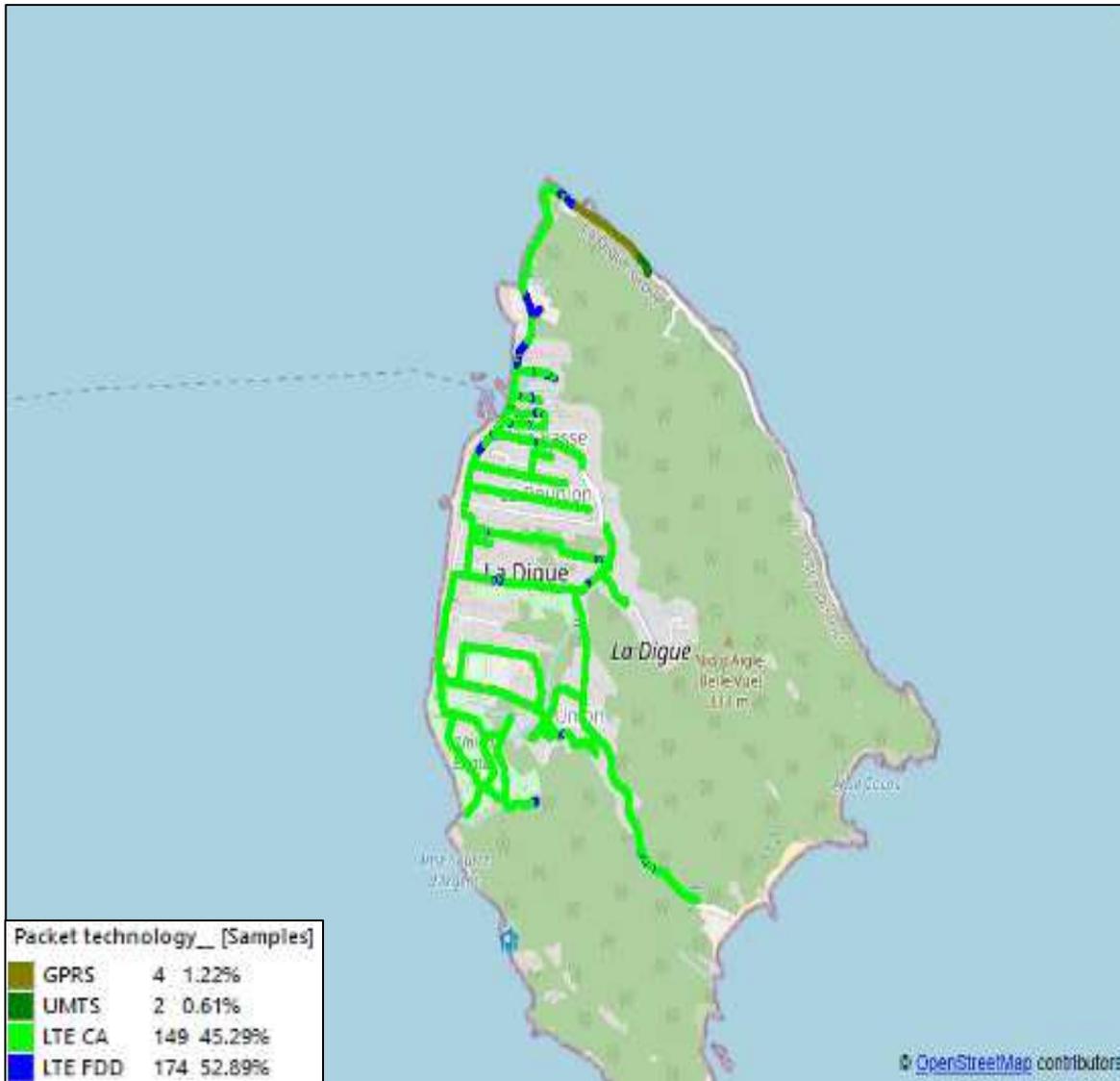
## Airtel Data 4G



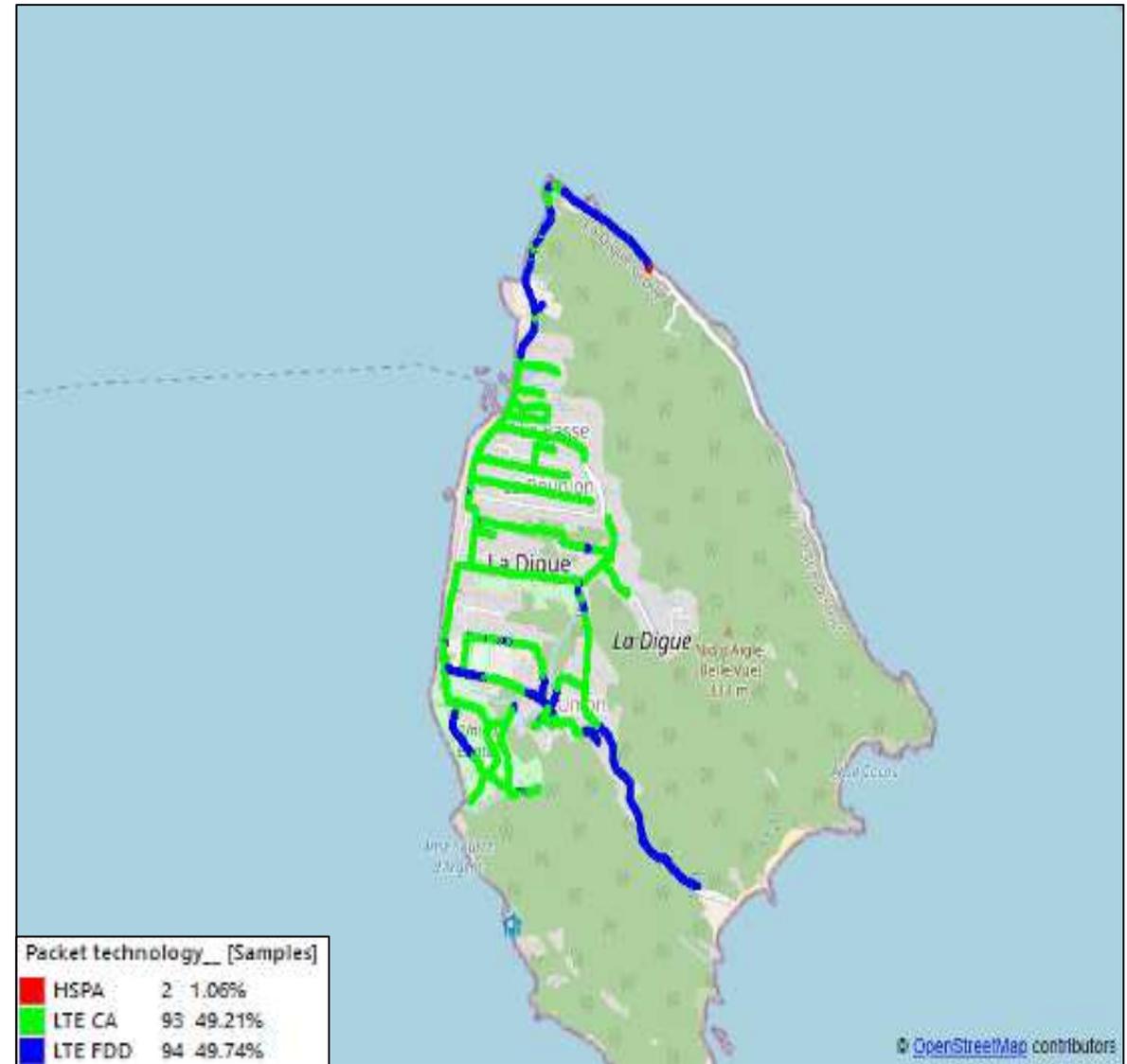
## CWS Data 4G



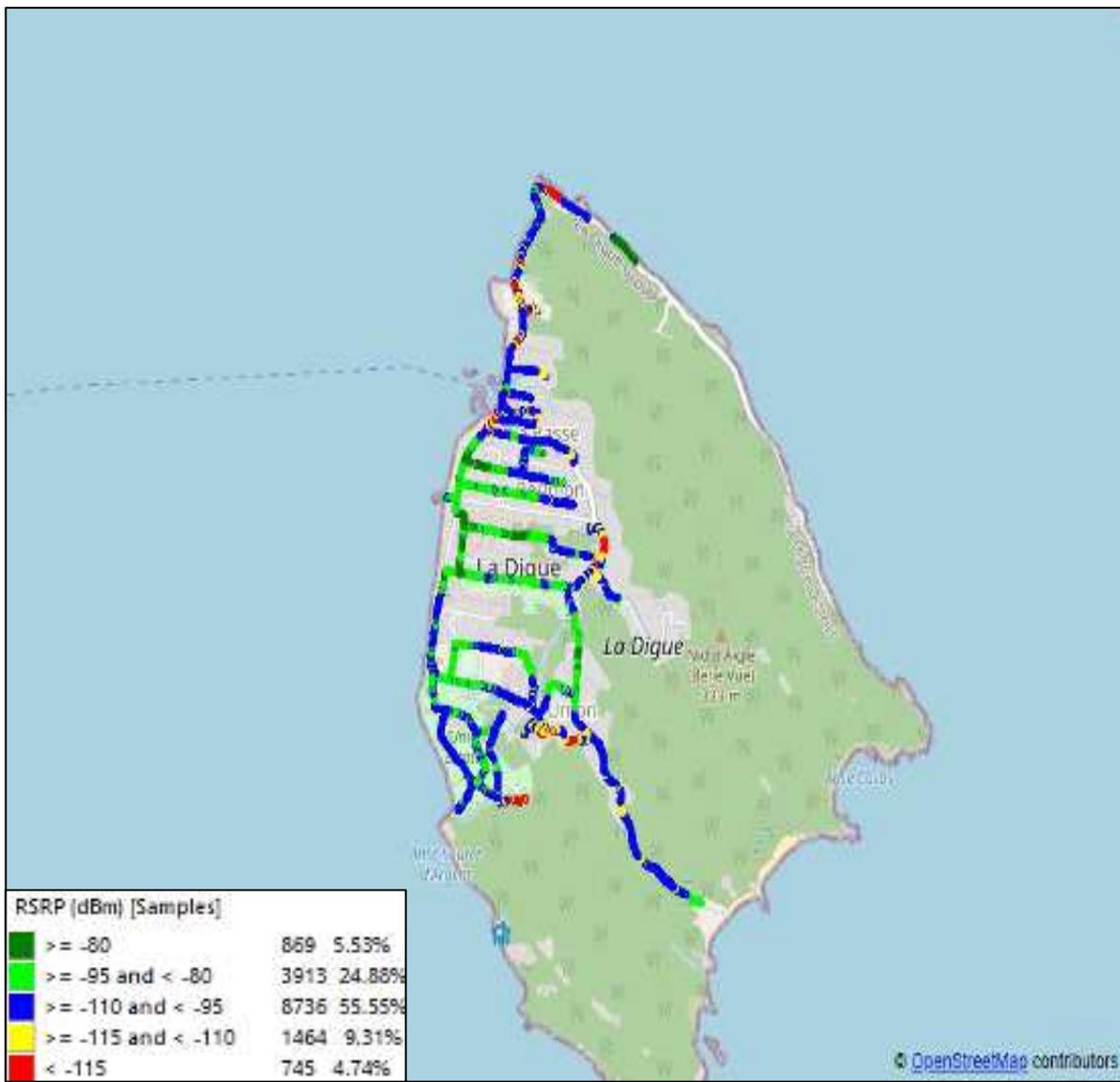
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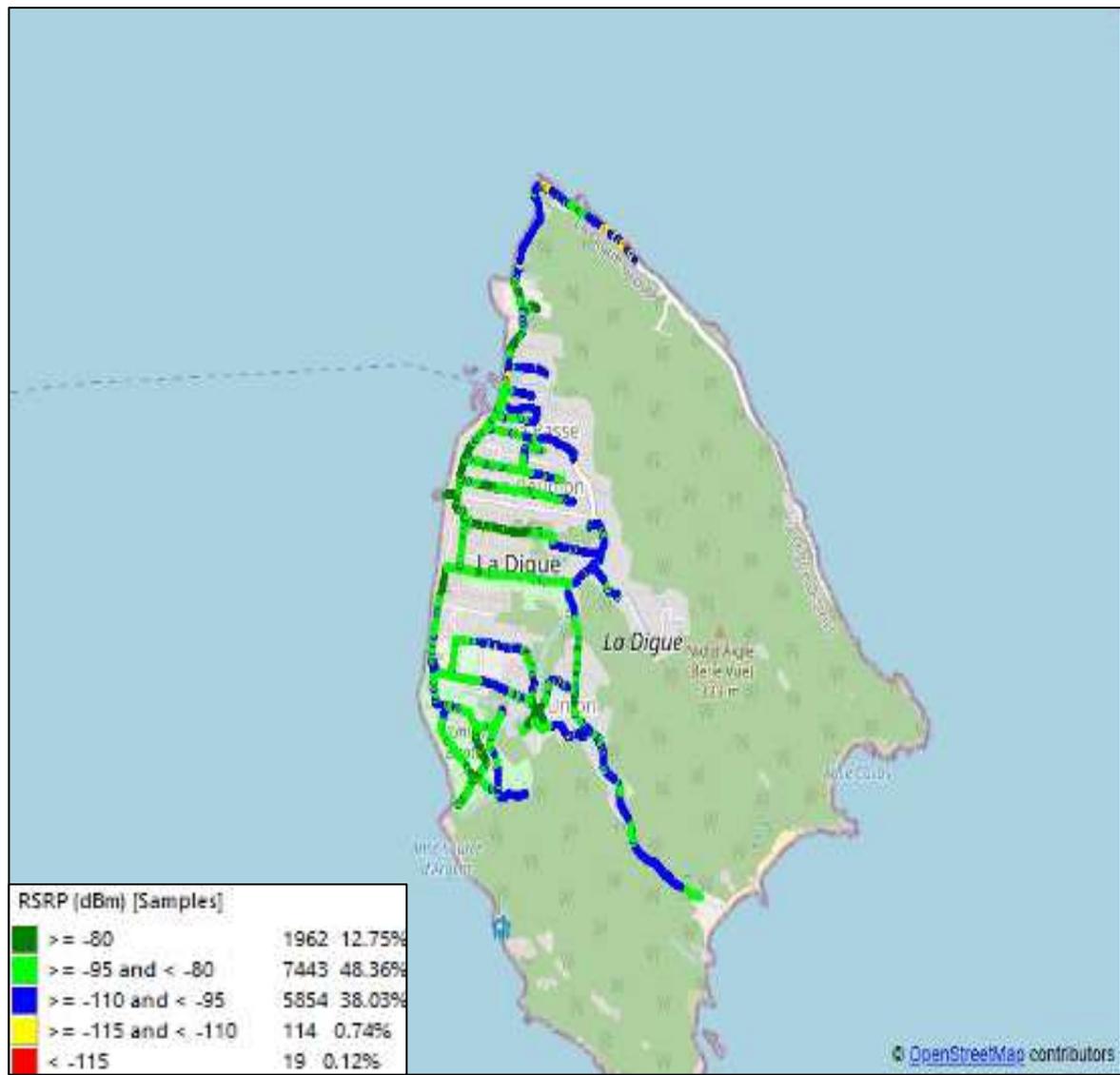
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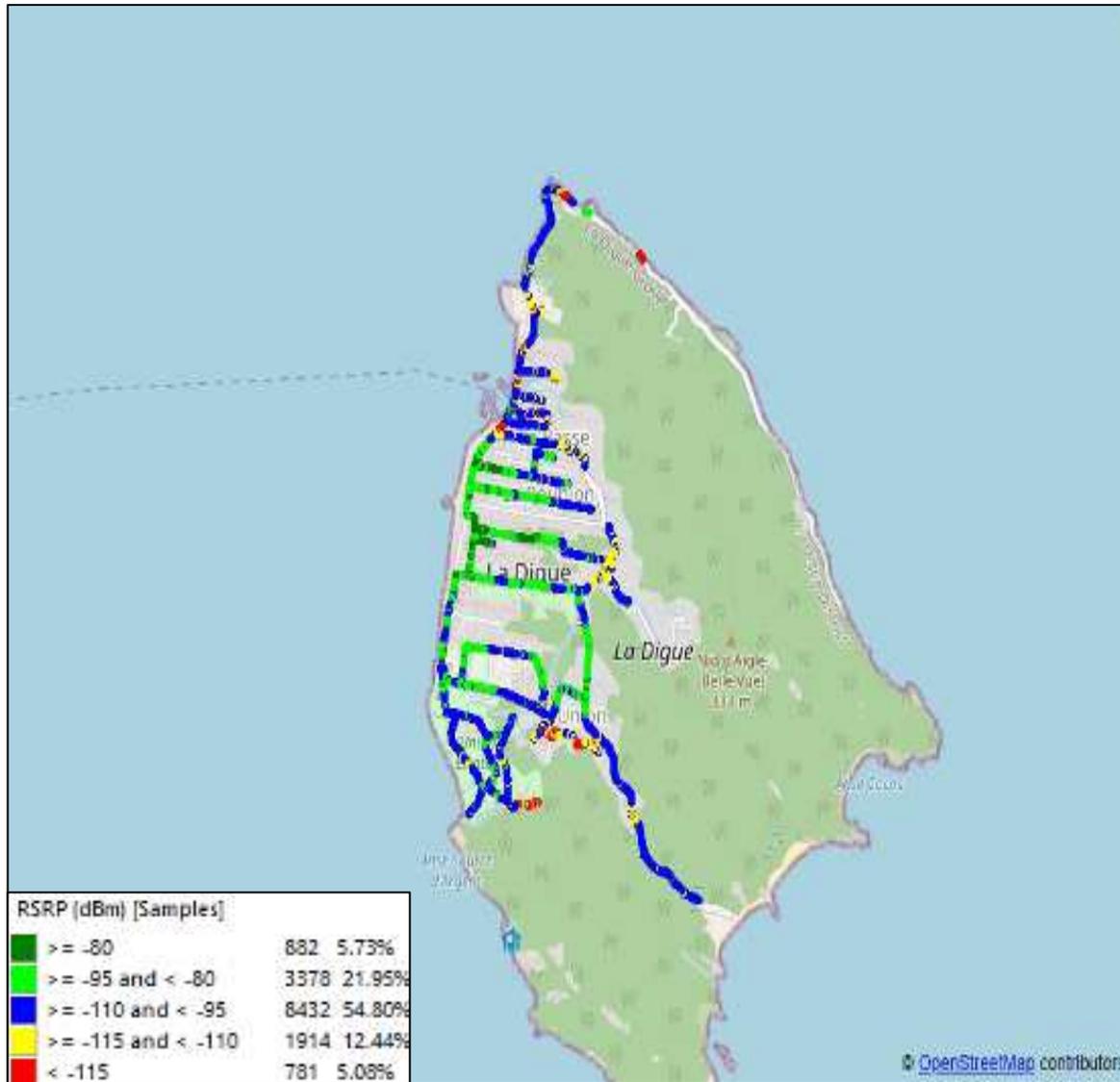
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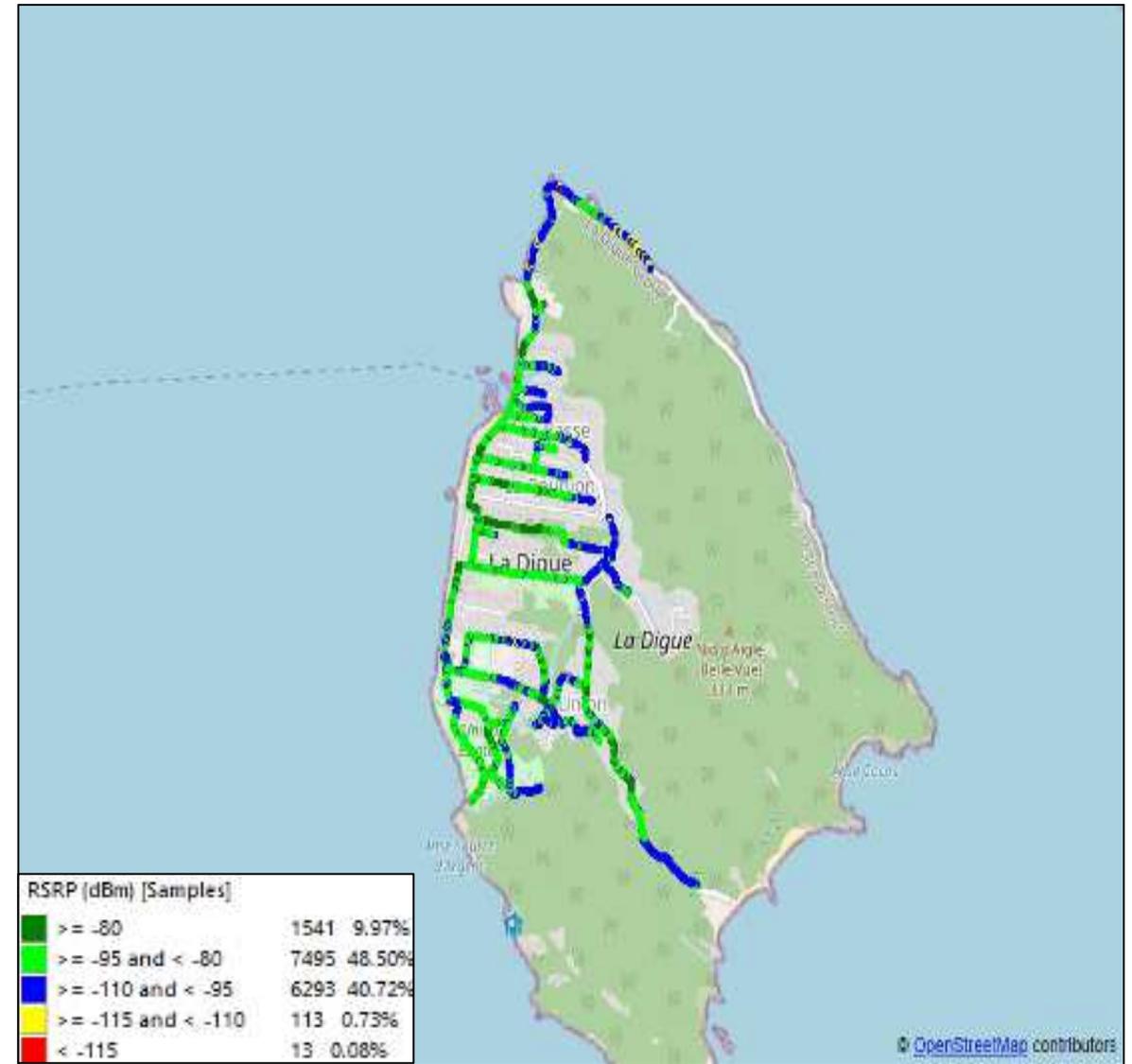
## CWS Data 4G



## Airtel Data 4G

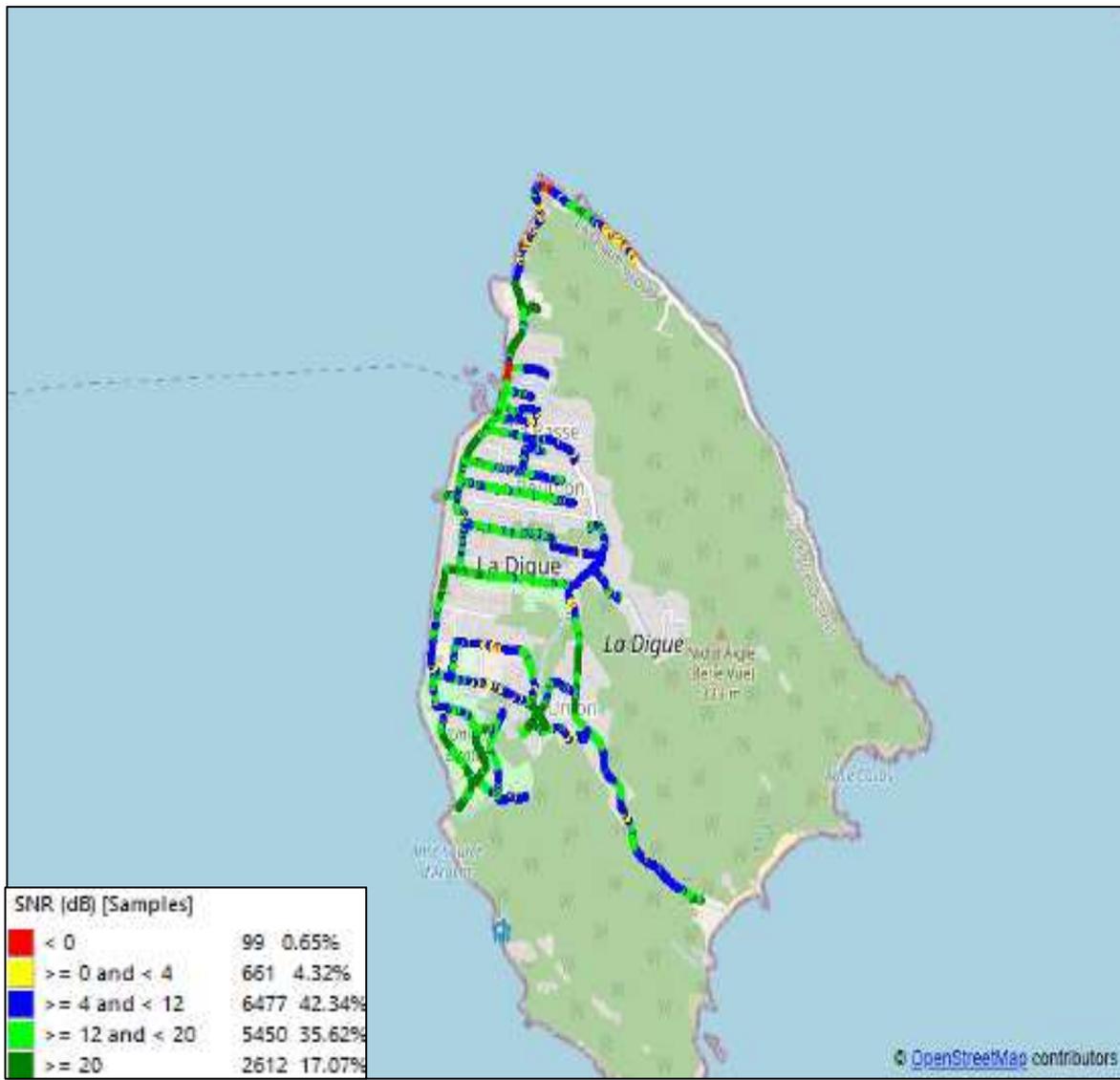
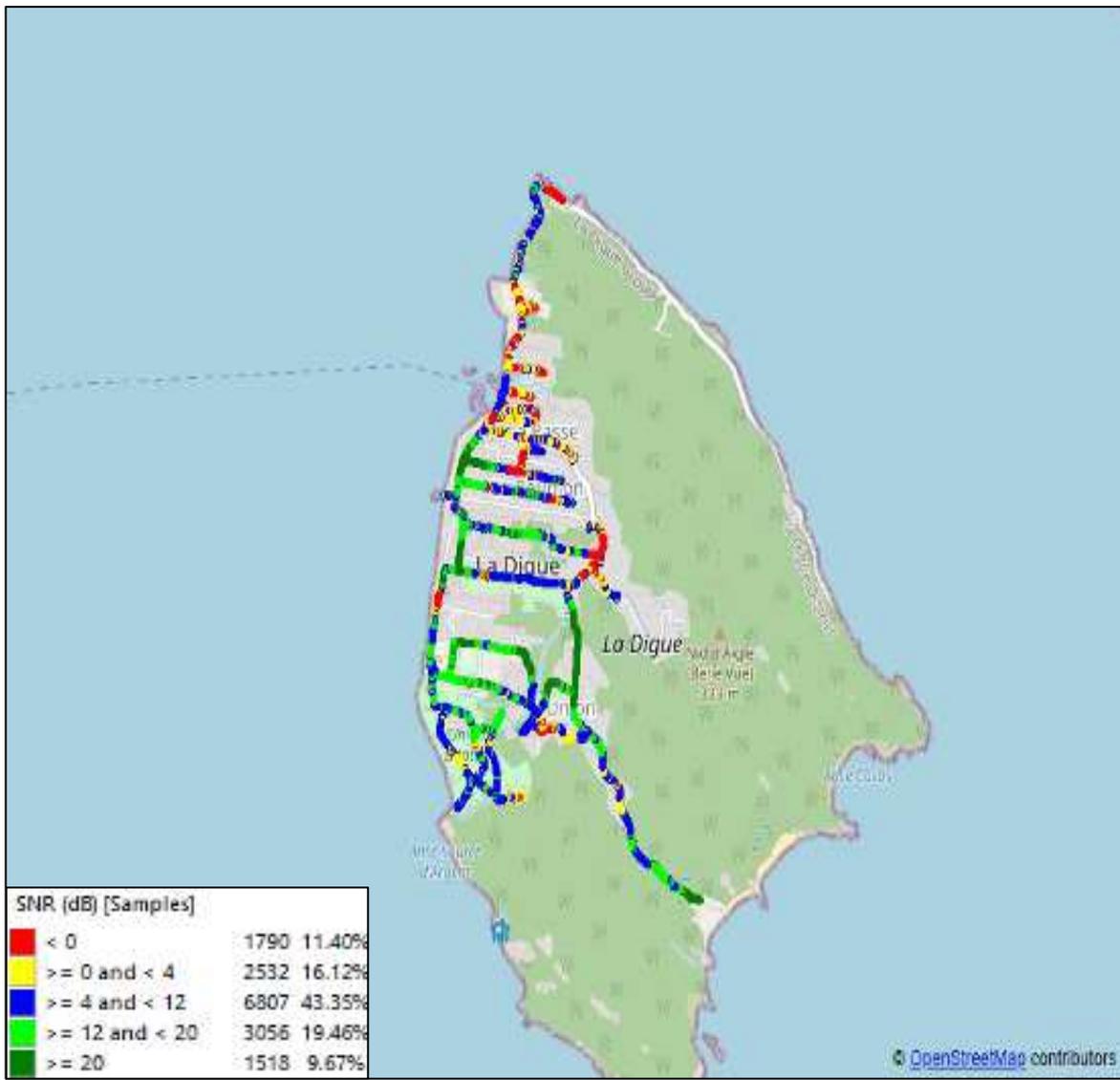


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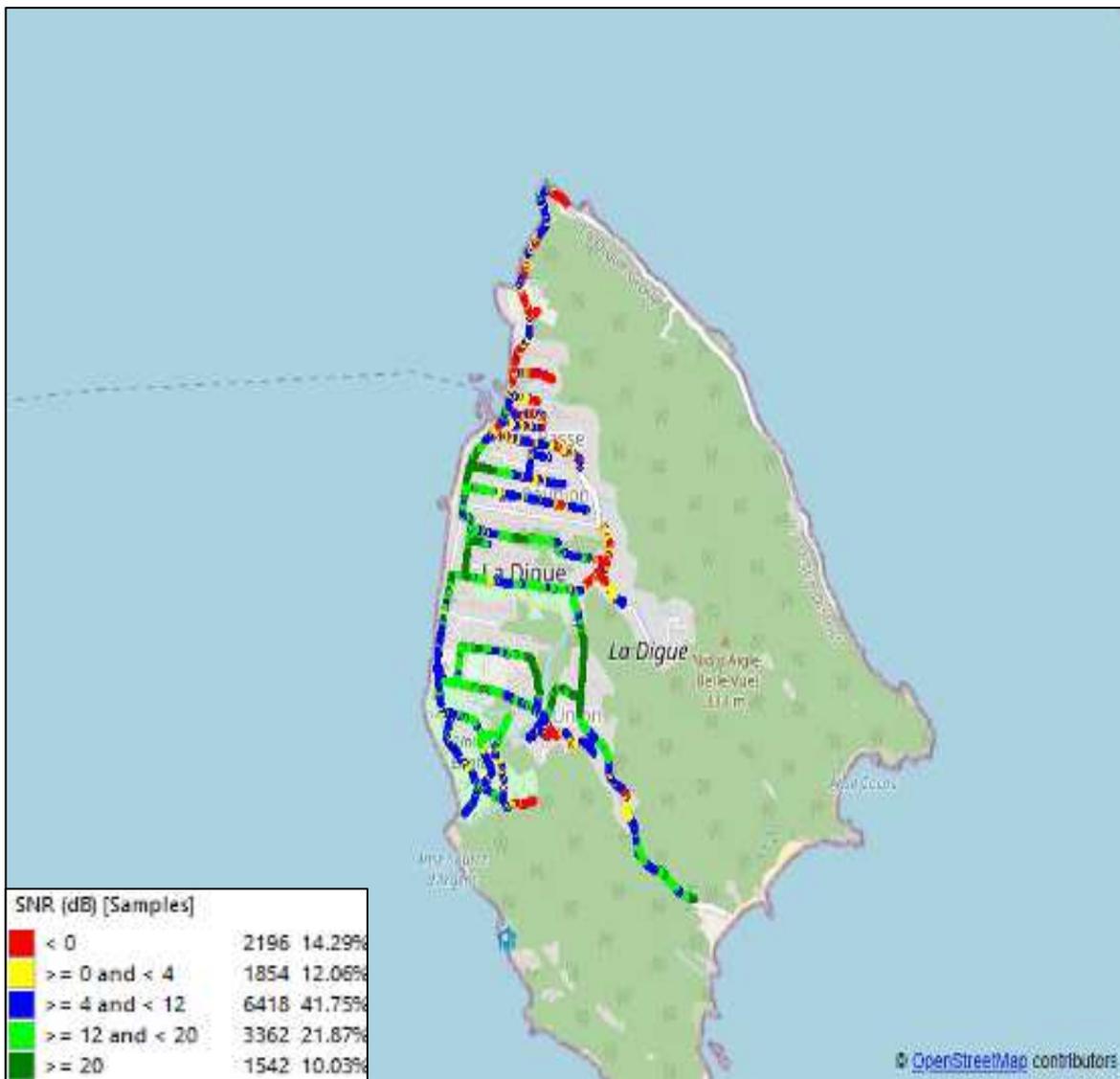


## Airtel Data 4G

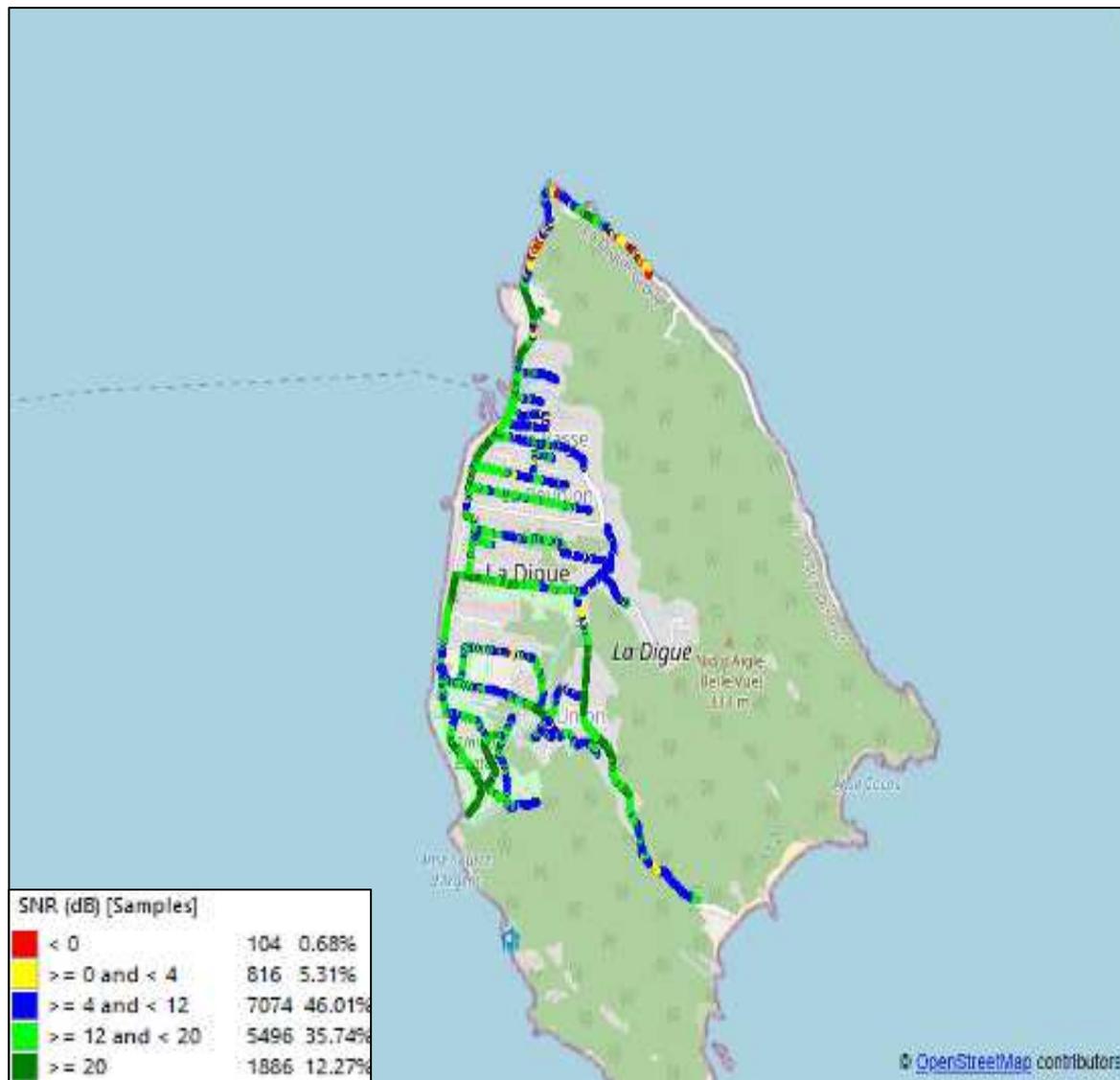
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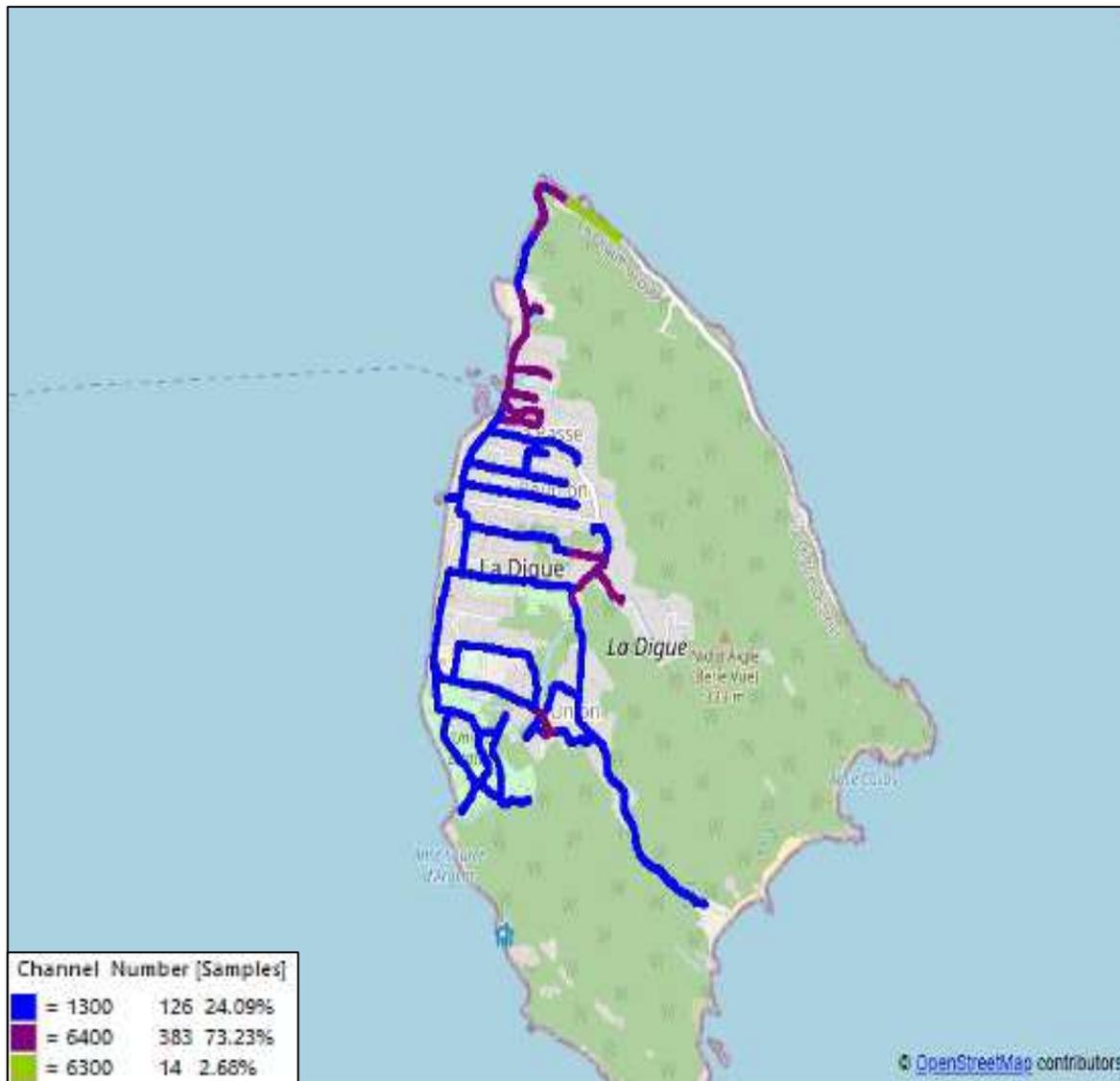
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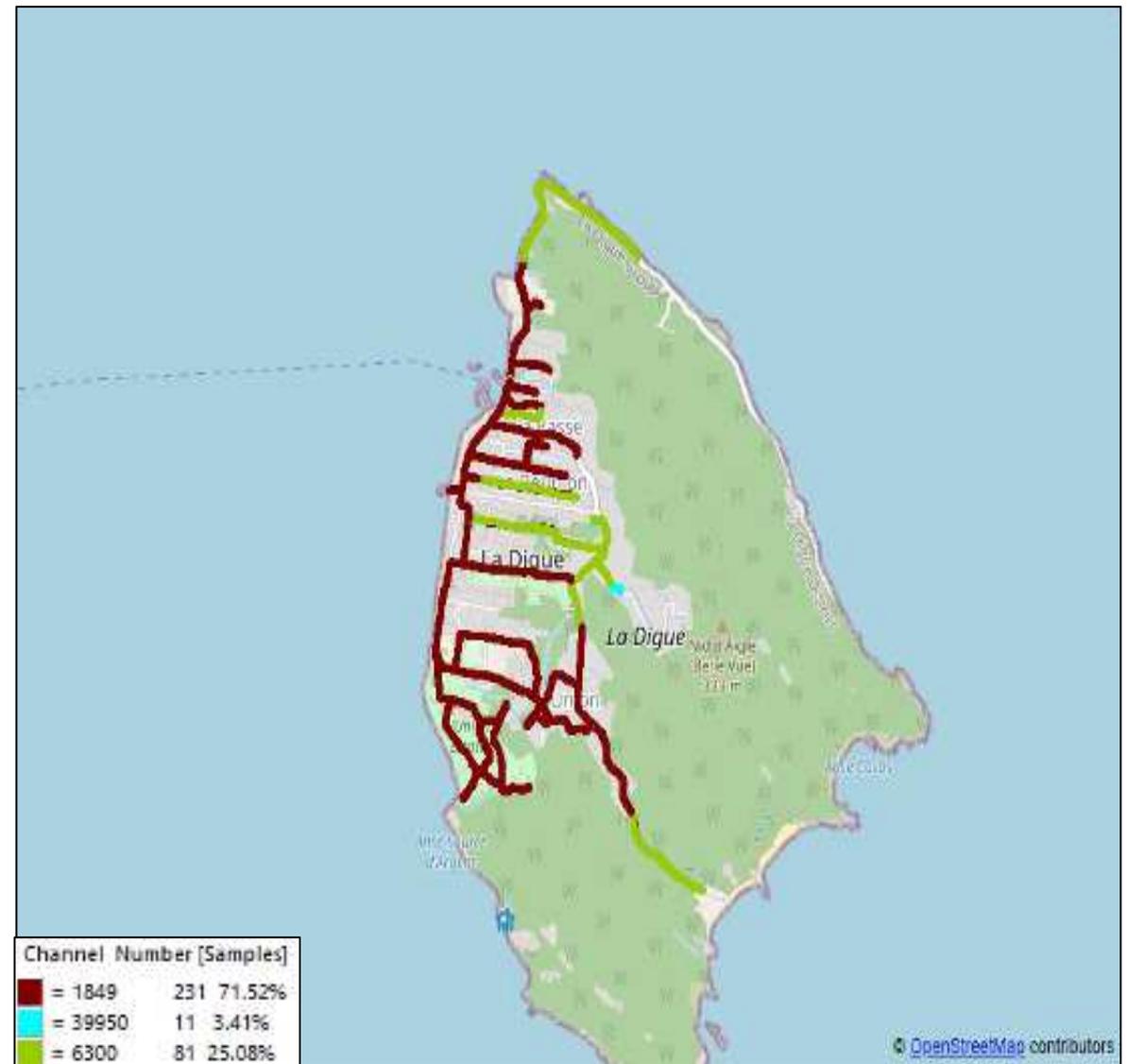
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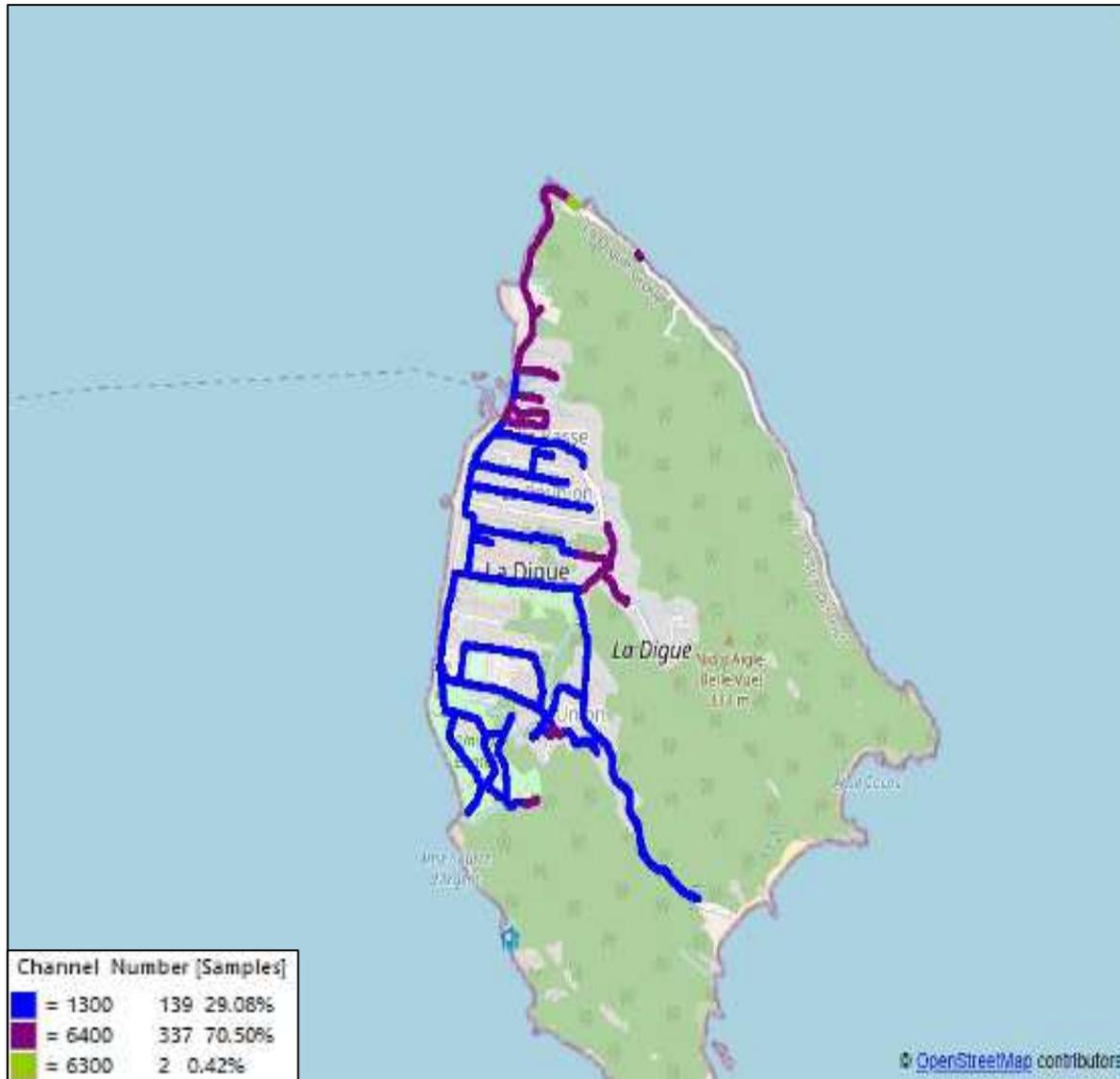
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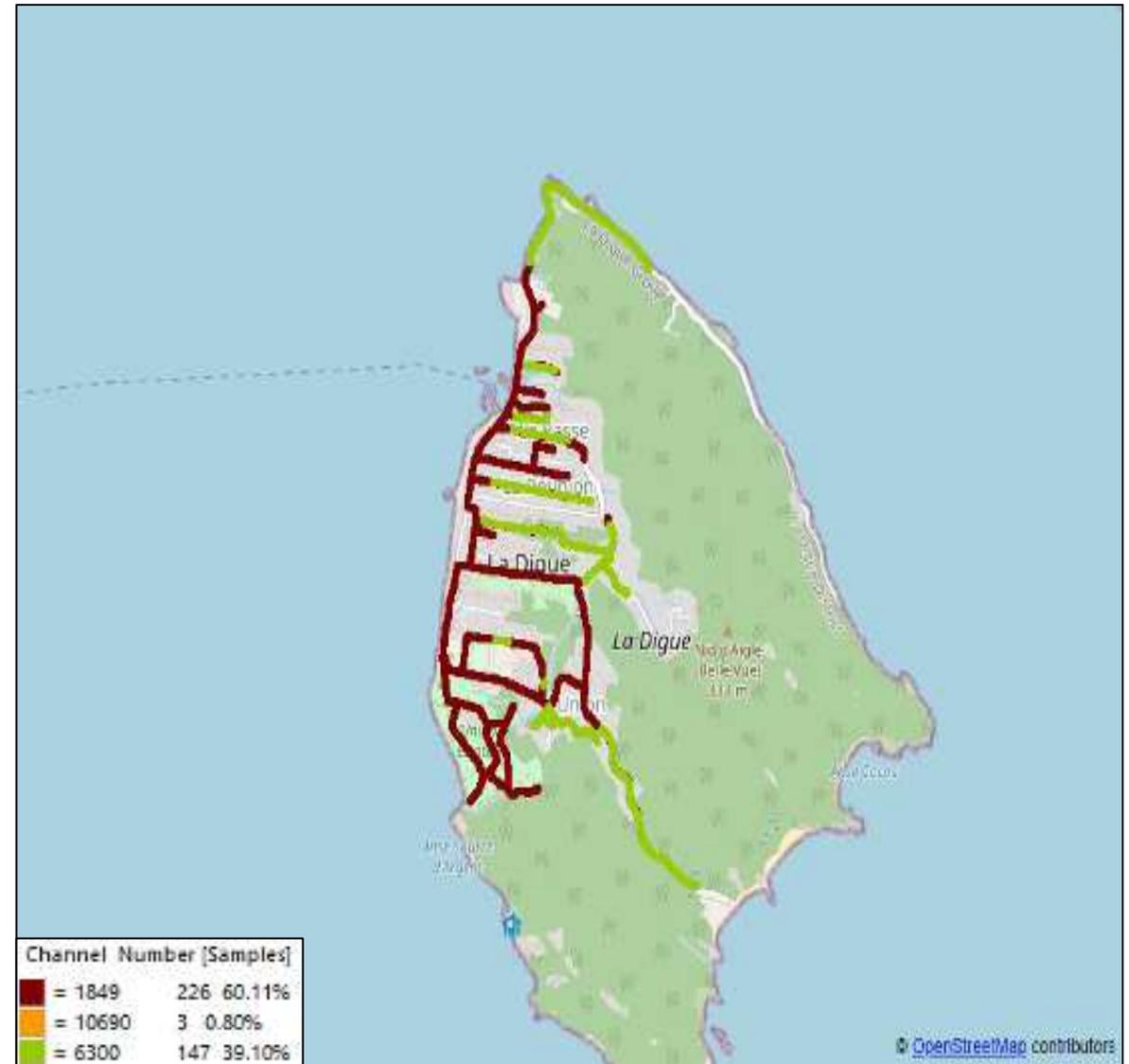
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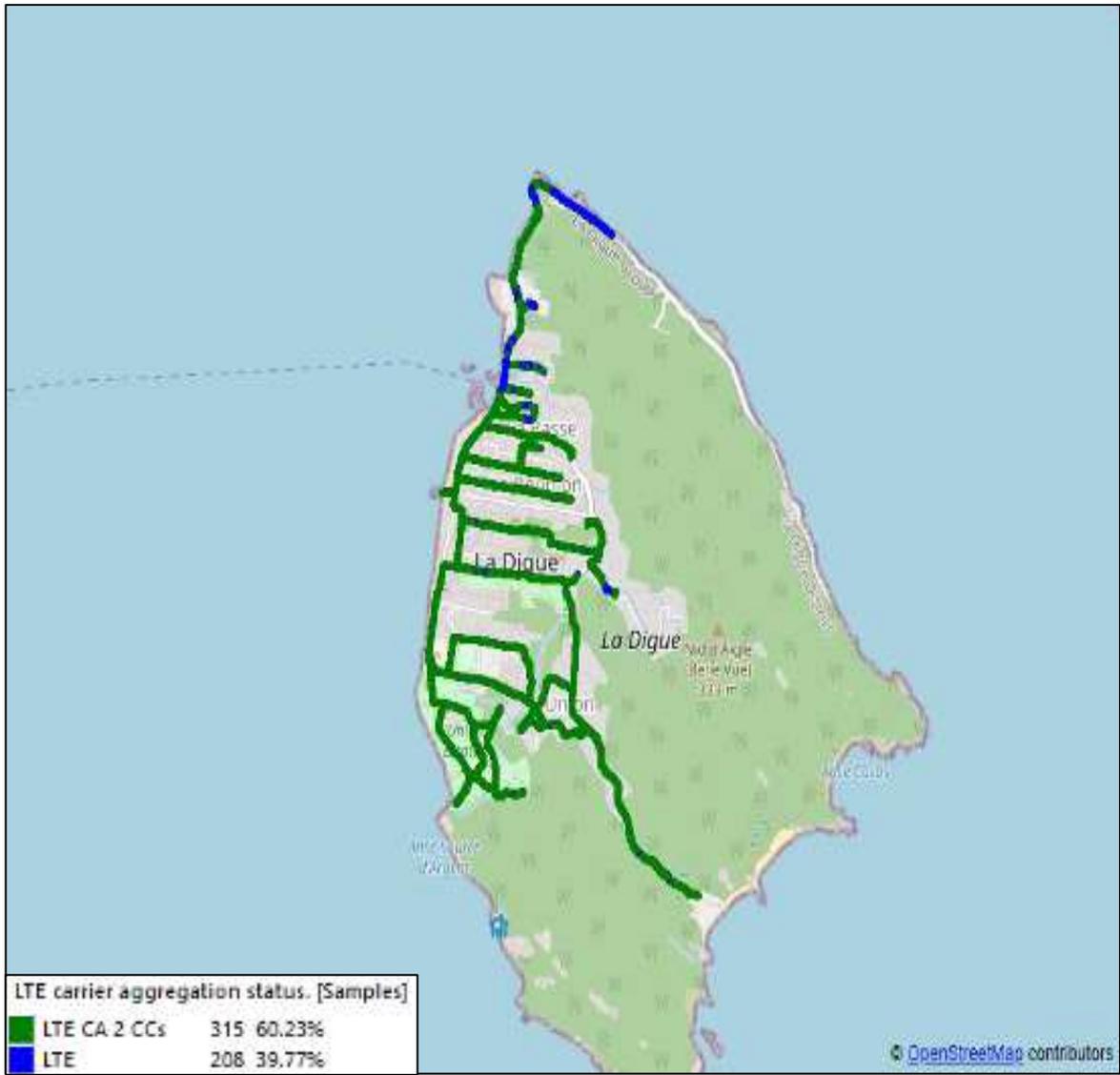
**Airtel Data 4G**



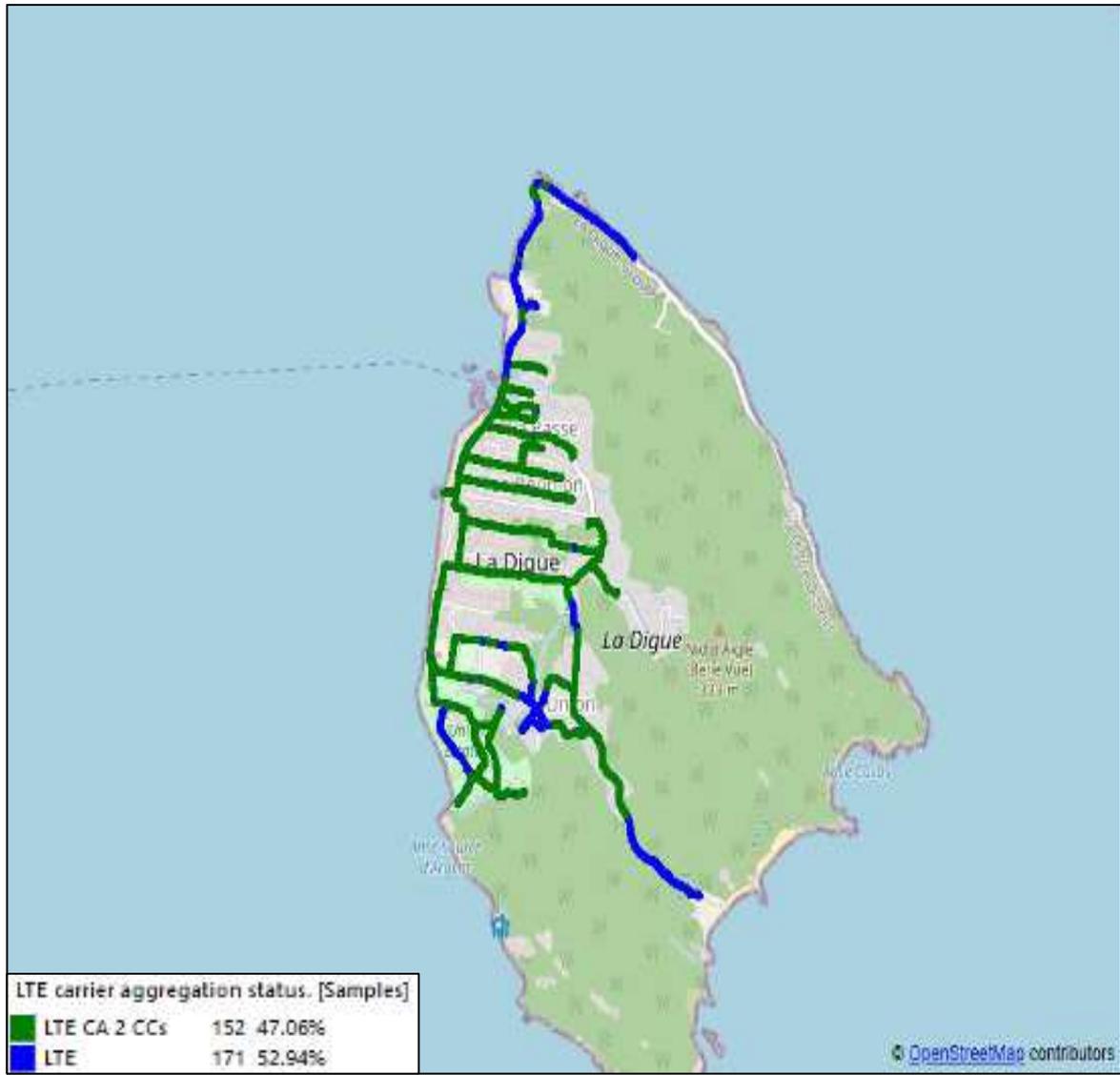
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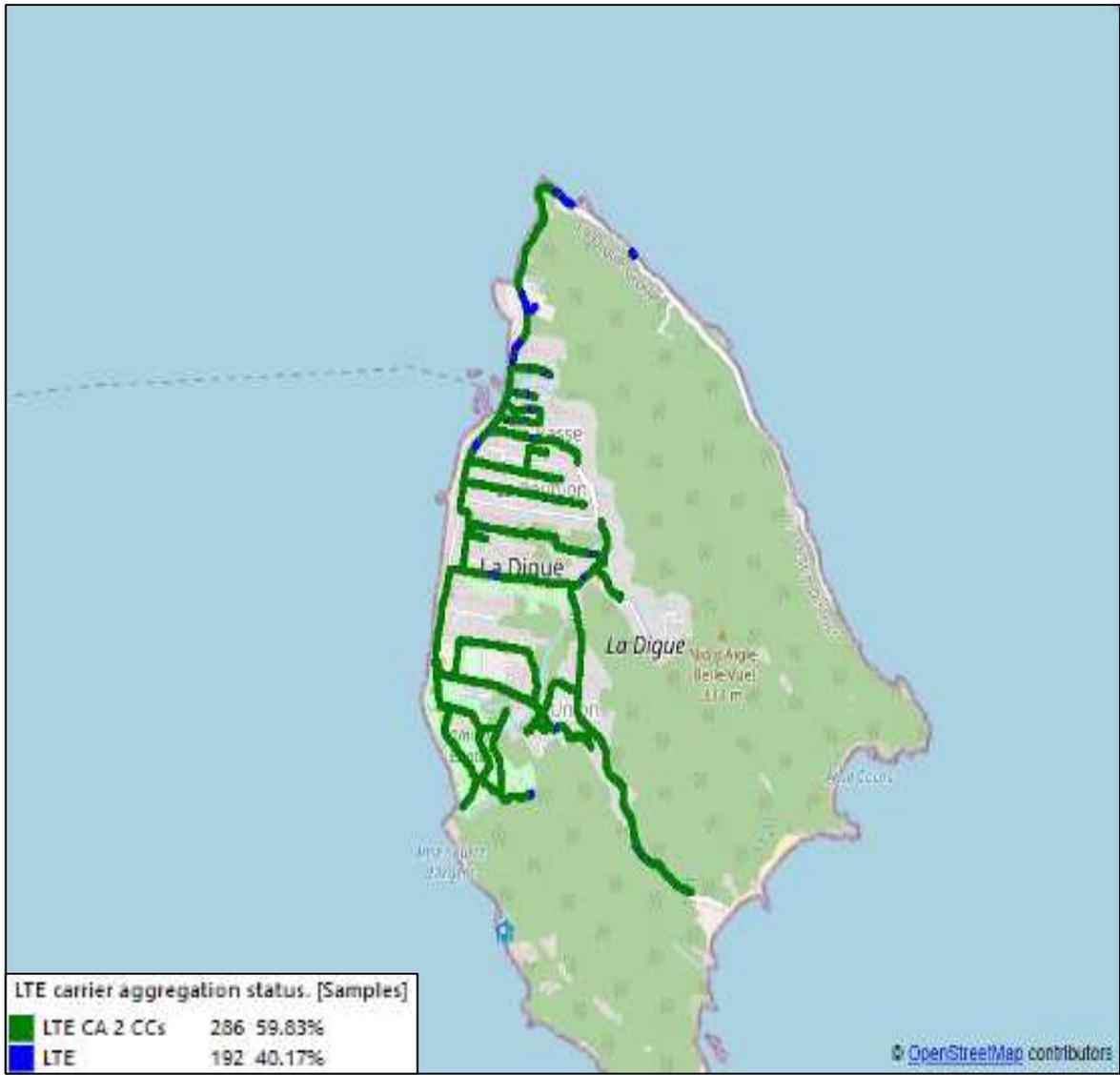
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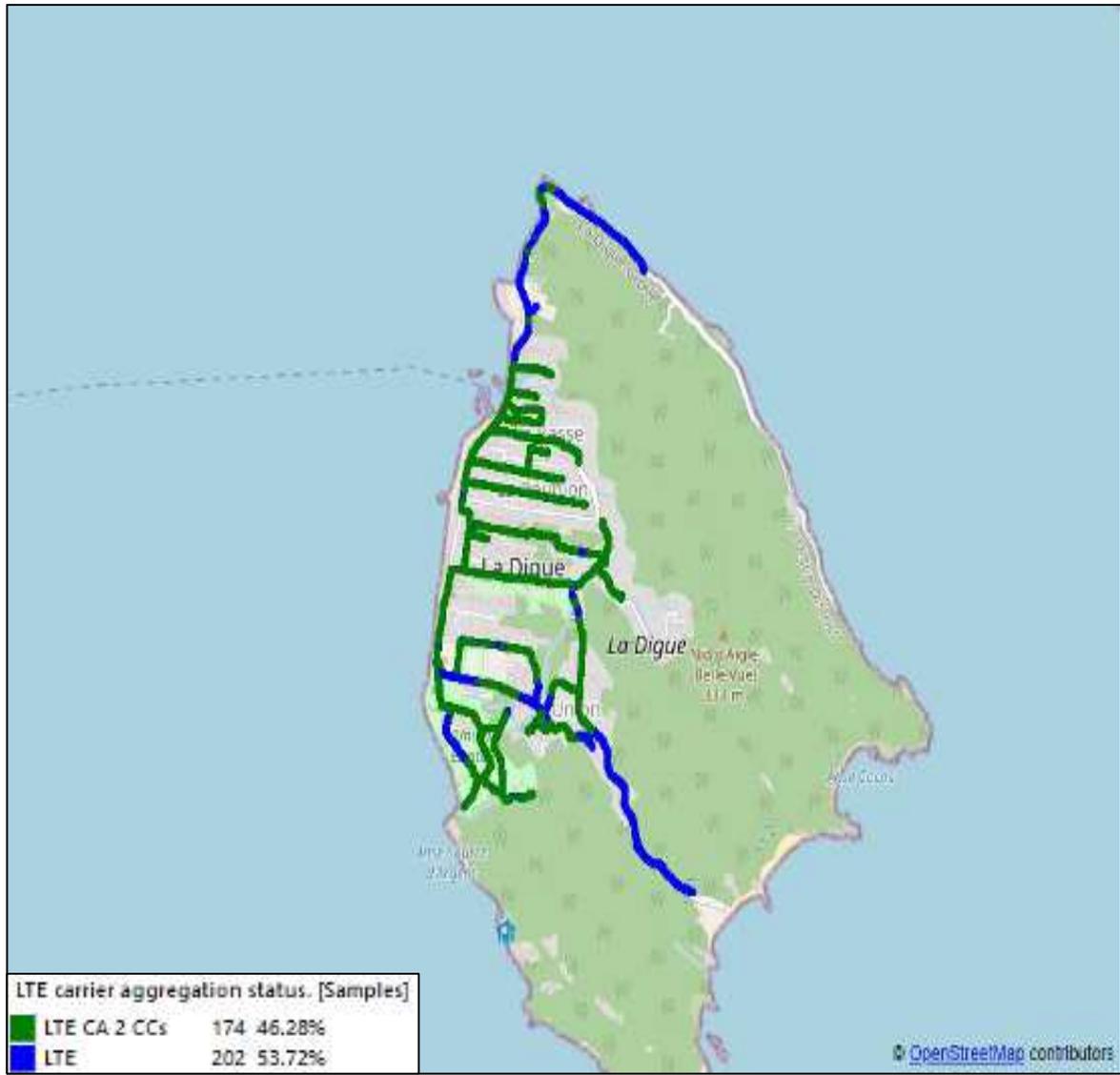
## CWS Data 4G



## Airtel Data 4G

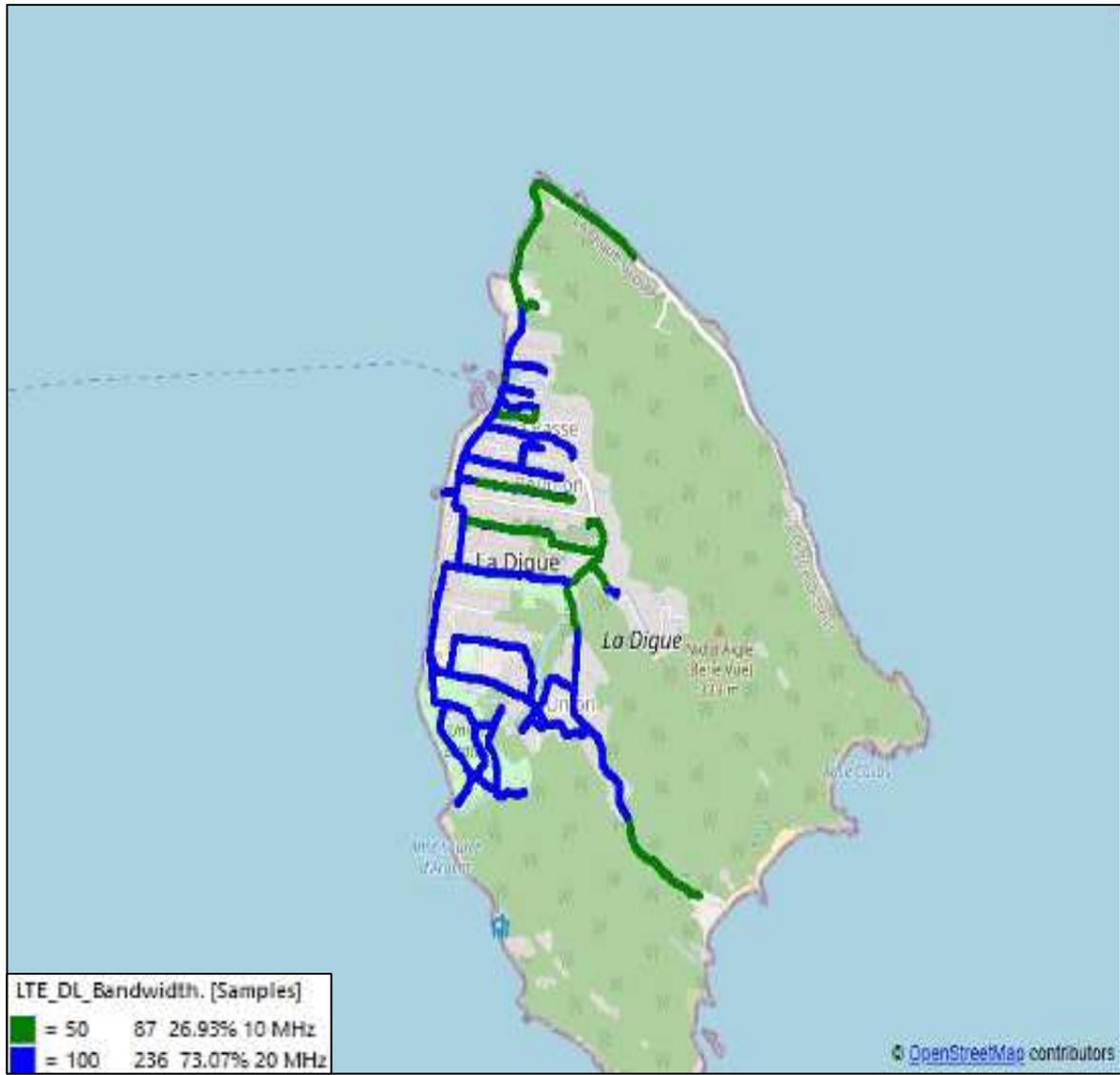
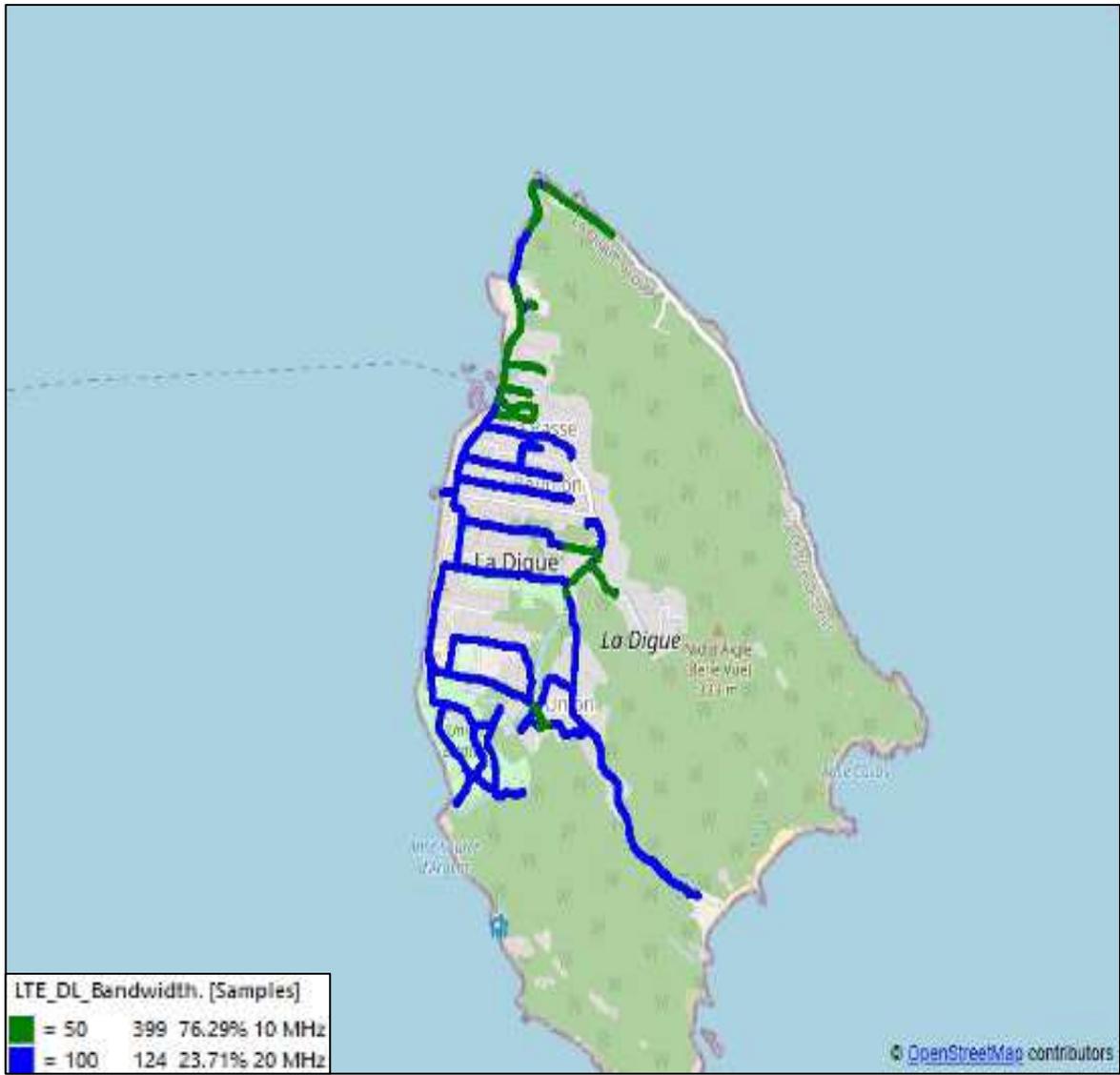


## CWS Data 4G



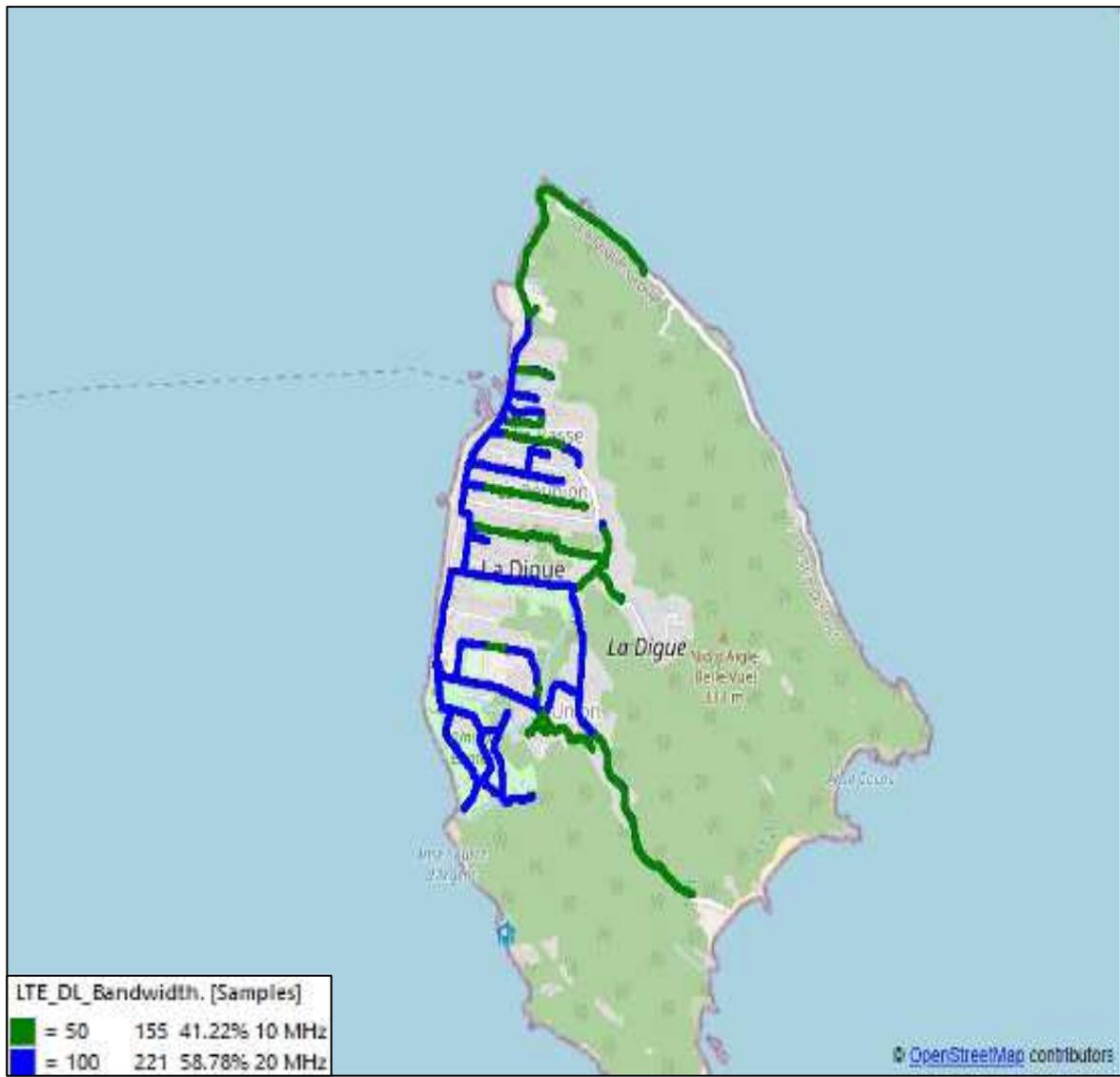
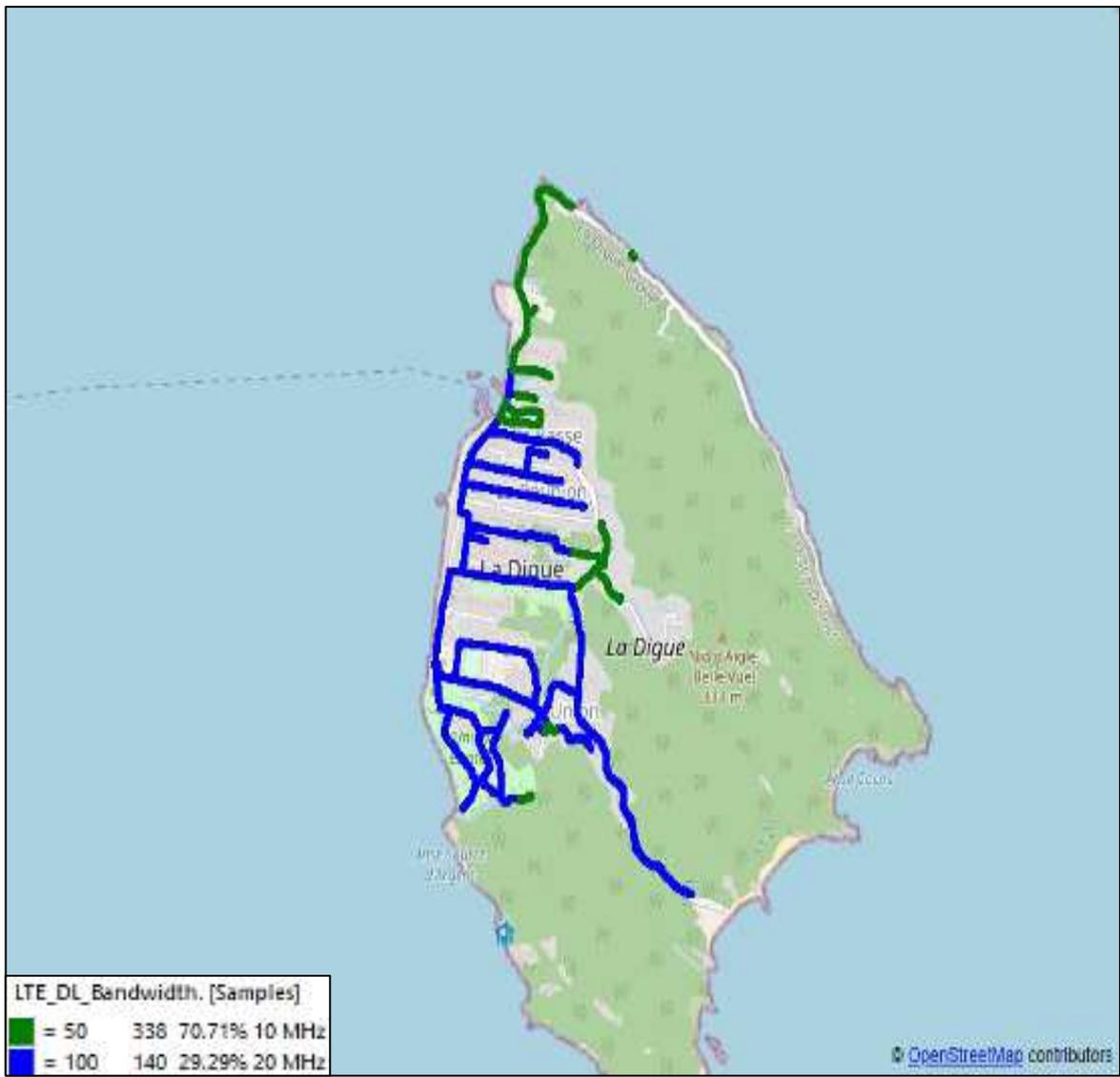
**Airtel Data 4G**

**CWS Data 4G**



**Airtel Data 4G**

**CWS Data 4G**



# Negative Event Analysis

# Phase-1 Call Drop & Call Attempt Failure Airtel , CWS Summary

Call Attempt Failure cause from Airtel	Count
<b>Total Call Attempt Failure</b>	<b>2</b>
Network End	2

Call Attempt Failure cause from CWS	Count
<b>Total Call Attempt Failure</b>	<b>0</b>

Call Drop cause from Airtel	Count
<b>Total Call Drop</b>	

Call Drop cause from CWS	Count
<b>Total Call Drop</b>	<b>2</b>
Poor Quality	2



# Call Attempt Failure Analysis 1 From MS5 Airtel MO

	Time	System	Serving band		1. best active RSCP	Time	Ch	SC	1. best active Ec/NO		System	Transf. dir.	Time	Subchannel	Message name	
1.	12:14:40.206	UMTS FDD	2100	Tim	7789. -85	12:14:34.885	10588	33			20191.	UMTS FDD	Downlink	12:14:35.376	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
2.	12:26:20.113	UMTS FDD	2100	Tim	7790.	12:14:34.885	10588	33	-9.7		20192.	UMTS FDD	Downlink	12:14:35.396	BCCH_BCH	SYSTEM_INFORMATION_BCH
					7791.	12:14:35.418	10588	33	-79.4		20193.	UMTS FDD	Uplink	12:14:35.397	CCCH	RRC_CONNECTION_REQUEST
					7792.	12:14:35.418	10588	33	-7.7		20194.	UMTS FDD	Downlink	12:14:35.416	BCCH_BCH	SYSTEM_INFORMATION_BCH
					7793.	12:14:36.045	10588	33	-74.5		20195.	UMTS FDD	Downlink	12:14:35.416	BCCH	MASTER_INFORMATION_BLOCK
					7794.	12:14:36.045	10588	33	-4.5		20196.	UMTS FDD	Downlink	12:14:35.536	CCCH	RRC_CONNECTION_SETUP
					7795.	12:14:36.695	10588	33	-71.6		20197.	UMTS FDD	Uplink	12:14:35.590	DCCH	RRC_CONNECTION_SETUP_COMPLETE
					7796.	12:14:36.695	10588	33	-4		20198.	UMTS FDD	Uplink	12:14:35.591	DCCH	INITIAL_DIRECT_TRANSFER
					7797.	12:14:37.038	10588	33	-75.5		20199.	UMTS FDD	Uplink	12:14:35.591	DCCH	SERVICE_REQUEST
					7798.	12:14:37.038	10588	33	-4.7		20200.	UMTS FDD	Downlink	12:14:35.822	DCCH	MEASUREMENT_CONTROL
					7799.	12:14:37.506	10588	33	-72		20201.	UMTS FDD	Downlink	12:14:35.872	DCCH	MEASUREMENT_CONTROL
					7800.	12:14:37.506	10588	33	-3.8		20202.	UMTS FDD	Downlink	12:14:35.873	DCCH	MEASUREMENT_CONTROL
					7801.	12:14:38.056	10588	33	-73		20203.	UMTS FDD	Downlink	12:14:35.882	DCCH	MEASUREMENT_CONTROL
					7802.	12:14:38.056	10588	33	-6.3		20204.	UMTS FDD	Downlink	12:14:35.892	DCCH	MEASUREMENT_CONTROL
					7803.	12:14:38.553	10588	33	-72.9		20205.	UMTS FDD	Downlink	12:14:35.902	DCCH	MEASUREMENT_CONTROL
					7804.	12:14:38.553	10588	33	-4.1		20206.	UMTS FDD	Downlink	12:14:35.922	DCCH	SECURITY_MODE_COMMAND
					7805.	12:14:39.154	10588	33	-67.4		20207.	UMTS FDD	Uplink	12:14:35.923	DCCH	SECURITY_MODE_COMPLETE
					7806.	12:14:39.154	10588	33	-4.7		20208.	UMTS FDD	Uplink	12:14:35.993	DCCH	MEASUREMENT_REPORT
					7807.	12:14:39.596	10588	33	-74.2		20209.	UMTS FDD	Downlink	12:14:36.182	DCCH	RADIO_BEARER_SETUP
					7808.	12:14:39.596	10588	33	-5.9		20210.	UMTS FDD	Uplink	12:14:36.243	DCCH	MEASUREMENT_REPORT
					7809.	12:14:40.206	10588	33	-68.9		20211.	UMTS FDD	Uplink	12:14:36.560	DCCH	RADIO_BEARER_SETUP_COMPLETE
					7810.	12:14:40.206	10588	33	-2.9		20212.	UMTS FDD	Downlink	12:14:36.792	DCCH	MEASUREMENT_CONTROL
					7811.	12:14:40.694	10588	33	-69.2		20213.	UMTS FDD	Downlink	12:14:36.832	DCCH	MEASUREMENT_CONTROL
					7812.	12:14:40.694	10588	33	-4		20214.	UMTS FDD	Downlink	12:14:36.952	DCCH	RADIO_BEARER_RECONFIGURATION
					7813.	12:14:41.110	10588	33	-68		20215.	UMTS FDD	Uplink	12:14:36.995	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
					7814.	12:14:41.110	10588	33	-3		20216.	UMTS FDD	Uplink	12:14:37.113	DCCH	MEASUREMENT_REPORT
					7815.	12:14:41.409	10588	33	-78.1		20217.	UMTS FDD	Uplink	12:14:38.076	DCCH	MEASUREMENT_REPORT
					7816.	12:14:41.409	10588	33	-4.9		20218.	UMTS FDD	Uplink	12:14:38.116	DCCH	MEASUREMENT_REPORT
					7817.	12:14:42.420	10588	33	-70.4		20219.	UMTS FDD	Downlink	12:14:40.792	DCCH	RRC_CONNECTION_RELEASE
					7818.	12:14:42.420	10588	33	-3.4		20220.	UMTS FDD	Uplink	12:14:40.792	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					7819.	12:14:43.338	10588	33	-65		20221.	UMTS FDD	Downlink	12:14:40.832	DCCH	RRC_CONNECTION_RELEASE
					7820.	12:14:43.338	10588	33	-3.6		20222.	UMTS FDD	Uplink	12:14:40.833	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					7821.	12:14:43.778	10588	33	-66.2		20223.	UMTS FDD	Downlink	12:14:41.036	BCCH_BCH	SYSTEM_INFORMATION_BCH
					7822.	12:14:43.778	10588	33	-3.2		20224.	UMTS FDD	Downlink	12:14:41.056	BCCH_BCH	SYSTEM_INFORMATION_BCH
					7823.	12:14:44.340	10588	33	-78.7		20225.	UMTS FDD	Downlink	12:14:41.076	BCCH_BCH	SYSTEM_INFORMATION_BCH
					7824.	12:14:44.340	10588	33	-6		20226.	UMTS FDD	Downlink	12:14:41.076	BCCH	SCHEDULING_BLOCK_1
					7825.	12:14:45.058	10588	33	-67.4		20227.	UMTS FDD	Downlink	12:14:41.096	BCCH_BCH	SYSTEM_INFORMATION_BCH

- Analysis:**
- This call failure event occurred on short call at 12:14:40:206 time when UE was latched with 3G network.
  - Initially call was attempt at 12:14:10:206 time, Call failure happened.
  - During the failure, UE was latched with PSC 33 and RF condition RSCP -68.9 dBm and Ec/No -2.9 dB are very good.
  - Need to check MT End.

# Call Attempt Failure Analysis 1 From MS6 Airtel MT

	1. best active RSCP	Time	Ch	SC	1. best active Ec/NO		Event ID	System	Transf. dir.	Time	Subchannel	Message name
5477.	-103.8	12:14:28.597	10562	41		15525.	RRCSM	UMTS FDD	Uplink	12:13:48.411	DCCH	MEASUREMENT_REPORT
5478.		12:14:28.597	10562	41	-16.1	15526.	RRCSM	UMTS FDD	Uplink	12:13:48.711	DCCH	RADIO_BEARER_SETUP_COMPLETE
5479.	-87.2	12:14:30.200	10562	41		15527.	RRCSM	UMTS FDD	Downlink	12:13:48.900	DCCH	MEASUREMENT_CONTROL
5480.		12:14:30.200	10562	41	-8.9	15528.	RRCSM	UMTS FDD	Downlink	12:13:48.940	DCCH	MEASUREMENT_CONTROL
5481.	-92.1	12:14:30.936	10562	41		15529.	RRCSM	UMTS FDD	Downlink	12:13:49.020	DCCH	RADIO_BEARER_RECONFIGURATION
5482.		12:14:30.936	10562	41	-13.7	15530.	RRCSM	UMTS FDD	Uplink	12:13:49.063	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
5483.	-92.1	12:14:31.721	10562	41		15531.	RRCSM	UMTS FDD	Downlink	12:13:49.260	DCCH	ACTIVE_SET_UPDATE
5484.		12:14:31.721	10562	41	-13.7	15532.	RRCSM	UMTS FDD	Uplink	12:13:49.280	DCCH	ACTIVE_SET_UPDATE_COMPLETE
5485.	-86.2	12:14:32.353	10562	41		15533.	RRCSM	UMTS FDD	Uplink	12:13:49.281	DCCH	MEASUREMENT_REPORT
5486.		12:14:32.353	10562	41	-10.6	15534.	RRCSM	UMTS FDD	Downlink	12:13:49.420	DCCH	MEASUREMENT_CONTROL
5487.	-86.6	12:14:33.838	10562	41		15535.	RRCSM	UMTS FDD	Uplink	12:13:49.954	DCCH	MEASUREMENT_REPORT
5488.		12:14:33.838	10562	41	-8.2	15536.	RRCSM	UMTS FDD	Downlink	12:13:50.100	DCCH	ACTIVE_SET_UPDATE
5489.	-86.7	12:14:35.407	10562	41		15537.	RRCSM	UMTS FDD	Uplink	12:13:50.132	DCCH	ACTIVE_SET_UPDATE_COMPLETE
5490.		12:14:35.407	10562	41	-15.5	15538.	RRCSM	UMTS FDD	Uplink	12:13:50.214	DCCH	MEASUREMENT_REPORT
5491.	-83.6	12:14:36.354	10562	41		15539.	RRCSM	UMTS FDD	Uplink	12:13:50.234	DCCH	MEASUREMENT_REPORT
5492.		12:14:36.354	10562	41	-5.8	15540.	RRCSM	UMTS FDD	Downlink	12:13:50.260	DCCH	MEASUREMENT_CONTROL
5493.	-95.5	12:14:37.408	10562	41		15541.	RRCSM	UMTS FDD	Downlink	12:13:53.420	DCCH	RRC_CONNECTION_RELEASE
5494.		12:14:37.408	10562	41	-24	15542.	RRCSM	UMTS FDD	Uplink	12:13:53.421	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
5495.	-85.9	12:14:38.724	10562	41		15543.	RRCSM	UMTS FDD	Downlink	12:13:53.460	DCCH	RRC_CONNECTION_RELEASE
5496.		12:14:38.724	10562	41	-10.7	15544.	RRCSM	UMTS FDD	Uplink	12:13:53.461	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
5497.	-76.1	12:14:40.003	10562	33		15545.	RRCSM	UMTS FDD	Downlink	12:13:53.658	BCCH_BCH	SYSTEM_INFORMATION_BLOCK
5498.		12:14:40.003	10562	33	-5.5	15546.	RRCSM	UMTS FDD	Downlink	12:13:53.658	BCCH	MASTER_INFORMATION_BLOCK
5499.	-77.6	12:14:40.602	10562	33		15547.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	MASTER_INFORMATION_BLOCK
5500.		12:14:40.602	10562	33	-4.9	15548.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SCHEDULING_BLOCK_1
5501.	-83.5	12:14:41.408	10562	33		15549.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
5502.		12:14:41.408	10562	33	-5.3	15550.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
5503.	-77.1	12:14:42.466	10562	33		15551.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_5
5504.		12:14:42.466	10562	33	-5.7	15552.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_11
5505.	-74.5	12:14:43.724	10562	33		15553.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
5506.		12:14:43.724	10562	33	-3.7	15554.	RRCSM	UMTS FDD	Downlink	12:13:53.659	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_18
5507.	-70.7	12:14:45.351	10562	33		15555.	RRCSM	UMTS FDD	Downlink	12:14:39.937	BCCH_BCH	SYSTEM_INFORMATION_BLOCK
5508.		12:14:45.351	10562	33	-4.2	15556.	RRCSM	UMTS FDD	Downlink	12:14:39.957	BCCH_BCH	SYSTEM_INFORMATION_BLOCK
5509.	-70.7	12:14:46.408	10562	33		15557.	RRCSM	UMTS FDD	Downlink	12:14:39.957	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
5510.		12:14:46.408	10562	33	-3.1	15558.	RRCSM	UMTS FDD	Downlink	12:14:39.977	BCCH_BCH	SYSTEM_INFORMATION_BLOCK
5511.	-70.9	12:14:47.567	10562	33		15559.	RRCSM	UMTS FDD	Downlink	12:14:39.977	BCCH	MASTER_INFORMATION_BLOCK

## Analysis:

- On MT End, During the setup fail, UE was latched with PSC 33 and RF condition RSCP -76.1 dBm and Ec/No -5.5 dB both are ok.
- On both MO And MT Side, RF Conditions seems OK Also there is no abnormal message regarding failure.
- Need to check from Network End.

	Time	System	Serving band		1. best active RSCP	Time	Ch	SC	1. best active Ec/NO		System	Transf. dir.	Time	Subchannel	Message name	
1.	12:14:40.206	UMTS FDD	2100	Tim	9395. -76.1	12:26:14.602	10562	33			23629.	UMTS FDD	Downlink	12:26:16.500	DCCH	RADIO_BEARER_SETUP
2.	12:26:20.113	UMTS FDD	2100	Tim	9396.	12:26:14.602	10562	33	-4.4		23630.	UMTS FDD	Uplink	12:26:16.571	DCCH	MEASUREMENT_REPORT
					9397. -71.5	12:26:15.345	10562	33			23631.	UMTS FDD	Uplink	12:26:16.876	DCCH	RADIO_BEARER_SETUP_COMPLETE
					9398.	12:26:15.345	10562	33	-3.3		23632.	UMTS FDD	Downlink	12:26:17.070	DCCH	MEASUREMENT_CONTROL
					9399. -80.3	12:26:15.652	10562	33			23633.	UMTS FDD	Downlink	12:26:17.110	DCCH	MEASUREMENT_CONTROL
					9400.	12:26:15.652	10562	33	-6.3		23634.	UMTS FDD	Downlink	12:26:17.190	DCCH	RADIO_BEARER_RECONFIGURATION
					9401. -76.2	12:26:16.352	10562	33			23635.	UMTS FDD	Uplink	12:26:17.232	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
					9402.	12:26:16.352	10562	33	-4.9		23636.	UMTS FDD	Uplink	12:26:17.451	DCCH	MEASUREMENT_REPORT
					9403. -79.1	12:26:16.873	10562	33			23637.	UMTS FDD	Uplink	12:26:17.814	DCCH	MEASUREMENT_REPORT
					9404.	12:26:16.873	10562	33	-6		23638.	UMTS FDD	Downlink	12:26:18.030	DCCH	ACTIVE_SET_UPDATE
					9405. -73.5	12:26:17.348	10562	33			23639.	UMTS FDD	Uplink	12:26:18.044	DCCH	ACTIVE_SET_UPDATE_COMPLETE
					9406.	12:26:17.348	10562	33	-3.4		23640.	UMTS FDD	Downlink	12:26:18.230	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION
					9407. -84.6	12:26:17.842	10562	33			23641.	UMTS FDD	Uplink	12:26:18.272	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION_COMPLETE
					9408.	12:26:17.842	10562	33	-10.4		23642.	UMTS FDD	Uplink	12:26:18.374	DCCH	MEASUREMENT_REPORT
					9409. -80.2	12:26:18.411	10562	33			23643.	UMTS FDD	Uplink	12:26:18.393	DCCH	MEASUREMENT_REPORT
					9410.	12:26:18.411	10562	33	-7.1		23644.	UMTS FDD	Downlink	12:26:18.430	DCCH	MEASUREMENT_CONTROL
					9411. -79.9	12:26:18.912	10562	33			23645.	UMTS FDD	Uplink	12:26:19.053	DCCH	MEASUREMENT_REPORT
					9412.	12:26:18.912	10562	33	-6.6		23646.	UMTS FDD	Downlink	12:26:19.190	DCCH	ACTIVE_SET_UPDATE
					9413. -77.4	12:26:19.526	10562	33			23647.	UMTS FDD	Uplink	12:26:19.222	DCCH	ACTIVE_SET_UPDATE_COMPLETE
					9414.	12:26:19.526	10562	33	-4.4		23648.	UMTS FDD	Downlink	12:26:19.390	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION
					9415. -75.4	12:26:20.113	10562	33			23649.	UMTS FDD	Uplink	12:26:19.432	DCCH	PHYSICAL_CHANNEL_RECONFIGURATION_COMPLETE
					9416.	12:26:20.113	10562	33	-4.2		23650.	UMTS FDD	Downlink	12:26:19.590	DCCH	MEASUREMENT_CONTROL
					9417. -76.1	12:26:20.413	10562	33			23651.	UMTS FDD	Downlink	12:26:21.110	DCCH	RRC_CONNECTION_RELEASE
					9418.	12:26:20.413	10562	33	-4.1		23652.	UMTS FDD	Uplink	12:26:21.110	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					9419. -77.9	12:26:20.952	10562	33			23653.	UMTS FDD	Downlink	12:26:21.150	DCCH	RRC_CONNECTION_RELEASE
					9420.	12:26:20.952	10562	33	-6.5		23654.	UMTS FDD	Uplink	12:26:21.150	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					9421. -78.6	12:26:21.409	10562	33			23655.	UMTS FDD	Downlink	12:26:21.339	BCCH_BCH	SYSTEM_INFORMATION_BLOCK
					9422.	12:26:21.409	10562	33	-4.6		23656.	UMTS FDD	Downlink	12:26:21.339	BCCH_BCH	MASTER_INFORMATION_BLOCK
					9423. -79.6	12:26:22.441	10562	33			23657.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	MASTER_INFORMATION_BLOCK
					9424.	12:26:22.441	10562	33	-5.2		23658.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SCHEDULING_BLOCK_1
					9425. -71.7	12:26:22.835	10562	33			23659.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
					9426.	12:26:22.835	10562	33	-3.6		23660.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
					9427. -73.1	12:26:23.583	10562	33			23661.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_5
					9428.	12:26:23.583	10562	33	-4.8		23662.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_11
					9429. -75.2	12:26:24.084	10562	33			23663.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
					9430.	12:26:24.084	10562	33	-3.8		23664.	UMTS FDD	Downlink	12:26:21.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_18

- Analysis:**
- This call failure event occurred on short call at 12:26:20:113 time when UE was latched with 3G network.
  - Initially call was attempt at 12:25:50:086 time, Call failure happened.
  - During the failure, UE was latched with PSC 33 and RF condition RSCP -75.4 dBm and Ec/No -4.2 dB are very good.
  - Need to check MT End.

# Call Attempt Failure Analysis 2 From MS6 Airtel MT

	1. best active RSCP	Time	Ch	SC	1. best active Ec/NO	Event ID	System	Transf. dir.	Time	Subchannel	Message name	
6575.	-86.3	12:26:06.504	10588	33		17413.	RRCSM	UMTS FDD	Downlink	12:25:20.297	DCCH	RRC_CONNECTION_RELEASE
6576.		12:26:06.504	10588	33	-13	17414.	RRCSM	UMTS FDD	Downlink	12:25:20.439	BCCH_BCH	SYSTEM_INFORMATION_BCH
6577.	-71.8	12:26:07.362	10562	33		17415.	RRCSM	UMTS FDD	Downlink	12:25:20.459	BCCH_BCH	SYSTEM_INFORMATION_BCH
6578.		12:26:07.362	10562	33	-4.2	17416.	RRCSM	UMTS FDD	Downlink	12:25:20.459	BCCH	MASTER_INFORMATION_BLOCK
6579.	-73.3	12:26:08.514	10562	33		17417.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	MASTER_INFORMATION_BLOCK
6580.		12:26:08.514	10562	33	-3.3	17418.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SCHEDULING_BLOCK_1
6581.	-83.8	12:26:10.410	10562	33		17419.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
6582.		12:26:10.410	10562	33	-6.3	17420.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
6583.	-76.7	12:26:11.355	10562	33		17421.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_5
6584.		12:26:11.355	10562	33	-6.5	17422.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_11
6585.	-85.2	12:26:12.410	10562	33		17423.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
6586.		12:26:12.410	10562	33	-7.4	17424.	RRCSM	UMTS FDD	Downlink	12:25:20.460	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_18
6587.	-82.1	12:26:13.647	10562	33		17425.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BCH
6588.		12:26:13.647	10562	33	-5.5	17426.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH	MASTER_INFORMATION_BLOCK
6589.	-82.6	12:26:14.999	10562	33		17427.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	MASTER_INFORMATION_BLOCK
6590.		12:26:14.999	10562	33	-8.3	17428.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SCHEDULING_BLOCK_1
6591.	-82	12:26:16.411	10562	33		17429.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
6592.		12:26:16.411	10562	33	-6.2	17430.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
6593.	-93.2	12:26:17.488	10562	33		17431.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_5
6594.		12:26:17.488	10562	33	-14.1	17432.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_11
6595.	-86.3	12:26:18.771	10562	33		17433.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
6596.		12:26:18.771	10562	33	-5.3	17434.	RRCSM	UMTS FDD	Downlink	12:26:07.340	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_18
6597.	-89.7	12:26:20.428	10562	33		17435.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BCH
6598.		12:26:20.428	10562	33	-8	17436.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BCH
6599.	-83.5	12:26:21.355	10562	33		17437.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH	MASTER_INFORMATION_BLOCK
6600.		12:26:21.355	10562	33	-4.4	17438.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	MASTER_INFORMATION_BLOCK
6601.	-81.8	12:26:22.642	10562	33		17439.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SCHEDULING_BLOCK_1
6602.		12:26:22.642	10562	33	-5.2	17440.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_1
6603.	-78.2	12:26:24.411	10562	33		17441.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
6604.		12:26:24.411	10562	33	-4.5	17442.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_5
6605.	-85.9	12:26:25.412	10562	33		17443.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_11
6606.		12:26:25.412	10562	33	-5.3	17444.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_12
6607.	-81	12:26:26.448	10562	33		17445.	RRCSM	UMTS FDD	Downlink	12:26:41.980	BCCH_BCH	SYSTEM_INFORMATION_BLOCK_TYPE_18
6608.		12:26:26.448	10562	33	-3.1	17446.	RRCSM	UMTS FDD	Downlink	12:26:52.070	PCCH	PAGING_TYPE_1
6609.	-94.5	12:26:27.731	10562	33		17447.	RRCSM	UMTS FDD	Downlink	12:26:52.140	BCCH_BCH	SYSTEM_INFORMATION_BCH
6610.		12:26:27.731	10562	33	-13.3	17448.	RRCSM	UMTS FDD	Downlink	12:26:52.140	BCCH	MASTER_INFORMATION_BLOCK
6611.	-81.6	12:26:29.427	10562	33		17449.	RRCSM	UMTS FDD	Downlink	12:26:52.160	BCCH_BCH	SYSTEM_INFORMATION_BCH

## Analysis:

- On MT End, During the setup fail, UE was latched with PSC 33 and RF condition RSCP -86.3 dBm and Ec/No -5.3 dB both are ok.
- On both MO And MT Side, RF Conditions seems OK Also there is no abnormal message regarding failure.
- Need to check from Network End.

# Call Drop Analysis 1 From MS11 CWS MO

	Time	System	Serving band	Call type	Call	Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub	Event ID	System	Transf. dir.	Time	Subchannel	Message name	
1.	10:59:31.787	GSM	900	Voice call	Orig	1.						7	394.	L3SM	UMTS FDD	Downlink	10:59:03.329	DCCH	HANDOVER_COMMAND
2.	13:45:55.940	GSM	900	Voice call	Orig	2.							395.	L3SM	GSM	Downlink	10:59:03.367	DCCH	HANDOVER_COMMAND
						3.						4	396.	L3SM	GSM	Downlink	10:59:03.483	DCCH	PHYSICAL_INFORMATION
						4.							397.	L3SM	GSM	Uplink	10:59:03.483	DCCH	HANDOVER_COMPLETE
						5.						0	398.	L3SM	GSM	Uplink	10:59:03.592	DCCH	GPRS_SUSPENSION_REQUEST
						6.							399.	L3SM	GSM	Uplink	10:59:03.598	SACCH	MEASUREMENT_REPORT
						7.						0	400.	L3SM	GSM	Downlink	10:59:03.723	DCCH	CLASSMARK_ENQUIRY
						8.							401.	L3SM	GSM	Uplink	10:59:03.723	DCCH	CLASSMARK_CHANGE
						9.						4	402.	L3SM	GSM	Downlink	10:59:04.032	SACCH	SYSTEM_INFORMATION_TYPE_5
						10.							403.	L3SM	GSM	Uplink	10:59:04.078	SACCH	MEASUREMENT_REPORT
						11.						5	404.	L3SM	GSM	Downlink	10:59:04.512	SACCH	SYSTEM_INFORMATION_TYPE_6
						12.							405.	L3SM	GSM	Uplink	10:59:04.558	SACCH	MEASUREMENT_REPORT
						13.						1	406.	L3SM	GSM	Downlink	10:59:04.992	SACCH	SYSTEM_INFORMATION_TYPE_5
						14.							407.	L3SM	GSM	Uplink	10:59:05.038	SACCH	MEASUREMENT_REPORT
						15.						7	408.	L3SM	GSM	Downlink	10:59:05.472	SACCH	SYSTEM_INFORMATION_TYPE_6
						16.							409.	L3SM	GSM	Uplink	10:59:05.518	SACCH	MEASUREMENT_REPORT
						17.						4	410.	L3SM	GSM	Downlink	10:59:05.952	SACCH	SYSTEM_INFORMATION_TYPE_5
						18.						6	411.	L3SM	GSM	Uplink	10:59:05.998	SACCH	MEASUREMENT_REPORT
						19.							412.	L3SM	GSM	Downlink	10:59:06.432	SACCH	SYSTEM_INFORMATION_TYPE_6
						20.						7	413.	L3SM	GSM	Uplink	10:59:06.478	SACCH	MEASUREMENT_REPORT
						21.						7	414.	L3SM	GSM	Downlink	10:59:06.912	SACCH	SYSTEM_INFORMATION_TYPE_5
						22.							415.	L3SM	GSM	Uplink	10:59:06.958	SACCH	MEASUREMENT_REPORT
						23.							416.	L3SM	GSM	Downlink	10:59:07.392	SACCH	SYSTEM_INFORMATION_TYPE_6
						24.						7	417.	L3SM	GSM	Uplink	10:59:07.438	SACCH	MEASUREMENT_REPORT
						25.						6	418.	L3SM	GSM	Downlink	10:59:07.872	SACCH	SYSTEM_INFORMATION_TYPE_5
						26.							419.	L3SM	GSM	Uplink	10:59:07.918	SACCH	MEASUREMENT_REPORT
						27.						7	420.	L3SM	GSM	Downlink	10:59:08.352	SACCH	SYSTEM_INFORMATION_TYPE_6
						28.							421.	L3SM	GSM	Uplink	10:59:08.398	SACCH	MEASUREMENT_REPORT
						29.							422.	L3SM	GSM	Uplink	10:59:08.878	SACCH	MEASUREMENT_REPORT
						30.							423.	L3SM	GSM	Downlink	10:59:09.312	SACCH	SYSTEM_INFORMATION_TYPE_6
						31.						6	424.	L3SM	GSM	Uplink	10:59:09.358	SACCH	MEASUREMENT_REPORT
						32.							425.	L3SM	GSM	Downlink	10:59:09.792	SACCH	SYSTEM_INFORMATION_TYPE_5
						33.						7	426.	L3SM	GSM	Uplink	10:59:09.838	SACCH	MEASUREMENT_REPORT
						34.							427.	L3SM	GSM	Downlink	10:59:10.272	SACCH	SYSTEM_INFORMATION_TYPE_6
						35.							428.	L3SM	GSM	Uplink	10:59:10.318	SACCH	MEASUREMENT_REPORT
						36.							429.	L3SM	GSM	Downlink	10:59:10.752	SACCH	SYSTEM_INFORMATION_TYPE_5

- Analysis:**
- This call drop event occurred on long call at 10:59:31:787 time when UE was latched with 2G network.
  - After getting Alerting message at 10:58:43:528 time than Call drop happened.
  - During the session UE was latched with ARFCN 11 and RF condition Rx lev -97 dBm is good and Rx qual 7 dB was very poor.
  - As per the Analysis the call setup drop event occurred due to poor quality in the network.

# Call Drop Analysis 2 From MS11 CWS MO

	Time	System	Serving band	Call type	Cal	Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub
1.	10:59:31.787	GSM	900	Voice call	Orig	2037.	13:45:21.428	-87	25	28	2	
2.	13:45:55.940	GSM	900	Voice call	Orig	2038.	13:45:21.673					0
						2039.	13:45:22.116	-89	25	28	2	
						2040.	13:45:22.153					0
						2041.	13:45:22.619	-88	25	28	2	
						2042.	13:45:22.633					4
						2043.	13:45:22.877	-85	25	28	2	
						2044.	13:45:23.113					0
						2045.	13:45:23.593					0
						2046.	13:45:24.073					0
						2047.	13:45:24.160	-90	25	28	2	
						2048.	13:45:24.553					3
						2049.	13:45:25.033	-91	25	28	2	
						2050.	13:45:25.033					1
						2051.	13:45:25.513	-91	25	28	2	
						2052.	13:45:25.513					0
						2053.	13:45:25.993	-88	25	28	2	
						2054.	13:45:26.953	-96	25	28	2	
						2055.	13:45:27.640	-97	25	28	2	
						2056.	13:45:27.913					5
						2057.	13:45:28.393	-98	25	28	2	
						2058.	13:45:28.393					7
						2059.	13:45:28.873					5
						2060.	13:45:28.960	-93	25	28	2	
						2061.	13:45:29.353	-95	25	28	2	
						2062.	13:45:29.353					6
						2063.	13:45:29.833					4
						2064.	13:45:29.860	-95	25	28	2	
						2065.	13:45:30.313	-95	25	28	2	
						2066.	13:45:30.313					6
						2067.	13:45:30.793	-96	25	28	2	
						2068.	13:45:31.428	-96	25	28	2	
						2069.	13:45:31.753					7
						2070.	13:45:31.997	-96	25	28	2	
						2071.	13:45:32.233					6
						2072.	13:45:32.477	-97	25	28	2	
						2073.	13:45:33.193	-97	25	28	2	

	Event ID	System	Transf. dir.	Time	Subchannel	Message name	
	13162.	L3SM	GSM	Downlink	13:45:45.626	SACCH	SYSTEM_INFORMATION_TYPE_6
	13163.	L3SM	GSM	Uplink	13:45:45.673	SACCH	MEASUREMENT_REPORT
	13164.	L3SM	GSM	Uplink	13:45:46.153	SACCH	MEASUREMENT_REPORT
	13165.	L3SM	GSM	Uplink	13:45:46.633	SACCH	MEASUREMENT_REPORT
	13166.	L3SM	GSM	Uplink	13:45:47.113	SACCH	MEASUREMENT_REPORT
	13167.	L3SM	GSM	Uplink	13:45:47.593	SACCH	MEASUREMENT_REPORT
	13168.	L3SM	GSM	Uplink	13:45:48.073	SACCH	MEASUREMENT_REPORT
	13169.	L3SM	GSM	Uplink	13:45:48.553	SACCH	MEASUREMENT_REPORT
	13170.	L3SM	GSM	Uplink	13:45:49.033	SACCH	MEASUREMENT_REPORT
	13171.	L3SM	GSM	Uplink	13:45:49.513	SACCH	MEASUREMENT_REPORT
	13172.	L3SM	GSM	Uplink	13:45:49.993	SACCH	MEASUREMENT_REPORT
	13173.	L3SM	GSM	Uplink	13:45:50.473	SACCH	MEASUREMENT_REPORT
	13174.	L3SM	GSM	Uplink	13:45:50.953	SACCH	MEASUREMENT_REPORT
	13175.	L3SM	GSM	Uplink	13:45:51.433	SACCH	MEASUREMENT_REPORT
	13176.	L3SM	GSM	Uplink	13:45:51.913	SACCH	MEASUREMENT_REPORT
	13177.	L3SM	GSM	Uplink	13:45:52.393	SACCH	MEASUREMENT_REPORT
	13178.	L3SM	GSM	Uplink	13:45:52.873	SACCH	MEASUREMENT_REPORT
	13179.	L3SM	GSM	Uplink	13:45:53.353	SACCH	MEASUREMENT_REPORT
	13180.	L3SM	GSM	Uplink	13:45:53.805	DCCH	CM_RE-ESTABLISHMENT_REQUEST
	13181.	L3SM	GSM	Downlink	13:45:54.142	BCCH	SYSTEM_INFORMATION_TYPE_3
	13182.	L3SM	GSM	Downlink	13:45:54.908	BCCH	SYSTEM_INFORMATION_TYPE_3
	13183.	L3SM	GSM	Downlink	13:45:55.854	BCCH	SYSTEM_INFORMATION_TYPE_3
	13184.	L3SM	GSM	Downlink	13:45:56.082	BCCH	SYSTEM_INFORMATION_TYPE_4
	13185.	L3SM	GSM	Downlink	13:45:56.170	CCCH	PAGING_REQUEST_TYPE_1
	13186.	L3SM	GSM	Downlink	13:45:56.317	BCCH	SYSTEM_INFORMATION_TYPE_13
	13187.	L3SM	GSM	Downlink	13:45:56.553	BCCH	SYSTEM_INFORMATION_TYPE_2QUATER
	13188.	L3SM	GSM	Downlink	13:45:56.788	BCCH	SYSTEM_INFORMATION_TYPE_3
	13189.	L3SM	GSM	Downlink	13:45:57.023	BCCH	SYSTEM_INFORMATION_TYPE_4
	13190.	L3SM	GSM	Downlink	13:45:57.259	BCCH	SYSTEM_INFORMATION_TYPE_1
	13191.	L3SM	GSM	Downlink	13:45:57.499	BCCH	SYSTEM_INFORMATION_TYPE_2
	13192.	L3SM	GSM	Uplink	13:45:57.514	PDTCH	ROUTING_AREA_UPDATE_REQUEST
	13193.	L3SM	GSM	Downlink	13:45:57.599	CCCH	IMMEDIATE_ASSIGNMENT
	13194.	MACSM	GSM	Uplink	13:45:57.691	PACCH	PACKET_RESOURCE_REQUEST
	13195.	MACSM	GSM	Downlink	13:45:57.789	PAGCH	PACKET_UPLINK_ASSIGNMENT
	13196.	MACSM	GSM	Uplink	13:45:57.789	PACCH	PACKET_UPLINK_DUMMY_CONTROL_BLOCK
	13197.	MACSM	GSM	Downlink	13:45:57.927	PACCH	PACKET_UPLINK_ACK/NACK
	13198.	MACSM	GSM	Downlink	13:45:57.946	PACCH	PACKET_DOWNLINK_ASSIGNMENT

## Analysis:

- This call drop event occurred on long call at 13:45:55:940 time when UE was latched with 2G network.
- After getting Alerting message at 13:44:50:533 time than Call drop happened.
- During the session UE was latched with ARFCN 25 and RF condition Rx lev -96 dBm is good and Rx qual 7 dB was very poor.
- As per the Analysis the call setup drop event occurred due to poor quality in the network.

# Phase-2 Call Drop & Call Attempt Failure Airtel , CWS Summary

Call Attempt Failure cause from Airtel	Count
<b>Total Call Attempt Failure</b>	<b>3</b>
Poor Coverage	2
Network End	1

Call Attempt Failure cause from CWS	Count
<b>Total Call Attempt Failure</b>	<b>2</b>
Network End	1
Poor Quality	1

Call Drop cause from Airtel	Count
<b>Total Call Drop</b>	<b>0</b>

Call Drop cause from CWS	Count
<b>Total Call Drop</b>	<b>0</b>

# Phase-2 Call Attempt Failure Analysis 1 From MS5 Airtel MO

	Time	System	Serving band	Cal	1. best active RSCP	Time	Ch	SC	1. best ▲	Event ID	System	Transf. dir.	Time	Subchannel	Message name	
1.	13:59:19.965	UMTS FDD	2100	Nor	3302.	13:59:13.716	10588	41	-12	8025.	RRCSM	Uplink	13:59:03.355	DCCH	SECURITY_MODE_COMPLETE	
2.	14:24:57.861	UMTS FDD	2100	Nor	3303.	-107.7	13:59:14.157	10588	41	8026.	RRCSM	Uplink	13:59:03.446	DCCH	UPLINK_DIRECT_TRANSFER	
3.	15:20:00.387	UMTS FDD	2100	Dro	3304.		13:59:14.157	10588	41	-10.5	8027.	L3SM	Uplink	13:59:03.446	DCCH	SETUP
					3305.	-100.4	13:59:14.687	10588	41		8028.	RRCSM	Downlink	13:59:03.465	DCCH	DOWNLINK_DIRECT_TRANSFER
					3306.		13:59:14.687	10588	41	-6	8029.	L3SM	Downlink	13:59:03.465	DCCH	IDENTITY_REQUEST
					3307.	-109.1	13:59:15.377	10588	41		8030.	RRCSM	Uplink	13:59:03.465	DCCH	UPLINK_DIRECT_TRANSFER
					3308.		13:59:15.377	10588	41	-11.5	8031.	L3SM	Uplink	13:59:03.465	DCCH	IDENTITY_RESPONSE
					3309.	-109.6	13:59:15.709	10588	41		8032.	RRCSM	Downlink	13:59:03.565	DCCH	DOWNLINK_DIRECT_TRANSFER
					3310.		13:59:15.709	10588	41	-11.2	8033.	L3SM	Downlink	13:59:03.565	DCCH	CALL_PROCEEDING
					3311.	-110.7	13:59:16.229	10588	41		8034.	RRCSM	Uplink	13:59:04.296	DCCH	MEASUREMENT_REPORT
					3312.		13:59:16.229	10588	41	-12.5	8035.	RRCSM	Uplink	13:59:04.407	DCCH	MEASUREMENT_REPORT
					3313.	-106.4	13:59:16.767	10588	41		8036.	RRCSM	Uplink	13:59:04.794	DCCH	MEASUREMENT_REPORT
					3314.		13:59:16.767	10588	41	-8.3	8037.	RRCSM	Downlink	13:59:08.925	DCCH	RADIO_BEARER_SETUP
					3315.	-108.1	13:59:17.236	10588	41		8038.	RRCSM	Uplink	13:59:09.278	DCCH	RADIO_BEARER_SETUP_COMPLETE
					3316.		13:59:17.236	10588	41	-9.9	8039.	RRCSM	Downlink	13:59:09.565	DCCH	RADIO_BEARER_RECONFIGURATION
					3317.	-107	13:59:17.735	10588	41		8040.	RRCSM	Downlink	13:59:09.605	DCCH	DOWNLINK_DIRECT_TRANSFER
					3318.		13:59:17.735	10588	41	-8.8	8041.	L3SM	Downlink	13:59:09.605	DCCH	PROGRESS
					3319.	-105.9	13:59:18.405	10588	41		8042.	RRCSM	Uplink	13:59:09.607	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
					3320.		13:59:18.405	10588	41	-7.7	8043.	RRCSM	Downlink	13:59:11.045	DCCH	MEASUREMENT_CONTROL
					3321.	-108.5	13:59:18.808	10588	41		8044.	RRCSM	Uplink	13:59:11.146	DCCH	MEASUREMENT_REPORT
					3322.		13:59:18.808	10588	41	-10	8045.	RRCSM	Downlink	13:59:11.165	DCCH	SECURITY_MODE_COMMAND
					3323.	-104.3	13:59:19.307	10588	41		8046.	RRCSM	Uplink	13:59:11.166	DCCH	SECURITY_MODE_COMPLETE
					3324.		13:59:19.307	10588	41	-7.1	8047.	RRCSM	Uplink	13:59:11.396	DCCH	MEASUREMENT_REPORT
					3325.	-105.8	13:59:19.735	10588	41		8048.	RRCSM	Downlink	13:59:11.645	DCCH	DOWNLINK_DIRECT_TRANSFER
					3326.		13:59:19.735	10588	41	-8.1	8049.	L3SM	Downlink	13:59:11.645	DCCH	ROUTING_AREA_UPDATE_ACCEPT
					3327.	-111.6	13:59:20.236	10588	41		8050.	RRCSM	Uplink	13:59:11.648	DCCH	UPLINK_DIRECT_TRANSFER
					3328.		13:59:20.236	10588	41	-11.2	8051.	L3SM	Uplink	13:59:11.648	DCCH	ROUTING_AREA_UPDATE_COMPLETE
					3329.	-112.8	13:59:20.735	10588	41		8052.	RRCSM	Downlink	13:59:11.925	DCCH	DOWNLINK_DIRECT_TRANSFER
					3330.		13:59:20.735	10588	41	-12.4	8053.	L3SM	Downlink	13:59:11.925	DCCH	GMM_INFO
					3331.	-114.3	13:59:21.407	10588	41		8054.	RRCSM	Downlink	13:59:12.205	DCCH	SIGNALLING_CONNECTION_RELEASE
					3332.		13:59:21.407	10588	41	-14.4	8055.	RRCSM	Uplink	13:59:12.291	DCCH	INITIAL_DIRECT_TRANSFER
					3333.	-107.6	13:59:21.813	10588	41		8056.	L3SM	Uplink	13:59:12.291	DCCH	SERVICE_REQUEST
					3334.		13:59:21.813	10588	41	-9.2	8057.	RRCSM	Downlink	13:59:12.485	DCCH	MEASUREMENT_CONTROL
					3335.	-115.1	13:59:22.235	10588	41		8058.	RRCSM	Uplink	13:59:12.586	DCCH	MEASUREMENT_REPORT
					3336.		13:59:22.235	10588	41	-13.6	8059.	RRCSM	Downlink	13:59:12.685	DCCH	DOWNLINK_DIRECT_TRANSFER

## Analysis:

- This call failure event occurred on short call at 13:59:19:965 time when UE was latched with 3G network.
- After sending “CM Service Request” message to core network, then core network responds with “Call Proceeding” message. After that call setup has been failed.
- During the failure, UE was latched with PSC 41 and RF condition RSCP -105.8 dBm poor but Ec/No -8.1 dB are very good.
- As per the analysis call failed happened due to poor Coverage of the network.

# Phase-2 Call Attempt Failure Analysis 2 From MS5 Airtel MO

	Time	System	Serving band	Cal	1. best active RSCP	Time	Ch	SC	1. best ▲	Event ID	System	Transf. dir.	Time	Subchannel	Message name
1.	13:59:19.965	UMTS FDD	2100	Nor	5408.					14096.	RRCSM	Downlink	14:24:50.898	DCCH	RADIO_BEARER_SETUP
2.	14:24:57.861	UMTS FDD	2100	No	5409.	-116.3	10562	13		14097.	RRCSM	Uplink	14:24:51.562	DCCH	RADIO_BEARER_SETUP_COMPLETE
3.	15:20:00.387	UMTS FDD	2100	Dro	5410.		10562	13	-14.8	14098.	RRCSM	Downlink	14:24:51.776	DCCH	DOWNLINK_DIRECT_TRANSFER
					5411.	-114.4	10562	13		14099.	L3SM	Downlink	14:24:51.776	DCCH	MODIFY_PDP_CONTEXT_REQUEST
					5412.		10562	13	-14.5	14100.	RRCSM	Uplink	14:24:51.777	DCCH	UPLINK_DIRECT_TRANSFER
					5413.	-118.9	10562	13		14101.	L3SM	Uplink	14:24:51.777	DCCH	MODIFY_PDP_CONTEXT_ACCEPT
					5414.		10562	13	-16.6	14102.	RRCSM	Uplink	14:24:53.357	DCCH	MEASUREMENT_REPORT
					5415.	-112.6	10562	13		14103.	RRCSM	Downlink	14:24:54.976	DCCH	DOWNLINK_DIRECT_TRANSFER
					5416.		10562	13	-11.6	14104.	L3SM	Downlink	14:24:54.976	DCCH	PROGRESS
					5417.	-113.8	10562	13		14105.	RRCSM	Downlink	14:24:55.816	DCCH	RADIO_BEARER_RECONFIGURATION
					5418.		10562	13	-13.8	14106.	RRCSM	Uplink	14:24:56.218	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
					5419.	-116.6	10562	13		14107.	RRCSM	Downlink	14:24:56.416	DCCH	MEASUREMENT_CONTROL
					5420.		10562	13	-12.8	14108.	RRCSM	Uplink	14:24:56.487	DCCH	MEASUREMENT_REPORT
					5421.	-115.3	10562	13		14109.	RRCSM	Downlink	14:24:56.896	DCCH	RADIO_BEARER_RECONFIGURATION
					5422.		10562	13	-15	14110.	RRCSM	Uplink	14:24:57.298	DCCH	RADIO_BEARER_RECONFIGURATION_COMPLETE
					5423.	-112.8	10562	13		14111.	RRCSM	Downlink	14:24:57.496	DCCH	MEASUREMENT_CONTROL
					5424.		10562	13	-11.9	14112.	RRCSM	Uplink	14:24:57.630	DCCH	UPLINK_DIRECT_TRANSFER
					5425.	-115.6	10562	13		14113.	L3SM	Uplink	14:24:57.630	DCCH	DISCONNECT
					5426.		10562	13	-11.8	14114.	RRCSM	Downlink	14:24:57.815	DCCH	DOWNLINK_DIRECT_TRANSFER
					5427.	-111.9	10562	13		14115.	L3SM	Downlink	14:24:57.815	DCCH	RELEASE
					5428.		10562	13	-12	14116.	RRCSM	Uplink	14:24:57.861	DCCH	UPLINK_DIRECT_TRANSFER
					5429.	-110.9	10562	13		14117.	L3SM	Uplink	14:24:57.861	DCCH	RELEASE_COMPLETE
					5430.		10562	13	-9.3	14118.	RRCSM	Downlink	14:24:58.055	DCCH	RRC_CONNECTION_RELEASE
					5431.	-118	10562	13		14119.	RRCSM	Uplink	14:24:58.056	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					5432.		10562	13	-15.1	14120.	RRCSM	Downlink	14:24:58.095	DCCH	RRC_CONNECTION_RELEASE
					5433.	-112.7	10562	13		14121.	RRCSM	Uplink	14:24:58.096	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
					5434.		10562	13	-13.3	14122.	RRCSM	Downlink	14:24:58.135	DCCH	RRC_CONNECTION_RELEASE
					5435.	-111.6	10562	13		14123.	RRCSM	Downlink	14:24:58.282	BCCH-BCH	MasterInformationBlock
					5436.		10562	13	-12.3	14124.	RRCSM	Downlink	14:24:58.296	BCCH-SCH	SystemInformationBlockType1
					5437.	-116.3	10562	13		14125.	RRCSM	Downlink	14:24:58.296	BCCH-SCH	SystemInformation - SIB2,SIB3
					5438.		10562	13	-15.9	14126.	L3SM	Uplink	14:24:58.319		TRACKING_AREA_UPDATE_REQUEST
					5439.	-118.3	10562	13		14127.	RRCSM	Uplink	14:24:58.320	CCCH	RRCConnectionRequest
					5440.		10562	13	-14.5	14128.	RRCSM	Downlink	14:24:58.360	CCCH	RRCConnectionSetup
					5441.	-112.8	10562	13		14129.	RRCSM	Uplink	14:24:58.365	DCCH	RRCConnectionSetupComplete
					5442.		10562	13	-12.4	14130.	RRCSM	Downlink	14:24:58.560	DCCH	SecurityModeCommand
					5443.	-113.1	10562	13		14131.	RRCSM	Uplink	14:24:58.561	DCCH	SecurityModeComplete

- Analysis:**
- This call failure event occurred on short call at 14:24:57:861 time when UE was latched with 3G network.
  - After sending “CM Service Request” message to core network, then core network responds with “Call Proceeding” message. After that call setup has been failed.
  - During the failure, UE was latched with PSC 13 and RF condition RSCP -118 dBm good but Ec/No -15.1 dB are very poor.
  - As per the analysis call failed happened due to poor Coverage of the network.

# Phase-2 Call Attempt Failure Analysis 3 From MS5 Airtel MO

	Time	System	Serving band	Cal	1, best active RSCP	Time	Ch	SC	1, best ▲	Event ID	System	Transf. dir.	Time	Subchannel	Message name
1.	13:59:19.965	UMTS FDD	2100	Nor	13295. -86.1	15:19:51.723	10562	25		30792.	RRCSM	Downlink	15:19:29.766	DCCH	MEASUREMENT_CONTROL
2.	14:24:57.861	UMTS FDD	2100	Nor	13296. -86.1	15:19:51.723	10562	25	-9.8	30793.	RRCSM	Downlink	15:19:29.776	DCCH	ACTIVE_SET_UPDATE
3.	15:20:00.387	UMTS FDD	2100	Drx	13297. -85.1	15:19:52.268	10562	33		30794.	RRCSM	Uplink	15:19:29.808	DCCH	ACTIVE_SET_UPDATE_COMPLETE
					13298. -85.1	15:19:52.268	10562	33	-7.6	30795.	RRCSM	Downlink	15:19:29.906	DCCH	MEASUREMENT_CONTROL
					13299. -76.7	15:19:52.768	10562	33		30796.	RRCSM	Downlink	15:19:29.916	DCCH	MEASUREMENT_CONTROL
					13300. -76.7	15:19:52.768	10562	33	-7.3	30797.	RRCSM	Downlink	15:19:29.926	DCCH	MEASUREMENT_CONTROL
					13301. -77.1	15:19:53.441	10562	33		30798.	RRCSM	Downlink	15:19:29.946	DCCH	SECURITY_MODE_COMMAND
					13302. -77.1	15:19:53.441	10562	33	-3.8	30799.	RRCSM	Uplink	15:19:29.947	DCCH	SECURITY_MODE_COMPLETE
					13303. -80.3	15:19:53.779	10562	25		30800.	RRCSM	Uplink	15:19:30.037	DCCH	UPLINK_DIRECT_TRANSFER
					13304. -80.3	15:19:53.779	10562	33	-4.4	30801.	L3SM	Uplink	15:19:30.037	DCCH	SETUP
					13305. -80.4	15:19:54.270	10562	25		30802.	RRCSM	Downlink	15:19:30.056	DCCH	DOWNLINK_DIRECT_TRANSFER
					13306. -80.4	15:19:54.270	10562	25	-12.4	30803.	L3SM	Downlink	15:19:30.056	DCCH	IDENTITY_REQUEST
					13307. -81.9	15:19:54.790	10562	33		30804.	RRCSM	Uplink	15:19:30.057	DCCH	UPLINK_DIRECT_TRANSFER
					13308. -81.9	15:19:54.790	10562	33	-12.2	30805.	L3SM	Uplink	15:19:30.057	DCCH	IDENTITY_RESPONSE
					13309. -77.3	15:19:55.332	10562	33		30806.	RRCSM	Uplink	15:19:30.110	DCCH	MEASUREMENT_REPORT
					13310. -77.3	15:19:55.332	10562	25	-11.1	30807.	RRCSM	Downlink	15:19:30.176	DCCH	DOWNLINK_DIRECT_TRANSFER
					13311. -79.6	15:19:55.822	10562	33		30808.	L3SM	Downlink	15:19:30.176	DCCH	CALL_PROCEEDING
					13312. -79.6	15:19:55.822	10562	25	-10	30809.	RRCSM	Downlink	15:19:30.216	DCCH	ACTIVE_SET_UPDATE
					13313. -85.9	15:19:56.440	10562	33		30810.	RRCSM	Uplink	15:19:30.228	DCCH	ACTIVE_SET_UPDATE_COMPLETE
					13314. -85.9	15:19:56.440	10562	33	-13	30811.	RRCSM	Downlink	15:19:30.346	DCCH	MEASUREMENT_CONTROL
					13315. -83.4	15:19:56.967	10562	33		30812.	RRCSM	Downlink	15:19:30.356	DCCH	MEASUREMENT_CONTROL
					13316. -83.4	15:19:56.967	10562	33	-12.5	30813.	RRCSM	Downlink	15:19:30.366	DCCH	MEASUREMENT_CONTROL
					13317. -82.6	15:19:57.520	10562	33		30814.	RRCSM	Uplink	15:19:30.777	DCCH	MEASUREMENT_REPORT
					13318. -82.6	15:19:57.520	10562	33	-12.3	30815.	RRCSM	Uplink	15:19:31.450	DCCH	MEASUREMENT_REPORT
					13319. -83.6	15:19:58.150	10562	25		30816.	RRCSM	Uplink	15:19:31.640	DCCH	MEASUREMENT_REPORT
					13320. -83.6	15:19:58.150	10562	25	-9.9	30817.	RRCSM	Uplink	15:19:31.660	DCCH	MEASUREMENT_REPORT
					13321. -82.8	15:19:58.664	10562	33		30818.	RRCSM	Uplink	15:19:36.840	DCCH	MEASUREMENT_REPORT
					13322. -82.8	15:19:58.664	10562	25	-4.4	30819.	RRCSM	Uplink	15:19:38.290	DCCH	MEASUREMENT_REPORT
					13323. -85.2	15:19:59.020	10562	33		30820.	RRCSM	Uplink	15:19:39.315	DCCH	MEASUREMENT_REPORT
					13324. -85.2	15:19:59.020	10562	33	-12.7	30821.	RRCSM	Uplink	15:19:39.809	DCCH	MEASUREMENT_REPORT
					13325. -85.3	15:19:59.721	10562	25		30822.	RRCSM	Uplink	15:19:40.709	DCCH	MEASUREMENT_REPORT
					13326. -85.3	15:19:59.721	10562	25	-7.1	30823.	RRCSM	Uplink	15:19:41.429	DCCH	MEASUREMENT_REPORT
					13327. -80.3	15:20:00.182	10562	33		30824.	RRCSM	Uplink	15:19:44.022	DCCH	MEASUREMENT_REPORT
					13328. -82.8	15:20:00.722	10562	33	-11.8	30825.	RRCSM	Uplink	15:19:44.567	DCCH	UPLINK_DIRECT_TRANSFER
					13329. -82.8	15:20:00.722	10562	25		30826.	L3SM	Uplink	15:19:44.567	DCCH	ROUTING_AREA_UPDATE_REQUEST
					13330. -82.8	15:20:00.722	10562	25	-6.4	30827.	RRCSM	Uplink	15:19:45.670	DCCH	MEASUREMENT_REPORT

## Analysis:

- This call failure event occurred on short call at 15:20:00:387 time when UE was latched with 3G network.
- After sending “CM Service Request” message to core network, then core network responds with “Call Proceeding” message. After that call setup has been failed.
- During the failure, UE was latched with PSC 33 and RF condition RSCP -80.3 dBm good but Ec/No -11.8 dB are very good.
- Need to check MT.

# Phase-2 Call Attempt Failure Analysis 3 From MS6 Airtel MT

	Time	Band (MHz)	Ch	PCI	RSRP	SNR	Event ID	System	Transf. dir.	Time	Subchannel	Message name	
10664.	15:19:53.601					11.7	22331.	L3SM	LTE FDD	Downlink	15:19:47.692	MODIFY_EPS_BEARER_CONTEXT_REQUEST	
10665.	15:19:54.153	800	6400	11	-93.8		22332.	L3SM	LTE FDD	Uplink	15:19:47.694	MODIFY_EPS_BEARER_CONTEXT_ACCEPT	
10666.	15:19:54.153					12	22333.	RRCSM	LTE FDD	Uplink	15:19:47.694	DCCH	ULInformationTransfer
10667.	15:19:54.673	800	6400	11	-90.6		22334.	RRCSM	LTE FDD	Uplink	15:19:47.787	DCCH	MeasurementReport
10668.	15:19:54.673					11.4	22335.	RRCSM	LTE FDD	Downlink	15:19:47.803	DCCH	RRCCConnectionReconfiguration
10669.	15:19:55.181	800	6400	11	-92.6		22336.	RRCSM	LTE FDD	Uplink	15:19:47.804	DCCH	RRCCConnectionReconfigurationComplete
10670.	15:19:55.181					11.9	22337.	RRCSM	LTE FDD	Uplink	15:19:49.627	DCCH	MeasurementReport
10671.	15:19:55.733	800	6400	11	-90.3		22338.	RRCSM	LTE FDD	Downlink	15:19:49.688	DCCH	RRCCConnectionReconfiguration
10672.	15:19:55.733					11.5	22339.	RRCSM	LTE FDD	Uplink	15:19:49.702	DCCH	RRCCConnectionReconfigurationComplete
10673.	15:19:56.261	800	6400	11	-90.3		22340.	RRCSM	LTE FDD	Downlink	15:19:49.753	BCCH-SCH	SystemInformationBlockType1
10674.	15:19:56.261					10.6	22341.	RRCSM	LTE FDD	Downlink	15:19:49.753	BCCH-SCH	SystemInformation - SIB2,SIB3
10675.	15:19:56.811	800	6400	11	-89.7		22342.	RRCSM	LTE FDD	Downlink	15:19:49.781	DCCH	RRCCConnectionReconfiguration
10676.	15:19:56.811					10.7	22343.	RRCSM	LTE FDD	Uplink	15:19:49.787	DCCH	RRCCConnectionReconfigurationComplete
10677.	15:19:57.352	800	6400	11	-93.4		22344.	RRCSM	LTE FDD	Uplink	15:19:49.832	DCCH	MeasurementReport
10678.	15:19:57.352					11.8	22345.	RRCSM	LTE FDD	Uplink	15:19:49.833	DCCH	MeasurementReport
10679.	15:19:57.841	800	6400	11	-92.4		22346.	RRCSM	LTE FDD	Downlink	15:19:49.848	DCCH	RRCCConnectionReconfiguration
10680.	15:19:57.841					10.4	22347.	RRCSM	LTE FDD	Uplink	15:19:49.849	DCCH	RRCCConnectionReconfigurationComplete
10681.	15:19:58.371	800	6400	11	-93.3		22348.	RRCSM	LTE FDD	Downlink	15:19:49.867	DCCH	RRCCConnectionReconfiguration
10682.	15:19:58.371					11.9	22349.	RRCSM	LTE FDD	Uplink	15:19:49.883	DCCH	RRCCConnectionReconfigurationComplete
10683.	15:19:58.871	800	6400	11	-94		22350.	RRCSM	LTE FDD	Uplink	15:20:03.259	DCCH	MeasurementReport
10684.	15:19:58.871					11.5	22351.	RRCSM	LTE FDD	Downlink	15:20:03.304	DCCH	RRCCConnectionReconfiguration
10685.	15:19:59.411	800	6400	11	-93.4		22352.	RRCSM	LTE FDD	Uplink	15:20:03.314	DCCH	RRCCConnectionReconfigurationComplete
10686.	15:19:59.411					7.4	22353.	RRCSM	LTE FDD	Uplink	15:20:03.659	DCCH	MeasurementReport
10687.	15:19:59.951	800	6400	11	-93.1		22354.	RRCSM	LTE FDD	Downlink	15:20:03.697	DCCH	RRCCConnectionReconfiguration
10688.	15:19:59.951					10.5	22355.	RRCSM	LTE FDD	Uplink	15:20:03.716	DCCH	RRCCConnectionReconfigurationComplete
10689.	15:20:00.491	800	6400	11	-99.2		22356.	RRCSM	LTE FDD	Downlink	15:20:03.764	BCCH-SCH	SystemInformationBlockType1
10690.	15:20:00.491					9.6	22357.	RRCSM	LTE FDD	Downlink	15:20:03.764	BCCH-SCH	SystemInformation - SIB2,SIB3
10691.	15:20:00.981	800	6400	11	-98.4		22358.	RRCSM	LTE FDD	Downlink	15:20:03.835	DCCH	RRCCConnectionReconfiguration
10692.	15:20:00.981					9.9	22359.	RRCSM	LTE FDD	Uplink	15:20:03.842	DCCH	RRCCConnectionReconfigurationComplete
10693.	15:20:01.499	800	6400	11	-103.3		22360.	RRCSM	LTE FDD	Uplink	15:20:03.884	DCCH	MeasurementReport
10694.	15:20:01.499					8.9	22361.	RRCSM	LTE FDD	Downlink	15:20:03.907	DCCH	RRCCConnectionReconfiguration
10695.	15:20:02.001	800	6400	11	-99		22362.	RRCSM	LTE FDD	Uplink	15:20:03.908	DCCH	RRCCConnectionReconfigurationComplete
10696.	15:20:02.001					8.4	22363.	RRCSM	LTE FDD	Uplink	15:20:06.604	DCCH	MeasurementReport
10697.	15:20:02.541	800	6400	11	-98.9		22364.	RRCSM	LTE FDD	Downlink	15:20:06.661	DCCH	RRCCConnectionReconfiguration
10698.	15:20:02.541					9.7	22365.	RRCSM	LTE FDD	Uplink	15:20:06.675	DCCH	RRCCConnectionReconfigurationComplete
10699.	15:20:03.081	800	6400	11	-100.6		22366.	RRCSM	LTE FDD	Downlink	15:20:06.712	BCCH-SCH	SystemInformationBlockType1
10700.	15:20:03.081					8.4	22367.	RRCSM	LTE FDD	Downlink	15:20:06.713	BCCH-SCH	SystemInformation - SIB2,SIB3
10701.	15:20:03.596	800	6400	11	-98.1		22368.	RRCSM	LTE FDD	Downlink	15:20:06.740	DCCH	RRCCConnectionReconfiguration

## Analysis:

- On MT End, During the setup fail, UE was latched with PCI 11 and RF condition RSRP 93.1 dBm is good and SINR 10.5 which is good.
- As per the analysis call failure happened from network end.

# Phase-2 Call Attempt Failure Analysis 1 From MS7 CWS MO

	Time	System	Serving band		1. best active RSCP	Time	Ch	SC	1. best active Ec/NO		System	Transf. dir.	Time	Subchannel	Message name
1.	15:31:25.437	UMTS FDD	2100	Cal	10554.						25360.	Downlink	15:31:22.067	CCCH	RRC_CONNECTION_SETUP
2.	15:44:36.734	GSM	900	Dro	10555.	-94.8	15:30:46.383	10690 323			25361.	Downlink	15:31:22.074	BCCH_BCH	SYSTEM_INFORMATION_BCH
					10556.		15:30:46.383	10690 323	-7.9		25362.	Downlink	15:31:22.074	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_2
					10557.	-93.1	15:30:46.983	10690 323			25363.	Downlink	15:31:22.074	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
					10558.		15:30:46.983	10690 323	-7.4		25364.	Downlink	15:31:22.094	BCCH_BCH	SYSTEM_INFORMATION_BCH
					10559.	-93.4	15:30:47.443	10690 323			25365.	Downlink	15:31:22.094	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_19
					10560.		15:30:47.443	10690 323	-6.5		25366.	Downlink	15:31:22.107	CCCH	RRC_CONNECTION_SETUP
					10561.	-96.1	15:30:48.056	10690 323			25367.	Uplink	15:31:22.158	DCCH	RRC_CONNECTION_SETUP_COMPLETE
					10562.		15:30:48.056	10715 323	-8		25368.	Uplink	15:31:22.159	DCCH	INITIAL_DIRECT_TRANSFER
					10563.	-99.1	15:30:48.583	10715 323			25369.	Uplink	15:31:22.159	DCCH	CM_SERVICE_REQUEST
					10564.		15:30:48.583	10690 324	-11.2		25370.	Uplink	15:31:22.159	DCCH	INITIAL_DIRECT_TRANSFER
					10565.	-95.4	15:30:49.043	10715 323			25371.	Uplink	15:31:22.159	DCCH	ROUTING_AREA_UPDATE_REQUEST
					10566.		15:30:49.043	10715 323	-6.7		25372.	Downlink	15:31:22.412	DCCH	MEASUREMENT_CONTROL
					10567.	-95.9	15:30:49.587	10715 323			25373.	Downlink	15:31:22.452	DCCH	SECURITY_MODE_COMMAND
					10568.		15:30:49.587	10715 323	-10.5		25374.	Uplink	15:31:22.452	DCCH	SECURITY_MODE_COMPLETE
					10569.	-93.7	15:30:50.076	10715 323			25375.	Uplink	15:31:22.533	DCCH	UPLINK_DIRECT_TRANSFER
					10570.		15:30:50.076	10715 323	-10.1		25376.	Uplink	15:31:22.533	DCCH	SETUP
					10571.	-93.4	15:30:50.676	10715 323			25377.	Downlink	15:31:22.552	DCCH	DOWNLINK_DIRECT_TRANSFER
					10572.		15:30:50.676	10715 323	-10.4		25378.	Downlink	15:31:22.552	DCCH	TMSI_REALLOCATION_COMMAND
					10573.	-97.3	15:30:51.084	10690 323			25379.	Uplink	15:31:22.553	DCCH	UPLINK_DIRECT_TRANSFER
					10574.		15:30:51.084	10715 323	-10.8		25380.	Uplink	15:31:22.553	DCCH	TMSI_REALLOCATION_COMPLETE
					10575.	-96.5	15:30:51.623	10715 323			25381.	Downlink	15:31:22.681	DCCH	DOWNLINK_DIRECT_TRANSFER
					10576.		15:30:51.623	10715 323	-11		25382.	UMTS FDD Downlink	15:31:22.681	DCCH	CALL_PROCEEDING
					10577.	-100.6	15:30:52.205	10715 323			25383.	Uplink	15:31:22.950	DCCH	MEASUREMENT_REPORT
					10578.		15:30:52.205	10715 323	-13.5		25384.	Downlink	15:31:23.072	DCCH	ACTIVE_SET_UPDATE
					10579.	-96	15:31:22.159	10690 323			25385.	Uplink	15:31:23.083	DCCH	ACTIVE_SET_UPDATE_COMPLETE
					10580.		15:31:22.159	10690 323	-9.3		25386.	Uplink	15:31:25.437	DCCH	UPLINK_DIRECT_TRANSFER
					10581.	-96	15:31:22.906	10690 323			25387.	Uplink	15:31:25.437	DCCH	DISCONNECT
					10582.		15:31:22.906	10690 323	-9.3		25388.	Downlink	15:31:25.532	DCCH	DOWNLINK_DIRECT_TRANSFER
					10583.	-96	15:31:23.384	10690 323			25389.	Downlink	15:31:25.532	DCCH	RELEASE
					10584.		15:31:23.384	10690 323	-7.3		25390.	Uplink	15:31:25.533	DCCH	UPLINK_DIRECT_TRANSFER
					10585.	-96	15:31:24.113	10690 323			25391.	Uplink	15:31:25.533	DCCH	RELEASE_COMPLETE
					10586.		15:31:24.113	10690 323	-8.7		25392.	Downlink	15:31:25.592	DCCH	DOWNLINK_DIRECT_TRANSFER
					10587.	-96	15:31:24.613	10690 323			25393.	Downlink	15:31:25.592	DCCH	AUTHENTICATION_AND_CIPHERING_REQUEST
					10588.		15:31:24.613	10690 323	-8.7		25394.	Uplink	15:31:25.629	DCCH	UPLINK_DIRECT_TRANSFER
					10589.	-96	15:31:25.113	10690 323			25395.	Uplink	15:31:25.629	DCCH	AUTHENTICATION_AND_CIPHERING_RESPONSE

## Analysis:

- This call failure event occurred on short call at 15:21:25:437 time when UE was latched with 3G network.
- After sending "CM Service Request" message to core network, then core network responds with "Call Proceeding" message. After that call setup has been failed.
- During the failure, UE was latched with PSC 323 and RF condition RSCP -96 dBm good but Ec/No -9.3 dB are very good.
- Need to check MT.

# Phase-2 Call Attempt Failure Analysis 1 From MS8 CWS MT

	L1 Best active RSCP	Time	Ln	SC	L1 Best	Event ID	System	Transr. dir.	Time	Subchannel	Message name	
8236.		15:30:46.700	10690	323	-7.5	24561.	RRCSM	LTE FDD	Uplink	15:31:25.355	DCCH	RRCCConnectionReconfigurationComplete
8237.	-94.7	15:30:47.172	10690	323		24562.	RRCSM	LTE FDD	Uplink	15:31:25.851	DCCH	MeasurementReport
8238.		15:30:47.172	10690	323	-8.2	24563.	RRCSM	LTE FDD	Downlink	15:31:25.872	DCCH	RRCCConnectionRelease
8239.	-93.8	15:30:47.832	10690	324		24564.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8240.		15:30:47.832	10690	324	-9.2	24565.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8241.	-94.9	15:30:48.174	10690	323		24566.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8242.		15:30:48.174	10690	323	-11.9	24567.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8243.	-95	15:30:48.872	10690	323		24568.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8244.		15:30:48.872	10690	323	-10.3	24569.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8245.	-104.2	15:30:49.172	10690	323		24570.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8246.		15:30:49.172	10690	323	-11.6	24571.	RRCSM	UMTS FDD	Downlink	15:31:25.872	BCCH	SYSTEM_INFORMATION_CONTAINER
8247.	-102.8	15:30:49.892	10690	323		24572.	RRCSM	UMTS FDD	Uplink	15:31:26.187	CCCH	RRC_CONNECTION_REQUEST
8248.		15:30:49.892	10690	323	-12	24573.	RRCSM	UMTS FDD	Downlink	15:31:26.215	BCCH_BCH	SYSTEM_INFORMATION_BCH
8249.	-99.8	15:30:50.494	10690	323		24574.	RRCSM	UMTS FDD	Downlink	15:31:26.215	BCCH	MASTER_INFORMATION_BLOCK
8250.		15:30:50.494	10690	323	-10.6	24575.	RRCSM	UMTS FDD	Downlink	15:31:26.215	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_7
8251.	-98.2	15:30:50.992	10690	323		24576.	RRCSM	UMTS FDD	Downlink	15:31:26.235	BCCH_BCH	SYSTEM_INFORMATION_BCH
8252.		15:30:50.992	10690	323	-9.4	24577.	RRCSM	UMTS FDD	Downlink	15:31:26.235	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_2
8253.	-96.7	15:30:51.235	10690	323		24578.	RRCSM	UMTS FDD	Downlink	15:31:26.235	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_3
8254.		15:30:51.235	10690	323	-10.1	24579.	RRCSM	UMTS FDD	Downlink	15:31:26.255	BCCH_BCH	SYSTEM_INFORMATION_BCH
8255.	-93.8	15:30:51.755	10690	323		24580.	RRCSM	UMTS FDD	Downlink	15:31:26.275	BCCH_BCH	SYSTEM_INFORMATION_BCH
8256.		15:30:51.755	10690	323	-9.4	24581.	RRCSM	UMTS FDD	Downlink	15:31:26.295	BCCH_BCH	SYSTEM_INFORMATION_BCH
8257.	-98.7	15:30:52.403	10690	323		24582.	RRCSM	UMTS FDD	Downlink	15:31:26.295	BCCH	MASTER_INFORMATION_BLOCK
8258.		15:30:52.403	10690	323	-11	24583.	RRCSM	UMTS FDD	Downlink	15:31:26.295	BCCH	SYSTEM_INFORMATION_BLOCK_TYPE_7
8259.	-102.1	15:30:53.081	10690	324		24584.	RRCSM	UMTS FDD	Downlink	15:31:26.315	BCCH_BCH	SYSTEM_INFORMATION_BCH
8260.		15:30:53.081	10690	324	-11.1	24585.	RRCSM	UMTS FDD	Downlink	15:31:26.329	CCCH	RRC_CONNECTION_SETUP
8261.	-97	15:31:26.153	10690	323		24586.	RRCSM	UMTS FDD	Uplink	15:31:26.379	DCCH	RRC_CONNECTION_SETUP_COMPLETE
8262.		15:31:26.153	10690	323	-7.2	24587.	RRCSM	UMTS FDD	Uplink	15:31:26.380	DCCH	INITIAL_DIRECT_TRANSFER
8263.	-97	15:31:26.758	10690	323		24588.	L3SM	UMTS FDD	Uplink	15:31:26.380	DCCH	PAGING_RESPONSE
8264.		15:31:26.758	10690	323	-7.5	24589.	RRCSM	UMTS FDD	Uplink	15:31:26.380	DCCH	INITIAL_DIRECT_TRANSFER
8265.	-97	15:31:26.854	10690	323		24590.	L3SM	UMTS FDD	Uplink	15:31:26.380	DCCH	ROUTING_AREA_UPDATE_REQUEST
8266.		15:31:26.854	10690	323	-8.8	24591.	RRCSM	UMTS FDD	Downlink	15:31:27.642	DCCH	MEASUREMENT_CONTROL
8267.	-97	15:31:27.745	10690	323		24592.	RRCSM	UMTS FDD	Downlink	15:31:27.742	DCCH	RRC_CONNECTION_RELEASE
8268.		15:31:27.745	10690	323	-11.3	24593.	RRCSM	UMTS FDD	Uplink	15:31:27.742	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
8269.	-97	15:31:28.199	10690	323		24594.	RRCSM	UMTS FDD	Uplink	15:31:27.782	DCCH	RRC_CONNECTION_RELEASE_COMPLETE
8270.		15:31:28.199	10690	323	-11.6	24595.	RRCSM	UMTS FDD	Downlink	15:31:27.975	BCCH_BCH	SYSTEM_INFORMATION_BCH
8271.	-97	15:31:28.758	10690	323		24596.	RRCSM	UMTS FDD	Downlink	15:31:27.975	BCCH	MASTER_INFORMATION_BLOCK

## Analysis:

- On MT End, During the setup fail, UE was latched with PSC 324 and RF condition RSCP 102.1 dBm is good and EC/NO -11.1 which is good.
- As per the analysis call failure happened from network end.

# Phase-2 Call Attempt Failure Analysis 2 From MS7 CWS MO

	Time	System	Serving band		Time	RxLev sub	ARFCN	BSIC	LAC	RAC	RXQ sub		System	Transf. dir.	Time	Subchannel	Message name	
1.	15:31:25.437	UMTS FDD	2100	Call	291.	15:44:27.841	-98	18	18	2			28020.	GSM	Downlink	15:44:31.681	SACCH	MEASUREMENT_INFORMATION
2.	15:44:36.734	GSM	900	Drop	292.	15:44:28.035					3		28021.	GSM	Uplink	15:44:31.801	SACCH	MEASUREMENT_REPORT
					293.	15:44:28.312	-93	18	18	2			28022.	GSM	Downlink	15:44:32.152	SACCH	MEASUREMENT_INFORMATION
					294.	15:44:28.506					0		28023.	GSM	Uplink	15:44:32.272	SACCH	MEASUREMENT_REPORT
					295.	15:44:28.977	-92	18	18	2			28024.	GSM	Downlink	15:44:32.623	SACCH	MEASUREMENT_INFORMATION
					296.	15:44:28.977					0		28025.	GSM	Uplink	15:44:32.743	SACCH	MEASUREMENT_REPORT
					297.	15:44:29.448					0		28026.	GSM	Downlink	15:44:33.094	SACCH	SYSTEM_INFORMATION_TYPE_5
					298.	15:44:29.918	-94	18	18	2			28027.	GSM	Uplink	15:44:33.214	SACCH	MEASUREMENT_REPORT
					299.	15:44:29.918					0		28028.	GSM	Downlink	15:44:33.564	SACCH	SYSTEM_INFORMATION_TYPE_5TER
					300.	15:44:30.269	-91	18	18	2			28029.	GSM	Uplink	15:44:33.684	SACCH	MEASUREMENT_REPORT
					301.	15:44:30.389					1		28030.	GSM	Downlink	15:44:34.035	SACCH	SYSTEM_INFORMATION_TYPE_6
					302.	15:44:30.860					3		28031.	GSM	Uplink	15:44:34.155	SACCH	MEASUREMENT_REPORT
					303.	15:44:30.901	-97	18	18	2			28032.	GSM	Downlink	15:44:34.506	SACCH	MEASUREMENT_INFORMATION
					304.	15:44:31.331					4		28033.	GSM	Uplink	15:44:34.626	SACCH	MEASUREMENT_REPORT
					305.	15:44:31.372	-94	18	18	2			28034.	GSM	Downlink	15:44:34.977	SACCH	MEASUREMENT_INFORMATION
					306.	15:44:31.801					5		28035.	GSM	Uplink	15:44:35.097	SACCH	MEASUREMENT_REPORT
					307.	15:44:31.860	-97	18	18	2			28036.	GSM	Downlink	15:44:35.447	SACCH	MEASUREMENT_INFORMATION
					308.	15:44:32.272					6		28037.	GSM	Uplink	15:44:35.568	SACCH	MEASUREMENT_REPORT
					309.	15:44:32.313	-97	18	18	2			28038.	GSM	Downlink	15:44:35.918	SACCH	SYSTEM_INFORMATION_TYPE_5
					310.	15:44:32.743					5		28039.	GSM	Uplink	15:44:36.038	SACCH	MEASUREMENT_REPORT
					311.	15:44:32.784	-95	18	18	2			28040.	GSM	Downlink	15:44:36.080	DCCH	ASSIGNMENT_COMMAND
					312.	15:44:33.214					5		28041.	GSM	Uplink	15:44:36.140	DCCH	ASSIGNMENT_COMPLETE
					313.	15:44:33.268	-92	18	18	2			28042.	GSM	Uplink	15:44:36.416	SACCH	MEASUREMENT_REPORT
					314.	15:44:33.684					6		28043.	GSM	Downlink	15:44:36.480	DCCH	DISCONNECT
					315.	15:44:34.035	-94	18	18	2			28044.	GSM	Uplink	15:44:36.540	DCCH	RELEASE
					316.	15:44:34.155					0		28045.	GSM	Downlink	15:44:36.849	SACCH	SYSTEM_INFORMATION_TYPE_5
					317.	15:44:34.626					0		28046.	GSM	Uplink	15:44:36.896	SACCH	MEASUREMENT_REPORT
					318.	15:44:34.651	-91	18	18	2			28047.	GSM	Downlink	15:44:36.942	DCCH	RELEASE_COMPLETE
					319.	15:44:35.097					0		28048.	GSM	Downlink	15:44:37.062	DCCH	CHANNEL_RELEASE
					320.	15:44:35.138	-89	18	18	2			28049.	LTE FDD	Downlink	15:44:37.301	BCCH-BCH	MasterInformationBlock
					321.	15:44:35.568					0		28050.	LTE FDD	Downlink	15:44:37.345	BCCH-SCH	SystemInformationBlockType1
					322.	15:44:35.644	-99	18	18	2			28051.	LTE FDD	Downlink	15:44:37.345	BCCH-SCH	SystemInformation - SIB2,SIB3
					323.	15:44:36.038	-92	18	18	2			28052.	LTE FDD	Downlink	15:44:37.345	BCCH-SCH	SystemInformation - SIB5
					324.	15:44:36.038					0		28053.	LTE FDD	Uplink	15:44:37.361		TRACKING_AREA_UPDATE_REQUEST
					325.	15:44:36.416					7		28054.	LTE FDD	Uplink	15:44:37.362	CCCH	RRCCConnectionRequest
					326.	15:44:36.738	-92	24	18	2			28055.	LTE FDD	Downlink	15:44:37.423	CCCH	RRCCConnectionSetup
					327.	15:44:36.896					5		28056.	LTE FDD	Uplink	15:44:37.428	DCCH	RRCCConnectionSetupComplete

- Analysis:**
- This call failure event occurred on short call at 15:44:36:778 time when UE was latched with 2G network.
  - After sending "CM Service Request" message to core network, then core network responds with "Call Proceeding" message. After that call setup has been failed.
  - During the session UE was latched with ARFCN 110 and RF condition Rx lev -80 dBm is good and Rx qual 0 dB was very good.
  - As per the Analysis the call setup failure event occurred due to poor quality in the network.

**THANKS**